Department for
Child Protection

Department for Child Protection

formerly the Department for Community Development

Annual Report 2006-2007

Sue Ellery MLC
Minister for Child Protection; Communities; Women's Interests; Seniors and Volunteering

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On behalf of the Department for Child Protection and in accordance with section 61 of the *Financial Management Act 2006,* I have pleasure in submitting for your information and presentation to Parliament the Annual Report of the Department for Child Protection for the financial year ended 30 June 2007.

Judy Hogben
A/Accountable Officer
31 August 2007

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Message from the Director General

Following on from what the Premier, Alan Carpenter MLA has called one of the biggest overhauls of child protection operations in Western Australia's history, the Department for Community Development ceased to exist on 1 May 2007.

In its place are now two new departments, the Department for Child Protection and the Department for Communities.

This report presents the year's work of the Department for Child Protection, incorporating the operations of the prior Department for Community Development to 30 April 2007 and the offices for Children and Youth, Seniors Interests and Volunteering and Women's Policy and the Family and Domestic Violence Unit to 30 June 2007.

The Department for Communities brings together, from 1 July 2007, a range of functions and services that share a common purpose in strengthening communities and the social fabric of Western Australia. These include the Offices for Children and Youth, Seniors Interests and Volunteering, Women's Policy and the Family and Domestic Violence Unit. In May, Wayne Salvage was appointed as Acting Director General to set up the new department.

The Department for Child Protection's major focus is on meeting the needs of vulnerable children and families. It is responsible for protecting and caring for children and supporting individuals and families at risk of crisis. The creation of the Department for Child Protection reflects the Western Australian community's commitment to protecting children. There is nothing more important than the safety and welfare of our children.

The non government sector is an important partner in working together with the department to meet the needs of our clients. We now have the opportunity to build collaboration at all levels between the new department and non government community services.

It cannot be denied that the year leading up to the establishment of the two new departments was challenging, for the department as a whole and also for individual staff. Nonetheless, the year will be remembered as one which brought unprecedented new funding from Government, significant structural change and clear new strategic directions.

The Carpenter Government's 2006-07 Budget was the most significant for child protection in Western Australia's history and was enhanced by a further funding increase in September 2006. Then, in March 2007, in response to the recommendations of *Review of the Department for Community Development* by Prudence Ford (Ford Review), the Premier announced the Government would invest an extra $100 million over four years to address the historical, practical and cultural issues that have stood in the way of the department delivering effective services to the people who need it most.

Minister David Templeman MLA left a positive and lasting impression on the department and its stakeholders during his year in the role which ended in March 2007. Our current Minister, Sue Ellery MLC was sworn in on 2 March 2007. Her strong leadership and commitment to reforming child protection is already making a difference.

During the year Minister Templeman initiated a review of 39 cases about which serious concerns about the welfare and safety of children and young people had been raised. In eight cases the department took immediate action to ensure the ongoing safety of children. All 15 of the reviewers' recommendations were accepted.

The department's misconduct handling procedures came under the scrutiny of the Corruption and Crime Commission as part of a series of investigations of Government departments.

As a result, the department is creating a new work unit that will be responsible for managing the department's misconduct management plan and dealing with standards of conduct and the department has been working closely with the commission to implement other recommendations.

A report handed down by the State Ombudsman, *Report on Allegations Concerning the Treatment of Children and Young people in Residential Care*, focused on allegations about some practices and procedures relating to the department's metropolitan residential hostels.

Most of the allegations, raised in 2002 and 2003, related to standards of care, management systems, staff support mechanisms and child support services. The Ombudsman made 24 recommendations related to the department's functions, which were accepted and the department fully supported the four whole-of-government recommendations.

Work on some of the Ombudsman's concerns had started before the report was released. A major overhaul of the hostel system is progressing to provide the best quality service for the vulnerable children and young people in residential care.

In November we were sad to farewell Jane Brazier, who retired from the public sector after five and a half years as Director General of the department. Prior to this appointment Jane had been a member of the State Government's senior executive service for 15 years.

Following Jane's retirement Dr Ruth Shean acted in the position for a seven month period, to plan for the implementation of recommendations from the Ford Review.

The Ford Review and the new funding have enabled the Department for Child Protection to start 2007-08 with a clear focus and a stronger resource base to implement these new directions.

A two-year interim plan for 2007-2009 has been developed which is based solidly on the agenda for change set by the Government's response to the Ford Review. To ensure greater responsibility, a broad accountability framework has been implemented, with a new output-based management structure.

Above all else, the department's greatest strength is its staff. They are at the coalface of society's problems and the work they do is challenging and often confronting. In 2006-07, their commitment to 'business as usual' while experiencing great change and some uncertainty has been remarkable.

The increased budget allocations this year enabled us to create additional field worker positions in district offices. Three major recruitment drives were conducted during the year.

In 2007-08, an attraction and retention allowance will be awarded to child protection workers, including fieldworkers, education officers, team leaders and clinical psychologists.

The stabilisation of the workforce and the resulting retention of knowledge and expertise, will lead to a better quality of service provision to vulnerable children.

Our staff's work has been complemented as always by the dedication of foster and relative carers and the many organisations which make up the non government community services sector, who are essential partners in our work.

Judy Hogben
A/Director General

Operational Structure

Mission	To provide for the protection of and care for children and young people and to support at risk individuals and families in resolving crisis
Values	All people • Treating all people with understanding and empathy • Pursuing equity and valuing diversity Teamwork • Working positively together with unity of purpose • Supporting, trusting and respecting each other Collaboration and partnerships • Recognising the strength that comes from working collaboratively and in partnership with others Achievement • Doing what we say we are going to do • Recognising and celebrating achievements A workplace that supports staff, is safe and free from • Discrimination • Bullying • Injury Integrity • Being honest, open and accountable

The Department for Child Protection, through its administration of the *Children and Community Services Act 2004*, provides for the protection and care of children in circumstances where their parents have not provided, or are unlikely or unable to provide, that protection and care.

The department's offices throughout the state provide services that protect children from harm, and care for children who are unable to live at home. The department also provides family and individual support services and assists people who are in crisis. It has specific services for the adoption of children, licensing of child care services and criminal record checking for persons working with children. The department funds a range of non government services (see Appendix 1).

Up until 30 June the department had policy offices for issues concerning women, seniors, volunteers, children and young people and family and domestic violence. These offices, along with community development activities undertaken by the former Department for Community Development, were transferred to the Department for Communities on 1 July 2007.

Ministerial Responsibilities

On 1 July 2006 David Templeman MLA was Minister for Community Development; Seniors and Volunteering; Youth and Margaret Quirk LLB (Hons) MA MLA was Minister for Women's Interests. On 18 December 2006 the Community Development portfolio was renamed Child Protection; Communities. On 2 March 2007, Sue Ellery MLC was appointed Minister for Child Protection; Communities; Women's Interests; Seniors and Volunteering and responsibility for Youth was transferred to Ljiljanna Ravlich MLC.

On 7 March 2007, the report Review of the Department for Community Development by Prudence Ford was released. The report recommended that two new departments be established to separate the child protection and community development functions of the existing department. As a result, the Department for Child Protection and the Department for Communities were created on 1 May 2007. More information about the new departments can be found in the Future Directions section of this report.

The following committees provided independent advice to the Minister for Child Protection; Communities; Women's Interests; Seniors and Volunteering. The membership and terms of reference of these and other committees can be found in Appendix 2.

- Aboriginal Family and Domestic Violence Reference Group
- Adoption Act Legislative Review Committee (ceased May 2007)
- Advisory Council on the Prevention of Deaths of Children and Young People
- Advisory Group on Prevention and Early Intervention
- Carers Advisory Council
- Child Care Advisory Committee
- Child Care Regulations Consultative Committee
- Child Death Review Committee
- Community Advisory Group on the Implementation of the Ford Review of the Department for Community Development
- Culturally and Linguistically Diverse Family and Domestic Violence Advisory Group
- Indigenous Women's Congress
- Ministerial Advisory Council on Child Protection
- Supported Accommodation Assistance Program State Advisory Committee.

Statutory Authority

As at 30 June 2007, the Minister for Child Protection; Communities; Women's Interests; Seniors and Volunteering was responsible for administering the following acts and regulations:

- *Adoption Act 1994*
- *Adoption Regulations 1995*
- *Carers Recognition Act 2004*
- *Children and Community Services Act 2004*
- *Children and Community Services Regulations 2006*
- *Children and Community Services (Child Care) Regulations 2006*
- *Children and Community Services (Family Day Care) Regulations 2006*
- *Children and Community Services (Outside School Hours Care) Regulations 2006*
- *Children and Community Services (Outside School Hours Family Day Care) Regulations 2006*
- *Volunteers (Protection from Liability) Act 2002*
- *Working with Children (Criminal Record Checking) Act 2004*
- *Working with Children (Criminal Record Checking) Regulations 2005.*

Performance Management Framework

Better Planning: Better Futures - A Framework for the Strategic Management of the Western Australian Public Sector is a concise statement of the State Government's intentions to improve the quality of life for all Western Australians. The framework is built around five strategic goals that contribute to achieving the Government's vision to provide the best opportunities for current and future generations. The following table illustrates the relationship between the Department for Child Protection's agency-level desired outcomes and the most appropriate government goal.

Government Goal	Desired Outcomes	Services
To enhance the quality of life and wellbeing of all people throughout Western Australia.	Communities are strengthened so that individuals and families are able to better meet their needs, achieve self-reliance and contribute to their own solutions.	1. Community Development
	Policies are developed and coordinated within the department and across government for children, families, communities, seniors, women, young people and volunteers and Western Australians are engaged in the process.	2. Children's and young persons' policy 3. Positive ageing policy 4. Women's policy and progress 5. Volunteering policy and coordination 6. Aboriginal and Torres Strait Islander policy coordination
	Families and communities are supported to provide for the care and safety of their members.	7. Care and safety services 8. Family and domestic violence coordination 9. Working with children criminal record checking

The Report on Operations and Performance Indicators contained later in this report are structured around the above three outcomes and nine services. The outcome and service structure of the Department for Child Protection and the Department for Communities from 1 July 2007 can be found in the Future Directions section later in this report.

Administrative Structure

Figure 1 overleaf shows the department's structure as at 30 June 2007.

Office of the Director General

The Director General is directly responsible for the management and performance of the department and the overall achievement of its approved strategies and outcomes. The Office of the Director General has responsibility for ministerial support and liaison and internal audit. The office also provides advice to the Director General and departmental executive and ensures appropriate engagement with other government departments.

Aboriginal Engagement and Coordination

This directorate provides assistance with policy advice, strategic analysis and information to the Director General on all Aboriginal and Torres Strait Islander services.

Country Services

Country Services ensures the effective and efficient delivery of child protection services outside of the Perth metropolitan area by providing case support, advice and best practice, with district support and coordination functions. It includes the country districts of Goldfields, Great Southern, Kimberley, Murchison, Peel, Pilbara, South West and the Wheatbelt.

Metropolitan Services

Metropolitan Services ensures the effective and efficient delivery of child protection services in the Perth metropolitan area by providing case support, advice and best practice, with district support and coordination functions. It includes the metropolitan area districts of Armadale, Cannington, Fremantle, Joondalup, Midland, Mirrabooka, Perth and Rockingham. The Legal Services section is also a component of Metropolitan Services, as is Crisis Care.

Accommodation and Care

The Accommodation and Care Services directorate ensures the effective and efficient delivery of accommodation services to vulnerable children, in the context of their families and communities, throughout the state. This includes recruitment assessment and training of foster, relative and professional carers, adoptions, crisis care, residential care and departmentally-operated tertiary support services.

Policy and Planning

The Policy and Planning directorate ensures the development of appropriate policy frameworks, legislation and key performance indicators for the protection and care of vulnerable children and support to individuals and families at risk or in crisis. This includes service demand planning, research and evaluation, external reporting, corporate communications and advisory committee support. It also had responsibility for child care policy and licensing, however these functions transfer to the Department for Communities in 2007-08.

Resource Allocation

This directorate is responsible for supporting performance and reporting, allocation of funds across non government and departmental services, monitoring service quality across both sectors and reporting on performance for the department.

Corporate and Business Services

Corporate and Business Services directorate supports the department's corporate governance by providing advice and services in the areas of financial, purchasing, asset, human resource, information technology, staff development and training and working with children criminal records screening.

Office for Women's Policy*

The Office for Women's Policy provides strategic advice to the State Government on the development of policies, programs and services which impact on women and their communities. By combining evidence-based research, statistical analysis and community engagement, the office provides policy advice grounded in quantitative data and qualitative information. Office for Women's Policy continues to target specific population groups of women who are less privileged including women from regional, rural and remote areas, Aboriginal and Torres Strait Islander women; women from culturally and linguistically diverse communities, women with disabilities, lesbian women, and women on low incomes.

Office for Seniors Interests and Volunteering*

The major objective of the Office for Seniors Interests and Volunteering is to strengthen and promote the capacity of Western Australian communities to meet the needs of an ageing, diverse, participatory and changing society and the capacity of individuals to contribute and be fully involved in the community.

Family and Domestic Violence Unit*

The role of the unit is to coordinate an across-government response to family and domestic violence and to deliver a range of policy and community engagement programs. It provides advice to government and supports regional coordination of services, whilst collecting, monitoring and evaluating evidence from research and practice.

Office for Children and Youth*

The role of this office is to promote and develop the ideas of young Western Australians by connecting them with government and communities and to use their insights and experiences to shape government policy and programs. The office encourages consultation with children and young people and enhances their capacity to participate in society and decision-making.

*These offices transferred to the Department for Communities on 1 July 2007.

Figure 1: Organisation structure at 30 June 2007

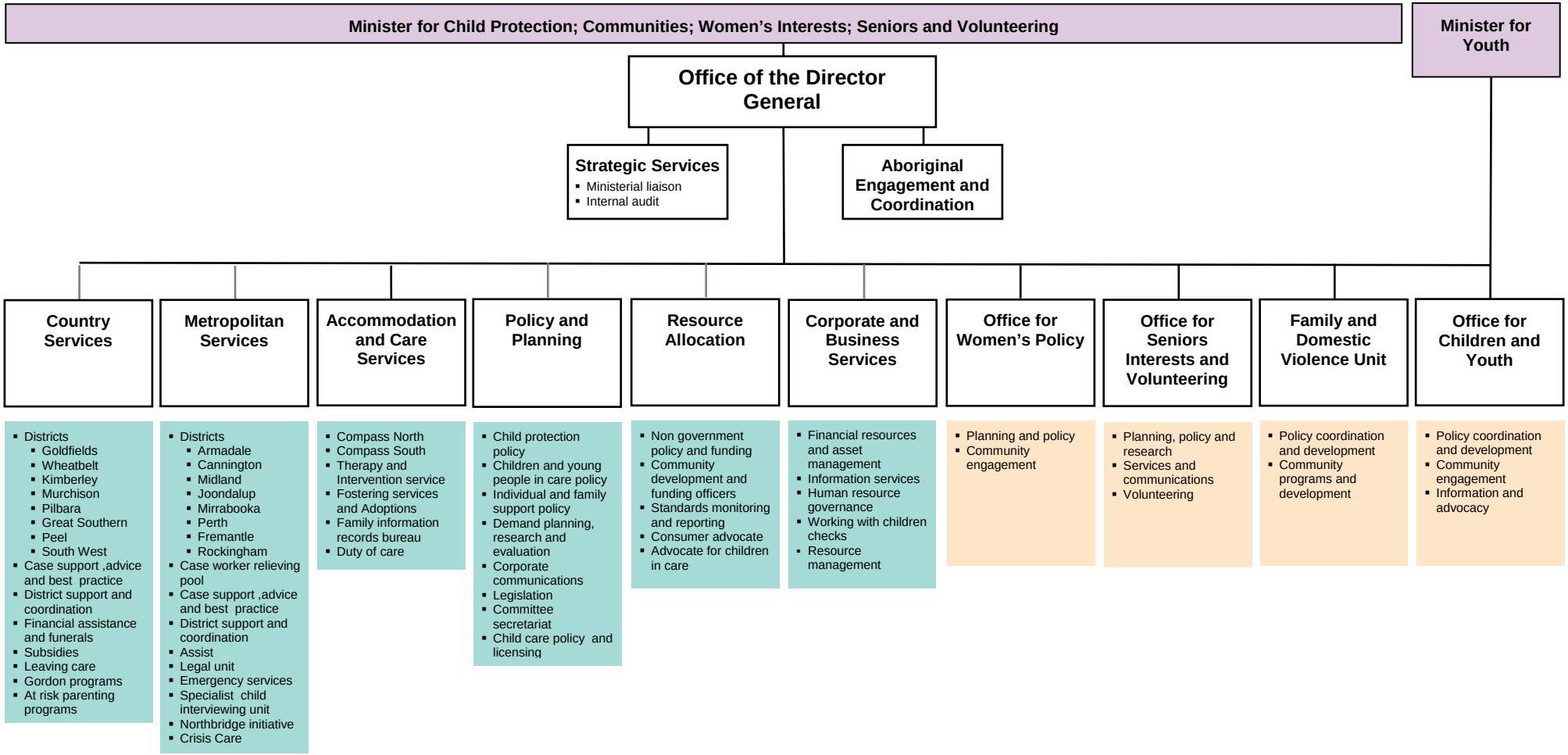
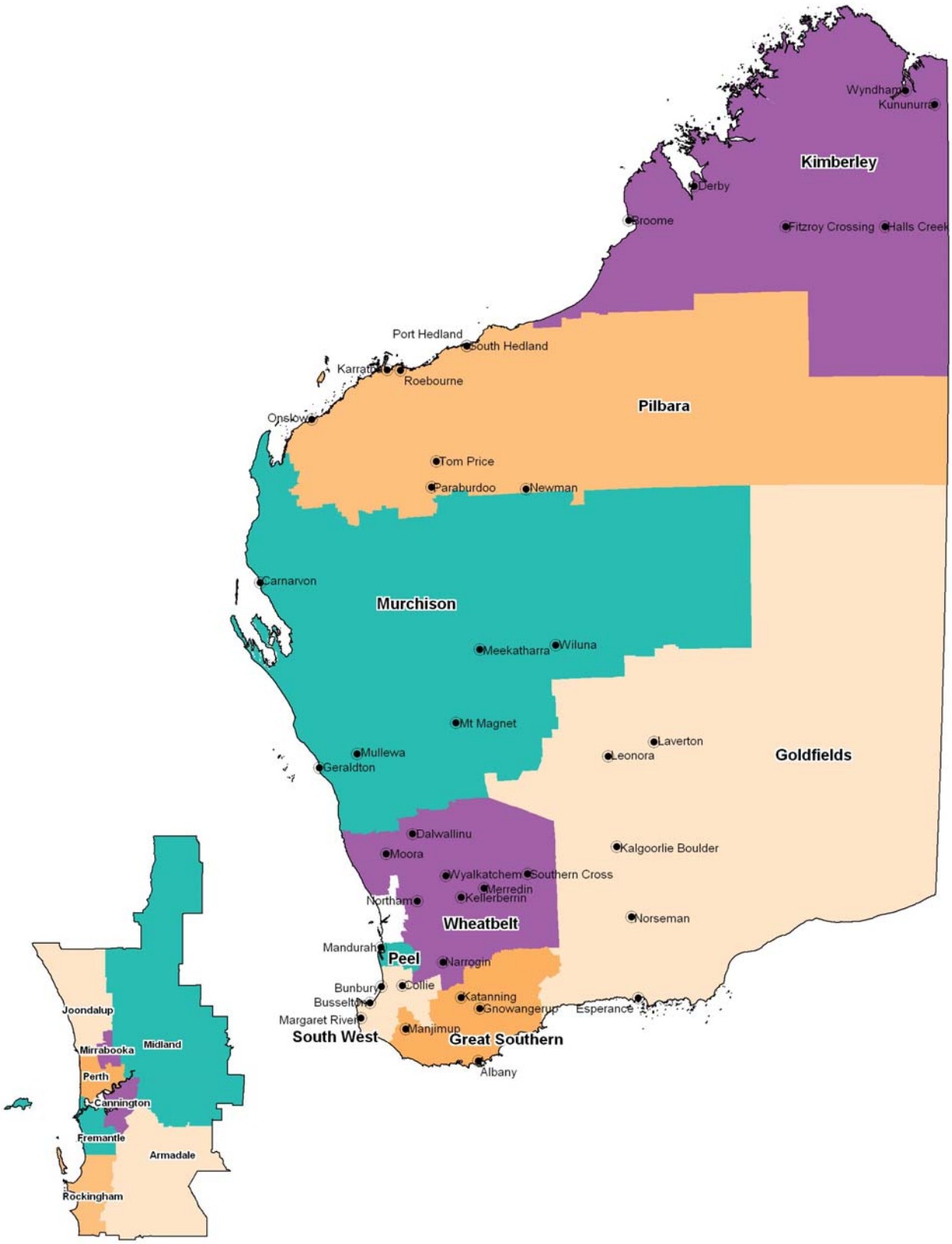


Figure 2: Metropolitan and country districts and office locations



Department Customer Profile

In 2006-07, the department's service delivery offices provided one-to-one services to around 45,000 individual customers. In addition, the department's offices provided short-term assistance, such as information and referral, to people on around 100,000 occasions. Approximately 48,000 of these contacts were dealt with by the department's 24 hour Crisis Care helpline and around 15,000 were contacts received by the Family Helpline, Women's Domestic Violence Helpline and Men's Domestic Violence Helpline. More information about these contacts can be found later in this report.

Through its funded partners in the not-for-profit sector, the department also provided services to people on around 139,000 occasions. Some people received services both from the department and from funded service providers in 2006-07. A list of the department's funded services can be found in Appendix 1.

Table 1: Summary of the department's customer base over the last four years

Service	2006-07	2005-06	2004-05	2003-04
Departmental one to one services – clients	**45,000**	43,000	41,000	41,000
Departmental short-term assistance – occasions	**100,000**	95,000	90,000	90,000
Funded not-for-profit services – occasions	**139,000**	135,000	125,000	n/a

In 2006-07, just over 60 per cent of the department's overall customer base (customers of both department and funded service providers) were female and just under 40 per cent were male. Around 37 per cent of the department's customers were Aboriginal or Torres Strait Islander. They are over-represented compared to their proportion of the general Western Australian population.

Approximately seven per cent of the department's customers in 2006-07 came from culturally and linguistically diverse backgrounds. The age, gender and ethnicity breakdown of the department's customers served by district offices is similar to those served through funded providers.

However, the family types served by the department are quite different to those served by the non government sector. A greater proportion of children and young people and single people without children receive services from the non government sector, whilst the department directly serves a greater proportion of couples and single people with children.

Table 2 shows the reasons people contacted the department in 2005-06. The data relates only to customers making contact through district offices who are recorded on the Client and Community Services System. It includes both new and existing customers.

Table 2: Primary reasons for all new contacts to the department in 2006-07 [(a)]

Primary reason	Number of contacts	Number of people
Adoption issues	423	412
Best Beginnings home visiting service	310	300
Carer enquiries (enquiries from foster carers/potential carers)	2,540	2,309
Custody/access issues	357	349
Concern for child's wellbeing	7,642	6,912
Family history/ reunion	16	16
Family problems	2,330	2,239
Family violence	1,229	1,151
Financial problems	14,420	9,487
Homelessness	262	234
Other crisis issues (suicide risk, psychiatric, medical, legal problems)	371	356
Parenting issues	46	45
Request for out-of-home care or no guardian	10	10
Substance abuse problems	123	121
Trauma support	158	158
Youth support	2	2

(a) Some categories were removed with the introduction of the new legislation in March 2006 with contacts since that time being grouped into a smaller set of categories.
(b) Responsible Parenting Initiative contacts are not included.

Corporate Governance

Financial Disclosures

Funding and Financial Information

Table 3 presents a summary of the Department for Child Protection's actual and budget position funded by appropriations from the consolidated account, Commonwealth specific-purpose grants and other revenues. Adjustments to service appropriation for 2006-07 of $2.2 million related to additional funding for the employment of additional child protection workers to meet the increasing needs of vulnerable children and families at risk. The department also received additional funding for the Child Care Licensing and Standards Unit, Working with Children Screening Unit and for the Yarloop community project.

Other revenue received in 2006-07 was $2.2 million greater than budget, due mainly to unanticipated revenue from other State Government departments.

Total cost of services in 2006-07 was greater than the published budget figure by $10.6 million. However, the total cost of services estimated in the government's 2006-07 Mid Year Review was adjusted to $275 million to reflect an increase in expenditure for the employment of additional workers to address the needs of children and families at risk.

The net asset position for the department on 30 June 2007 increased by $11.7 million compared with the position 12 months previous. This increase is as a result of a revaluation of non current assets made during the 2006-07 financial year.

Table 3: Funding and Financial Information

Funding	Budget 2006-07 $'000	Actual 2006-07 $'000	Actual 2005-06 $'000
Recurrent funds			
Service appropriation	245,337	247,597	216,149
Commonwealth specific purpose grants	19,559	18,664	18,024
Other revenues	3,871	6,044	5,848
Total recurrent funds	**268,767**	**272,305**	**240,021**
Capital funds			
Appropriation for capital contribution	8,759	4,428	7,072
Internal funds and balances	5,639	13,517	(5,889)
Drawdowns from holding account	-	-	2,973
Funding included in service appropriations	2,741	2,741	4,855
Total cost of capital works program	**17,139**	**20,686**	**9,011**
Total funding[(a)]	**271,508**	**275,046**	**247,876**
Total cost of services	**268,494**	**279,139**	**247,793**
Total net assets	**82,211**	**83,552**	**71,812**

(a) Total funding comprises total recurrent funds and capital funding included in service appropriations.

Act of Grace Payments

In accordance with Treasurer's Instruction 319, public sector agencies must disclose Act of Grace payments made pursuant to section 80 of the *Financial Management Act 2006*. During 2006-07, there were two Act of Grace payments made by the Department for Child Protection, totalling $505.

Capital Projects

Significant projects completed during 2006-07 include the Bamburra hostel upgrade, Broome and Kwinana office fit outs, the Esperance office refurbishment and relocation and fit out of the Child Care Licensing and Standards Unit. Work commenced on an additional 30 offices to accommodate additional staff. Other projects commenced during 2006-07 include the construction of the Kununurra youth facility and refurbishment of Yurag-Man-Taam-Purru Hostel in Halls Creek, Weeriana Hostel in Roebourne and Northam Group Home. Table 4 overleaf shows projects completed and underway.

Table 4: Capital works projects 2006-2007

Project	Estimated cost	Estimated year of completion
Broome office accommodation (completed)	$950,000	2007
Esperance office accommodation (completed)	$65,000	2007
Bamburra Hostel (completed)	$600,000	2007
Kwinana office accommodation (completed)	$275,000	2006
Manjimup office accommodation	$150,000	2007
Halls Creek Hostels	$3,200,000	2007-08
Kununurra Community Youth Facility	$820,000	2007
Weeriana Hostel	$500,000	2007-08
Northam Group Home	$516,000	2007
Busselton Community Centre	$706,000	2008
Fitzroy Crossing Community and Child Care Centre	$1,500,000	2008
Carnarvon office accommodation	$731,000	2008
Kalgoorlie office upgrade	$1,300,000	2008
South Hedland office upgrade	$684,000	2008
Craigie Community Centre	$869,000	2008
Additional office modifications	$8,000,000	2007-08

Purchasing Services

The department's Purchasing Quality Services process aims to ensure quality services provided by funded not-for-profit organisations are delivered to the people of Western Australia and that these services provide value for money. The process conforms to the Department of the Premier and Cabinet's Funding and Purchasing Community Services Policy, which enables the department to identify and retain preferred service providers. The procurement process ensures the identified community needs are met. It also ensures organisations meet the requirements of the agreed service specifications, contractual requirements, set standards of service delivery and volunteer involvement by operating efficiently and effectively, and are actively engaged in continuously improving the service to providing the best possible service to its target group.

Approximately one third of the department's funded services are currently undergoing the purchasing process. They include the following service groups:

- youth counselling
- services for young people (state and SAAP funded)
- supported accommodation services for young people
- support and advocacy - young parents in SAAP
- financial counselling
- SAAP day support centres
- family centres.

A framework has been developed to redefine relationships between the department and the not-for-profit, non government community services sector. Parties involved in the development of the framework include WACOSS, UnitingCare West, Anglicare, Ngala, Centrecare, Yorganop and Wanslea Family Services. The framework is intended to strengthen working relations and provide a way forward in the provision of community services. It places the client needs at the forefront and recognises that no one provider in isolation can impart the essential supports necessary for families and individuals.

Human Resources

Staffing Levels:

On 30 June 2007, the department employed a total of 1,981 permanent, fixed term and casual employees. This is an increase of 313 employees since 30 June 2006 including 173 employees in permanent positions. The average full time equivalent (FTE) usage for the financial year was 91.5 FTE greater than in 2005-06, at a total of 1,489.7 FTE. Female employees represent 78 per cent (1,553) of the total workforce and males 22 per cent (428).

Table 5: Employment levels at 30 June 2007[a]

Location	Actual average FTE usage 2006-07[a]	Number of staff at 30 June 2007 [a]						
		Full-time			Part-time			Total
		P	F	C	P	F	C	
Department for Child Protection [b]	1,413.66	1,010	297	124	296	116	35	1878
Family and Domestic Violence Unit	10.63	7	4			2		13
Office for Children and Youth	19.41	16	6		5	2		29
Office for Seniors Interests and Volunteering	30.02	26	6		3	5		40
Office for Women's Policy	15.99	11	6		2	2		21
Total number of FTE/staff	**1,489.71**	**1,070**	**319**	**124**	**306**	**127**	**35**	**1,981**

(a) Information effective as at 28 June 2007.

(b) Directorate information for the Department for Child Protection has been consolidated due to the transitional arrangements in May-June 2007 and associated staff movements to the new Department for Child Protection and the Department for Communities.

Key: P = Permanent
F = Fixed Term contract
C = Casual

Occupational Safety and Health

The department has 56 elected safety representatives. The department's policy Dealing with Aggressive Behaviour by Clients, introduced in 2005-06, continued to be promoted in 2006-07 with awareness raising sessions and Dealing with Difficult Behaviour workshops in metropolitan and regional areas. Information and training was provided on bullying to support the department's workplace anti-bullying policy. Other training was provided in first aid, peer support and safety.

Workers' Compensation, Injury Management and Rehabilitation

Amendments to the *Workers' Compensation and Injury Management Act 1981* in November 2005, which increased many of the statutory benefits available to injured workers, has continued to affect the management of workers' compensation claims. The total number of claims has fallen for the second consecutive year.

Table 6: Workers' compensation and lost time incidents 2004-05 to 2006-07

	2006-07	2005-06	2004-05
Total workers' compensation claims	48	54	61
Lost time injuries (days)	33	21	26
Lost time frequency rate[a]	9.83	6.93	8.30
Duration rate[b]	35.73	18.69	22.76
Number of incidents reported	-	209	231
Total estimate	$2,708,920	$3,790,533	$2,744,775

(a) This is a ratio involving a calculation of number of accidents to staff hours worked. A smaller rate indicates an improving trend.
(b) The average number of days lost per incident.

Equal Opportunity and Valuing Diversity

In December 2006, the department confirmed its Equity and Diversity Management Plan and performance objectives to 2009. A number of initiatives identified in the plan have been progressed and are detailed elsewhere in this section.

Following the Ford Review and the subsequent establishment of the new Department for Child Protection and the Department for Communities, revised Equity and Diversity Management Plans and Objectives will be developed in 2007-08 that will address the unique characteristics of each department. It is anticipated that for the Department for Child Protection, a transition strategy for mature age employees will be a key focus and an identified priority will be the department's static employee numbers for both Aboriginal and Torres Strait Islanders and people with disabilities.

Additional budget allocations in 2006-07 resulted in an increase of 313 permanent, fixed term and casual employees. As indicated in Table 7 below, employees from culturally and linguistically diverse backgrounds increased by 39 per cent (from 133 to 185 employees) compared to 30 June 2006.

Culturally diverse employees represent 9.3 per cent of the workforce. The numbers of young people 25 years and under also increased by 42 to a total of 113 employees, which is an increase of 59 per cent in comparison to June 2006. Young people represent 5.7 per cent of the total workforce, a proportion which exceeds the department's Equity and Diversity Target Plan of 4.6 per cent for this period. Included in this figure are 11 school-based trainees.

Table 7: Actual employee numbers in equal opportunity groups

Year	Total Workforce	Numbers			
		Culturally and Linguistically Diverse	Aboriginal and Torres Strait Islander	People with Disabilities	Youth
June 2007	**1,981**	**185**	**169**	**46**	**113**
June 2006	1,668	133	166	46	71
June 2005	1,625	130	184	50	85
June 2004	1,541	96	174	43	66
June 2003	1,435	95	129	33	49

Table 8: Comparison of diversity group trends as a percentage of total employees

Year	Percentage Representation			
	Culturally and Linguistically Diverse	Aboriginal and Torres Strait Islander	People with Disabilities	Youth
Target Plan – 30 June 2007	**9.5**	**11.0**	**3.0**	**4.6**
30 June 2007 (Actual)	**9.3**	**8.5**	**2.3**	**5.7**
30 June 2006 (Actual)	8.0	10.0	2.8	4.3
30 June 2005 (Actual)	8.0	11.3	3.1	5.2
30 June 2004 (Actual)	6.2	11.3	2.8	4.3

The Equity Index is a measure of the extent to which an equal employment opportunity (EEO) group is distributed across all salary levels, in comparison to the total workforce. An index of 100 indicates that the EEO group is perfectly distributed and no compression is evident – that is, members of this group are distributed across salary levels in the same proportion as the rest of the organisation. An index below 100 indicates that the EEO group is compressed at the lower salary levels in comparison to the total workforce, whereas an index greater than 100 indicates the group is more concentrated at the senior levels. The greater the variance from 100, the more evident the concentration.

Table 9: Comparison of diversity groups equity index trends

Year	Equity Index [(a)]			
	Women	Culturally and Linguistically diverse	Aboriginal and Torres Strait Islander	People with Disabilities
Target Plan – 30 June 2007	**84**	**130**	**72**	**58**
Actual – 30 June 2007	**81**	**111**	**70**	**77**
30 June 2006 (Actual)	83	132	70	56
30 June 2005 (Actual)	83	127	65	64
30 June 2004 (Actual)	81	89	61	47

(a) Equity index calculation excludes casual employees.

Table 9 above compares the equity levels and trends across each EEO group. The equity index for women (81) indicates that there is compression at the lower salary levels in comparison to male staff. The equity index for women has decreased marginally in comparison to 30 June 2006 as a result of additional increases in the general workforce of mainly female employees at the lower salary levels.

The equity index for employees from culturally and linguistically diverse backgrounds has decreased to 111 (from 132) as at 30 June 2007. This is still above the EEO target of 130 and is due to the entry of a significant number of new culturally diverse staff to the department at lower salary levels.

Equity levels for people with disabilities (77) have increased from 56 in June 2006, whilst the levels for Aboriginal and Torres Strait Islander staff (70) have remained static. This indicates that there is compression of both EEO groups in comparison to the general workforce. Increases in staffing numbers and at the more senior salary levels are required to raise the equity levels and workforce representation for both groups.

Table 10: Women in management tiers two and three (staff numbers)

Year	Female Numbers		
	Tier 2	Tier 3	Tier 2 and 3 combined
30 June 2007 (actual)	**7**	**28**	**35**
30 June 2006 (actual)	5	12	17
30 June 2005 (actual)	8	17	25

Table 11: Women in management tiers two and three (percentage)

Year	Female Percentage		
	Tier 2	Tier 3	Tier 2 and 3 combined
30 June 2007 (target)			**58**
30 June 2007 (actual)	58	54	55
30 June 2006 (actual)	56	57	57
30 June 2005 (actual)	67	61	63

The data in tables 10 and 11 indicate a significant increase between 2006 and 2007 in the number of women in senior management tier three (two levels below the Director General). However, this is partly due to transitional arrangements in place during May and June 2007 with the creation of the new departments.

Aboriginal and Torres Strait Islander Attraction and Retention

A customised application package was developed for prospective Aboriginal and Torres Strait Islander applicants. The department also implemented an induction program for all new Aboriginal and Torres Strait Islander employees which is being delivered in regional areas. The Working in Partnership with Indigenous People Program was also rolled out across regional areas to up-skill employees in issues to assist in building relationships within their local Aboriginal communities.

In 2006-07, the department offered scholarships for Aboriginal and Torres Strait Islander students whilst they undertake full-time tertiary studies to complete professional qualifications. The department fully funded two such scholarships in 2006-07. In 2006, the department supported an Aboriginal and Torres Strait Islander employee to obtain a full scholarship to complete the Public Sector Executive Master of Public Administration through the Australian and New Zealand School of Government Consortium.

Recruitment Activities

During 2006-07, funding was provided to create additional field worker positions in district offices throughout the state. To expedite recruitment, selection and appointment of suitable people to fill these positions, a number of initiatives were pursued.

An exemption was secured from redeployment clearance for 12 months and a partial exemption obtained from the Recruitment Selection and Appointment Standard. These exemptions enabled the use of selection processes which streamlined the identification and assessment of applicants for field worker and related supervisory positions. In addition, a centralised group selection and appointment process was implemented for entry level field workers. The process was developed in collaboration with district supervisors/managers and provided a mechanism for applicants to be assessed against position criteria in a simulated work environment. Specialist positions were created to develop and implement the centralised selection process. Three major recruitment drives were conducted in 2006-07, resulting in 190 applicants being identified as suitable for appointment.

A specific re-branding campaign was launched in mid March 2007 to promote the new Department for Child Protection statewide and included metropolitan and regional newspaper and radio advertising and the launch of a targeted recruitment information website. The launch of the ‘Life Changing Career’ website was timed to coincide with the re-branding campaign and ensured that the public response to the campaign was channelled appropriately to career information and online vacancies. This campaign generated in excess of 1300 telephone contacts to Human Resources.

The re-branding campaign was used as the vehicle for the department participating in March and May at two career expos in Perth. These events contributed to raising the department’s profile as a prospective employer and attracted interest from secondary and tertiary level students, people seeking to return to the workforce and also those seeking a change in career.

The expos were part of an integrated set of attraction strategies targeting various child protection positions. This included the department gaining approval to offer sponsorships to highly skilled and qualified overseas workers to enable appointment to positions which are unable to be filled locally and have been identified as ‘hard to recruit’ positions and/or locations.

Career fairs at a number of universities were used to target university students for the department's qualified field positions. Information on graduate pool advertising was sent direct to all graduating students in relevant disciplines to encourage them to apply. Further work is underway to target graduates and school leavers at the time they are making pivotal study and career decisions.

A recruitment campaign was undertaken to attract skilled Senior Community Child Protection workers to remote Aboriginal communities in the Kimberley and Goldfields regions. This national campaign targeted applicants from across Australia by advertising in prominent non-employment sections of the national and regional newspapers, Aboriginal and Torres Strait Islander email networks and remote community websites across Australia. The campaign resulted in a significant increase in the number of suitably qualified applicants compared to previous processes. The department was also successful in increasing the remote Attraction and Retention Benefit Allowance to align with rates paid by other Government agencies to workers in these locations.

The department continues to support young people entering the workforce and provided opportunities for a further eight school-based traineeships for 2007-08. This brings to 11 the total number of current trainees who are completing this program with the department. Of the eight new trainees, two were awarded to Aboriginal and Torres Strait Islander students and two to students from culturally diverse backgrounds. A further two trainees successfully completed their traineeships in November 2006 and have since moved into full time paid employment and other training opportunities.

Three staff members, including one Aboriginal and Torres Strait Islander staff member, were sponsored on the Public Sector Management Program, with seven members of staff participating in the Department of the Premier and Cabinet Pathways to Leadership Program.

The department collaborated with the University of Western Australia to develop a Graduate Certificate Child Protection Practice and 19 staff gained scholarships to undertake the qualification. The first group of participants has completed two of the four units forming the Certificate.

Governance Disclosures and Other Legal Requirements

Advertising and Marketing

As required under the *Electoral Act 1907*, Table 12 shows the department's total expenditure and names of recipients under the categories of advertising, market research, media advertising and direct mail organisations. There was no expenditure in the category of polling organisations.

Table 12: Advertising and marketing expenditure 2006-07

Category	Organisation	Total Category Amount
Advertising agencies	Elephant Productions, Equilibrium Integrated Communication, Vinten Browning, Women's Council for Domestic and Family Violence Services WA Inc	$71,762.46
Market research organisations	Catalyse, Lisa Wood Health Promotions, M Y Data, Patterson Market Research, Synovate Pty Ltd, University of Adelaide, Wiser Graduate School of Business	$143,762.18
Media advertising organisations	Concept Media, Cooch Creative, Dr Phil Watts Clinical Psychologist, Have a Go News, Lasso Media, Marketforce Productions, Mary G Media Decisions, Sensis, Tigrian Community in WA Inc	$554,936.76
Direct mailing organisations	Hermes Percisa Australia, Jobswest, Northside Distributors, Salmat Laser Printing and Mailing Services, Zipform	$64,693.62

Disability Access and Inclusion

The department has prepared a Disability Access and Inclusion Plan for 2007-2011, in accordance with the requirements of the *Disability Services Act 1993*. The plan is available on the department's website. An implementation plan has been developed for the period ending 2008.

The department's Family and Domestic Violence Unit funded Nulsen Haven Association to produce a training package which was launched on 27 June 2007. It will be used to train support workers, women's refuge workers, disability service providers and carers to identify and respond appropriately to people with disabilities who experience family and domestic violence.

Cultural and Linguistic Diversity

The department began to implement its Cultural and Linguistic Diversity Policy and Strategic Framework 2005-2007. The document was widely distributed across the agency after its official launch in March 2006 and guides the department's work with culturally diverse communities, which includes establishment of partnerships with Government and non government agencies.

The department participates in regional networks such as the Midland-Beechboro Community Reference Group, the ASeTTS African Interagency Group Steering Committee for the Intensive Service Centres Pilot Project, the Steering Committee for the FACSIA - Muslim Community Forum, WACOSS Building Communities Network, South East Multicultural Reference Group and has membership in the network of cultural and linguistic diversity officers across State Government agencies.

The department's Human Resources Equity and Diversity Plan and Substantive Equality Policy were progressed during the year. In addition, Senior Cultural Diversity Officers continued to deliver Start Up Training for field staff and training for funded organisations. They also provided advice on cultural diversity matters to departmental staff.

To provide opportunities and deliver outcomes for at risk children and youth from these backgrounds, the department's Office for Children and Youth strengthened its partnership with the Office of Multicultural Interests and provided assistance and support to the Ethnic Youth Advisory Group. The two offices also worked on a project to acknowledge Refugee Week in June 2007, bringing together photographs and artwork developed by young refugees in an exhibition in the Central Park building in Perth.

In response to the 2006 *Review of Literature Relating to Family and Domestic Violence in Cultural and Linguistic Diverse Communities in Australia*, the department's Family and Domestic Violence Unit gave grants of up to $5,000 for ethnic communities to address issues of family violence and enhance community functioning.

As an extension of its work with the Ethiopian and Muslim communities to develop and implement a whole-of-community approach to prevent family disintegration arising from family violence, the Multicultural Women's Consortium was provided with further funding from the unit to expand the project to the Liberian, Somali and Sudanese communities. The report from the second phase of the project was released in April 2007.

The Family and Domestic Violence Unit gave a grant of $60,000 to the Multicultural Women's Advocacy Service for the Promoting and Developing New Opportunities and Peer Support for Women in Cultural and Linguistic Diverse Communities project. The project will establish and help to maintain five peer support groups in the Perth metropolitan area for ethnic women on issues related to domestic violence prevention and early intervention. Groups are proposed in Northbridge, Gosnells, Rockingham/Mandurah, Mirrabooka and Fremantle.

During 2006-07, the department's Office for Seniors Interests and Volunteering undertook research to investigate the community participation of culturally and linguistically diverse seniors and perceived barriers to community participation. The project identified and explored what successful ageing means for ethnic seniors and what would enable them to age more successfully.

The resulting report *Culturally and Linguistically Diverse Seniors: Community Participation Research Project 2006* was widely distributed to stimulate discussion on how perceived barriers can be addressed to enhance active ageing. The results are also being used to supplement a number of the indicators contained in *Western Australian Seniors - Active Ageing Benchmark Indicators.*

Compliance with Public Sector Standards and Ethical Codes

In accordance with section 31(1) of the *Public Sector Management Act 1994*, the department is required to comment on the extent to which it has complied with public sector standards, codes of ethics and any relevant code of conduct.

These policies and procedures are contained in the best practice manual which is accessible for all employees via the department's intranet. To monitor and assess the extent of compliance within the ethical codes and public sector standards, the department conducts an annual audit. In 2006-07, no complaints were made in relation to non-compliance with the ethical codes. Five breach of standards claims were received in 2006-07 against the Public Sector Standards in Human Resource Management. Three claims were withdrawn with one claim is still pending as at June 2007. In May 2007 one claim was dismissed by the Office of the Public Sector Standards Commissioner.

In 2006, the Office of the Public Sector Standards Commissioner conducted a sector review of the Temporary Deployment (Acting) and Grievance Resolution Standards within five public sector agencies, including the Department for Child Protection. The review found that overall the department was complying with both of these standards.

Staff are made aware of the discipline process under the *Public Sector Management Act 2004* and advised of the department's obligation to report acts of misconduct and corruption to the Corruption and Crime Commission under Section 28 of the *Corruption and Crime Commission Act 2003.*

During the year, the management of misconduct and the complaints handling process was reviewed, resulting in the cessation of a separate process for investigation of complaints of child maltreatment alleged against employees of the department. All complaints made against an employee are now dealt with in accordance with the disciplinary process provided for in the *Public Sector Management Act 1994*.

A Guide for Employees and a Guide for Managers was finalised which provides information on the discipline process. During 2006-07, there were no incidences of discipline processes due to allegations of corruption.

In accordance with Treasurer's Instruction 825, the Internal Audit Branch targeted appropriate areas and systems for audit. Ongoing assessments identified risks of corruption and misconduct. Treatment action plans were developed as risks arose. Regular reports on the strategic risk management plan were tabled with the department's Internal Audit Committee and at executive meetings as necessary.

The department's strategic risk management plan targets risks in security of data, theft, fraud, unauthorised transactions, misconduct and inappropriate purchases. In line with the requirements of Premier's Circular 2005/02, the department continues to develop strategies to identify and reduce the likelihood and consequence of risks associated with corruption and misconduct. This included workshops targeted at misconduct risks undertaken in collaboration with RiskCover and the Corruption and Crime Commission.

Freedom of Information

Under the *Freedom of Information Act 1992*, the department is required to release information following appropriate requests by members of the public. Procedures for freedom of information requests are available on request and on the department's website. Members of the public may request information by lodging a freedom of information application form, or in any other written form, at any office.

In 2006-07, the department accepted 55 valid applications for access to information, fewer than in 2005-06 (76). In addition to formal applications, numerous requests for information were also dealt with through the department's informal processes, outside the provisions of the Act.

Applications took an average of 32 days to process, higher than the previous year's figure of 30 days but within the Government requirement of no more than 45 days. Table 13 shows the number of applications over the last five years.

Table 13: Freedom of Information applications 2002-03 to 2006-07

	2006-07	2005-06	2004-05	2003-04	2002-03
Applications received	**55**	76	46	61	42
Applications withdrawn [(a)]	**22**	18	19	17	8
Personal applications	**33**	51	34	37	24
Non personal applications[(b)]	**22**	25	12	24	18
Average days taken to process	**32**	30	18	24	31

(a) The number of applications withdrawn is a subset of the total applications received. Some applications withdrawn may have been received in the previous financial year.

(b) Of the applications received in 2006-07, two non-personal applications were transferred in full to another agency.

Public Interest Disclosures

The *Public Interest Disclosure Act 2003* defines special action that must be taken by agencies in relation to disclosures of public interest information that may show that a public authority, officer or contractor has been, or proposes being involved in, improper conduct, committing an offence, misuse of public resources, or an act or omission which poses a risk for the public or the environment. Details of the department's public interest disclosure officers and internal procedures were updated in 2006-07 and published on the department's website and intranet. There were no reported cases in 2006-07.

Record Keeping Plan

The *State Records Act 2000* requires the department to have a record keeping plan. In accordance with the State Records Commission Standard 2: Principle 6, the department is required to comment on compliance with the plan in the annual report.

The department replaced TRIM with Objective as its new electronic document and records management system. The records management component of the system was provided to all administrative staff on 8 May 2007 and planning for the introduction of the electronic document management began.

Training in the records management component of Objective was provided to 242 staff. Table 14 shows the numbers of training sessions and staff who completed training in 2006-07.

Table 14: Staff records management training 2006-07

	2006-07
TRIM training sessions (one on one)	36
Objective training sessions (classes up to 12)	34
Total training sessions	70
Staff trained in client records management	115
Staff trained in administrative records management	127

The department provides information on records management practices and employee responsibilities through its online induction program for new employees, in its best practice manual and via the Intranet.

At least once a year, Information Management Services staff manage quality assurance and compliance audits of all administrative and client records held by each office of the department. Under section 21 of the *State Records Act 2000,* a new Government organisation is required to submit a draft record keeping plan to the Director of State Records Office within six months of formation.

The Department for Child Protection and Department for Communities were established on 1 May 2007. The Department for Child Protection will submit the required drafts, including retention and disposal schedules for both agencies by 1 November 2007.

Government Policy Requirements

Corruption Prevention

In 2006, the Corruption and Crime Commission conducted a review of the department's misconduct handling procedures. The department worked working closely with the commission to implement their recommendations, including:

- the development of an overarching misconduct prevention policy
- interim strategies and structure to improve the coordination of misconduct allegations and investigations
- a review of the department's code of conduct
- awareness raising sessions on misconduct management procedures to key staff
- a review of the department's risk management plan to include key misconduct risks
- inclusion of misconduct awareness into the corporate induction day.

In addition, as part of the restructure associated with the Ford Review, the department began to establish a new work unit to implement the department's misconduct management plan and deal with standards of conduct. In 2006-07, information sessions were held with employees and management on the standard of behaviour expected of all public officers as provided for by the *Public Sector Management Act 1994*, Public Sector Code of Ethics, the department's Code of Conduct and the *Corruption and Crime Commission Act 2003.*

Research and Evaluation

The department undertakes a broad program of research and evaluation initiatives to support the development of effective policy and practice. These include projects conducted by departmental staff, projects contracted to independent consultants and research partnerships with other organisations. This approach enables the most efficient use of resources and allows an independent perspective on key issues. Research and evaluation projects on a wide range of topics were completed during the year (refer to Appendix 3).

Substantive Equality

The State Government's Policy Framework for Substantive Equality provides public sector agencies with a common framework and operational guidelines to eliminate systemic racial discrimination in the public sector's delivery of services.

In 2006-07, the department's Substantive Equality Steering Committee focussed on services and policies in the areas of family and domestic violence, children in care and non government funding. Achievements include:

- tabling the Charter of Rights for Children and Young People in Care in the Legislative Assembly on 22 November 2006
- a targeted increase in the number of Aboriginal and Torres Strait Islander staff in fostering services from one to three
- a safety and accountability audit which examined the effect of case management on a woman's experience of violence, and how workers are mobilised to respond to cases where cultural issues are involved
- publication of a *Review of Literature Relating to Family and Domestic Violence in Culturally and Linguistically Diverse Communities in Australia*
- substantive equality screening of the request for proposal process for a Port Hedland child sexual abuse healing service
- development of a new grant program for culturally and linguistically diverse communities to address family and domestic violence
- development of *Principles and strategies to enhance the planning and delivery of services to Aboriginal people in Western Australia* in May 2007
- out-posting of an Aboriginal and Torres Strait Islander policy officer to WACOSS to develop a training package for the department's funded services on Aboriginal-specific assessment and evaluation tools.

Sustainability

Consistent with the requirements of the Western Australian State Sustainability Strategy, the department continued to progress the Sustainability Action Plan. A key component of the plan is to promote sustainable development by building the capacity and connectedness of individuals and communities in Western Australia.

In August 2006, services and support for children and families in the Joondalup district were boosted by the development of a new protocol between the department and Joondalup Health Campus. Reciprocal Child Protection Procedures is the first protocol that has been finalised with a health campus operated by a private health agency.

A network of Sustainability Officers was established in 2006-07 in district offices to promote environmental sustainability initiatives relating to waste management, recycling, water, energy and fleet usage.

A double-sided printing policy was introduced across all work locations. Standards for the procurement of photocopiers with networking and scanning capability network capability and scanning facilities were phased in to reduce paper wastage.

The department will move to an electronic filing system in 2007-08 to replace paper files. The department recycles discarded paper through Paper Recycling Industries and encourages the recycling of printer cartridges.

Water audits were completed for five offices greater than 1,000 square metres in area. The audits identified potential water savings of five per cent per annum. Recommendations will be implemented in 2007-08.

The department initiated a data collection process for water consumption to enable consumption monitoring and reporting and the development of a Water Efficiency Management Plan.

In accordance with the Government's Energy Smart initiative, the department continued to investigate a range of initiatives to achieve a 12 per cent reduction in non-transport related energy use between 2001-02 and 2006-07. The department provided ongoing advice to work units on to how to save energy. An analysis of energy consumption history was implemented in all district offices. Work locations were visited and with staff encouraged to use energy saving equipment and practices.

As a result of energy audits completed at six major metropolitan and seven country district offices in 2005-06, the department engaged consultants to rectify problems such as lack of insulation and metering, unsuitable and outdated lighting and air-conditioning running times. These initiatives will be pursued using a refundable loan from the Sustainable Energy Development Office.

The department purchases four cylinder vehicles (where operationally appropriate) in the fleet to reduce consumption and emissions. There has been a 30 per cent reduction in the number of six cylinder vehicles since October 2005. The department promotes the use of LPG vehicles and has begun assessing hybrid vehicles for inclusion in the fleet.

The department pursues an environmental approach to procurement in accordance with the State Supply Commission's policies and guidelines.

Audit Reviews

The department undertook a comprehensive program of internal audit reviews during 2006-07. The areas and systems subject to audit were identified via a formal risk assessment that included management requirements and generally accepted governance approaches. Internal Audit now resides in the Strategic Services Directorate. The audits included:

- compliance with public sector human resource standards
- children in care case support costs
- reviews of funded organisations
- systems for funding non government organisations/contract management
- common use contracts
- contract for services
- Government regional officers housing
- corporate credit cards
- personnel and payroll
- travel allowances system
- child care licensing and child maltreatment allegations
- information technology security/disaster recovery
- compliance with human resource policies and procedures
- review of activities in service delivery offices
- assets and leases
- working with children card system
- criminal record checking for staff and contractors
- strategic risk management.

Information Technology

The department continued to work on a new computerised client information system – Assist – which will be supported by an electronic document and records management system.

Phase one of the project was completed, with the implementation of the new records management system. An automated departmental record screening system was introduced to replace the manual system of employee record screening. An Assessment and Planning System for children in care was introduced.

Considerable progress was made towards the creation of separate information, communication and technology environments for the Department for Child Protection and the Department for Communities. Further security features were introduced during the year along with measures to limit unsolicited ('spam') email.

The information management system that supports the working with children checks continued to be improved, to meet increasing demand for screening.

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Community Development

The overall aim of community development and capacity building is to increase the ability of community members to make informed choices to shape a positive future. A capacity building approach acknowledges that no single agency or service provider has all the answers to the sometimes complex issues confronting families and community groups. It recognises that while there will always be a need to help those with insufficient resources to achieve solutions, every individual, family or community with an issue has existing strengths, holds some of the answers and can contribute to the solutions.

Building resilience and resourcefulness helps people to be self-sufficient rather than dependent. It encourages people to discover their own strengths and develop the confidence necessary for an independent life.

Capacity building includes working with other Government agencies, business, industry, the not-for-profit sector, community organisations and other sectors to achieve better outcomes for people. While the department has a key responsibility to protect children harmed through abuse and neglect, it recognises that responsibility for wellbeing and protection of children belongs to the whole community. A community protection approach is an important strategy in creating safe communities that can protect children from harm.

Community Capacity Building

During the year, the department's Capacity Building Strategic Framework 2005-2007 was reviewed and updated internally, to ensure it remained current and to incorporate new good practice examples. The framework outlines the department's approach to developing capacity in three areas:

- children, young people, individuals and families
- communities
- the department, its staff and its funded services.

The framework underpins all areas of the department's work including policy formulation, program development, funding arrangements and relationships, administration, coordination, provision of services, responses and volunteering support.

During the year, five community development seminars were provided for practitioners, managers, researchers and policy makers from relevant organisations, as well as for community members in the metropolitan area and in regional areas via videoconferencing technology. The seminars provide a forum to discuss and debate issues, contribute to professional development and provide networking opportunities.

Services for Young People

The Helping Young People Engage Strategy was extended during 2006-07 in the Kimberley region. This strategy aims to build the community's capacity to deal with issues of antisocial behaviour in young people. It involves partnerships with local government and local businesses.

In 2006-07, the department received 970 contacts in relation to the Northbridge policy, which restricts access to the precinct by children and young people who are under the age of 16.

In March 2007, a review of services which support young people at risk was completed as part of the Purchasing Quality Services process. The review included youth Supported Accommodation Assistance Program and youth counselling services. In addition, an independent consultant was contracted to review non accommodation services for young people funded by the Commonwealth/State Supported Accommodation Assistance Program. The purpose of the review was to ensure services are aligned to the SAAP V strategic priorities. Findings provided direction for future service planning and development.

Two new youth outreach services were funded $600,000 over four years in Albany and Mandurah. Funding was provided for the Albany Outreach Service to support young people living in the community and young people who are at risk of offending and in need of support through night patrols, case management and other assistance. Street Net Program was funded to continue providing an outreach service to at risk young people between the ages of 10 and 25 years to prevent juvenile crime in the Mandurah area.

Early Intervention and Parenting Services

The early years are of critical importance to children's development. A priority for the department is promoting a focus on children in the early years, investing in support for families and communities. Evidence shows that investing resources early can provide greater gains for long-term child health and social outcomes while preventing the occurrence or recurrence of maltreatment.

The Early Years Strategy is an across-government initiative designed to improve the wellbeing of young children aged zero to eight years. As part of its commitment to the strategy, the department supported 25 Early Years sites in 2006-07. A total of $1,943,083 has been provided for 82 grants since 2003.

In 2006-07, funding of $334,161 was allocated to 12 projects. Three Early Years senior project officers worked collaboratively with community members and agencies to develop local Early Years networks, map existing services and identify local priorities for young children.

There are six Aboriginal Early Years Support Services for Aboriginal and Torres Strait Islander families with children aged zero to three years. These services are located in Midland, Joondalup, Thornlie, Kalgoorlie, Katanning and Albany.

The Best Beginnings home visiting service delivers a structured program to support expectant parents and parents with children up to two years of age, where there are a number of risk factors that may lead to poor life outcomes for children. It is a strengths-based program based on developing a relationship of trust between the parent and the home visitor. The program aims to improve parent and child wellbeing, particularly through developing parenting skills.

There are currently six metropolitan and two rural Best Beginnings services, delivered in collaboration with the Department of Health. The Best Beginnings program produces positive outcomes for primary caregivers and children, including more stable housing, a decrease in parental depression and social isolation, an increase in children's immunisation rates and general health, social and emotional competence.

Best Start services engage with parents and extended family of Aboriginal and Torres Strait Islander children aged zero to five years, to ensure children's needs are met and to improve their transition to school. The service offers a range of activities including playgroups, home visits and workshops. These operate from two sites in the metropolitan area and 13 sites in rural and remote areas.

Fourteen Parenting Services officers provide information and advice to parents and carers. Information includes books, videos, pamphlets, talks, workshops and parenting groups, with opportunity for parents to speak one on one with coordinators and volunteers. Eight departmental and five non government Parent Link services provide home visits to help parents develop skills, knowledge and confidence for parenting young children aged zero to five years. The department's Parenting Line and Parent Help Centre at Mount Lawley continued to operate during the year.

The department's after hours Family Helpline, staffed by Crisis Care, provided general family support, information, counselling and referral to over 8,300 contacts in 2006-07.

Child Care and Child Care Licensing and Standards

As at 30 June 2007, there were 1,412 licensed child care services in Western Australia, consisting of 558 child care centres, 648 family day care services, 202 outside school hours care centres and four outside school hours family day care services. Combined, these services offered a total of 39,179 child care places. Licensing is managed by the Child Care Licensing and Standards Unit.

During the year, 58 complaints involving a regulatory breach were made to the Child Care Licensing and Standards Unit. The department successfully prosecuted two services for breaches of the regulations. It also took action to suspend the licences of two licensed child care centres during the year.

One licence was suspended following an investigation of an allegation that young children at a child care centre were being physically restrained in their cots during sleep time. The other licence was suspended after information was received from the Department of Environment and Conservation and the Department of Health that a child care centre was situated on land that was potentially contaminated. In both instances the suspensions were revoked when it was determined the sites no longer presented an unacceptable risk to the children attending.

The department appeared at the State Administrative Tribunal as respondent to an application for review of a decision to issue an outside school hours licence with a number of conditions imposed, including a reduction in the number of licensed places for a vacation care service that is operated in a shared use facility.

The commencement of the *Contaminated Sites Act 2003* on 1 December 2006 provided the opportunity for greater scrutiny of the safety of child care service sites, for both existing and proposed developments. The department liaised with the departments of Health, Environment and Conservation and Planning and Infrastructure to strengthen planning policy, with the aim of preventing the building of child care services on contaminated sites. The department also wrote to all child care licensees with information from the Department of Health about the safe use of bore water. The first point at which site contamination issues for child care need to be detected is the local government planning process. The department has been consulting with the Department of Environment and Conservation regarding a secondary measure of checking site contamination issues for child care.

The development of regulations for child care services occurred in two stages. On 18 August 2006, amendments to the *Children and Community Services (Child Care) Regulations 2006* were gazetted in respect to crèches, simplifying the conditions required for services to operate without a licence and requiring unlicensed services to display a notice advising this status.

Extensive support was provided to the crèche sector in 2006-07. An amendment to the *Children and Community Services Regulations 2006* was made to ensure parents are able to make an informed choice when using crèches. All unlicensed crèche services must now have a sign informing parents that the service is not licensed.

A template notice was developed and the *Setting up a Crèche* booklet was updated. The template notice contained the information required by the regulations, general information for parents about minimum standards for crèches and who to contact about a serious complaint. The booklet includes up to date details of legislative requirements and guidance towards best practice. The template notice and booklet were distributed to crèche providers and included on the department's website.

On 2 December 2006, amendments were gazetted to the regulations to correct some unintended consequences of previous amendments, simplify licensing processes and provide greater flexibility for caring for small groups of children in centre-based care.

The Child Care Regulations Consultative Committee was established in October 2006 to review the regulations. Its membership and terms of reference can be found in Appendix 2. The committee worked with staff to plan a three month public consultation from July 2007 on a discussion paper canvassing options for regulatory reform. The work of the committee progresses recommendation six of the Ford Review into the Department for Community Development, that the child care regulations be reviewed immediately to clarify their purpose and principles, streamline them more significantly and ensure they are outcome focused.

During the year, a review of the applicant assessment process for family day care applicants was undertaken, which included consultation with family day carers and scheme coordinators. It provided an opportunity to modify questions for greater clarity for applicants.

A review of the occasional care program commenced in 2006 and is anticipated to be finalised later in 2007. Occasional care services are funded both by the department and the Australian Government Department of Families, Community Services and Indigenous Affairs to primarily develop small services in isolated communities with no access to child care services. There are 38 operational services with eight services in the developmental stage. Thirty three services are located in the country and nine services are managed by Aboriginal and Torres Strait Islander groups.

During 2006-07, the Child Care Advisory Committee undertook a literature review of the relationship between group size, staff qualifications and child-to-staff ratios which was provided to the Child Care Regulation Review Committee for consideration. It worked on rural and remote Aboriginal and Torres Strait Islander child care service delivery models (including resourcing issues) to promote more effective and appropriate involvement by State Government. An independent consultant was engaged to prepare a scoping document investigating the process and resources required to develop a Western Australian integrated child care strategy. Findings were used to develop a proposal for the Minister advocating for such a strategy. The committee introduced several initiatives to research innovative child care staff training models, recognising that quality training underpins quality service delivery.

In 2007, the department drafted new legislation to amend the *Children and Community Services Act 2004* to enable the transfer of the child care licensing functions to the new Department for Communities, in accordance with recommendations four and five of the Ford Review. It is anticipated that the new legislation, the *Child Care Services Act 2007*, will commence in August 2007.

In the 2007 State Budget funding of $5.2 million over five years was provided for a further 13 full time equivalent positions to be employed in the Child Care Licensing and Standards Unit, to enable it to conduct annual visits to child care services.

Family Information

During 2006-07, the Family Information Records Bureau continued to deal with significant and sensitive challenges relating to the separation of children from their families. In comparison to the previous year, there was a seven per cent increase in the number of formal applications and telephone enquiries received by the bureau.

The bureau continued to identify and preserve records of significance to the Aboriginal and Torres Strait Islander community, former British and Maltese child migrants and children in care. The bureau also continued to digitally image records from the former Native Welfare and Community Welfare departments to preserve deteriorating original records.

In response to Recommendation 34 of the Senate Inquiry Report *Forgotten Australian: A report on Australians who experienced institutional or out-of-home care as children,* the Department for Child Protection set up the first meeting with former care leavers to discuss the development of a memorial commemorating them.

Table 15 overleaf shows the number and type of applications received by the bureau in 2006-07.

Table 15: Applications received by the Family Information Records Bureau 2006-07 [a]

Application Description	Status Complete
Child migrant	12
Client file (Aboriginal)	24
Client file (non Aboriginal)	60
Family history (Aboriginal)	118
Full family history (Aboriginal)	229
Full family history (non Aboriginal)	5
General information	9
General information (Aboriginal)	196
Interstate	34
Proof of Aboriginality	2
Tracing (Aboriginal)	5
Tracing (non Aboriginal)	3
Total	**697**

a) 251 informal enquiries were also received but not recorded.

Training

The Learning Development Unit, based at the Community Skills Training Centre in West Perth, underwent rapid growth after an injection of $6 million in new funding over four years from the 2006 State Budget. Staffing increased from 8.9 to 22.1 FTE. Facilities were updated in 2007 including a major office refit to accommodate new staff and a new fully equipped IT Training Lab. The existing training rooms were also upgraded.

In 2006-07, the centre delivered learning development opportunities to 4,166 learners across 189 training options. This included staff from the department, Commonwealth/State Supported Accommodation Assistance Program and other departmentally-funded and endorsed agencies.

The department's 'Life Changing Career' recruitment campaign was supported by an increased number of Fieldworker Start Up Training courses. Some 237 new staff were trained to June 30 2007 and a further 60 staff will be trained in a further three programs by the end of 2007. The Start Up Program was modified to align it to nine core units from the Certificate IV in Community Services (Protective Care).

For staff with existing skills, a process for recognition of prior learning was piloted. The process will assess evidence of workers' competencies and identify any gap training needed to ensure that field staff will have the requisite and consistent levels of competency. The process will be introduced fully in 2008, with existing workers able to gain a full qualification through this assessment pathway.

The centre continued to develop and implement new, improved policies and procedures in readiness for the move to building its quality management system and become a Registered Training Organisation. Flexible methods of delivery and assessment continued to be developed, in particular for regional and remote learners, such as the CSTC Online project which now has live online enrolments and course material made available for learners to access as part of the flexible delivery model, with further courses being developed for release in 2007-08.

Fathering Framework

The department commenced the development of a Fathering Framework, to raise greater awareness of the importance of involvement by fathers in the lives of their children, to provide guidance to department staff on engaging fathers in case practice with children and families. The framework, to be finalised in 2007-08, draws on evidence-based research on fathering and the contribution fathers make to children's healthy social and emotional development.

The department and Meerilinga developed a new project to build on the work of men's place resulting in Dads in the Early Years project which provides:

- a 'Father Focused' website dedicated to fathers and fathering in the early years with downloadable resources, windows media and relevant links
- a 'Working with Fathers' training program for the department's funded services, practitioners and service users. This will assist services in engaging with fathers, facilitating father groups and evaluating programs and seek to address the issues perceived or real in engaging fathers, evoke confidence and skills of staff and provide strategies and resources to address service/program policies, development and readiness
- a 'Dad's Expert Group' which will reflect the diversity of the WA community to advise and test the resources and training provided
- assistance with developing the department's strategic framework for Men in Their Role as Fathers.

Responsible Parenting Initiative

The Responsible Parenting Initiative continued to provide a Parent Support Service in the South East metropolitan area and opened a new service in the East metropolitan area. Collaborative casework services were extended to include (on a trial basis) Next Step Drug and Alcohol Service and Mirrabooka Migrant Resource Centre to support refugee parents. In 2006-07, the South East metropolitan area received 134 referrals (up by 62 per cent since opening) and East metropolitan received 87 referrals.

Outcomes collated in 2006 showed that almost 50 per cent of the parents referred accepted a Parent Support caseworker and were willing to work on the problems children were experiencing. Ninety-seven per cent of parents made significant progress in reducing the incidence of problem behaviours and made substantial improvements in the quality of home life and family relationships. When followed up three to six months after the work was concluded, 68 per cent of these parents said they had continued to make improvements, while 23 per cent said they had sustained the improvements.

Responsible parenting services will be opening in the South metropolitan and Peel areas in August 2007, with the Kimberley office also to open in January 2008.

Children's and Young Persons' Policy

As at the 2006 Census, there were 672,466 children and young people aged 25 years and younger living in Western Australia. They represented 34 per cent of the state's total population. Twenty per cent were children aged 14 years and under and 14 per cent were young people aged between 15 and 24 years. Seventy-one per cent of the state's children (aged between zero and 14 years) and 78 per cent of the state's young people (aged between 15 and 24 years) lived in the Perth metropolitan area.

Five per cent of the state's total population of children aged 14 years and younger were Aboriginal and Torres Strait Islander. Six per cent of the state's total population of children were born overseas, and half of these were from non-English speaking countries. The two most common languages spoken by children apart from English are Chinese languages and Vietnamese.

The proportions for young people aged 15 to 24 years were similar. Aboriginal and Torres Strait Islander young people were four per cent of the state's total. Seventeen per cent of young people were born overseas and nearly half of these are from non-English speaking backgrounds. The most common languages, other than English are Chinese languages, Italian and Indonesian.

In 2006, there were more children and young people living with two parents than within a one-parent family. Eight per cent of young women have moved from the family home to form partnerships and families of their own, compared to five per cent of young men. Four per cent of young people were a husband, wife or partner and have children, with one per cent being lone parents.

Policy and Programs

The department's Office for Children and Youth continued to administer and enhance the Cadets WA program. In 2006-07, it worked in partnership with host organisations the Department of Education and Training and the Curriculum Council to ensure participants in the program had their voluntary work recognised through the State Government's Community Service Program.

Western Australian based resilience expert Maggie Dent, who specialises in the area of building resilience in children and youth, was engaged to facilitate workshops for service providers, parents and carers living in regional Western Australia. Ten free workshops were held in Albany, Geraldton, Kununurra, Bunbury and Mandurah in 2007. Two workshops were provided in each region. One was a full-day interactive session on the 10 resilience building blocks. The other was a two-hour evening session, focusing on boundaries, calming children, community participation and the importance of play.

The publication *Fit Mind - Fit Body & Soul,* was developed during the year to promote the positive mental and emotional health of young people. It comprises a series of help sheets on a range of issues such as coping mechanisms, loss and grief, depression, body image, bullying, suicide and relationships. It includes a list of useful references and contacts.

Alcohol has been identified as the major drug of concern in the Western Australian community. The 2002 Australian School Students Alcohol and Drug Survey found that 89 per cent of Western Australian students aged 12 to 17 years, who had consumed alcohol in the week before being surveyed, said they did not purchase their own alcohol. With parents playing a key role in the development of young people's attitudes towards drinking, the Office for Children and Youth collaborated with the Drug and Alcohol Office to develop *Young People and Alcohol: Helpful information for parents*. The resource aims to increase parental knowledge regarding the supply of alcohol to their own or other people's underage children and provide them with strategies to reduce the risks associated with underage drinking.

The Indigenous Youth Leadership Program progressed to the third stage of organising leadership training for young people aged between 18 and 25 years. Recruitment of a program manager commenced. Funds to develop the program were contributed by the Department of Education and Training, the Office of Crime Prevention, Department of the Premier and Cabinet and Healthway.

In partnership with the Australian Bureau of Statistics, statistical wellbeing indicators for children and youth in Western Australia were released in 2007 and published on CD and online. The indicators aim to support informed decision-making across Government, by providing an evidence base for policy and programs.

The Office for Children and Youth supported and assisted 21 Youth Coordinating Networks throughout the state. It is anticipated that another three networks will be established in the south west of the state and another will be re-established in Hedland in 2007-08.

In 2006, the Office for Children and Youth collaborated with the Ministerial Council for Suicide Prevention to fund the children/youth section of a community consultation process to develop a state plan for suicide prevention. Detailed planning took place and the consultation process will commence in August 2007. Work was also undertaken to develop a culturally appropriate suicide prevention resource for Nyoongar young people aged 13 to 25 years.

A project reference group was established to support the resource development and consultations were held with Aboriginal and Torres Strait Islander young people. A young Aboriginal artist, Chad Creighton, provided the artwork and design for the resource. Over 2,000 copies of the resource were printed and distributed to the following locations from July 2006:

- Aboriginal Education Workers - Department of Education and Training
- Aboriginal Police Liaison Officers
- youth counselling and community services
- juvenile justice waiting room, and as part of the induction process for juvenile detention centres
- Children's Court
- Victim Support Service
- accommodation hostels
- transit guards at Perth and Midland stations
- the regional areas of Mandurah and Bunbury.

The Office for Children and Youth's regional development staff continued to support the development and implementation of programs and initiatives. Regional staff officers are located in the Kimberley, Midwest, Great Southern and South West regions and one development officer is also based in Perth which services the northern metropolitan corridor and the Wheatbelt district. Significant achievements in 2006-07 included:

- a memorandum of understanding with the City of Wanneroo for a development officer to be situated at the Clarkson Youth Centre one day a fortnight
- supporting the South West Youth Coordination Network to initiate both the South West Youth and Community Transport Working Group and South West Affordable Housing Working Group
- supporting the Great Southern Youth Committee Youth Yak Series
- a Youth Service Provider Conference in the Midwest
- resilience banners created by children and youth and displayed in the Geraldton city for four months
- advocacy and support of leadership development for service providers and young people in the Kimberley region
- a two-day youth service provider gathering in Broome in 2007.

Children and Youth Development

Significant growth occurred within the Cadets WA program, with 16 new cadet units starting in the first half of the year. Half of these were country units including bush ranger units at Halls Creek District High School and Yulga Jinna Remote Community School.

An Emergency Services Cadet Unit was established at Cannington Community Education Support Unit, being the third cadet unit in the state exclusively for young people with learning difficulties. As at 30 June 2007, 197 cadet units were operating in Western Australia, involving more than 6,300 cadets. This is an increase of four cadet units and 100 cadets since last year.

Under the Community Service Grant Program, grants totalling $1.16 million were allocated to 14 community-based organisations, providing development services to children and young people. A review of all funded services was undertaken by an independent assessment panel in 2006.

In 2006-07, the Youth Grants WA program provided 39 grants of up to $5,000 for activities, services and facilities for young people aged 12 to 25 years. In late September 2006, the Youth Grants WA program was expanded to include:

- $200,000 available for grants up to $5,000 each
- $80,000 available for sponsorships up to $10,000
- $150,000 available for Special Project grants of up to $35,000 each.

Three sponsorships and two special projects were funded in 2006-07.

National Youth Week grants, a component of the Youth Grants WA program, provided funding for 59 projects and activities run during National Youth Week.

Promoting Positive Images of Children and Youth

The Office for Children and Youth worked in partnership with the Youth Media Committee to develop an online 2006 Youth Survey, which was promoted via media partners to young people aged between 12 and 25 years in October and November 2006. Over 2,700 young people completed the survey and the results were released in June 2007. The results provide comprehensive data on issues and topics of concern to young people.

The Positive Image Award 'Special Reward Day' was held in December 2006. The award recognised students who promote a positive image for other students within their school or wider community. Twenty-nine students were acknowledged at a breakfast at Parliament House. The ninth annual WA Youth Awards Showcase recognised young people's achievements and contributions to the community.

The Office for Children and Youth launched a new website in September 2006. Visitors to the site are able to access up to date information relating to Western Australia's children and young people and can learn more about the office's programs, policies and funding opportunities. There are two separate sections, one designed to appeal to children aged under the age of 12 years and one for those aged over 12 years. Poll questions and a 'Tell Us What You Think' page provide an opportunity for children to contribute their ideas to the website.

In 2006-07, Youth Advisory Councils located around the state continued to be supported and assisted by staff from the Office for Children and Youth. Staff attended council meetings, provided information and advice regarding grants and other issues and liaised with coordinators on a regular basis.

The annual Children's Week Awards of Recognition were held in October 2006 to recognise outstanding young Western Australians aged between three and 12 years, along with groups and organisations that provide services and support to children. In 2006, the awards were expanded and for the first time recognised adults working in the media who promote positive images of children.

Consultation and Participation

To further improve understanding of young people's needs, thoughts and ideas, 'The Panel' was established. Young people are invited to complete a questionnaire, which seeks to identify topics of interest. Government departments, not-for-profit and other partner organisations can then seek to involve panel members in focus groups, online discussions and surveys on a range of topical issues relating to young people.

A resource titled *Active Participation of Children in Your Organisation*: *A guide to setting up a children's advisory group and other participation mechanisms* was completed during the year. It draws on the Office for Children and Youth's experience in establishing and maintaining a children's advisory group, as well as international literature on children's participation. The resource was distributed to Government and non government organisations.

In June 2007, the Minister for Youth launched a Parent Information Pack for parents of babies. The pack was developed in response to a call from parents to provide the most relevant up to date information on services and resources available to them in one easy to access pack. Dr Fiona Wood and Associate Professor Carmel Maloney endorsed the pack's contents, which included information on health, play, good nutrition, early literacy and car seat restraints. Friendlies Chemists sponsored the pack and provided a distribution point. The Community Newspaper Group supported the project with an extensive editorial and advertising campaign.

During 2006, the Children's Advisory Group continued with members from four metropolitan primary schools. Ten children from years five, six and seven participated in a group which met once a month during school hours. The Children's Advisory Group was restructured and will recommence later in 2007. The Office for Children and Youth also supports Youth Advisory Councils. Both forums provide opportunities for a diverse range of children and young people to give feedback on Government policy and program development.

In July and August 2006, regional development officers conducted consultations with 1,307 primary school children in six regional areas using the postcard survey format initially used for a consultation in February 2006. The survey asked children to identify the three most important issues from a list of nine issues: school, family/home life, friendly neighbourhood, public transport, health, safety, cleaner community/hygiene, road/traffic and places to have fun/entertainment. The responses received identified the areas of family/home life, health, safety, places to have fun/entertainment and school as the top five issues.

Positive Ageing Policy

It is predicted that by 2031, over one in four Western Australians (28 per cent) will be a senior aged 60 years and over. It is projected that there will be approximately 773,000 seniors in Western Australia and about one quarter of seniors will be aged 80 years and over. At the 2006 Census, there were 326,052 seniors in Western Australia, making up 17 per cent of the population. More than half of Western Australia's seniors (53 per cent) were women.

Population ageing is a worldwide trend and in response, it is essential to revise attitudes to work, retirement and the retention of older people in the labour force. Workforce projections show that meeting future demand for goods and services will require Governments and employers to encourage higher workforce participation rates by people aged between 55 and 64 years.

Older people contribute knowledge, experience and labour to all sectors of the community. The growing number of seniors means that there has never been such a large group of active, skilled and experienced older people. In 2006, approximately one in five seniors (19 per cent) were carers – that is, they helped or supervised another person who had a long-term health condition, disability, or was elderly. In 2006, approximately 36 per cent of seniors were involved in volunteer work. Ninety per cent of people aged 70 years and older are living independently, or with minimal support, in the community. When seniors do need care, it is most commonly provided by family members, belying the perception that caring for seniors is costly for the community and Government. With increased longevity, Western Australians now have as much as a third of their lives to live beyond what is currently thought of as retirement age. In Western Australia, a 60 year-old female can expect to live until 86, while a 60 year-old male can expect to live until 82.

Aboriginal and Torres Strait Islander people represent three per cent of the total Western Australian population, but Aboriginal and Torres Strait Islander seniors comprise only about one per cent of seniors. This is a result of higher birth rates, combined with higher mortality rates at all ages. Not many Aboriginal and Torres Strait Islander people live to become seniors. Their life expectancy at birth is nearly 20 years less than other Western Australians. Around 74 per cent of Western Australian seniors live in the metropolitan area and 26 per cent live in country areas. However, the picture changes with Aboriginal and Torres Strait Islander seniors, with approximately 66 per cent living in non-metropolitan areas. This raises issues for ensuring access to health and other age-related services.

Active Ageing Strategy

As the lead agency in developing and driving the Active Ageing Strategy, the department's Office for Seniors Interests and Volunteering began to review the results of the first four years of the Active Ageing Strategy and identify future initiatives. The office partnered with the Department of Local Government and Regional Development in the selection process for their grants program. Under the Active Ageing Strategy, the Department of Local Government and Regional Development received funding of $435,000 for an Active Ageing at The Local Level initiative and a further $407,000 was allocated to other agencies to continue implementation of the strategy.

The funding is directed at research and local initiatives that promote the active ageing message and encourage older people to continue to be active and informed participants in society and to sustain their diverse heritage. The Office for Seniors Interests and Volunteering itself undertook a range of policy and project work as part of the Active Ageing Strategy, as outlined below.

Depression in Older People

The State Government has continued its commitment under the Active Ageing Strategy to raise community awareness about depression in older people. As part of this commitment, the Office for Seniors Interests and Volunteering hosted the Mental Wellbeing - Leading the Way training program with the Singapore Action Group of Elders in Singapore in November 2006. An outcome of the workshop was an action plan on specific projects to be implemented within a one year time frame. These actions have progressed by participants of the workshop.

Other initiatives include:

- development of a Depression Self Assessment Card with *beyondblue: the national depression initiative*
- distribution of the Depression Self Assessment Card via pharmacies and general practitioners to prompt seniors to recognise the symptoms of depression and encourage them to seek help if they are experiencing depression
- promotion of the national Get to Know Your Neighbour Day as part of the strategy to reduce social isolation in seniors and the development of an information flyer distributed through local government, libraries, seniors centres and the Seniors Card Centre
- Healthy Parks, Healthy People - Seniors Park-based Activity Program, a joint initiative with the Department of Environment and Conservation, which uses their parks to provide an environment for seniors to experience new physical, psychological, educational, creative and social activities
- funding for one-off small grants for organisations in rural areas to develop activities focusing on physical activity and a healthy lifestyle, in order to counteract symptoms of depression in older people, especially leading up to the festive season. Ten projects were funded: Esperance (two), Northam (two), Broome, Bruce Rock, Badgingarra, Geraldton, Wyalkatchem and Mukinbudin.

Intergenerational Activities

The State Government's policy Valuing Our Seniors supports program development that helps link generations at both community and neighbourhood levels. The Office for Seniors Interests and Volunteering appointed senior intergenerational officers in Albany and Geraldton. The positions are funded for four years through the Active Ageing Strategy. These officers create opportunities for seniors, children and young people to participate in local decision-making, events and activities.

Wanslea Family Services was funded to provide the Grandcare Program, a free 1800 telephone information and referral service to assist grandparents who care full-time for their grandchildren. The program has seven grandparent support groups in the metropolitan area and two in the country. For the period July to December 2006, Grandcare received 287 telephone contacts. A total of 237 people were supported and 167 received ongoing assistance from support groups.

Nyikina Association in Derby was funded to support grandparents and grandchildren to undertake cultural camps and activities to foster intergenerational understanding. The Elders of the Nyikina Association wished to educate local children on their connection with the land and their people's history, language and culture. Students from local schools including the Derby Enterprise Class (specialising in Aboriginal and Torres Strait Islander children with a history of truancy) were invited to attend activities. This project was supported by a regional officer from the Department of Indigenous Affairs.

The State of Ageing Report

Access Economics was commissioned to conduct a study of the economic contribution Western Australian seniors make to the state. It found they make enormous contributions to the community through unpaid work, often at their own expense. Despite accounting for just under 20 per cent of Western Australia's population over the age of 15 years, seniors provide close to half the state's unpaid caring, child minding and volunteering services. Based on 2003 figures, it is estimated that the total value of unpaid work by Western Australian seniors is $1 billion. The rise in Western Australian seniors' unpaid contributions will be worth more than $2 billion to the State Budget and more than $4 billion federally by 2024-25.

World Health Organisation Global Age-Friendly Cities Project

An age-friendly city is one that recognises diversity among older people, promotes their inclusion and contribution to community life and enables older people to 'age actively'- to live in security, enjoy good health and participate fully in society. The department's Office for Seniors Interests and Volunteering partnered with the City of Melville to take part in the World Health Organisation's Global Age-Friendly Cities Project. The project will identify concrete indicators of an age-friendly city and produce a practical guide for advocacy, community development and policy change, to make urban communities age-friendly.

The research for this project was undertaken in the City of Melville and 33 other cities in 22 countries. Participating cities will use the research findings to increase awareness of local needs, gaps and potential improvements to stimulate development of more age-friendly urban settings. The office is assisting in the analysis of the research findings from all the participating cities.

Elder Abuse

One operational priority is to work in collaboration with other agencies to help create a society where abuse and neglect of older people does not occur. The Alliance for the Prevention of Elder Abuse WA brings together organisations that provide support and services to older people and their families and friends. This year, the alliance developed a new protocol for service providers to assist them to identify and respond to elder abuse. This is suitable for Government and non government agencies and is accompanied by a new training program.

The department's Office for Seniors Interests and Volunteering hosted a forum on financial abuse in November 2006, targeted at both the financial and real estate sectors, which was addressed by the Minister for Seniors; Dr Alexandre Kalache, Head of the Ageing and Life Course Program, World Health Organisation; Colin Neave, Australian Banking and Financial Services Ombudsman; and Michelle Scott, Western Australia's Public Advocate. This was followed by a ministerial roundtable meeting on 14 June 2007 with participants from the banking and finance sector, to further explore how the Government can support them to identify and respond to financial abuse of older people.

A community education campaign was developed to promote World Elder Abuse Awareness Day on 15 June 2007. The Older Persons Rights Centre was launched on this date. It will provide a legal and social work service for people over the age of 60 who are experiencing or are at risk of experiencing elder abuse. The service will include a social worker and a lawyer working together with the older person and their family or friends on the legal and social issues involved in each situation.

A pamphlet on elder abuse was developed and widely distributed to educate the community about elder abuse. The Office for Seniors Interests and Volunteering commissioned a research project on community attitudes towards elder abuse. The research findings will be presented in 2007-08.

Carers Advisory Council

The Carers Advisory Council was established as an outcome of the *Carers Recognition Act 2004.* The council promotes compliance with the Carers Charter and advises the Minister for Seniors on matters relating to carers.

The council consulted with the Department of Health and the Disability Services Commission on their obligations under the *Carers Recognition Act 2004*. The council's report on the compliance and performance was provided to the Minister on 26 March 2007 and tabled in Parliament on 9 May 2007.

Seniors Card Centre

The Western Australian Seniors Card Centre is located at Albert Facey House opposite the Perth Railway Station. This prime location provides a 'one-stop shop' offering a wide range of advice for Western Australia's 300,000 seniors, including details about the Seniors Card. The centre averages 400 counter enquiries per month, increasing as more seniors become familiar with the centre's new location. The centre is also home to a computer information kiosk for seniors to access the internet.

The Seniors Telephone Information Service is staffed by 37 volunteers who provide advice and referral information on issues such as accommodation options, education, finance, business, health and lifestyle. It handles approximately 30,000 enquiries per year. The volunteers provide seniors with details of State Government concessions and business discounts.

The Volunteer Speakers program is coordinated from the WA Seniors Card Centre. A team of experienced speakers provide free presentations to seniors' groups in both metropolitan and regional areas on issues such as retirement, concessions and the Seniors Card. Two new presentations have been developed: Ageing Well, covering the key attributes to successful ageing and Living Independently, looking at services and supports to help people remain at home.

Communications

Topic sheets entitled *State of Ageing Active Ageing, Crime and Safety and Staying Mentally Healthy* were produced in 2006-07 and distributed to members of parliament, local government authorities, relevant State Government agencies and seniors organisations. The sheets are also available via the Office for Seniors Interests and Volunteering website and outreach programs. An update of the Population Characteristics topic sheet was deferred to 2007-08 in order to maximise use of data from the 2006 Census. An Active Ageing Strategy Update sheet was produced instead.

Know Your Neighbour Day sought to encourage Western Australians to develop a greater sense of community caring and awareness of the vulnerable and socially isolated. Through a communications campaign, the community was encouraged to be aware of socially isolated seniors in the community and to connect with them, as well as raise awareness of social isolation and loneliness as being a key risk factor to mental and physical wellbeing.

BankWest Seniors Week, held from 22-29 October 2006, celebrated seniors and their active involvement in the community. The week culminated in a celebration of 21 years of Seniors Week. The WA Seniors Awards, held on 22 October 2006, provided the community with an opportunity to recognise seniors who have made a contribution to Western Australia.

Living Histories is a new initiative begun in early 2007. Western Australian seniors are documenting an aspect of their lives to be recorded for posterity. This project is designed to build a picture of the seniors' generation through a variety of media. The project involves schools, libraries and seniors' organisations and will culminate in an exhibition of the works during Seniors Week in October 2007.

Women's Policy and Progress

The Australian Bureau of Statistics 2006 Census shows that women comprise just over 50 per cent of the total Western Australian population. Women continue to experience strong labour market performance due to a buoyant Western Australian economy. This is reflected in a lower unemployment rate of three per cent in 2007 compared with five per cent in 2005 and a higher labour force participation rate of 60 per cent in 2007 compared with 59 per cent in 2005. Other major influences affecting employment outcomes for women include the Australian Government's welfare changes for single parents and the affordability and supply of child care.

There are four key priorities providing the overarching strategic policy direction for the period 2005 to 2009 - Economic Independence, Safety and Justice, Leadership and Governance and Gender Equality.

Economic Independence

This priority area seeks to remove systemic barriers that prevent women from achieving economic security and independence. Women continue to be overrepresented among low paid workers and those in poverty and women continue to earn less than their male counterparts. The improved educational attainment of women in recent decades has not translated into equivalent workforce outcomes, particularly with respect to skills development, income and career progression. Women's increased participation in the workforce has not reduced the burden of unpaid care for children, aged relatives and dependants with disabilities. Particular groups, such as Aboriginal and Torres Strait Islander women and women from culturally and linguistically diverse communities, face more complex and demanding issues. The following initiatives were implemented to achieve positive outcomes for women in this priority area.

WorkChoices

A major research project was undertaken on the impact of WorkChoices on gender pay equity and women's ability to combine work and family. The research examined the types of jobs in which women will increasingly be employed and the subsequent adverse impact on women's economic status, social wellbeing and family life. The paper also highlighted the intersecting effects of the Australian Government's WorkChoices legislation and Welfare to Work on women, particularly sole parent women who are among the most economically and socially disadvantaged in Australia. A WorkChoices paper was tabled in State Parliament and released at a national level.

Overseas Qualified Nurses

A national research project was completed for the Commonwealth, States and Territories and New Zealand Ministerial Conference on the Status of Women. The research addressed skills shortages in nursing occupations within the Health Industry, examining the barriers experienced by overseas qualified nurses from migrant or refugee backgrounds. Issues were examined relating to assessment, skills gap, training and employment of overseas-trained nurses. The report will be published later in 2007. A pilot course trialling best practice in the recruitment and employment of overseas qualified nurses has been implemented and evaluated in Western Australia.

Women and Poverty

The Grace Vaughan Memorial Lecture, an annual event that commemorates the life and achievements of Parliamentarian and social activist Grace Vaughan, draws distinguished female speakers from diverse fields related to social justice and activism. It is a partnership project between the University of Western Australia, the Australian Association of Social Workers and the Office for Women's Policy. In 2006, around 200 people attended Imelda Dodds' lecture on the alleviation and elimination of global poverty. Imelda Dodds is the Immediate Past President of the International Federation of Social Workers, a role she held for six years. She is the second Australian to have held the position of President. The first was Grace Vaughan (1982-1984).

Safety and Justice

The desired outcome of this priority area is that women feel safe and secure at work, in their home and in the community. Women are three times more likely to suffer from violence in their own home than in the community. Aboriginal and Torres Strait Islander women are at significantly greater risk.

State Safety Strategy

In response to needs for comprehensive and sustainable approaches to the safety of women and girls, the Office for Women's Policy is developing a whole-of-government *State Safety Strategy for Women and Girls.* Whilst Government currently ensures a range of legislative and service responses to protect the safety of women and girls, unacceptable levels of injury, violence and abuse continue to generate fear, long-term harm, economic loss and fracturing of family integrity, particularly within some Aboriginal communities. This strategy will connect and complement existing strategic approaches to women such as the State Plan for Family and Domestic Violence. It will also take a broad view of the social and economic impact of a range of risks to women's safety by providing an evidence-based comparison of different risks at different life stages.

State Indigenous Women's Gathering

The WA Indigenous Women's Gathering 2007, held in Perth over three days in May 2007 was the first major statewide gathering of its kind in Western Australia. Two hundred Aboriginal and Torres Strait Islander women from around the state came together for the event. Presentations, community showcases and discussion focused on three key areas: safety and protection, cultural, social and economic sustainability and leadership and networking.

Leadership and Governance

National Strategy to Increase the Participation of Women on Boards

The Office for Women's Policy, along with other state jurisdictions, continued to participate in the National Strategy to Increase the Participation of Women on Boards. This involved reviewing existing efforts to improve the representation of women on boards, identifying and promoting best practice, creating a skilled, accessible pool of 'board ready' women and facilitating the connection between 'board ready' women and board opportunities. The Office for Women's Policy will continue to review the mechanisms used in Western Australia to promote women's participation on boards and committees and progress towards the state's 50 per cent target for gender balance on these bodies. The current gender balance stands at around 33 per cent in 2007, compared to 31 per cent in 2006.

Representation of Women in Senior Positions in the State Public Sector

In 2006-07, the Minister for Women's Interests tabled in Parliament a research report commissioned by Office for Women's Policy which examined the representation of women in senior positions in the WA Public Sector. An across-Government women in leadership planning group was formed to consider the recommendations from the report and developed Taking the Lead: Women in the Workforce; Strategy for the Public Sector. The strategy identifies some of the key barriers facing women who aspire to leadership positions in the public sector, including lack of flexible work arrangements and support mechanisms and makes recommendations to address the barriers. The recommendations outline initiatives to be implemented by key government agencies over the coming 18 months.

Indigenous Women's Congress

The Indigenous Women's Congress continued to meet and provide advice to the State Government on issues impacting on Indigenous women, their families and communities. The congress was instrumental in planning the State Indigenous Women's Gathering. It contributed to the National Strategic Plan on Family Violence and made a submission to the review of the *Equal Opportunity Act 1984*. The congress also prepared a submission and attended the hearing to give evidence to the Senate Review of Stolen Wages.

WA Women's Advisory Network

On International Women's Day 2007, the Minister for Women's Interests announced the establishment of a new WA Women's Advisory Network. The network is comprised of representatives from peak non government organisations and reflects the diversity of women in Western Australia. It is anticipated that this model of engagement will facilitate hundreds of women, through women's groups and non government organisations, to participate in development of policy which impacts on their lives and wellbeing.

Gender Equality

The Office for Women's Policy seeks to encourage Government agencies to analyse the impact of legislation, policy and service delivery on women and men and to take into account other diversity characteristics, in order to achieve a more equitable society. The United Nations Convention for the Elimination of all Forms of Discrimination Against Women is a statement, ratified by Australia in 1983, which upholds and promotes the basic human rights of women. The Beijing Platform for Action sets out strategic objectives for achieving the convention's commitments. These international instruments identify systemic barriers to achieving gender equality. By introducing a sustained gender analysis process across Government, the Office for Women's Policy aims to lead the way for Government departments to recognise inequities and develop policies, strategies and initiatives that will achieve gender equality for both women and men.

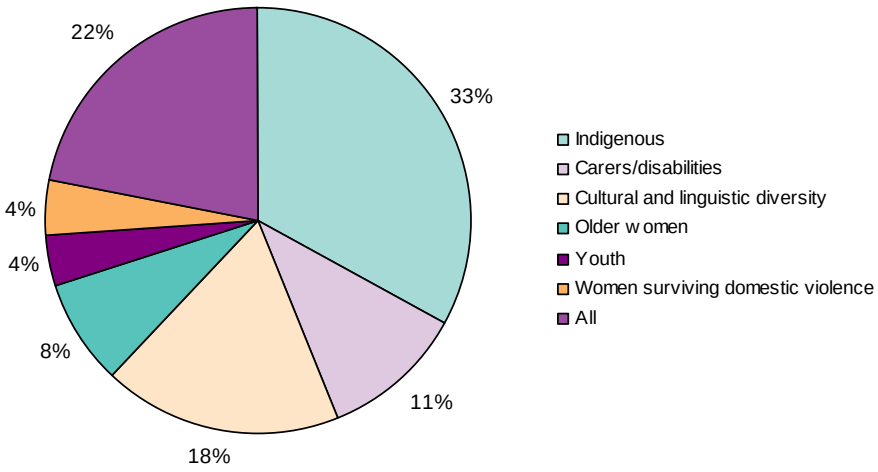
Gender Analysis Project

This collaborative research project, conducted by the University of Western Australia Business School with the Office for Women's Policy, is now in its third and final year. Work undertaken by the cross-institutional team included participation in regular meetings of public sector representatives, completion of a draft plan for promotion and dissemination of the gender analysis tool and finalisation of the booklet *Gender Analysis: Making Policies, Programs and Services Gender -Aware, Equitable and Fair.*

Western Australian Women's Grants Program

The Western Australian Grants for Women Program 2007 provided one-off grants to women's groups and community organisations, for projects that support women's choices, create new leadership and capacity building opportunities, engage with women from diverse communities and promote positive images of women. Twenty-seven projects were funded in 2007 to a total value of $150,000.

Figure 3: Grant allocations for women's projects in 2007



Women's Information Service

The Women's Information Service provides a free telephone referral service, email distribution networks, calendar of events and an outreach service. The telephone referral service receives almost 5,000 callers per year. Most calls relate to health, finances, legal matters, counselling, crisis accommodation and domestic violence. The referral service is undertaken by trained volunteers.

Winfo Alerts and the Indigenous Women's Email Network are email distribution networks comprising over 400 addresses each. The email networks disseminate information relevant to women, women's groups and community organisations. Over 1,000 messages were disseminated during 2006-07. An e-calendar provides a free online promotion of events, courses and seminars conducted by women's groups and community organisations in the not-for-profit sector. It also allows for online marketing strategies and online surveys as consultative mechanisms for policy development.

International Women's Day

To recognise International Women's Day in 2007, the Office for Women's Policy focussed on women and economic independence with the theme 'Value all Women's Work.' The Office for Women's Policy distributed 25,000 bookmarks, 22,000 postcards, 5,000 posters and 20,000 International Women's Day ribbons to women's refuges, health care houses, unions, advisory groups, community centres, libraries, universities, TAFE high schools and telecentres. In 2007, 90 International Women's Day community events were listed on the Office for Women's Policy's online calendar, compared to 67 events in 2006.

Volunteering Policy and Coordination

Volunteering makes an important contribution to social capital, which is a measure of connectedness and wellbeing of communities. Volunteers play a crucial role in Australian society – in sport, health and welfare services, arts and culture, the environment, education, emergency services, politics and advocacy. Apart from the tangible value of providing services, their participation enriches the quality of life for both individual volunteers and society at large. The most recent data available on volunteering issues in Western Australia is from the Australian Bureau of Statistics 2006 Census. This is the first time volunteering questions have been included on the Census and the data is showing considerable variation to previous data collected through the ABS Voluntary Work Survey. The Census reported that:

- 262,653 Western Australians volunteered in 2006, around 17 per cent of the adult population
- country people continue to volunteer at a higher rate than their metropolitan counterparts, with up to 30 per cent of the adult population volunteering in the Wheatbelt and Great Southern and up to 26 per cent in the Mid West
- nearly 12,000 people over the age of 75 reported that they continued to volunteer
- the Giving Australia Study 2004 looked in more detail at the nature of volunteering involvement in Western Australia
- community and welfare organisations receive the highest level of volunteering, with a quarter of all volunteering hours devoted to this area. In the four years from 2000 to 2004, there was an increase in the proportion of volunteering in the community welfare, health and environmental welfare sectors, with a decline in sport, religious organisation and education related volunteering
- those aged 35 to 44 years volunteer more than those in younger or older age groups, but for fewer hours
- volunteering rates are fairly constant for income level, but the lower the income the greater the amount of time given
- volunteers not only give their time, they are more likely to donate funds (91 per cent) than non-volunteers (84 per cent).

Public Sector Guidelines

Over 70,000 volunteers contribute to the work of public sector agencies across the state. In 2006-07, the department's Volunteering Secretariat, through a Premier's Circular, released guidelines for good practice and advice for public sector agencies on how to involve and manage volunteers in the delivery of products and services. This was the outcome of the work of an across-government reference group of key public sector agencies coordinated by the Volunteering Secretariat, who extensively reviewed and revised the Guidelines for Public Sector Agencies Working with Volunteers. In recognition of the evolving nature of Government volunteering, the guidelines were renamed the Guidelines for Successful Partnerships between Public Agencies and Volunteers and are accompanied by a discussion paper.

Amendment to the Volunteer Protection Form Liability Act

Amendments to the *Volunteer and Food and Other Donors* (*Protection from Liability) Act 2002* were proclaimed in December 2006. The amendments protect food donors from being liable for any death or injury resulting from the consumption of the donated food, once that food has left the possession of the donor. The legislation will encourage the continuation of food donation for distribution for the disadvantaged and help to reduce the estimated 250,000 tonnes of food wasted in Western Australia each year.

Consultation on the Review of the Associations and Incorporations Act

The Volunteering Secretariat held a forum for volunteering organisations in conjunction with the Department for Consumer Protection to provide information and elicit comment on the Associations and Incorporations Bill 2006 (Green Bill) which impacts the sector. The secretariat gave a detailed submission to the Department for Consumer Protection which included specific reference to sections that could impose an unnecessary burden of administration requirements which could be detrimental to the participation of volunteers.

Capacity Building

Support for Volunteer Resource Centres

Western Australia currently has 22 volunteer resource centres located across the state. The centres provide a linkage and referral service between volunteers and organisations. They provide support, training and information to organisations using volunteers, promote volunteering and recognition of volunteers and act as local information centres.

The Pilbara Development Commission was funded to scope and develop a service model for volunteer resource centres which is appropriate to the needs of the local community.

In 2006-07, the 15 state-funded centres were evaluated. Overall, the evaluation found that the centres provide an extensive range of support services both to individual volunteers and to community agencies. Fourteen centres were offered the opportunity to apply for Preferred Service Provider status and were secured from to 2009-10.

All 22 centres were financially assisted to attend twice-yearly Volunteer Resource Centre Alliance meetings held in Perth. The meetings offer a unique opportunity for the volunteer resource centre coordinators, the Volunteering Secretariat and Volunteering Western Australia to share information on issues, trends and initiatives, undertake training and identify opportunities for program and policy development.

Sector Development and Training

During 2006-07, the Western Australian Council of Social Service was funded to develop a training program for organisations in good volunteer management practice. The program is called Western Australian Volunteering Essentials or WAVE. It includes training for managers and coordinators of community organisations in developing a volunteer policy, insurance and legal issues, compliance issues such as equal opportunity legislation and police checks and the recruitment, management and retention of volunteers.

A comprehensive training manual, WAVE helpline and website were produced. The one-day free workshops were piloted in two regional areas (Manjimup and Karratha) and two metropolitan areas (Cannington and Sorrento). In early 2007, the training manual was revised. The WAVE program in 2007-08 will include seven one-day workshops in five regional and two metropolitan areas.

National Police Checks for Volunteers Program

The Volunteering Secretariat, together with the Western Australia Police, continued to provide eligible volunteering organisations with access to reduced-fee national police checks. Approximately 13,500 volunteer checks were completed in 2006-07. Over 800 community organisations are registered on the National Police Checks for Volunteers database.

The National Police Checks for Volunteers Program also provided free checks for volunteers who are also required to have a Working with Children check. In 2006-07, 1,416 free checks were provided. These checks allow volunteers who work with children but also perform other duties such as bus driving or financial administration, to have a second check at no cost. The Volunteering Secretariat worked closely with the department's Working with Children Screening Unit to develop information and resources for the volunteering sector. In April 2007, the existence of pending charges still to come before the courts was added to the information included in the National Police checks for Volunteers, bringing the program in line with criminal release practices in other states and territories.

To help inform organisations of the importance of safe, careful and confidential management of criminal history information, a new booklet was produced *Finding the Balance: Community Protection vs Individual Rights*: *Criminal History checks for Volunteers.* The booklet also outlines issues to be considered when using criminal history information to make decisions about recruitment of volunteers. The booklet was distributed to over 600 community organisations. A public forum was held at the Alexander Library with a telecentre broadcast to 15 country centres.

Partnerships

In 2006-07, the department's Volunteering Secretariat contributed to the development of the Department of Education and Training's Community Service Program by providing expert advice and linkages to community and volunteering organisations. The Community Service Program which requires all students to complete 20 hours community service during years 10 to 12, supports a Government commitment to help students understand the importance of contemporary community values and ensure young people understand their rights and responsibilities as active members of society. It is hoped the program will increase young people's interest in volunteering and being involved in the community.

The secretariat also worked jointly with Volunteering WA on a number of projects such as Visiting Volunteers, which aims to recruit people travelling to holiday destinations as volunteers in those communities during their stay. The secretariat's contributed to planning, funding and evaluation.

Recognition

Recognising the contribution of volunteers to the community is a major priority. The Thank a Volunteer Day Grants Program continued in 2006-07, with 52 different community organisations, volunteer centres and local government authorities receiving grants totalling $30,000, including a large number in country areas. In addition to the usual $500 grant to stage an event, a second 'Vista of V's' grant provided $250 to organisations to stage a visual recognition event in the community to illustrate the volume of volunteering occurring, as well as thank local volunteers for their contribution.

On 5 December 2006, the United Nations International Day of Volunteering, the Minister for Volunteering thanked around 300 volunteers at a special Thank a Volunteer Day celebration in Kings Park. A display of several hundred red Vs with the names of volunteers was set up in the park to recognise those who received a Minister's Certificate of Recognition.

The theme of 2007 National Volunteer Week, held 14 to 20 May, was 'See the Change', focusing on recruiting volunteers and promoting the value of volunteering to the community. The Volunteering Secretariat coordinated an across-Government promotion and advertising campaign. As part of the State Government's commitment to encouraging its employees to volunteer, staff from the Volunteering Secretariat volunteered at the Perth Zoo, assisting the guides with various tasks and witnessing first hand the work that they do.

The volunteering website has been developed as a major repository of relevant volunteering information and provides numerous links to other information, such as upcoming grants programs, training and news of importance to the sector.

Communication

The Volunteering Secretariat produced a quarterly newsletter, circulated to volunteer organisations around the state. The newsletter provides updates on current issues and initiatives relevant to the sector.

Aboriginal and Torres Strait Islander Policy Coordination

Aboriginal and Torres Strait Islander people are over-represented as customers of the department compared to their proportion of the general population. Approximately 29 per cent of the department's client base in 2006-07 was Aboriginal and Torres Strait Islander, increasing to 37 per cent when customers of the department's funded services are included. Of particular concern is that 41 per cent of children in the care of the Chief Executive Officer are Aboriginal and Torres Strait Islander.

Aboriginal and Torres Strait Islander people have a different age profile to other Western Australians and tend to have a different geographic distribution. Relatively few Aboriginal and Torres Strait Islanders live to become seniors and a higher proportion of their population is under 18 years of age. Around 60 per cent of Aboriginal and Torres Strait Islander people live outside the Perth metropolitan area, compared to 25 per cent of the non Aboriginal Western Australian population.

These trends illustrate the need to pay particular attention to the circumstances of Aboriginal and Torres Strait Islander people when planning department activities.

Policy Development

The implementation of Section 81(1) and (2) of the *Children and Community Services Act 2004* began on 1 March 2006 and has seen changes to the way the department works with Aboriginal and Torres Strait Islander communities. This section requires that staff consult with a departmental Senior Officer Aboriginal Services and an approved Aboriginal and Torres Strait Islander agency when a decision has been made to place an Aboriginal and Torres Strait Islander child in out -of-home care.

Guidelines were developed to assist staff in engaging Elders to work with the department and include an agreed schedule for remuneration. Recently, consultations were conducted with Aboriginal Elders in the Kimberley, Murchison, Ngaanyantjarra Lands and Goldfield regions. Consultation with metropolitan Elders commenced in June with the Southwest, Great Southern and Pilbara regions to follow. The guidelines will be finalised in August 2007.

During the year the department began preparations to establish an Aboriginal Reference Group, in accordance with recommendation nine of the Ford Review. Its terms of reference will be to provide advice to the Director General and executive regarding:

- the department's existing policies, practices and future policy development
- the department's fieldwork practice guidelines and service delivery models
- staff development and training programs on culturally appropriate ways of working with Aboriginal and Torres Strait Islanders
- child protection policies or practices where significant improvements are required to assist with forward planning
- the overall quality and relevance of the department's services to Aboriginal and Torres Strait Islanders
- the department's relationship with the Aboriginal non government organisations it funds.

Coordination

In October 2006, the department, in conjunction with the Care for Children and Young People Advisory Committee, conducted an Aboriginal and Torres Strait Islander youth consultation project in Port Hedland. Consultations were attended by 13 young people aged between six and 12 years and 12 young people aged between 12 and 17 years.

In total, 59 Aboriginal and Torres Strait Islander young people also participated in consultations in the Cannington and Pilbara areas. The final report and recommendations are awaiting endorsement by departmental executive.

The need for leave to meet cultural and lore obligations has a major impact on Aboriginal and Torres Strait Islander staff. In an effort to identify the most effective ways of improving attraction and retention of Aboriginal and Torres Strait Islander staff, the department worked with the Office of Equal Employment Opportunity and other State Government departments to develop a survey to gather information about cultural obligations and how these are balanced with work commitments. An online survey was conducted in March 2006 for all department Aboriginal and Torres Strait Islander staff. In June 2006, the department's Aboriginal Engagement and Coordination Directorate and the Office of Equal Employment Opportunity facilitated a workshop with the department's Aboriginal and Torres Strait Islander staff to present findings from the survey and draft project specifications for the analysis of data. In 2007-08, other partner agencies will be invited to distribute the cultural leave survey to relevant staff.

The department continued to participate in the Western Australian Aboriginal Justice Agreement Interim Steering Committee during the year.

Reconciliation

National Reconciliation Week 26 May to 3 June was first celebrated in 1996. The week is held between two significant dates in Australian history – 27 May marks the anniversary of the 1967 Referendum and on 3 June 1992 the High Court of Australia handed down its decision on the Mabo case.

The department has formally celebrated Reconciliation Week since 1999 and encourages building and strengthening relationships with Aboriginal and Torres Strait Islander peoples.

Each year, the department provides funding across the state for National Reconciliation Week events involving children, families and communities. The 2007 event was held at the Aboriginal Drug and Alcohol Service and included school and Aboriginal and Torres Strait Islander choirs performing. Elders raised flags in recognition of partnerships being formed with the Office of Aboriginal Health.

Celebrations are held around Australia in July each year to celebrate the history, culture and achievements of Aboriginal and Torres Strait Islander people and the contribution they have made to the nation. For NAIDOC Week 2-9 July 2006, a metropolitan event was organised for children in departmental care and their carers, which allowed staff to interact informally with the children and carers and provided an opportunity to acknowledge the carers for their dedication to the children placed with them.

Care and Safety Services

Protecting Children

The department has a statutory responsibility to ensure children are protected from maltreatment and neglect. The department seeks to meet this responsibility in collaboration with the community and other organisations.

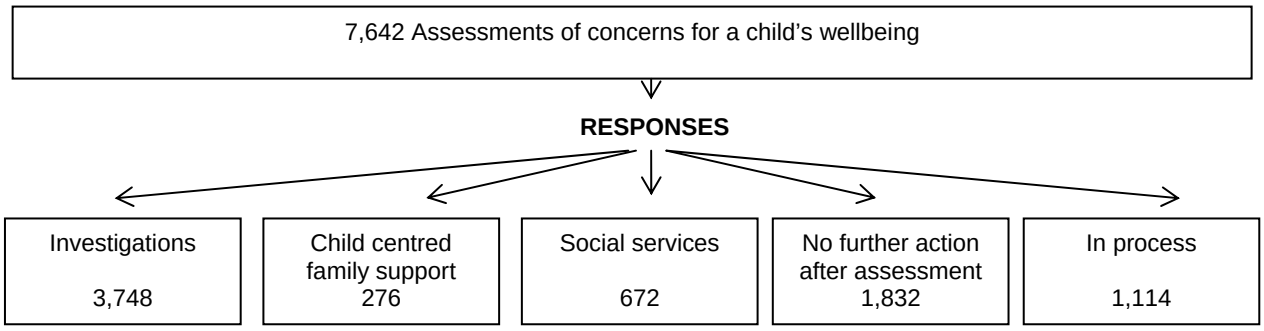
The *Children and Community Services Act 2004* came into operation on 1 March 2006. The Act encourages a more flexible approach, with a range of protection orders available to safeguard and promote the wellbeing of children. It offers a number of options to respond to concerns about a child's wellbeing, including provision of child-centred family support and provision of social services. However, it is more prescriptive in the principles that underpin all the functions and powers exercised under the Act by the department and the Children's Court, including:

- the best interests of a child are paramount
- matters to consider when determining a child's best interests
- guiding principles for working with children and their families
- the principle of child participation
- the Aboriginal and Torres Strait Islander child placement principle
- the principle of self-determination and community participation for Aboriginal and Torres Strait Islander children.

Responses to Child Protection Concerns

The department receives and assesses reports about the safety and wellbeing of children. If it is found through the assessment that a child's wellbeing needs to be safeguarded or promoted, the department may provide voluntary social services to support and strengthen the capacity of parents to care for their child. If there are reasonable grounds to believe that a child has been or is likely to be significantly harmed, the department conducts a child protection investigation. Figure 4 shows the department's responses to concerns received during 2006-07.

Figure 4: Assessments and responses to concerns in 2006-07



There has been an 18 per cent increase in investigations in comparison to last year's figure of 3,189. 'No further action' is recorded as an outcome where, following the initial assessment, there is no need for ongoing departmental involvement. Services such as information, referral and advice may have been provided during the assessment process.

Table 16 below shows the department's responses to child protection investigations resulting from concerns received in 2006-07. The category 'no suitable caregiver' includes children who have been abandoned or orphaned and while they may not have experienced abuse or neglect, may be at risk because of their circumstances.

It can be observed from the following table that the most significant increases in total concerns, compared to the previous year, were for the categories of neglect, emotional or psychological abuse and no suitable caregiver.

Table 16: Child protection investigations and outcomes

Response	Nature of concern [a]							
	Year	Neglect	Emotional/ psychological abuse	Physical Abuse	Sexual abuse	Unknown[b]	No suitable caregiver	Total concerns
Substantiated	**2006-07**	**439**	**151**	**294**	**203**	**0**	**17**	**1,104**
	2005-06	253	128	259	182	1	14	837
	2004-05	323	83	326	214	5	0	951
Unsubstantiated	**2006-07**	**365**	**217**	**400**	**446**	**0**	**38**	**1,466**
	2005-06	234	109	456	370	6	8	1,183
	2004-05	199	58	419	431	18	0	1,125
Unable to complete investigation[c]	**2006-07**	**38**	**22**	**19**	**46**	**0**	**4**	**129**
	2005-06	32	6	28	44	0	0	110
	2004-05	12	0	13	12	0	0	37
In process	**2006-07**	**339**	**144**	**213**	**311**	**0**	**23**	**1,030**
	2005-06	301	139	306	322	8	23	1,099
	2004-05	242	91	363	356	11	0	1,063
No suitable caregiver[d]	**2006-07**	**3**	**4**	**0**	**0**	**0**	**12**	**19**
	2005-06	0	0	0	0	0	2	2
	2004-05	0	0	0	0	0	0	0
Total	**2006-07**	**1,184**	**538**	**926**	**1,006**	**0**	**94**	**3,748**
	2005-06	820	382	1,049	918	15	47	3,231
	2004-05	776	232	1,121	1,013	34	0	3,176

(a) The nature of concern reflects the assessment made at the time of receipt of the referral. In a small number of cases the nature of the alleged maltreatment may differ from the type of maltreatment identified during the investigation.

(b) Where the nature of the allegation was recorded as unknown, harm may not have occurred but a high level of risk was considered to exist.

(c) Includes superseded categories from 2004-05 and 2005-06 'investigation not possible' and 'investigation not undertaken'. Refers to circumstances such as a young person's refusal to engage with departmental officers; when a subject child or family relocates during an investigation and their whereabouts are unknown; decision not to investigate because a further evaluation of the referral indicates an alternative response is more appropriate.

(d) A finding of 'no suitable caregiver' refers to cases where, upon reasonable inquiries, no suitable adult relative or other suitable adult can be found who is willing and able to care for the child.

For the 2006-07 financial year, substantiation rates for completed child protection investigations with a recorded outcome is approximately 43 per cent, compared with 41 per cent for the full 2005-06 financial year.

Protection Applications

When it is established that a child cannot be made safe in their family, the Act enables the department to provide immediate safety by taking the child into provisional protection and care, with or without a warrant. If the child is assessed to be in need of protection, the department makes an application to the Children's Court for a protection order.

In 2006-07, 814 new applications were made to the Children's Court for orders. This compares to 510 applications in 2005-06, an increase of 60 per cent. In addition to applying for new orders, the department must also apply to the Children's Court to extend an order, vary, revoke an existing order or revoke and replace it with another type of order.

Table 17: Protection applications lodged in the Children's Court in 2006-07

Type	Number of applications
New	814
Extension	173
Replacement and revocation	118
Total	**1,105**

Figure 5 shows the progress of protection applications through to orders granted. Table 18 shows the number of new protection applications and number of new orders granted for the past three financial years.

Figure 5: Outcome of protection applications lodged in the Children's Court.

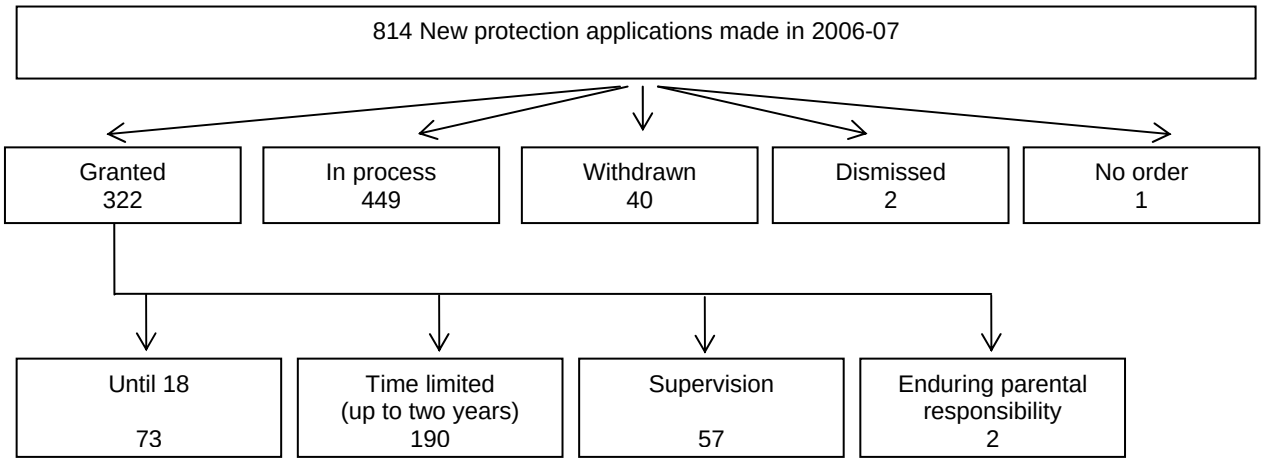


Table 18: New Protection applications and new orders granted

Financial Year	Applications	Orders granted[a]		
		Care orders[b]	Non-care orders[c]	Total
2006-07	814	504	73	577
2005-06	464 [d]	344	4	348 [e]
2004-05	356	281	n/a	281

(a) Some orders granted in each financial year may be the result of applications made in previous financial years, or were not preceded by a protection application (such as interstate transfer, *Immigration (Guardianship of Children) Act 1946* transfer and adoption orders).

(b) Time limited, until 18, prospective adoption and Australian Government Delegation (TPV) and (previously) ward orders.

(c) Supervision and enduring parental responsibility orders which came into operation in March 2006.

(d) Last year's annual report showed 515 applications. This has been adjusted to 464 as 51 were revocation/replacement applications.

(e) Last year's annual report showed a total of 354 orders granted. This has been adjusted to 348 as six were revocation/replacement orders.

The number of protection applications and the subsequent number of orders granted has increased significantly during the past two years. This is a result of new legislation which introduced four new order types on 1 March 2006:

- protection order (supervision) provides for the supervision of the wellbeing of a child while remaining at home, they cannot exceed two years and can be extended only once
- protection order (time limited) gives the department parental responsibility for a child for a period specified which cannot exceed two years but can be extended for further periods of up to two years
- protection order (until 18) gives the department parental responsibility for the child until it turns 18
- protection order (enduring parental responsibility) gives another person or couple (other than the department or a parent) parental responsibility for a child until it turns 18.

Not all orders granted in 2006-07 are preceded by a protection application. Children may be placed on orders due to interstate transfer of responsibility, adoption and through the *Immigration (Guardianship of Children) Act 1946*. In addition, orders granted by the Children's Court may be the result of protection applications made in previous years. In total, in 2006-07 577 children were placed on new protection orders, compared to 348 the previous year. This represents an increase of 63 per cent.

Table 19 shows the number of new orders granted, or order types changed in 2006-07. Extensions have been excluded from this table as they do not represent any change to the child's legal status.

Table 19: Protection orders granted by the Children's Court in 2006-07

Type	Number of orders
New	577
Replacement and revocation	123
Total	**700**

The number of children on care orders at 30 June for each of the past five years is shown in Table 20. Forty per cent of children on orders (804) at 30 June 2007 were of Aboriginal and Torres Strait Islander descent. The number of children on orders represents 0.4 per cent of the Western Australian population of children aged less than 18 years.

Table 20: Trend in numbers of children on care orders at 30 June 2003 to 2007 [(a) (b)]

Year	Aboriginal and Torres Strait Islander	Non Aboriginal and Torres Strait Islander	Total
2007	**804**	**1,199**	**2,003**
2006	661	1,045	1,706 [(c)]
2005	555	984	1,539
2004	511	942	1,453
2003	459	881	1,340

(a) Children in prospective adoptive placements were counted for the first time in 2004. Figures before 2004 are not directly comparable with later figures.

(b) Figures from 2006 onwards are not strictly comparable with any previous years as new legislation has redefined those children who are considered to be in care.

(c) The total in last year's annual report was 1,711. This figure included five children on supervision or enduring parental responsibility orders, which are excluded in the above table.

Aboriginal and Torres Strait Islander children on care orders were more likely to be placed with relatives (52 per cent) than were other children (26 per cent), as shown in Table 21. Aboriginal and Torres Strait Islander children on care orders were also less likely to be placed with departmental or external non-relative foster care (30 per cent) than other children (56 per cent).

Table 21: Type of living arrangements of children on care orders at 30 June 2007

Type of living arrangements	Aboriginal and Torres Strait Islander		Non Aboriginal and Torres Strait Islander		Total [(a) (b)]	
	Number	Percent	Number	Percent	Number	Percent
Parent/guardian	78	9.7	94	7.8	172	8.6
Foster care with family member	403	50.1	303	25.3	706	35.2
Department non relative foster care	144	17.9	607	50.6	751	37.5
Funded service foster care	95	11.8	69	5.8	164	8.2
Department residential	20	2.5	24	2.0	44	2.2
Funded service residential	30	3.7	57	4.8	87	4.3
Family/friend	18	2.3	9	0.7	27	1.4
Independent living	5	0.6	9	0.7	14	0.7
Prospective adoptive placements	1	0.1	12	1.0	13	0.6
Other	10	1.2	15	1.3	25	1.3
Total	**804**	**100.0**	**1,199**	**100.0**	**2,003**	**100.0**

(a) The percentage for all children is not directly comparable with data from annual reports prior to 2003-04 due to the inclusion of children in prospective adoptive placements for the first time in 2004.

(b) Figures from 2006 onwards are not strictly comparable with any previous years as new legislation has redefined those children who are considered to be in care.

Table 22 below shows the status of all children for whom the department has legal responsibility. These are children who are on care orders, in provisional protection and care, children under protection application who are not in the CEO's care and on the non-care orders supervision and enduring parental responsibility.

Table 22: Legal status of children in the Chief Executive Officer's care on orders or under legal proceedings as at 30 June 2007[(a)]

Legal status	Aboriginal and Torres Strait Islander	Non Aboriginal and Torres Strait Islander	Total [(a)]
Time limited order	471	583	1,054
Until 18 order	331	602	933
Apprehended (*Child Welfare Act 1947*)	10	19	29
Provisional protection and care	215	250	465
Transitional consented placement	20	32	52
Placement service	32	37	69
Negotiated placement agreement	2	3	5
Prospective adoption	1	12	13
Application for protection order	20	25	45
Ward orders expiring after 18th birthday[(a)]	1	1	2
Pre-adoption parent/guardian	2	42	44
Enduring parental responsibility order	8	16	24
Temporary protection visa	0	1	1
Supervision order	23	42	65
Total	**1,136**	**1,665**	**2,801**

(a) Includes children who were previously made wards under the *Child Welfare Act 1947* where their order was extended to expire after their 18th birthday. Most of these children are on longer orders due to disability.

Child Protection Initiatives

The Ministerial Community Roundtable on Child Protection took place in Perth on 12 and 13 March 2007. The roundtable brought together a broad range of voices in order to foster more informed community debate. It attempted to identify community and public sector strategies and build consensus around issues of child protection in Western Australia. A range of community representatives were invited to participate. The roundtable included a program of invited speakers including representatives from academic and research organisations, political parties, the health and medical profession, child protection advocate groups, child welfare associations and social policy research organisations. The program incorporated opportunities for comment and discussion between invited speakers and participants and a formal reporting process was established to identify and refine issues and themes.

Themes emerging from the Roundtable included the need for the 'whole of community' and 'whole-of-government' to be regularly engaged; the quality, timing and approach of child protection service provision; issues with respect to the child protection workforce; community education and the role of the community in developing appropriate solutions and strategies for the future; and a need for immediate action in specific areas.

Two new child sexual abuse treatment services have been funded $700,000 over four years, one run by Allambee Counselling in Mandurah and Kids and Teens Child Sexual Abuse Treatment Service in Bunbury, run by Waratah. The services aim to address the harm arising from abuse and neglect and prevent it from recurring.

In order to strengthen responses for the reporting of children and young people who have been harmed through abuse and neglect, standards for reporting were included in service agreements for department funded services working with vulnerable children and families. All organisations have a duty to report child abuse or neglect to either the Department for Child Protection or the Western Australia Police, depending on the nature of the harm. The standards provide guidance when children and young people who are customers of the service have been harmed through abuse or neglect. They include consulting with the department regarding concerns relating to the safety and wellbeing of a child or young person. In addition, services are expected to have internal policies and guidelines to respond appropriately and effectively to child abuse and neglect.

Gordon Inquiry Initiatives

During the year, the department continued to implement initiatives as part of the State Government's response to the *Gordon Inquiry into Response by Government Agencies to Complaints of Family Violence and Child Abuse in Aboriginal Communities.*

An additional community child protection worker position was created during the year at Oombulgurri, increasing the number of positions to 28. Remote community child protection workers continued to work in Kalumburu, Balgo, Warburton and Bidgedanga, co-located with police in multifunctional police facilities. An independent evaluation of the remote community child protection worker program was completed which concluded that the program was highly successful and recommended that the program be expanded.

During the year, approximately 52 per cent of worker time was spent on community development activities and 18 per cent on casework (including co-working activities) with 16 per cent on providing services to individuals/families.

There are 15 Aboriginal support worker positions throughout the state whose primary role is to engage and form relationships with at risk Aboriginal and Torres Strait Islander youth and children who are reluctant to work with the department or the police. During 2006-07, approximately 1,058 clients were provided with support services. An independent evaluation of the program was completed, highlighting the positive impact of the program throughout the state and recommending the program be expanded.

Youth and family engagement workers connect with and support 'at risk' Aboriginal and Torres Strait Islander families and their children. During 2006-07, they worked with an average of 115 families per quarter, with approximately 32 being new families and approximately 90 involving extended/blended family members. An independent evaluation of the program undertaken during this period reaffirmed the program's value and recommended its continuation.

The Indigenous Community Partnerships Fund provides small-scale grants of up to $15,000 for innovative community initiatives, where Aboriginal communities work in partnership with Government agencies to address the issues identified by the Gordon Inquiry.

Funding of $1.6 million was provided for the fund in total and in 2006-07 funding of $365,580 was allocated to 26 projects. Over the past four years, a total of 91 small grants have been provided. An independent evaluation of the fund concluded that it had been successful in drawing together communities and government and non government people to develop local, community-driven responses to family violence and child abuse.

In 2006-07, the Child Interview Unit completed 716 metropolitan interviews with 307 in the country. A total of 27 interviewers were trained for Western Australian country areas and six for the Northern Territory. An evaluation of Specialist Child Interviewing and the Child Interview Unit was completed by external consultants in December 2006. The evaluation acknowledged that this partnership between the department and police is a major positive. It made 18 recommendations, the first of which was that the unit continue to operate and embark on a program of improvement aimed at becoming a centre of excellence in the forensic interviewing of children. Other recommendations included the need to develop a country service and infrastructure and work more closely with other stakeholders. A plan to address these recommendations is being developed in conjunction with stakeholders.

During 2006-07, the Strong Families initiative continued to operate in 14 sites across the state. Strong Families provides mechanisms to bring about the integration of case management planning and service delivery to families who are experiencing complex social problems and receiving services from multiple agencies. During the year, a total of 810 Strong Families meetings were held. Fifty-four per cent of the participating families were Aboriginal and Torres Strait Islander. The third and final stage of the Strong Families independent evaluation was completed this year. It concluded that the program is successfully engaging families experiencing multiple problems and suffering from serious social disadvantage and that the program appears to work equally well with Aboriginal and non-Aboriginal families. The evaluation also reported that Strong Families is achieving a high level of interagency collaboration, particularly among workers on the ground.

The Aboriginal Counselling, Training and Healing project commenced developing and providing, in consultation with Aboriginal and Torres Strait Islanders, culturally appropriate post-abuse treatment services. Community people within Derby, Roebourne and Mullewa are receiving training, providing counselling, healing and safety supports to children and families having suffered abuse and trauma.

The Safe Places Safe People program supports children and young people between the ages of seven and 15 to access a safe place overnight when they feel unsafe in their home. This program operated in the Kimberley during 2006-07. An independent evaluation of the program is underway, which will provide direction about the future operation of the program.

Advisory Council on the Prevention of Deaths of Children and Young People

The council is an advisory body to the Chair of the Cabinet Standing Committee on Social Policy, established in 2003. It brings together 11 experts in child health, community development and also research and child advocacy. Its purpose is to reduce or prevent the deaths of children and young people aged zero to 17 years in Western Australia and promote their health, safety and wellbeing through the review and analysis of relevant information and research and the making of recommendations.

In March 2006, the council published *The First Research Report: Patterns and Trends in Mortality of Western Australian Infants, Children and Young People*. Three key priority projects resulting from the report were progressed in 2006-07:

- Examination of Child Death Review Processes - in July 2006, a report commissioned by the council on child death review processes was completed. The report has provided council members with information for ongoing discussion and planning

- Indigenous Qualitative Research Project - the purpose of this project is to talk to parents whose child has died and to other family members, to gain an understanding of the circumstances of the death. This includes what was happening around the time of the child's death, within the family and in the community; how the community responds to the death of an infant; child or young person; and what type of support they receive or would like to receive

- Indigenous Community Education Resource Development - this project will develop a strategy to communicate the findings from the *First Research Report* and respond to issues raised, in consultation with communities, organisations and health professionals and those best placed to implement change.

Child Death Review Committee

The department has a reciprocal agreement with the State Coroner to receive information in all cases where children aged 18 years and younger have died from non-natural causes and where the cause of death was unknown. An independent Child Death Review Committee is an external review process that examines the department's role in such cases. The committee provides an annual report to the Minister and this is made publicly available.

Ministerial Advisory Council on Child Protection

The Ministerial Advisory Council on Child Protection was established in January 2003. The council brings together representatives from government and non government agencies and individual community members with expertise in child protection and the care and wellbeing of children and their families.

Over the past 12 months the council focused on issues related to Aboriginal and Torres Strait Islander children, families and communities. It submitted a paper to the Government for consideration at the Commonwealth Government's Indigenous Summit held in July 2006. In November 2006, the council submitted a report to the Government *A Plan for Improving the Protection of Children and Children's Wellbeing in WA*. The plan was distributed at the Minister's Roundtable on Child Protection in March 2007.

In May 2007, the council convened a summit of 55 Aboriginal and Torres Strait Islander community members over three days to focus on ways towards a healing approach to Aboriginal people and communities. The summit was held in partnership with a consortium from Curtin University's Centre for Aboriginal Studies, Centre for Human Rights, Schools of Psychology, Social Work and Social Policy and Nursing and was supported by the Telethon Institute for Child Health Research. The 'Gathering to Make Safer and Healthier Communities for Indigenous Children' report will be available in September 2007.

Children and Young People in the Care of the Chief Executive Officer

During 2006-07, there were 3,242 children and young people in the Chief Executive Officer's care for some period of time, compared to 2,776 in 2005-06, an increase of 17 per cent.

In 2006-07, 1,057 children started a period of care with the department, compared to 748 in the previous year, an increase of 41 per cent. A total of 635 children ceased a period of care, compared with 602 in 2005-06 (a five per cent increase).

Of the children who started a period of care in 2006-07, 21 per cent were aged less than one year, 29 per cent were aged one to four years, 24 per cent were aged between five and nine, 22 per cent were aged 10 to 14 and four per cent were 15 years or older.

Thirty-eight per cent of children who entered care in 2006-07 did so because the caregiver could not care adequately, 38 per cent as a result of maltreatment or neglect and four per cent to provide the carer with respite. The remainder were for other reasons such as caregiver illness, parent/child conflict or no legal guardian.

At 30 June 2007, there were 2,655 children in the Chief Executive Officer's care, an increase of 20 per cent since 2005-06, 75 per cent of which were on protection orders. Table 23 below shows the number of children in care at 30 June for each of the past five years.

Table 23: Number of children and young people in the Chief Executive Officer's care at 30 June 2003 to 2007 [(a) (b)]

Year	Aboriginal and Torres Strait Islander	Non Aboriginal and Torres Strait Islander	Total
2007	**1,094**	**1,561**	**2,655**
2006	851	1,369	2,220
2005	760	1,340	2,100
2004	679	1,314	1,993
2003	671	1,321	1,922

(a) Children in prospective adoptive placements were counted for the first time in 2004. Figures before 2004 are not directly comparable with later figures.

(b) Figures from 2006 onwards are not strictly comparable with any previous years as new legislation has redefined those children who are considered to be in care.

Children are in a variety of living arrangements, as shown in Table 24. The majority of children in care at 30 June 2007 were in foster care with family or non-relatives (79 per cent). Of all children in care, 39 per cent were living with friends or family other than their parents. Forty-one per cent were Aboriginal or Torres Strait Islander and of these, 53 per cent were living with friends or family other than their parents.

Table 24: Living arrangements of children and young people in the Chief Executive Officer's care at 30 June 2007[a)]

Type of living arrangements	Aboriginal and Torres Strait Islander		Non Aboriginal and Torres Strait Islander		Total *(a) (b)*	
	Number	Percent	Number	Percent	Number	Percent
Parent/guardian	97	8.9	137	8.8	234	8.8
Foster care with family member	549	50.2	427	27.4	976	36.8
Department non relative foster care	192	17.5	728	46.6	920	34.6
Funded service foster care	113	10.3	98	6.3	211	7.9
Department residential	55	5.0	33	2.1	88	3.3
Funded service residential	36	3.3	69	4.4	105	4.0
Family/friend	26	2.4	21	1.3	47	1.8
Independent living	5	0.5	12	0.8	17	0.6
Prospective adoptive placements	1	0.1	15	1.0	16	0.6
Other	18	1.6	19	1.2	37	1.4
Unknown[(c)]	2	0.2	2	0.1	4	0.2
Total	**1,094**	**100.0**	**1,561**	**100.0**	**2,655**	**100.0**

(a) Excludes children and young people in SAAP agencies apart from a small number placed there by the department.

(b) The percentage for all children is not directly comparable with data from annual reports prior to 2003-04 due to inclusion of children in prospective adoptive placements for the first time in 2004.

(c) The placement type for four children has not been recorded in the client database.

The ages of children in care at 30 June 2007 is shown in Table 25. The majority of children (61 per cent) are under the age of 10 years. Aboriginal and Torres Strait Islander children in care are slightly younger than other children, with 66 per cent of Aboriginal and Torres Strait Islander children under the age of 10 years compared to 58 per cent for other children.

Table 25: Ages of children in care at 30 June 2007

Age	Aboriginal and Torres Strait Islander		Non Aboriginal and Torres Strait Islander		Total	
	Number	Percent	Number	Percent	Number	Percent
Less than 1 year	59	5.4	80	5.1	139	5.2
1 to 4	295	26.9	378	24.2	673	25.3
5 to 9	365	33.4	451	28.9	816	30.7
10 to 15	282	25.8	430	27.6	712	26.8
15 years and older	93	8.5	222	14.2	315	11.8
Total	**1,094**	**100.0**	**1,561**	**100.0**	**2,655**	**100.0**

Initiatives for Children in Care

The *Charter of Rights for Children and Young People in Care* was launched in November 2006. Different versions were developed for zero to five year olds, six to 12 year olds, those older than 12 years and for staff. All children and young people in care received a copy of the charter in 2007.

The department continued to fund the CREATE Foundation in 2006-07 to represent and support children and young people in care. CREATE provides opportunities for children and young people to develop a wide range of skills, to enhance and expand their life outcomes and to connect them with each other so they have a community in which they have a real sense of belonging. CREATE also provides advice to the department on issues in this area.

During 2006-07, CREATE worked with district offices and local communities to run empowerment programs for children and young people in care, including *Young consultants*, *Show me the ropes*, *mission:be* and *CREATing your community*. Children and young people participated in the development, delivery and evaluation of these programs.

CREATE continued to present sessions in the department's Start Up Training Program, which enabled caseworkers to hear directly from young people about their experiences in care, their expectations of a relationship with their caseworker and appropriate ways of encouraging children and young people to be involved in developing their own care plans. The KicRock community engagement model for children and young people in care, initiated in 2005, continued to operate in Kwinana. The program facilitates opportunities for young people in the region to come together and participate in social activities such as sport and camps, as well as life skills programs such as cooking and budgeting. KicRock is currently involved in developing Western Australia's Leaving Care Guide, sponsored by the Care for Children and Young People Advisory Committee.

The Duty of Care Implementation Committee commenced in February 2006 and is comprised of representatives from the department, CREATE Foundation, the Foster Care Association, the Secretariat of National Aboriginal and Islander Child Care, Community and Public Sector Union and funded non government placement agencies. The committee developed a comprehensive Implementation Strategy for the 43 recommendations in Gwenn Murray's 2005 report*, A Duty of Care to children and young people in Western Australia* and provided advice on the implementation of the recommendations. The committee ceased in May 2007 when 84 out of 89 actions in the strategy had either been finalised or significantly achieved. Other actions are due to be completed in 2008-09. The report, strategy and progress updates are available on the department's website.

Initiatives from the strategy included the employment of additional staff in district offices and expansion of the department's Duty of Care Unit, Learning and Development Unit and Fostering Services. Pamphlets were sent to children and young people in care informing them about key initiatives being undertaken to keep children and young people in out-of-home care safe. The pamphlets included information about what it means to be in care and who to contact if the child or young person is feeling unsafe or unhappy.

The department endorsed the *Policy for Children and Young People in the Chief Executive Officer's Care* in June 2007. The policy provides an overarching view of new initiatives and provisions in the *Children and Community Services Act 2004* for children entering, in care and exiting care. The policy aims to inform children, young people, parents, staff, other Government offices, carers, care agencies and the broader community of the corporate responsibility to work collaboratively in delivering care services. It highlights the right of children to be involved in decisions that affect their lives in care and after care. It introduces concurrent planning for all children on entry to care, enabling case managers to consider reunification or long term care simultaneously.

Accommodation and Care Services

In April, the department established an Accommodation and Care Services directorate which includes the five units of Compass North, Compass South, Fostering Services and Adoptions, Duty of Care and Therapy and Intervention Service. The Ford Review made recommendations for the directorate focusing on:

- therapeutic services
- implementation of the Ombudsman recommendations
- non government services care options
- carer recruitment
- establishment of group homes across each district
- a state intensive therapeutic unit
- Duty of Care Unit.

These are priority areas for development during 2007-08.

Drawing on current research, an enhanced and common service delivery model is being developed for residential care units across the state. There is a strong focus on working within a continuum of care, to continually assess and provide therapeutic support to a child or young person throughout their care journey. It is envisaged that this will allow for placement of children and young people into the most appropriate care and where possible, within normal family environments.

In order to address the overrepresentation of Aboriginal and Torres Strait Islander children in care, a range of accommodation and care options were developed. Discussions were held with Government departments and other registered charities and organisations to explore a broader range of service providers, particularly in country areas, as there are a range of Aboriginal and Torres Strait Islander organisations who can provide placement options.

In April 2004, the Ombudsman commenced an investigation of the department's metropolitan residential hostels. The investigation was completed in August 2006 and the *Report into Allegations Concerning the Treatment of Children and Young People in Residential Care* included 24 recommendations specific to the department and four recommendations relating to the whole-of-government. In 2007, the Ombudsman acknowledged and commended the department for implementing 23 recommendations.

In the 2006-07 State Budget, funding of $8.8 million was allocated over four years for an additional 20 placements for high risk/high needs children aged six to 10 years who cannot be cared for in their own family and who exhibit high risk behaviours or have complex needs. Ten placements will be provided by the non government sector through the new Horizons service, with Anglicare as the lead agency. Horizons will work with the department's Therapeutic Group Home to provide therapeutic care and intensive support for children in care. A further 10 placements will be provided by the department. A child or young person will move to an alternative care placement once their behaviour has stabilised.

All residential care units are visited as part of a quality assurance process including Perth metropolitan and regional hostels, also group homes across the state. Reporting will provide details relating to a standards checklist.

De-escalation and non-restraint techniques are an integral part of therapeutic crisis intervention training. A total of 80 metropolitan and 60 country staff received training in these techniques in 2006-07. A curriculum writer/pathways development consultant was appointed to support the training needs of Accommodation and Care Services staff. Training will include pre-employment, on the job and face to face training, mentoring, coaching and performance development. The department advertised quarterly for casual and permanent recruitment pools of residential care officers. Negotiations have begun to have training incorporated into the Community Skills Training Centre calendar. The Community Skills Training Centre also appointed a full-time training and development consultant for Accommodation and Care Services staff.

A new Therapy and Intervention Service Unit was developed in 2007. Its primary focus is to provide therapeutic, assessment and support services to children and young people in care, particularly those in residential care and specialised foster care. The unit currently consists of four teams:

- the Support Intervention and Therapy Team comprises clinical and counselling psychologists who provide a therapeutic response to children and young people in care after a critical incident has occurred, or after an incident of abuse in care. The team works collaboratively, providing support, assessment and therapeutic services to children and young people in the CEO's care, case managers, team leaders and carers
- the Professional Home Based Therapeutic Program is a new professional foster care program intended to provide 12 placements for children aged six to 16 years with high needs, who are not currently living in family care. These are children who have a history of rejection and placement breakdown. The goal is to support and maintain the relationship between the carer and the young person and help them to cooperate to meet the young person's developmental needs. Recent recruitment occurred within the program to ensure development of more specialised models of training and support for carers who look after high needs children
- One to One Foster Care is a specialised fostering program for adolescents with high needs. The program aims to provide stable long term care for each child by working with them to make positive behavioural and lifestyle changes. Recent recruitment occurred for the program and a more specialised model of training and support for carers was developed
- the Placement Program and Outreach team comprises three clinical/counselling psychologists and three senior field officers. The psychologists provide a screening, assessment and support service to the children and also training and support to the staff in residential care. Senior field officers provide case work and coordination of management for children and young people in care, after consultation with care staff and district staff.

Fostering Services

Fostering Services continued to partner with the non government sector to raise community awareness of the need for additional foster carers. Marketing strategies were integrated into the planning for the recruitment and retention of foster carers across the state. A new website *FosteringWA.com* was developed to provide the community with an online information site to commence enquiry.

An event was held in the city in May 2007 for the launch of the Fostering Champions, well-known and respected Western Australian citizens who have offered to lend their support to raise awareness of the need for many more foster carers. On the day, a local radio station broadcast from the city to promote fostering in WA. The Carer Ambassador Recruitment Program was also launched which recognises the value of experienced foster carers actively promoting fostering throughout the Western Australian community. Over 60 ambassadors were recruited to promote fostering. There has been an increase in expressions of interest in fostering since the recruitment campaign commenced in May 2007.

Fostering Services increased the number of assessors to respond to the rise in numbers of applicants, and assisted districts with assessment related tasks including those for relative carers. Particular focus was given to ensuring the recruitment, assessment and supportive learning approach addressed the needs of Aboriginal and Torres Strait Islander and culturally and linguistically diverse applicants.

Four additional units of essential training for foster carers were developed and delivered during the year. The units are three hours each in duration and are in addition to the 19 hours of preparation training required prior to registration. As a result general carers are required to access a total of 31 hours of training during their first two years of registration. Calendars detailing learning and development opportunities were sent to all carers across the state twice during the year. Supportive learning was delivered to relative carers using a resource that outlined the safety of children, their needs and rights, carer nights and responsibilities.

Training and supportive learning for general and relative carers was accessed by a total of 527 carers.

Care for Children and Young People Advisory Committee

During 2006-07, the Care for Children and Young People Advisory Committee continued to meet. In November 2006, the Charter of Rights for Children and Young People in Care was tabled in the Legislative Assembly and consequently implemented. The project was undertaken in conjunction with the Office for Children and Youth, young people from the CREATE Foundation and other departmental staff.

The committee continued working with the department's Aboriginal Engagement and Coordination Directorate on strategies to address the increasing proportion of Aboriginal and Torres Strait Islander children in care. With the Pilbara district office, a consultant was engaged to facilitate consultations with Aboriginal and Torres Strait Islander children and young people about how drug and alcohol use affects them and their families and how to improve services for young people who have drug and alcohol issues in their families. A final report with outcomes and recommendations is currently being prepared.

A project to develop resources to assist young people leaving care to live independently has commenced and is scheduled to be completed early in the next financial year. Other areas of interest included influencing the broader views of the community with regard to foster care, children and young people in care with challenging behaviours, improving support for carers and the development of a care experience survey.

Standards Monitoring Unit

The standards monitoring process complements a range of other strategies within the department that focus on quality assurance and continuous improvement. The role of the unit is to monitor the department's standards for child protection services and services for children and young people in care. In 2006-07, standards were developed in parallel with a pilot project to establish the monitoring process. Between February and June 2007, the Standards Monitoring Unit undertook two pilot monitoring assignments, one in a metropolitan district and one in the country. The unit identified required actions, as well as opportunities for service improvement, in addition to commendations where good practice was observed.

The standards monitoring process involves reviewing documentation (both paper and electronic) and talking to staff, management and relevant stakeholders. An essential component of the monitoring assignment is obtaining feedback from children and young people in care, their families and carers.

In July 2007 the department will commence a regular cycle of monitoring of all district offices against the Better Care; Better Services Standards.

Appeals and Complaints

The Advocate for Children in Care provides advocacy and complaints management services for children and young people in the care of the Chief Executive Officer, as part of the department's effort to ensure that out-of-home care is provided in accordance with the provisions of the *Children and Community Services Act 2004*. The Charter of Rights for Children in Care was launched in November 2006 and the Advocate for Children in Care plays a key role in promoting and implementing the charter, as well as disseminating specially designed materials for case workers to use with children in three different age/ability bands.

A freecall number (1800 460 696) is available for children and young people to contact the advocate. Services are also promoted through the department's website, direct mail-outs and articles in a range of publications and through networking with internal and external stakeholders.

In the 2006-07 financial year, the Advocate for Children in Care provided advocacy or complaints management services for more than 200 children and young people in care. The advocate also provides strategic advice, contributes to policy development and quality assurance and liaises with a wide range of stakeholders.

The department's Consumer Advocacy Service deals with complaints and assists customers concerned about departmental decisions affecting them. The service ensures that the voices of customers are heard and their concerns are addressed. In 2006-07, the service dealt with 752 cases, with 78 per cent completed within 10 working days. Case issues taken up by the service are shown in Table 26. Over half of the issues raised concerned general casework and child protection matters. In 2007-08, the role of the Consumer Advocate will change, as a result of recommendations made in the Ford Review, to a more formal complaints management service.

Table 26: Issues raised with the Consumer Advocacy Service 2004-05 to 2006-07

Issues	Percentage 2006-07	Percentage 2005-06	Percentage 2004-05
Child protection	20.5	23.0	16.8
Case work	42.2	29.3	38.6
Consumer advocacy role	6.7	6.8	10.8
Contact	13.8	12.9	11.8
Miscellaneous	16.8	28.0	22.0

This financial year was the first full year of operation of the Case Review Panel, which came into effect on 1 March 2006. This is the avenue for reviews of case planning decisions that are made in care plans for children in the Chief Executive Officer's care. There was one outstanding application for reviews of a case conference held prior to the introduction of the current Act and it was dealt with by the Case Review Board. During 2006-07, the Case Review Panel received 31 applications for review of case planning decisions from care plans. The applications related to highly complex and contentious issues and this required some hearings to be held over several days. Of those 31 applications, 11 did not proceed to hearings, because either the applications did not fall within the mandate of the panel, or both parties agreed to an amended care plan. Of the remaining 20 applications, 16 were heard by the panel and four are awaiting hearing. Seven of the heard applications were upheld in favour of the applicant and one was not endorsed either in favour of the department or the applicant. Three applications could not continue as they were before the Children's Court and one was resolved through negotiation between the applicant and the district staff.

Of the 16 applications heard, in most of the cases the applicants were one or both of the parents. These applications related primarily to placement issues followed by issues pertaining to contact with their children. Other applications were also lodged by grandparents of a child in care and concerned issues related to placement and contact with their grandchild. Four applications were made by the foster carer of the child and concerned opposition to reunification with plans to increase contact. In all applications heard, one or both parents were identified as having issues with the use of drugs or domestic violence. Mental health concerns were also identified.

The legislation has introduced a further avenue of appeal by enabling applications to be referred to the State Administrative Tribunal should a person feel aggrieved by a decision of the Chief Executive Officer following the application being dealt with by the Case Review Panel. There are currently two applications being dealt with by the tribunal.

Reunification and Leaving Care

A total of 635 children exited care during the year. However, 49 of these subsequently returned to care prior to the end of the year. The age of the remaining 586 children upon leaving care is shown in the following table. Slightly more than half the children leaving are under 10 years (54 per cent).

Table 27: Age of children upon leaving care in 2006-07

Age	Total	Percent
Less than 1	42	7.2
1-4 years	137	23.4
5-9 years	139	23.7
10-14 years	132	22.5
15-17 years	71	12.1
18 years or more	65	11.1
Total	**586**	**100.0**

Table 28 overleaf shows the length of time these children spent in care. Over half of those leaving have spent less than six months in care.

Table 28: Length of time in care for children and young people leaving care in 2006-07

Length of time	Total	Percent
Less than 30 days	259	44.2
30 days to less than 6 months	60	10.2
6 months to less than 1 year	62	10.6
1 year to less than 2 years	33	5.6
2 years to less than 5 years	70	11.9
5 or more years	102	17.4
Total	**586**	**100.0**

(a) Length of time is for the most recent period of care in 2006-07 for those children with more than one period of care during the year.

The Children and Community Services Act 2004 states that the Chief Executive Officer must ensure that an eligible young person aged between 15 and 25 years leaving care is provided with any social services considered appropriate, taking into account the young person's needs as identified in their care plan. The Chief Executive Officer must ensure that a young person who qualifies for assistance is provided with information and advisory services to assist the young person to do one or more of the following: obtain accommodation, undertake education and training, obtain employment, obtain legal advice, access health services and access counselling services. The Chief Executive Officer may also provide financial assistance to the young person as a contribution to accommodation, education and training expenses.

In response to the report of the State Homelessness Taskforce, leaving care services for young people post-care have been given priority by the State Government. Three non government *Preparation for Leaving Care and After Care Services* and a metropolitan transitional support service (funded through the Commonwealth/State Supported Accommodation Assistance Program) currently operate in Western Australia.

There are also two intensive support pilot programs to assist young people (including young people in the Chief Executive Officer's care) in transitional accommodation to prepare for independent living through education and training opportunities. These are based in Perth and Albany. The department also funds five support services for young parents in youth SAAP services in Perth. The services were initiated as a result of the State Homelessness Strategy and from 2007-08 will be funded through the Commonwealth/State Supported Accommodation Assistance Program. All five services target young parents and expectant parents (usually aged under 26) and their children who are, or have recently been living, in the youth supported accommodation services. They assist young parents to increase their knowledge, skills and confidence to provide positive, responsive parenting to their children.

The document *Protocols and Procedures for Preparation for Leaving and Aftercare Services, February 2006* provides guidance and practical templates for consistent referrals, assessments and delivery of leaving care services between the department, leaving care services and other relevant agencies.

A Leaving Care Network was formed in 2006. It includes representatives from the department, CREATE Foundation WA, Salvation Army Crossroads West, Wanslea, Mission Australia and UWA. The network meets regularly to progress leaving care initiatives, including those identified at the 2005 CREATE Face to Face Forum held in Queensland in 2005.

The Care for Children and Young People Advisory Committee provided funding for a Leaving Care Guide which will be a single source of information to assist young people across Western Australia on their journey from care to independent living. The project is being undertaken by two of the leaving care service providers, Wanslea Family Services (lead role) and the Salvation Army Crossroads West. The Leaving Care Network provides ongoing advice and support in the development of this project.

The department funds the Ida Curtois Awards and scholarships which are awarded annually to support young people who have left or are preparing to leave care and who are enrolled in the first year of post-secondary study. In 2007, nine young people applied and were awarded either a scholarship or an award, with three young people receiving a full scholarship.

Guidelines have been developed to help people locate personal records and other information about themselves or their family - *Looking West, Signposts and ROADS.*

The department is involved in supporting a number of other leaving care initiatives including the National Plan for Foster Children, Young People and their Carers, 2004-2006 and the National Standards for Transition Planning for Children and Young People in Foster Care. It is also involved in a population-level data linkage project with a number of other organisations, which will enable statistical analysis of outcomes for children leaving care.

The Policy for Reunifying Children with their Families, September 2006, outlines how the department works to return children to the permanent care of their parents and/or relatives where it is assessed as safe to do so.

The policy provides a foundation for collaborative partnerships between the department, the family, carers, other government and non-government agencies and the community. It is recognised that all of these partners have a vital role to play in supporting children to reunify with their families. Training on the policy has occurred through the department's Start Up Training program.

The department funds six non government agencies to provide reunification services for children and young people leaving the care of the Chief Executive Officer to return to the care of the parents or family. One agency is funded to provide statewide consultation services to the department in addition to preliminary assessment and reunification services. The other five agencies provide reunification services to existing clients where reunification has been identified as the goal in a child's care plan.

Adoptions

During 2006-07, the Adoption Service continued to work with those wishing to adopt, those considering relinquishing a child for adoption and those involved in an earlier adoption. Following the Ford Review, the Adoption Service moved into the Fostering and Adoptions Unit within the Accommodation and Care Services Directorate.

In July 2006, the Minister appointed the Adoption Act Legislative Review Committee to carry out a review of the *Adoption Act 1994*. In May 2007, the Minister tabled the committee's report in Parliament, which recommended legislative and practice reforms pertaining to the implementation and administration of the *Adoption Act 1994*. The report made 43 recommendations. The major changes are directed towards the Adoption Applications Committee and towards the contact veto system.

In late 2006, the Australian Government supported the recommendations made by the House of Representatives Standing Committee on Family and Human Services, chaired by Bronwyn Bishop MP, to enter into negotiations to undertake an enhanced role in overseas adoption. The Attorney-General's department now has primary carriage of the implementation of the recommendations, including establishing and managing existing and new intercountry adoption programs.

Recommendation 7 of the Ford Review was progressed and a new Commonwealth/State Agreement on the operation of inter-country adoptions is anticipated for August 2007. Recommendation 39 of the Ford Review (supported by the Adoption Act Review) related to permanency planning and the possibility of the adoption of children from care, which will be examined in the coming year.

The Adoption Service continues to update publicly available information through its website, used for queries both overseas and locally. Information on the website also includes six overseas Inter-country Adoption Program Guides which are updated regularly. The unit also circulates a monthly group email to interested overseas applicants containing updates and background information about inter-country adoption programs. There continued to be regular queries from those involved in past adoption. In many cases there was a need for a social work service to support those involved in a past adoption.

Two thirds of queries were from adoptees. Of those requesting information, the majority (64 per cent) were aged between 25 and 44 years, however some queries were from those in their seventies and eighties who had only just discovered they were adopted. Table 29 shows the number and categories of people who lodged applications for information during 2006-07.

Table 29: Applications for information by adults lodged in 2006-07

Person lodging the application	Identifying information	Non-identifying information
Adopted person	210	172
Adoptive mother	5	6
Adoptive father	1	1
Birth mother	47	38
Birth father	12	10
Other birth relative	23	27
Other adoptive relative	3	2
Child of adopted person	14	13
Total	**315**	**269**

During 2006-07, the local adoption team worked with an increased number of birth parents who were considering adoption for their child. Many of these children were not relinquished and were returned to the care of their mother, father or other family members after periods in specialised pre-adoptive foster care.

In 2006-07, eight adoption orders were granted for locally-born babies, compared to nine in 2005-06. For local adoptions, most children were aged under 18 months at the time of adoption order.

Working with birth families and matching adoptive families to a child is intensive and complex. The consent of fathers is sometimes difficult to obtain. More biological fathers or extended family members are considering caring for the birth child, necessitating intensive consultation and mediation.

In 2006-07, the demand for inter-country adoptions increased although there was a decrease in the availability of children from countries with which Western Australia has adoption agreements. The average waiting time before a person could attend the initial adoption information seminar was 12 months from registration. A decline in the assessor numbers also saw longer times for those in the assessment phase during the year. There were 40 inter-country adoptions, of which 24 were finalised in China.

The waiting time for a child to be adopted from China increased, from 12 months to 22 months in the year. This has resulted in a higher number of approved applicants waiting longer for the offer of a child. In early 2007, China reformed its adoption criteria, which included age (50 years and under), relationship status (i.e. single applicants are no longer accepted), health restrictions (i.e. morbid obesity, depression, cancer) and education (i.e. high school graduates or equivalent).

South Korea could only accept eight adoption applications for 2006-07 from Western Australia. While not closed, the South Korea program has decreased its inter-country adoptions to concentrate on local adoptions. The waiting time for adoptions from Ethiopia has increased to three years. There are currently four files awaiting allocation.

Numbers of adoption orders granted in the last five years are shown in Table 30. Only eight locally born infants were adopted in the year.

Table 30: Adoption orders granted by the Family Court or country of origin by type of adoption

Type of adoption	2006-07	2005-06	2004-05	2003-04	2002-03
Known adoptions					
Carer	2	2	5	2	5
Step parent	8	7	6	2	28
Adult	7	8	5	8	13
Total known orders	17	17	16	12	46
Unrelated placement adoptions					
Local	8	9	4	3	6
Inter-country					
- Bilateral Program	12	19	13	33	18
- Hague[(a)]	4	2	2	1	2
- China[(b)]	24	15	14	10	4
Total unrelated placement orders	48	45	33	47	30
Total adoption orders	**65**	**62**	**49**	**59**	**76**

(a) Inter-country adoption under the Hague Convention.

(b) Adoptions from China are finalised in China and are automatically recognised in Australia under s.138A (2) of the *Adoption Act 1994.*

Table 31: Adoption orders granted by the Family Court and country of origin for overseas-born children [(a)]

Country of origin	2006-07	2005-06	2004-05	2003-04	2002-03
China	**24**	15	14	10	4
Ethiopia	**4**	4	1	3	3
Hong Kong	**3**	1	1	3	1
India	**1**	1	0	5	2
Korea	**5**	11	8	16	12
Philippines	**1**	2	2	1	1
Sri Lanka	**0**	0	0	0	1
Thailand	**2**	2	3	6	0
Total	**40**	36	29	44	24

(a) Year to year fluctuations in adoption numbers reflect a range of factors in other countries beyond the department's control, such as moratoria, quotas, and number of children available for inter-country adoption.

Crisis Services

Emergency Services

In 2006-07, the Emergency Services Unit established the District Emergency Services Officers and Emergency Response Teams, by facilitating training and ensuring departmental capacity to manage its emergency support functions.

Significant emergency responses during the 2006-07 year included the Lebanon evacuation, cyclones George, Jacob and Kara, Australind and Esperance storms, bushfires in Kalamunda, Dwellingup, Toodyay, Porongurups, Forrestdale and numerous other fire events across the state. Support and coordination was also provided to the family of a journalist transferred to Perth as a result of injuries sustained in the Indonesian air crash and support has also been offered to a WA resident involved in the Victorian train crash.

Ten district emergency services officers were appointed and trained in July 2006. They established emergency welfare response kits in each office, instituted local emergency welfare committees and represented the department on local and district emergency management committees with local recovery committees.

District emergency service officers provide specialised advice and support to district staff during emergency responses and assistance to ensure that the department's responsibilities are met. Three metropolitan district emergency service officers have a further role as the team leaders for the Emergency Response Teams.

Forty metropolitan staff were appointed to emergency response teams in December 2006. These include field and social workers, psychologists, financial and administrative officers who provide a 24 hour, 7 day a week, specialised on-call service in the metropolitan area. They are able to respond immediately and support districts during a disaster. Support is also provided to country districts where appropriate.

State emergency welfare management and liaison continued during the year, with departmental representation on the State Emergency Coordination Group, State Recovery Group, State Public Information Group, State Emergency Services Group, Perth Airport Committee, Metropolitan Emergency Management Coordination Group and State Pandemic Planning Committee. The Emergency Service Unit chairs and maintains the State Welfare Emergency Management Committee, Perth Airport Welfare Sub Committee, Personal Support Sub Committee and the departmental Internal Coordination Group.

Co-location of the Emergency Services Unit to the State Crisis Centre is progressing with the move anticipated to occur in November.

Departmental Financial Assistance and Counselling

In 2006-07, the department's family crisis service provided over 13,900 instances of emergency assistance to people experiencing unforeseen crises, compared to 13,500 in 2005-06, an increase of three per cent. A total of 7,896 people were assisted in 2006-07, compared to 7,658 people in 2005-06, also an increase of three per cent.

The main areas of assistance provided were food and accommodation. The table shows that over the last three years there has been a marked increase in accommodation provided. This reflects the shortage of low-cost housing in Western Australia and the rise in associated costs.

Table 32: Department for Child Protection Family Crisis Program

Outcomes	Number of people[a]			Instances of service provision[b]		
	2006-07	2005-06	2004-05	2006-07	2005-06	2004-05
Food for family	**5,645**	5,795	6,147	**8,937**	9,164	9,763
Essential services provided	**509**	620	643	**609**	749	783
Medical/optical requirements	**393**	603	681	**405**	630	712
Furniture provided	**10**	3	17	**10**	3	17
Transport	**149**	207	205	**183**	247	258
Accommodation provided	**1,022**	895	680	**1,538**	1,433	1,027
Clothing/linen/blankets	**137**	90	98	**160**	98	113
Funeral assistance	**423**	387	451	**441**	417	484
Financial counselling	**24**	16	37	**34**	20	52
Emergency assistance[c]	**635**	-	-	**777**	-	-
Other	**647**	592	616	**839**	762	858

(a) Persons can receive assistance in more than one outcome category during the financial year and thus the total number of persons assisted is significantly less than the number for each category added together.

(b) Instances of service provision in each outcome tend to be greater than the number of people who received assistance, as persons can be assisted more than once during the year.

(c) Emergency assistance, generally included in 'other' is shown separately this year due to significant assistance provided as a result of several cyclones, storms and fires during the year.

The department produced the *2007 Guide to State Government Concessions for Western Australians.* The guide is intended to raise awareness of concessions, rebates and subsidies available for older Western Australians, families, students, pensioners, war veterans and widows and other people living on low and fixed incomes. A total of 10,000 copies of the guide were distributed across the state through local shires, community organisations and service providers and through Australian and State Government agencies.

Funded Financial Counselling Services

In the 2006 calendar year, the department's 54 funded financial counselling services assisted over 15,000 clients with more than 35,000 instances of service provision. Assistance included advice about creditors, budgeting and negotiating to maintain essential services. There was an increase of 10 per cent in the number of instances of service provision. The types of counselling and assistance provided are described in Table 33.

Table 33: Funded financial counselling services service provision

Outcomes	Number of instances		
	2006	**2005**	**2004**
Advice concerning gambling issues	**102**	80	85
Referral to legal advice, bill paying and other services	**3,233**	3,318	3,685
Application for No Interest Loans Scheme	**842**	1,040	1,289
Assistance to obtain entitlements	**2,151**	2,042	2,063
Information and assistance with bankruptcy and other issues	**5,599**	5,250	4,541
Housing issues	**2,293**	2,237	2,393
Legal and other creditor issues	**4,712**	5,254	5,544
Negotiation with essential service providers (eg power/water)	**3,570**	3,497	3,840
Budgeting advice and assistance	**5,730**	4,689	5,109
Emergency relief	**5,395**	2,637	n/a
Other	**2,054**	3,373	8,399
Total	**35,681**	33,417	36,948

Departmental Services for Family and Domestic Violence

In 2006-07, the Crisis Care Unit received 5,150 calls related to family and domestic violence, compared to 4,896 calls in 2005-06. Support included assisting victims with safety planning, referral to refuge accommodation and assistance to leave.

The Men's Domestic Violence Helpline received 1,957 calls during the year compared to 2,537 calls in 2005-06, a decrease of 23 per cent. There were 1,081 calls from victims, perpetrators, or persons at risk of perpetrating family and domestic violence. The remainder of calls were from other community members and service providers seeking information, or calls not related to domestic violence.

The Women's Domestic Violence Helpline received 3,851 calls during the year, compared with 3,406 in 2005-06, an increase of 13 per cent. Of these, 2,908 involved family and domestic violence issues.

The remainder of calls to the helplines were in relation to other issues, such as custody and access, information about support and advocacy groups and queries from students and professionals about the services. Contacts to helplines fluctuate from year to year depending upon events in the community and information in the media.

Comprehensive family and domestic violence practice guidelines for fieldworkers are being developed to support the department's response to cases of child protection where there is a co-occurrence with family and domestic violence. The guidelines will include a family and domestic violence screening and assessment framework to ensure early detection of violence in the initial screening process.

Supported Accommodation Assistance Program

The joint Commonwealth/State Supported Accommodation Assistance Program (SAAP) V Multilateral and Bilateral Agreements continued to operate in 2006-07. The term for SAAP V is to 30 June 2010.

The SAAP V Multilateral Agreement requires a contribution to the Innovation and Investment fund through inclusion of state/territory only funded services or cash. In 2006-07, Western Australia met this requirement through inclusion of a number of services previously funded under the WA State Homelessness Strategy into SAAP.

In 2006-07, 10 pilot projects and research commenced operation in 18 SAAP services throughout the state as part of the SAAP V Innovation and Investment Fund, covering all target groups and addressing the three strategic priorities of SAAP V which are to:

- increase involvement in early intervention and prevention strategies
- provide better assistance to people who have a number of support needs
- provide ongoing assistance to ensure stability for clients post-crisis.

In recognition of SAAP service viability concerns, the State Budget included an allocation of $5 million over four years. This is the first time SAAP services have received a real increase in funding since 1998-99. The funding is over and above the Commonwealth/State SAAP V Agreement.

This new state funding will assist services in all regions of Western Australia. However, the requirement for SAAP services to provide services in accordance with the Strategic Priorities of SAAP V, in an environment where sector viability remains a significant issue, continues to present challenges for the sector. Anecdotal evidence suggests services may be reducing services to clients as a means of managing viability concerns.

As part of the 2006-07 State Budget, funding of $1.5 million has been allocated over four years for a new refuge for women and children experiencing domestic violence to be established in the upper north west metropolitan corridor. The new refuge, Damara House, commenced operation on 1 March 2007 in an interim property in Merriwa while a purpose-built refuge is constructed.

The SAAP State Advisory Committee is the key advisory and coordination mechanism for the SAAP program in WA. The new committee was established for the term of the SAAP V Agreement and commenced in February 2006. It has two working groups focusing on developing projects in the areas of sector viability as well as mental health, alcohol and other drugs.

In 2006-07, the committee's Sector Viability Working Group focussed on the impact of the current housing situation in WA, particularly for SAAP services and their clients. The group is also identifying measures to address the factors impacting on the sector's ongoing viability. Its Mental Health, Alcohol and Other Drugs Working Group progressed with the development of local protocols to improve relationships between services, thus better outcomes for clients.

The committee was involved in the selection of Innovation and Investment Fund pilots and has a representative on the SAAP Training Advisory Committee. It hosted a sector forum in November 2006 on Housing Affordability and Availability in WA and informed services of changes to various State Government housing strategies.

In May 2007, the committee held consultations with SAAP services in Kalgoorlie, Esperance and Southern Cross to better understand the diversity of issues and service delivery needs of those areas. The committee produced two newsletters during the year to better inform the sector of current issues and encourage continuing dialogue.

Family and Domestic Violence Coordination

The consequences of family and domestic violence are seen not only in the home but also extend to the workplace, the classroom, the local community and other community settings. The Australian Bureau of Statistics Personal Safety Survey (2005) estimated that over one million women had experienced violence at the hands of a previous partner and 160,000 women had experienced violence from their current partner. In the 12 months prior to the survey, 38 per cent of women who had been assaulted were assaulted by their current or previous male partner.

According to data released by Western Australia Police, 27,600 incidents of domestic violence were reported in 2006. A total of 11,813 offenders were prosecuted and 6,200 Police Orders were issued. Between April 2006 and April 2007 there were 10 family and domestic violence homicides in Western Australia - five of which were homicides of intimate partners. All five victims were male, with one male and four female offenders.

Research indicates that between 75 and 85 per cent of victims are women and younger women are more at risk. Aboriginal and Torres Strait Islander women and those in rural areas suffer greater levels of family and domestic violence and disadvantaged families in lower socio-economic areas are also over-represented in the statistics. Additionally, Aboriginal and Torres Strait Islander women are over represented as victims of violence, being 45 times more likely to be the victim of serious domestic assault than other women.

Children experience harm as a result of exposure to family and domestic violence. Evidence also suggests that children and young people exposed to family and domestic violence have a higher chance of experiencing violence as adults, either as a perpetrator or victim. It must be noted, however, that not all children who have grown up in violent homes will go on to perpetrate or be victims of violence. Available indicators report that children are present at approximately 88 per cent of reported domestic violence incidents.

Peer Education Project

The Family and Domestic Violence Unit, in partnership with the Women's Council for Domestic and Family Violence Services and the Department of Education and Training, developed a Peer Education Project to educate secondary school students about family and domestic violence and dating violence. The content is based on the 'No more violence - We're breaking the silence' youth resources and website. The 'No more violence - We're breaking the silence' campaign won the Marketing Excellence category of the 2006 StateWest Achievement Awards.

The Peer Education Project seeks to train students from years nine, 10 and 11 to act as peer educators within their schools, providing activities and information sessions to raise awareness about family and domestic violence and dating violence, while informing students about support services available to those who have witnessed or experienced violence.

A pilot of the Peer Education Project is underway with two secondary schools, Coodanup Middle High School in Mandurah and Cecil Andrews Senior High School in Armadale. A three-day camp for peer educators was held in May 2007. Students attending the camp were given comprehensive information about family and domestic violence and dating violence and were trained in presentation skills, facilitation, confidentiality, evaluation and team building to prepare them for their work as peer educators.

Outreach and Coordination Projects

In September 2006, the Family and Domestic Violence Unit, in partnership with Western Australia Police, initiated pilot projects offering support and outreach to families where a 24 or 72 hour Police Order had been issued. The projects began operating in the Joondalup, Rockingham/Fremantle and South West police districts, with funding provided by the Commonwealth/State Supported Accommodation Assistance Program Innovation and Investment Fund to 30 June 2008.

As part of the project, when police attend a domestic violence incident and issue a 24 or 72 hour Police Order, consent is sought from both parties to send information to agencies which then make contact and offer a range of supports and services. Contact is attempted within a 24 to 48 hour period. In May 2007, the project was extended to Wheatbelt Police District. Data for the first nine months of the outreach projects in Joondalup, South West and Rockingham/Fremantle indicate that of 409 people (355 women, 54 men) referred by police, 74 per cent were contacted by a service provider. Of these, 108 (99 women and nine men) were referred to an appropriate service (counselling, accommodation support), a referral rate of 35 per cent.

Action Plan 2006-07 to Improve Coordination of Services and Responses

The Western Australian Family and Domestic Violence State Strategic Plan 2004-2008 was released in April 2004 and aims to reduce and ultimately prevent, the incidence of family and domestic violence in Western Australia. Three priority areas underpin the plan – prevention, protection and service provision. All agencies reported against the actions outlined in the Action Plan of 2005-06. This information was made available in the progress report, released in November 2006.

The third Annual Action Plan 2006-07 was released online and outlines the actions being taken to address family and domestic violence by a range of Government agencies. Further strategic planning is underway for when the current State Strategic Plan expires in 2008.

New Models of Community and Regional Coordination

In 2006-07, the Family and Domestic Violence Unit allocated $909,000 to establish the service group Regional Coordination Responses to Family and Domestic Violence. Its purpose is to improve the safety of women and children affected by family and domestic violence by supporting agencies to work collaboratively and consistently. The new responses will operate in 14 locations across the state covering eight country and six metropolitan regions. Regional boundaries were aligned to maximise opportunities to work with existing interagency forums, which include the new Family Violence Courts in the metropolitan area.

Implementation of the Review of the Freedom From Fear Campaign.

The Freedom From Fear campaign, launched in 1998, focused on men's responsibility to address their violence, but also aimed to change general community attitudes towards domestic violence. The campaign was independently reviewed by the School of Population Health at the University of Western Australia and the final review report was released in December 2006. The review supported further consolidation of the strategies and achievements of Freedom From Fear to date, but also identified potential opportunities to expand or shift focus.

Findings and recommendations from the review are being considered by the Advisory Group on Family and Domestic Violence Prevention and Early Intervention. The group's membership comprises key government, non government and academic representatives with particular expertise in areas such as family and domestic violence and community education programs. The group provides assistance and advice regarding strategic planning, development, implementation and evaluation of prevention and early intervention strategies, which are consistent with the Western Australian Family and Domestic Violence State Strategic Plan 2004-2008.

Advisory Groups

A consumer advisory group, Strong Survivors Against Violence Everywhere was established to integrate the advice, recommendations and perspectives of women who have experienced violence.

The Family and Domestic Violence Unit has three other advisory groups which provide policy and planning advice in specific areas. The Culturally and Linguistically Diversity Family and Domestic Violence Advisory Group is a key stakeholder group, which was established to oversee the mapping of current statewide initiatives. Representation includes Government agencies, non government organisations and communities.

The Aboriginal Family and Domestic Violence Advisory Committee provides advice to the executive director of the unit on addressing Aboriginal and Torres Strait Islander family violence in culturally appropriate ways. It works in partnership with the unit by sharing the knowledge and wisdom of Aboriginal and Torres Strait Islander individuals, families and communities, provides informed feedback on the effectiveness of Government policies and programs and provides support for the Family and Domestic Violence Unit's Aboriginal Policy and Engagement Officer.

Research and Information

The Family and Domestic Violence Unit is undertaking a project to develop a collaborative approach to data collection on the prevalence and nature of family and domestic violence across Western Australia. The Crime Research Centre at the University of Western Australia has been contracted to undertake the project. The project includes Western Australian data relating to family and domestic violence from the Family and Domestic Violence Unit, Office of Crime Prevention, Department for Child Protection, Department of the Attorney General, Department of Corrective Services, Western Australia Police, Disability Services Commission, Department of Indigenous Affairs and the Departments of Education and Training, Health and Housing and Works.

The first two phases of the project are complete. Phase one involved the identification of State Government agency data sources relating to family and domestic violence. Phase two established a methodology to develop a baseline of the incidence and nature of family and domestic violence and measure change over a period of time. Stage three will involve implementation of the methodology and compilation of baseline data on the incidence and nature of family and domestic violence.

Murdoch University was contracted to examine five years of domestic homicides in Western Australia from 2000 to 2004 by cross-matching and analysing de-identified domestic homicide data from Government agencies. The research identified three types of family violence homicide and has made a range of findings in each. The findings indicate that prediction of homicide is unlikely, but some risk factors are evident. An across-government working group is developing a response to the research, which will include future directions to improve the Government response to family and domestic violence.

The Family and Domestic Violence Unit collaborated with the School of Exercise, Biomedical and Health Sciences at Edith Cowan University to fund two PhD scholarships full-time for three years, to examine issues related to the co-morbidity of domestic violence, substance abuse and mental health. Research will examine the experiences of women and the coordination of services in this area.

Working with Children Checks

The *Working with Children (Criminal Record Checking) Act 2004* came into effect on 1 January 2006, along with the *Working with Children (Criminal Record Checking) Regulations 2005*. The Act establishes procedures for checking the criminal records of people who carry out, or propose to carry out, child-related work. It prohibits people who have been charged with, or convicted of, certain offences from carrying out child-related work.

The Working with Children Screening Unit receives and assesses Working with Children Check applications. Successful checks result in assessment notices in the form of Working with Children Cards which are valid for three years. Unsuccessful checks result in negative notices and prohibit child-related work. Applications for Working with Children Checks are made at the 185 Australia Post outlets throughout Western Australia. Interstate and remote Working with Children Check application processes have been established.

Twenty-seven staff carry out screening, administration and community education roles. Staff members from the Department of Health and Department of Education and Training have been co-located within the unit to carry out certain functions of the Working with Children legislation for their respective sectors. The demand for Working with Children Checks increased significantly, as predicted in line with Year 2 of the five year phase-in. Between 1 July 2006 and 31 December 2006, 13,285 applications were received. From 1 January 2007 until 30 June 2007, a further 36,517 applications were received. Total applications for the financial year were 49,802. A pattern of approximately 6000 applications per month is emerging.

Between 1 July 2006 and 30 June 2007, the unit issued 46,718 assessment notices, 19 negative notices and four interim negative notices.

During 2007 (the second of the five-year roll out of Working with Children Checks) persons in the following groupings of child-related work were phased-in:

- volunteers working with children aged eight to 12 years
- people providing placement arrangements, such as foster carers and other support workers
- licensees and paid employees of licensed child care centres
- new employees working in certain educational settings and health facilities including community child health services
- new public sector employees
- self-employed persons providing a transport service specifically for children, or coaching or private tuition services as a registered training organisation.

During the financial year 2006 -2007, the unit achieved the following:

- procedures were refined with the national criminal record checking agency CrimTrac, and the Western Australia Police for the provision of criminal records information to the unit
- sections 50, 51 and 52 of the Act were proclaimed, these pertain to checks for licensed child care services and the gazettal of three sets of amending regulations
- the unit responded to four State Administrative Tribunal hearings and decisions
- the Central Screening Unit - Management System was improved
- the application process was improved in response to customer need and operational requirements including production of a new application form, an alternative process for those without standard ID documents, replacement of lost and stolen cards and tailored procedures for remote areas and interstate applications.

Working with Children Screening Unit Community Education Strategy

The unit has continued to raise awareness amongst the community and strengthen partnerships. Initiatives to engage the community and promote Working with Children Checks in line with phasing in arrangements included:

- production, launch and dissemination of two information DVDs, including one for the Aboriginal and Torres Strait Islander community
- 50 presentations through out the state and workshops in the Pilbara region
- advertising on radio and in the press - "Reminding people to apply for a check"
- targeted letters, articles, fact sheets and regional radio advertisements
- information through the enquiries line and website to clarify who is ‘in-scope’ of the legislation and when applications need to be made
- tendering for a television advertisement campaign
- materials promoting the checks to employers and parents.

Future Directions

In response to the recommendations from an independent review of the Department for Community Development by Ms Prudence Ford, the State Government established the Department for Child Protection, to better reflect its focus on the protection and safety of children and the Department for Communities effective from 1 May 2007. However, community development activities being undertaken by the former Department for Community Development did not transfer to the Department of Communities until 1 July 2007. The following information details the outcome and service structure of the new departments as at 1 July 2007 and lists major initiatives planned for 2007-08.

Department for Child Protection

Mission Statement

To provide for the protection of and care for children and young people and to support at risk individuals and families in resolving crises.

Outcomes, Services and Performance Information

The following table demonstrates the relationship between agency level by illustrating the desired outcomes and the most appropriate Government objectives.

Government Goal	Desired Outcomes	Services
Enhancing the quality of life and wellbeing of all people throughout Western Australia by providing high quality, accessible services.	Children and young people in the CEO's care receive quality care. Children and young people requiring protection are safe from abuse At risk families and individuals are able to resolve crisis and promote the safety and wellbeing of themselves and their family members.	1. Supporting Children and Young People in the CEO's care 2. Protecting children and young people from abuse 3. Supporting individuals and families at risk or in crisis

Future Initiatives for 2007- 08

Service 1: Supporting Children and Young People in the Chief Executive Officer's Care:

- Establish the Department for Child Protection and implement recommendations from the Ford Review Report
- Progress implementation of the Government initiative to establish a hostel in Halls Creek for children and young people in need of care and protection
- Develop and implement a new assessment and treatment model for those children in the care of the Chief Executive Officer who are in residential care
- Complete the current project to place 20 high need children and young people in specialised placements.
- Finalise a policy on children and young people leaving the care of the Chief Executive Officer and moving to independent living
- Undertake a review of a sample of cases which involve Aboriginal and Torres Strait Islander children in care under the age of six years old who have experienced multiple placements and identify ways of improving the care process for such children.

Service 2: Protecting Children and Young People from Abuse

- Expand interagency memoranda of understanding for child protection matters with agencies, including the Western Australian Police and the Department of Health
- Initiate the development of a model for mandatory reporting of sexual abuse
- Enhance the work of the Specialist Child Interviewing Unit in accord with the findings from the independent evaluation of the service
- Implement the first phase of the department's new computer information system (Assist) which will support more flexible and effective use of client information
- Recruit, train and deploy caseworkers to fill additional positions approved for the department to work for the protection and care of young children.

Service 3: Supporting Individuals/Families At Risk or in Crisis

- Progressively implement the Responsible Parenting Initiative to enable more families at risk or in crisis to be assisted, while undertaking an evaluation of the initiative
- Coordinate the development of a strategic framework and state plan for family support services for vulnerable and at risk children and young people, their families and communities
- In partnership with Lotterywest, increase the capacity and range of responses available to the Uniting Care West Homelink program. The program supports homeless people, with those at risk of homelessness who have low support needs, to access private rental accommodation

- Establish a new departmental Aboriginal and Torres Strait Islander Advisory Committee
- Implement a media campaign to further inform the public about Working with Children Checks
- Commence year three of the phasing in of Working with Children checks and plan for future phases
- Progress amendments to the *Working with Children (Criminal Record Checking) Act 2004* and Working with Children (Criminal Record Checking) Regulations 2005.
- Commence planning for the unit to move under the auspice of the Commissioner for Children and Young People when the Office has been established.

Department for Communities

Key recommendations were implemented from the Ford Review to establish Department for Communities which came into existence on 1 May 2007 and will become fully operational on 1 July 2007. Department for Communities will focus on community engagement, policy, planning and coordination of community based services.

Mission Statement

To support and strengthen communities to enhance the quality of life for Western Australians through the promotion of across-government collaboration in social policy, service delivery and industry support.

Outcomes, Services and Performance Information

The following table demonstrates the relationship between agency level by illustrating the desired outcomes and the most appropriate government objectives.

Government Goal	Desired Outcomes	Services
Enhancing the quality of life and wellbeing of all people throughout Western Australia by providing high quality, accessible services.	Communities are strengthened so that individuals and families are able to better meet their needs	1. Community and family support 2. Child Care Services 3. Strategic Policy and Coordination
	A Western Australian public sector which recognises that Western Australians play a significant role in setting policies that shape their society, and in which there is widespread acceptance of the principle of multiculturalism to enable achievement of substantive equality for culturally and linguistically diverse communities.	4. Promotion and Support of Multiculturalism in Western Australia

Future Initiatives for 2007- 08

Service 1: Community and Family Support

- Develop an evidence-based and community focused Early Years Strategy
- Contribute to the development and implementation of the Council of Australian Governments' reform agenda in relation to early childhood and child care.

Service 2: Child Care Services

- Review child care regulations to clarify their purpose and principles
- Finalise the models for child care services for small rural service and single staff centres
- Undertake annual regulatory visits to all child care centres.

Service 3: Strategic Policy and Coordination

- Update the whole-of-government Active Ageing Strategy 'Generations Together'
- Oversee implementation of a legal and counselling service for older people who are experiencing or are at risk of elder abuse
- Support the Carers Advisory Council in the development and implementation of a new compliance measurement framework
- Work with the World Health Organisation to develop the Age-Friendly Cities Indicators
- Conduct research to establish a set of volunteering benchmark indicators for Western Australia to underpin effective planning and coordination
- Contribute to the development and funding of a Volunteer Resource Centre in the Pilbara
- Develop practical projects and tools to encourage children and young people to participate in healthy lifestyles, active decision making and participation
- Work with key stakeholders to provide a range of development opportunities for children and young people
- Implement the Family and Domestic Violence State Strategic Plan 2004-08 and the Action Plan 2007-08
- Consider and implement the endorsed recommendations from the review of the Freedom From Fear campaign
- Implement the Culturally and Linguistically Diverse Strategy developed by the Family and Domestic Violence Unit
- Evaluate the 'Is someone you know being abused in a relationship?', 'Violence in the family' and 'No more violence - we're breaking the silence' youth resource and the Family and Domestic Early Intervention Outreach Project

- Develop a training package for service providers on the co-occurrence of disability and domestic violence
- Produce a series of policy papers related to women and economic independence
- Hold a summit of key Western Australian women's organisations
- Implement strategies to increase the number of women in senior positions in the Western Australian public sector
- Continue to support women's leadership in the community sector through grants programs
- Hold the Indigenous Women's Congress, a consultative conference providing direct input into women's policy
- Implement a collaborative project encouraging increased participation of women in local government.

Service 4: Promotion and Support of Multiculturalism in Western Australia

- Develop an implementation plan for the revised Language Services Policy and Guidelines and commence its implementation
- Develop an Intercultural Arts Project to raise the profile of artists and cultural groups from culturally and linguistically diverse backgrounds
- In partnership with the Chamber of Commerce and Industry undertake a project to address attitudinal barriers that prevent or discourage employers recruiting people from culturally and linguistically diverse backgrounds
- In partnership with the Career Development Centre undertake a project to increase access by people from culturally and linguistically diverse backgrounds (in particular youth from new and emerging communities) to employment and career development services in partnership with the Department of Sport and Recreation, develop a project to increase the participation of culturally and linguistically diverse people in sport, recreation and leisure within the south metropolitan area
- Implement and evaluate the Integrated Service Centre pilot project
- As part of a media strategy, develop kits for people working in the media when dealing with multicultural issues and the community and present a program of workshops to highlight the benefits of the publication of the two kits
- Transfer the Office of Multicultural Interests and Citizenship to the new Department for Communities.

Performance Indicators

Certification of performance indicators

I hereby certify that the performance indicators are based on proper records, are relevant and appropriate for assisting users to assess the Department for Child Protection's performance and fairly represent the performance of the Department for Child Protection for the financial year ended 30 June 2007.

Judy Hogben
A/Accountable Officer

20 September 2007

AUDITOR GENERAL

INDEPENDENT AUDIT OPINION

To the Parliament of Western Australia

DEPARTMENT FOR CHILD PROTECTION
FINANCIAL STATEMENTS AND KEY PERFORMANCE INDICATORS
FOR THE YEAR ENDED 30 JUNE 2007

I have audited the accounts, financial statements, controls and key performance indicators of the Department for Child Protection

The financial statements comprise the Balance Sheet as at 30 June 2007, and the Income Statement, Statement of Changes in Equity, Cash Flow Statement, Schedule of Income and Expenses by Service, and Summary of Consolidated Account Appropriations and Income Estimates for the year then ended, a summary of significant accounting policies and other explanatory Notes

The key performance indicators consist of key indicators of effectiveness and efficiency.

Department's Responsibility for the Financial Statements and Key Performance Indicators
The Department is responsible for keeping proper accounts, and the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the Treasurer's Instructions, and the key performance indicators. This responsibility includes establishing and maintaining internal controls relevant to the preparation and fair presentation of the financial statements and key performance indicators that are free from material misstatement, whether due to fraud or error, selecting and applying appropriate accounting policies; making accounting estimates that are reasonable in the circumstances, and complying with the Financial Management Act 2006 and other relevant written law

Summary of my Role
As required by the Auditor General Act 2006, my responsibility is to express an opinion on the financial statements, controls and key performance indicators based on my audit. This was done by testing selected samples of the audit evidence. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion. Further information on my audit approach is provided in my audit practice statement. Refer "http://www.audit.wa.gov.au/pubs/Audit-Practice-Statement.pdf"

An audit does not guarantee that every amount and disclosure in the financial statements and key performance indicators is error free. The term "reasonable assurance" recognises that an audit does not examine all evidence and every transaction. However, my audit procedures should identify errors or omissions significant enough to adversely affect the decisions of users of the financial statements and key performance indicators

4th Floor Dumas House 2 Havelock Street West Perth 6005 Western Australia Tel 08 9222 7500 Fax 08 9322 5664

Audit Opinion
In my opinion,

(i) the financial statements are based on proper accounts and present fairly the financial position of the Department for Child Protection at 30 June 2007 and its financial performance and cash flows for the year ended on that date. They are in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the Treasurer's Instructions;

(ii) the controls exercised by the Department provide reasonable assurance that the receipt, expenditure and investment of money, the acquisition and disposal of property, and the incurring of liabilities have been in accordance with legislative provisions, and

(iii) the key performance indicators of the Department are relevant and appropriate to help users assess the Department's performance and fairly represent the indicated performance for the year ended 30 June 2007

COLIN MURPHY
AUDITOR GENERAL
24 September 2007

Outcomes, Services and Performance Information

Broad, high-level government strategic goals are supported at agency level by more specific desired outcomes. Agencies deliver services to achieve these desired outcomes, which ultimately contribute to meeting the higher level government strategic goals. The following table illustrates this relationship for the performance information that follows in terms of the strategic plan which was operational for the department during the year.

Department Strategic Plan Enabling Objective	**Service Delivery**	**Department Strategic Plan Objectives**	**Department Outcome**	**Government Strategic Goal**
Growing our organisation to be the best	1. Community development	Building the capabilities of individuals, families, communities and the not-for-profit sector	1. Communities are strengthened so that individuals and families are able to better meet their needs, achieve self-reliance and contribute to their own solutions.	To enhance the quality of life and wellbeing of all people throughout Western Australia
	2. Children's and young persons' policy 3. Positive ageing policy 4. Women's policy and progress 5. Volunteering policy and coordination 6. Aboriginal and Torres Strait Islander policy coordination	Leading in the creation and implementation of policies for the social sustainability of Western Australian communities.	2. Policies are developed and coordinated within the department and across government for children, families, communities, seniors, women, young people and volunteers and Western Australians are engaged in the process	
	7. Care and safety services 8. Family and domestic violence coordination 9. Working with children criminal records screening	Striving for excellence in the standard of care and safety responses for individuals, families and communities	3. Families and communities are supported to provide for the care and safety of their members.	
	Efficiency Measures		**Effectiveness Measures**	

As a consequence of the division of the Department for Community Development into two new departments, the Department for Communities and the Department for Child Protection, there will be some changes to the performance indicator framework for the 2007-08 financial year. This will mean some of the indicators in this 2006-07 annual report will still be presented in the 2007-08 report, but others will be discontinued and replaced by indicators more relevant to the new Department for Child Protection responsibilities. The performance indicators that follow measure how efficiently the department is delivering its services and how effective it is at achieving the desired outcomes

Indicators of Effectiveness

The department's effectiveness indicators are drawn from three main sources: surveys of external stakeholders with whom the department works on projects to achieve its outcomes, an annual customer perception survey and indicators derived from the department's administrative databases.

Outcome 1

Communities are strengthened so that individuals and families are able to better meet their needs, achieve self reliance and contribute to their own solutions.

1.1 Percentage of stakeholders in community development projects who report the community was strengthened as a result of involvement in the projects

Staff from the department's local and policy offices are involved in a range of community development projects. Stakeholders of these projects are surveyed and report if the community was strengthened as a result of involvement in the project.

Table 34: Percentage of stakeholders in community development project who report the community was strengthened as a result of involvement in the project

Stakeholder Survey Key Performance Indicator – Community strengthened					
2006-07		2005-06	2004-05	2003-04	2002-03
Target	Result	Result	Result	Result	Result
90%	**91%**	94%	95%	88%	82%

Note:

- This survey was introduced in 2002-03.
- This question has a five point response scale with two positive and two negative ratings around a neutral midpoint. The indicator calculates the percentage of respondents selecting the two positive ratings.
- Sample selection: Quotas were established to ensure coverage of each portfolio area. Stakeholders were randomly selected until quotas were reached.
- Total survey sample size 3,650.
- Total survey results have a 95 per cent confidence interval of ± 1.62 per cent.
- Figures are based on a combination of population level survey and a sample of project stakeholders.

Indicators 1.2 to 1.5 encompass the following capacity development services delivered to customers:

- parent skilling services
- parenting information services
- family and individual support services
- youth lifeskills services
- other services.

Where appropriate, the results also incorporate data from customers receiving care and safety services.

The indicators were obtained via a customer perception survey with the following response statistics:

- response rate was 31 per cent
- number of respondents was 3,451
- estimated population size was 184,810
- total survey sample size was 11,101
- sample selection: customers who received a service in October to December 2006 were invited to complete a confidential survey form
- survey demographics: Aboriginal respondents 21 per cent of sample, non English speaking background respondents 9 per cent of sample, male respondents 23 per cent of sample
- total survey results have a 95 per cent confidence interval of ± 1.65 per cent.

1.2 Percentage of customers who report their needs were met as a result of using services

Customers were surveyed as to whether their needs were met as a result of receiving these services.

Table 35: Percentage of customers who report their needs were met as a result of using services

Customer Perception Survey Key Performance Indicator – Needs met					
2006-07		2005-06	2004-05	2003-04	2002-03
Target	Result	Result	Result	Result	Result
95%	**97%**	97%	98%	98%	98%

Note:
- This survey question was introduced in 2002-03.
- This question has a five point response scale with two positive and two negative ratings around a neutral midpoint. The indicator calculates the percentage of positive responses.

1.3 Percentage of customers who indicate they are confident to manage well in the future

An indicator of how effectively the department assisted customers to achieve self-reliance is customers' level of confidence in their ability to manage well in the future. Customers were surveyed and reported if they felt confident they will manage well in the future.

Table 36: Customers who report confidence to manage as a result of community development services

Customer Perception Survey Key Performance Indicator – Reported confidence					
2006-07		2005-06	2004-05	2003-04	2002-03
Target	Result	Result	Result	Result	Result
95%	**92%**	93%	92%	93%	94%

Note:
- This question has a five point response scale with two positive and two negative ratings around a neutral midpoint. The indicator calculates the percentage of positive responses.

1.4 Percentage of customers who report increased knowledge and skills

These services aim to assist families and individuals achieve self-reliance by acquiring the knowledge and skills to meet their needs. Customers of these services were surveyed and reported if they had increased their knowledge and skills as a result of receiving the service.

Table 37: Customers who report increased knowledge and skills

Customer Perception Survey Key Performance Indicator – Increased knowledge and skills					
2006-07		2005-06	2004-05	2003-04	2002-03
Target	Result	Result	Result	Result	Result
95%	**92%**	92%	93%	95%	94%

Note:
- This question has a yes/no response. The indicator calculates the percentage of yes responses.

1.5 Percentage of customers who report the service involved them in contributing to the solution

Customers of these services were surveyed and reported if the service involved them in contributing to the solutions developed as part of the service received.

Table 38: Customers who report the service involved them in contributing to the solution

Customer Perception Survey Key Performance Indicator – Involved them					
2006-07		2005-06	2004-05	2003-04	2002-03
Target	Result	Result	Result	Result	Result
95%	**96%**	96%	97%	98%	96%

Note:
- This question has a yes/no response. The indicator calculates the percentage of yes responses.

Outcome 2

Policies are developed and coordinated within the department and across government for children, families, communities, seniors, women, young people and volunteers, and Western Australians are engaged in the process.

2.1 Percentage of stakeholders who identify policies for these target groups achieved an across-government focus

The department has a number of policy offices, in addition to central office directorates, that have a role in developing and coordinating policies across government. The policy offices are:

- Office for Children and Youth
- Office for Seniors Interests and Volunteering
- Office for Women's Policy
- Family and Domestic Violence Unit

For projects to achieve an across-government focus, the relevant government agencies must be involved.

Stakeholders from the community and other government agencies were surveyed regarding the extent to which relevant government agencies were involved in the development of policy by the policy offices and central office directorates.

Table 39: Stakeholders who identify that policy projects were conducted with the involvement of the relevant government agencies

Stakeholder Survey Key Performance Indicator – Relevant government agencies were involved					
2006-07		2005-06	2004-05	2003-04	2002-03
Target	Result	Result	Result	Result	Result
70%	**78%**	74%	58%	73%	68%

Note:
- This survey question was introduced in 2002-03.
- This question has a five point ordinal response scale. The indicator calculates a percentage based on the mean score of all responses.
- This calculation method was introduced in 2005-06 and previous years' results cannot be recalculated.
- Total survey population 25; stakeholders identified by project owners.
- Total survey sample size: 25.
- Total survey results have a 95 per cent confidence interval of ± 0 per cent.
- The projects surveyed vary from year to year.

Outcome 3

Families and communities are supported to provide for the care and safety of their members.

3.1 Percentage of customers who report they were supported to provide care and safety to their family members

This indicator encompasses the following services delivered to customers:

- intensive family support and treatment
- supported accommodation
- foster and relative carers
- other case managed services
- financial assistance and counselling.

Customers receiving these services reported if they were supported to provide care and safety to their family members.

Table 40: Percentage of customers who report they were supported to provide care and safety to family members

Stakeholder Survey Key Performance Indicator – Supported to care and provide safety					
2006-07		2005-06	2004-05	2003-04	2002-03
Target	Result	Result	Result	Result	Result
95%	**94%**	92%	93%	92%	93%

Note:
- This survey question was introduced in 2002-03.
- This question has a five point response scale with two positive and two negative ratings around a neutral midpoint. The indicator calculates the percentage of positive responses.
- Response rate 31 per cent.
- Number of respondents = 3,451.
- Estimated population size 184,810.
- Sample selection: customers who received a service in October to December 2006 were invited to complete a confidential survey form.
- Total survey sample size 11,101.
- Total survey results have a 95 per cent confidence interval of ±1.65 per cent.
- Survey demographics: Aboriginal respondents 21 per cent of sample, non English speaking background respondents 9 per cent of sample, male respondents 23 per cent of sample.

3.2 Stakeholder organisations that report communities in which they operate were supported to provide care and safety to their members

Stakeholder organisations were surveyed and reported if the communities in which they operate were supported to provide care and safety to their members.

Table 41: Percentage of stakeholder organisations which report communities in which they operate were supported to provide care and safety to their members

Stakeholder Survey Key Performance Indicator – Communities were supported					
2006-07		2005-06	2004-05	2003-04	2002-03
Target	Result	Result	Result	Result	Result
70%	**62%**	72%	52%	56%	50%

Note:
- This survey question was introduced in 2002-03.
- This question has a five point ordinal response scale. The indicator calculates a percentage based on the mean score of all respondents.
- This calculation method was introduced in 2005-06 and previous years' results cannot be recalculated.
- Total survey population 46 - stakeholders identified by project owners.
- Total survey sample size: 46.
- Total survey results have a 95% confidence interval of ± 0%.

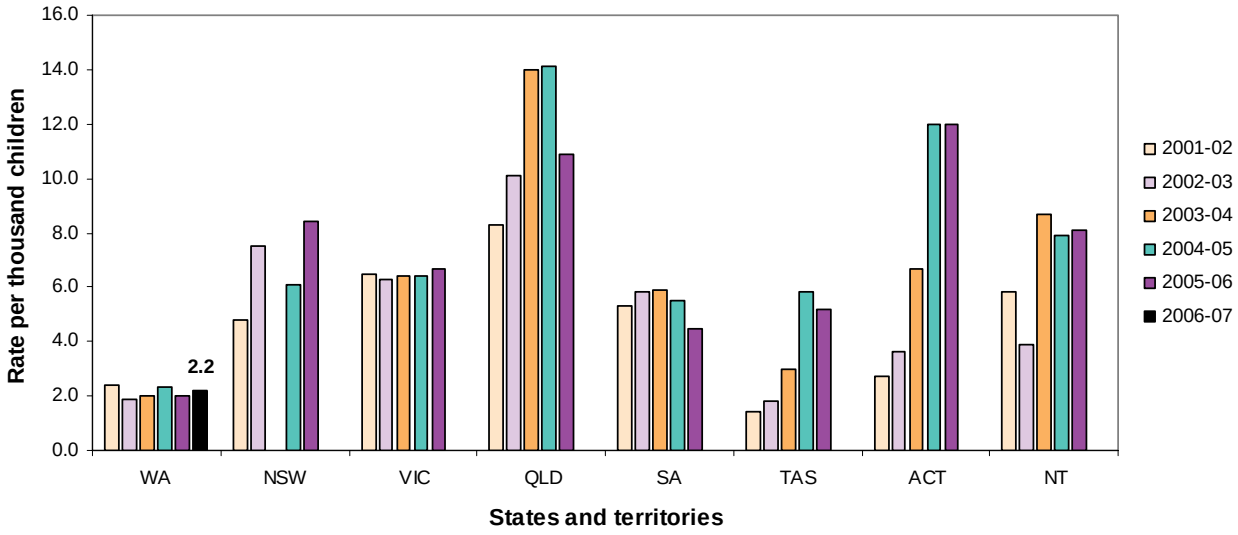
The primary source of data for Indicators 3.3 to 3.7 is the department's main case management database, the Client and Community Services System.

The department seeks to support families in caring safely for their children. Indicators of how successfully the department is able to do this include:

- Indicator 3.3: the rate of substantiated allegations of child maltreatment per 1,000 children
- Indicator 3.4: the extent to which substantiated abuse reported to the department is not followed by further substantiated abuse within the ensuing 12 month period
- Indicator 3.5: the extent to which children remain with their families.

3.3 Rate of child maltreatment in the population

Figure 7: Rate of children aged zero to 16 years who were the subject of substantiated allegations of abuse per 1,000 children in the general population.

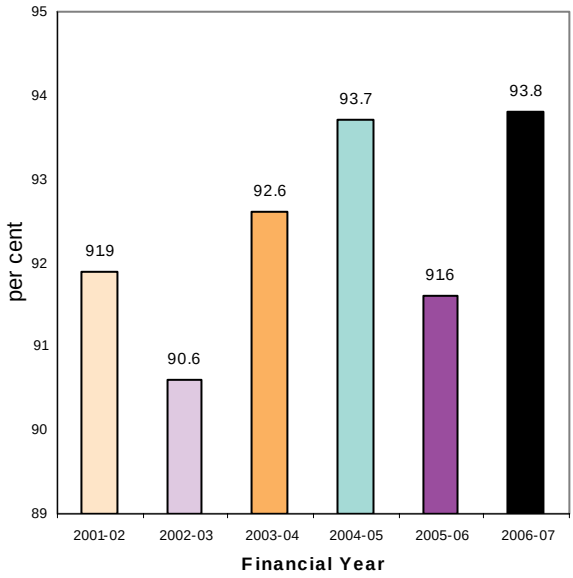


Note:

- Source: AIHW *Child Protection Australia 2005-06* (Table 2.6), except WA data for 2006-07. Please refer to this table in the AIHW report for further information.
- The 2005-06 figure for WA is slightly revised compared to that given in last year's annual report. This is due to the *Child Protection Australia* report being compiled at a later date in the year and hence incorporating data available after the annual report is concluded.
- The estimated population of children aged 0-16 used for this calculation was 459,117.
- Data not available for NSW for 2003-04.

3.4 Children with a substantiated report of maltreatment who did not have a further substantiated report of maltreatment in 12 months

Figure 8: Percentage of children who were not the subject of re-substantiated maltreatment in 12 months



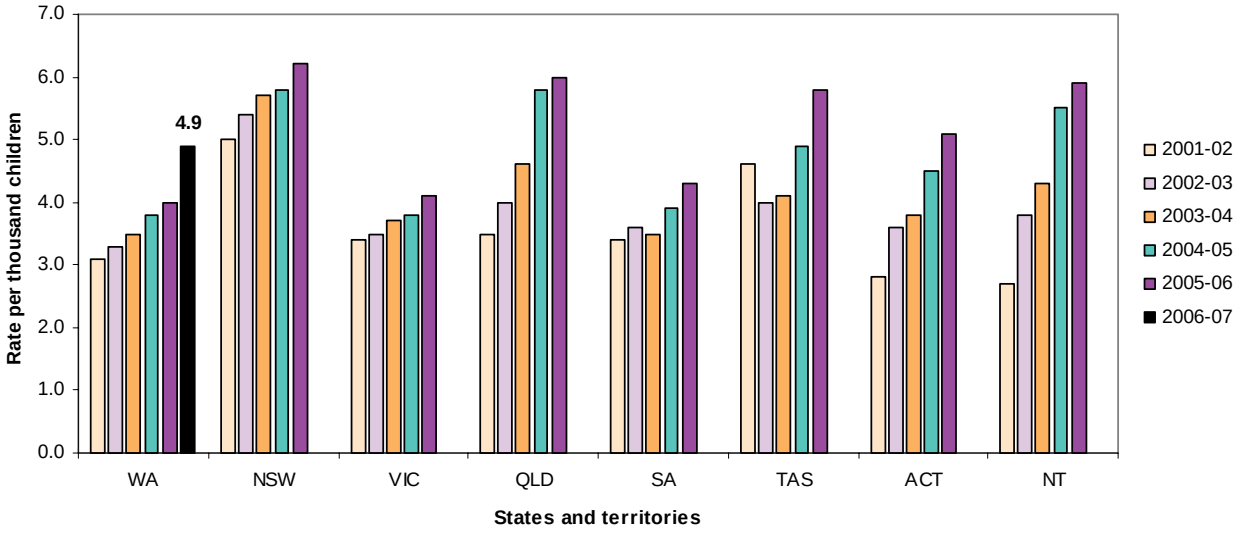
Note:

- The methodology for calculating this indicator was improved in the 2005 report and figures for the years previous to 2005 recalculated. Figures in reports published prior to 2004-05 may therefore differ.
- This measure looks at decisions made to substantiate allegations of abuse in the previous financial year and whether or not the allegation is followed by a subsequent allegation, where a decision is made to substantiate the subsequent allegation within 12 months of the first substantiation decision.
- Thus the 2006-07 figure is the proportion of decisions to substantiate an allegation of abuse in 2005-06, where there was not a later allegation of abuse where a decision was made to substantiate within 12 months of the first decision.
- It is not possible at present to identify the actual date of any maltreatment event thus the indicator uses the date the decision was made to substantiate the allegation to determine the reporting period.
- In some cases, the subsequent substantiation is actually a report of earlier abuse/maltreatment.
- Results each year are affected by the proportion of investigations that are still in process.

3.5 Extent to which children remain with their families

Wherever possible the department and funded non government services work to support families to provide for the care of their family members by preventing children being separated from their families. There are some circumstances however where children are placed in out-of-home care for reasons of safety or family crisis. The department seeks to minimise the proportion of children in the population who are in out-of-home care.

Figure 9: Rate of children aged zero to 17 in supported placements



Note

- Source: AIHW *Child Protection Australia 2005-06* (table 4.7), except WA data for 2006-07 Please refer to this table in the AIHW report for further information.
- The 2005-06 figure for WA is slightly revised compared to that given in last year's annual report. This is due to the *Child Protection Australia* report being compiled at a later date in the year and hence incorporating data available after the annual report is concluded.
- Estimated population of children aged 0 to 17 used for this calculation was 490,705.
- The WA figures for 2006-07 may change slightly due to revised population estimates and updated data.

3.6 Rate of substantiated maltreatment of children in care by carers

The department endeavours to ensure quality care for all children in out-of-home care. One measure of the quality of that care is the rate of substantiated abuse by carers of children while they are in out-of-home care. This measure also includes cases where the person believed responsible was a worker at a placement service where the child was placed.

Table 42: Percentage of children abused by carers

	2006-07		2005-06	2004-05	2003-04	2002-03
	Target	Result				
Children abused in care by carers	**0**	**0.31%**	0.25% (0.57%)	0.51% (0.84%)	0.58% (0.78%)	0.32% (0.63%)

Note:

- The 2006-07 figure represents 10 children.
- Data is compiled in mid July each year. In some instances the outcomes of allegations of abuse by carers are not known until after the results for this indicator are finalised, therefore reported figures are liable to change over time. The figures in brackets represent the recalculated rates for previous years using the most recent annual report database.

3.7 Proportion of placements of Indigenous children in accordance with the Aboriginal and Torres Strait Islander child placement principle

The Aboriginal Child Placement Principle provides a hierarchy of preferred placement options for Indigenous children.

Table 43: Proportion of placements of Indigenous children in accordance with the Aboriginal and Torres Strait Islander child placement principle

	2006-07	
	Target	Result
Proportion of placements of Indigenous children in accordance with the Aboriginal and Torres Strait Islander child placement principle	**85%**	**81%**

Note:

- The data provided here is the proportion of Indigenous children placed with Indigenous caregivers or relatives.

3.8 Number of substantiated breaches of regulations arising from allegations per licensed child care service

The department is responsible for licensing child care services. Child care services are required to operate in line with legislation and regulations. The rate of regulation breaches is an indicator of the effectiveness of the licensing and regulatory regime. This indicator uses data from the Child Care Licensing System.

Table 44: Number of regulation breaches arising from allegations made to the Child Care Licensing Unit per licensed service

	2006-07	2005-06	2004-05	2003-04	2002-03
Substantiated breaches per service	**0.041**	0.022	0.07	0.062	0.026

Indicators of Efficiency

The department's efficiency indicators mostly relate to unit costs of its activities and case work. The vast majority of the department's work is unable to be distilled into equivalent units of output, so the average costs of projects and services should be treated as broadly indicative of performance.

Service 1: Community Development

1.1 Average cost per community development project for children and families

Local offices of the department participate in a number of community development projects aimed at children and families.

Table 45: Average cost per community development project for children and families

	2006-07		2005-06	2004-05	2003-04	2002-03
	Target	Result				
Total cost	**$6,297,104**	**$6,182,777**	$6,630,462	$5,916,124	$4,117.267	$3,561,149
Number of projects	**190**	**166**	171	196	159	193
Average cost per project	**$33,143**	**$37,246**	$38,775	$30,184	$25,895	$18,452

Note:
- These projects vary in size and scope and are managed across 16 district offices. They are responsive to community need and therefore, overall numbers are subject to significant fluctuation year to year.

1.2 Average cost per capacity development service

Capacity development services provided through local departmental offices or by funded non government organisations include parenting services, youth services and family and individual support services.

Table 46: Average cost per capacity development service

	2006-07		2005-06	2004-05	2003-04	2002-03
	Target	Result				
Total cost	**$54,747,476**	**$53,150,455**	$50,844,676	$50,915,758	$56,012,386	$52,331,422
Number of services	**320**	**316**	326	355	330	312
Average cost per service	**$171,086**	**$168,198**	$155,965	$143,425	$169,735	$167,729

Note:
- Data for this indicator comes from the Contract Information Management System and other departmental records.
- The 2005-06 actual and 2006-07 target for capacity development services have been re-stated due to the transfer of the Responsible Parenting Initiative on 1 July 2006. This initiative is now reported separately with its own efficiency indicator.
- The 2006-07 total cost is lower than the target amount because a portion of the funding, relating to the new Commissioner for Children and Young People, was transferred to the Department of the Attorney General.

1.3 Average cost per community development project for Aboriginal and Torres Strait Islander people

Local offices of the department participate in a number of community development projects aimed at the Aboriginal and Torres Strait Islander people.

Table 47: Average cost per community development project for Aboriginal and Torres Strait Islander people

	2006-07		2005-06	2004-05	2003-04	2002-03
	Target	Result				
Total cost	**$3,068,679**	**$3,465,996**	$3,353,865	$3,095,438	$2,668,639	$2,471,869
Number of projects	**80**	**69**	79	83	70	60
Average cost per project	**$38,358**	**$50,232**	$42,454	$37,294	$38,123	$41,198

Note:
- These projects vary in number from year to year, depending on community needs and district priorities.
- The 2006-07 total cost is higher than the target amount due to additional funding received since the 2006-07 budget for additional child protection staff.

1.4 Responsible parenting cases

The Responsible Parenting Initiative has the aim of promoting the responsibility of parents in ensuring that their children do not engage in anti-social, truanting or offending behaviour. Appropriate assistance and support is provided to parents to achieve this aim.

Table 48: Responsible parenting cases

	2006-07	
	Target	**Result**
Total cost	**$3,230,000**	**$2,165,427**
Number of cases	**450**	**287**
Average cost per case	**$7,178**	**$7,545**

Note:

- Target figures have been sourced from 2007-08 Budget Statements
- The number of cases is lower than the target due to a lower number of referrals to the service.

Service 2: Children's and Young Person's Policy

2.1 Average cost per policy advice project for children and young people

The Office for Children and Youth coordinates policy development across government to improve outcomes for children and young people. This includes strategic policy advice, research, operational (program) guidelines and information dissemination on a range of issues and topics.

Table 49: Average cost per policy advice project for children and young people

	2006-07		2005-06	2004-05	2003-04	2002-03
	Target	Result				
Total cost	**$926,130**	**$840,210**	$895,745	$890,735	$712.216	$344,717
Number of projects	**10**	**10**	12	10	10	62
Average cost per project	**92,613**	**$84,021**	$74,645	$89,073	$71,222	$5,560

Note:

- The decrease in projects from 2002-03 to 2003-04 was due to a change in counting rules to achieve comparability across policy offices.

2.2 Average cost per community development project for children and young people

The Office for Children and Youth seeks to empower children and young people and facilitate their involvement at all levels in communities.

Table 50: Average cost per community development project for children and young people

	2006-07		2005-06	2004-05	2003-04	2002-03
	Target	Result				
Total cost	**$5,986,458**	**$5,581,380**	$6,142,856	$2,325,357	$2,667,717	$2,251,915
Number of projects	**19**	**19**	17	7	7	5
Average cost per project	**$315,077**	**$293,757**	$361,344	$332,194	$381,102	$450,383

Note

- The increase in total costs from 2004-05 was due to reassignment of projects from community engagement to community development.

Service 3: Positive Ageing Policy

3.1 Average cost per policy advice and information project which facilitates positive ageing

The Office for Seniors Interests and Volunteering undertakes policy coordination while providing policy advice to promote positive ageing and encourage planning for the ageing population. This includes providing policy advice, strategic analysis and information about ageing to the Minister and all sectors of the community.

Table 51: Average cost per policy advice and information project which facilitates positive ageing

	2006-07		2005-06	2004-05	2003-04	2002-03
	Target	Result				
Total cost	**$1,265,814**	**$1,390,595**	$1,144,748	$1,073,321	$1,066,353	$547,033
Number of projects	**29**	**29**	29	20	18	19
Average cost per project	**$43,649**	**$47,952**	$39,474	$53,666	$59,242	$28,791

Note:
- The increase in projects in 2005-06 was due to the reassignment of projects from community engagement.

3.2 Average cost per community development project for seniors

The Office for Seniors Interests and Volunteering undertakes and administers community development projects to enhance positive ageing and to improve community attitudes towards older people.

These projects include promotional, educational and community initiatives to improve attitudes towards older people (eg. Seniors Awards and Seniors Week) with strategies and services that enhance positive ageing (eg. Seniors Information Service).

Table 52: Average total cost per community development project for seniors

	2006-07		2005-06	2004-05	2003-04	2002-03
	Target	Result				
Total cost	**$2,484,981**	**$2,327,682**	$2,358,351	$2,120,087	$1,991,830	$1,529,904
Number of projects	**20**	**20**	20	19	19	22
Average cost per project	**$124,249**	**$116,384**	$117,918	$111,584	$104,833	$69,541

3.3 Average cost of a Seniors Card

The Seniors Card is used as a major tool by the Office for Seniors Interests and Volunteering to enhance positive ageing. The financial benefits associated with the Seniors Card encourage seniors to actively participate in the community. As at 30 June 2007 there were 249,674 Seniors Card holders throughout the state representing 74 per cent of all Western Australians aged 60 years and older and approximately 81 per cent of eligible seniors.

Table 53: Seniors Cards managed

	2006-07		2005-06	2004-05	2003-04	2002-03
	Target	Result				
Total cost of Seniors Cards managed	**$423,500**	**$573,670**	$846,899	$419,980	$432,757	$425,211
Total number of Seniors Cards managed	**241,200**	**249,674**	234,714	223,510	217,536	218,724
Average cost per Seniors Card	**$1.76**	**$2.30**	$3.61	$1.88	$1.99	$1.94

Note:
- Expenditure was higher in 2005-06 due to costs associated with the Seniors Card Discount Directory, the introduction of the SmartRider system and increased staffing for the Seniors Card program.
- The number of Seniors Cards managed has been re-stated due to a change in the method of calculations for 2005-06 and target 2006-07. The number of Seniors Cards managed, are now calculated as at 30 June each year compared to an average over the year in 2004-05 and previously.
- The 2006-07 total cost is higher than the target amount due to additional costs associated with the Seniors SmartRider.

Service 4: Women's Policy and Progress

4.1 Average cost per policy advice and information project for women

The Office for Women's Policy provides research, analysis, information and advice to the government on issues affecting women. A range of information services is also provided to women in the community.

Table 54: Average cost per policy advice and information project for women

	2006-07		2005-06	2004-05	2003-04	2002-03
	Target	Result				
Total cost	**$1,553,670**	**$1,502,589**	$1,464,181	$1,096,712	$1,085,359	$825,820
Number of projects	**22**	**20**	22	16	12	536
Average cost per project	**$70,621**	**$75,129**	$66,554	$68,545	$90,447	$1,541

Note

- The decrease in projects from 2002-03 to 2003-04 is due to a change in counting rules to achieve comparability across policy offices.
- The increase in total cost in 2005-06 was due to reassignment of projects from community engagement.

4.2 Average cost per community development initiative for women

The community development projects in the table below are coordinated by the Office for Women's Policy.

Table 55: Average cost per community development project for women

	2006-07		2005-06	2004-05	2003-04	2002-03
	Target	Result				
Total cost	**$627,615**	**$406,495**	$576,558	$422,548	$88,581	$75,960
Number of projects	**10**	**13**	8	5	1	1
Average cost per project	**$62,761**	**$31,269**	$72,070	$84,510	$88,581	$75,960

Note:

- The increase in total cost in 2005-06 was due to reassignment of projects from community engagement.
- The 2006-07 total cost is lower than the target amount due to a delay in the disbursement of grants.

Service 5: Volunteering Policy and Coordination

5.1 Average cost per policy project which facilitates volunteering

The Volunteering Secretariat works to:

- develop and implement government policy for volunteering and provide ministerial support
- monitor issues and coordinate ongoing research and evaluation of volunteering initiatives to inform policy and program development
- develop program initiatives that support and extend volunteering now and into the future
- establish mechanisms of communication within the public sector and the wider community to develop partnerships through consultation.

Table 56: Average cost per policy project which facilitates volunteering

	2006-07		2005-06	2004-05	2003-04	2002-03
	Target	Result				
Total cost	**$1,095,289**	**$1,028,140**	$997,083	$1,194,157	$1,075,072	$1,045,065
Number of projects	**11**	**11**	13	13	16	11
Average cost per project	**$99,572**	**$93,467**	$76,699	$91,858	$67,192	$95,006

Service 6: Aboriginal and Torres Strait Islander Policy Coordination

6.1 Average cost per policy project for Aboriginal and Torres Strait Islander people

The Aboriginal Engagement and Coordination Unit formerly the Indigenous Policy Directorate provides policy advice, strategic analysis and information to the department on Indigenous issues and undertakes initiatives to improve attitudes towards Indigenous people by promoting cultural awareness.

Table 57: Average cost per policy project for Aboriginal and Torres Strait Islander people

	2006-07		2005-06	2004-05	2003-04	2002-03
	Target	Result				
Total cost	**$609,208**	**$538,856**	$548,233	$493,001	$546,015	$254,651
Number of projects	**16**	**10**	13	12	7	6
Average cost per project	**$38,075**	**$53,886**	$42,172	$41,083	$78,002	$42,442

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Service 7: Care and Safety Services

7.1 Average cost per care and safety case equivalent services

Care and safety services include the following:

- child maltreatment allegations
- care and protection applications
- intensive family support and treatment cases
- supported accommodation cases
- financial assistance and counselling cases
- disaster responses
- child placement weeks
- other programs'/services' cases.

Table 58: Average cost per care and safety case equivalent

	2006-07		2005-06	2004-05	2003-04	2002-03
	Target	**Result**				
Total cost	**$178,579,823**	**$193,308,260**	$165,624,334	$156,037,794	$138,751,237	$122,236,996
Number of case equivalents	**49,886**	**53,813**	47,570	44,545	42,283	41,476
Average cost per case equivalent	**$3,580**	**$3,592**	$3,482	$3,503	$3,281	$2,947

Note:

- Care and safety case equivalents encompass a broad range of services, weighted in accordance with benchmarks established in 2001-02.
- The total cost of these services is higher in 2006-07 compared to target due to an increase in funding for additional child protection and support staff and an increase during the year in the number of children and young people in the care of the CEO.
- The increase in the number of case equivalents is due to an increase in child placement weeks and care and protection applications.

7.2 The proportion of care plan reviews completed on time

This measure is a calculation of the proportion of those children who had been in the CEO's care for at least 12 months on 30 June 2007 who had a care plan or care plan review recorded in the previous 12 months. Children in provisional protection and care are not included in the measure.

Table 59: The proportion of care plan reviews completed on time

	2006-07	
	Target	**Result**
The proportion of care plan reviews completed on time	**75%**	**53%**

Note:

- This is the first time this indicator has been reported. The figures reflect care plan reviews that have been completed and recorded on the department's system. The lower than expected result is most likely due to workload pressures arising from increases in the number of children in care and child protection cases.

Service 8: Family and Domestic Violence Coordination

8.1 Average cost per family and domestic violence coordination and community education project

The Family and Domestic Violence Unit coordinates the across-government response to family and domestic violence and delivers a range of policy and community engagement projects.

Table 60: Average cost per family and domestic violence coordination and community education project

	2006-07		2005-06	2004-05	2003-04	2002-03
	Target	Result				
Total cost	**$2,509,626**	**$2,304,495**	$2,774,320	$2,543,911	$2,358,033	$2,248,662
Number of projects	**9**	**9**	9	9	9	9
Average cost per project	**$278,847**	**$256,055**	$308,258	$282,657	$262,004	$249,851

Service 9: Working with Children Screening Unit

9.1 Average Cost of Screening Unit

The *Working with Children (Criminal Record Checking) Act 2004* came into effect on 1 January 2006. The requirement for people working with children to apply for a Working with Children Check is being phased in over a number of years.

Table 61: Average cost per Working with Children Check application

	2006-07		2005-06
	Target	**Result**	
Total cost	**$5,088,627**	**$4,371,666**	$3,590,385
Number of screening applications	**64,200**	**49,802**	9,141
Average cost per application	**$79**	**$88**	$393

Note:

- The higher than expected unit cost is due primarily to the lower than estimated applications received during July to December 2006.
- Data on the number of screening applications is drawn from the Central Screening Unit Management System.

Financial Statements for the Year Ended 30 June 2007

Certification of Financial Statements

The accompanying financial statements of the Department for Child Protection (formerly the Department for Community Development) have been prepared in compliance with the provisions of the *Financial Management Act 2006* from proper accounts and records to present fairly the financial transactions for the financial year ending 30 June 2007 and the financial position as at 30 June 2007.

At the date of signing we are not aware of any circumstances which would render the particulars included in the financial statements misleading or inaccurate.

Judy Hogben
A/Accountable Officer

20 September 2007

Mino Intini
Chief Finance Officer

20 September 2007

Department for Child Protection

Income Statement for the Year Ended 30 June 2007

	Note	2007 ($'000)	Restated 2006 ($'000)
COST OF SERVICES			
Expenses			
Employee benefits expense	5	106,028	93,014
Supplies and services	6	23,029	20,597
Depreciation and amortisation expense	7	3,588	3,803
Operating expenses	8	12,296	10,464
Accommodation expenses	9	11,550	9,231
Grants and subsidies		42,268	34,020
Funding for services		73,256	69,938
Capital user charge	10	5,271	5,257
Loss on disposal of non-current assets	14	115	50
Other expenses	11	1,738	1,419
Total cost of services		279,139	247,793
Income			
Revenue			
User charges and fees	12	1,008	322
Commonwealth grants and contributions	13	18,664	18,024
Other revenue	15	3,647	3,850
Total revenue		23,319	22,196
Gains			
Gain on disposal of non-current assets	14	0	0
Total gains		0	0
Total income other than income from State Government		23,319	22,196
NET COST OF SERVICES		**255,820**	**225,597**
INCOME FROM STATE GOVERNMENT	16		
Service appropriation		247,597	216,149
Liabilities assumed by the Treasurer		669	1,091
Resources received free of charge		720	585
Total income from State Government		248,986	217,825
SURPLUS/(DEFICIT) FOR THE PERIOD		**(6,834)**	**(7,772)**

See also the 'Schedule of Income and Expenses by Service.'

The Income Statement should be read in conjunction with the accompanying notes.

Refer to note 46 'Impact of prior period errors' for the restatement of 2005-06 balances.

Department for Child Protection

Balance Sheet as at 30 June 2007

	Note	2007 ($'000)	Restated 2006 ($'000)
ASSETS			
Current Assets			
Cash and cash equivalents	17	8,707	11,311
Restricted cash and cash equivalents	18	1,403	1,913
Receivables	19	2,207	7,796
Amounts receivable for services	20	1,145	0
Total Current Assets		13,462	21,020
Non-Current Assets			
Restricted cash and cash equivalents	18	680	310
Amounts receivable for services	20	11,905	8,634
Property, plant and equipment	21, 26	46,209	37,083
Leasehold improvements	22, 26	6,274	4,634
Restricted assets	23, 26	24,935	21,743
Work in progress	24, 26	7,954	3,958
Intangible assets	25, 26	0	0
Total Non-Current Assets		97,957	76,362
TOTAL ASSETS		**111,419**	**97,382**
LIABILITIES			
Current Liabilities			
Payables	28	3,572	3,091
Accrued salaries	29	392	1,517
Provisions	30	19,121	16,392
Total Current Liabilities		23,085	21,000
Non-Current Liabilities			
Provisions	30	4,812	4,570
Total Non-Current Liabilities		4,812	4,570
Total Liabilities		**27,897**	**25,570**
Net Assets		**83,522**	**71,812**
EQUITY	31		
Contributed equity		26,978	21,803
Reserves		62,382	49,013
Accumulated surplus/(deficiency)		(5,838)	996
Total Equity		**83,522**	**71,812**
TOTAL LIABILITIES AND EQUITY		**111,419**	**97,382**

The Balance Sheet should be read in conjunction with the accompanying notes.

Refer to note 46 'Impact of prior period errors' for the restatement of 2005-06 balances.

Department for Child Protection

Statement of Changes in Equity for the Year Ended 30 June 2007

	Note	2007 ($'000)	Restated 2006 ($'000)
Balance of equity at start of period		71,812	71,675
CONTRIBUTED EQUITY	31		
Balance at start of period		21,803	14,298
Capital contribution		4,428	7,072
Other contributions by owners		746	433
Balance at end of period		26,978	21,803
RESERVES			
Asset Revaluation Reserve	31		
Balance at start of period		49,013	46,901
Gains/(losses) from asset revaluation		13,369	2,112
Balance at end of period		62,382	49,013
ACCUMULATED SURPLUS (RETAINED EARNINGS)	31		
Balance at start of period[(a)]		996	8,891
Surplus/(deficit) for the period		(6,834)	(7,772)
Balance at end of period		(5,838)	996
Balance of equity at end of period		**83,522**	**71,812**
Total income and expense for the period[(b)]		6,535	(5,660)

(a) During the 2006-07 financial year, the Department changed its asset capitalisation threshold from $1,000 to $5,000. As per TI 1101 'Application of Australian Accounting Standards and Other Pronouncements' and AASB 108 'Accounting Polices, Changes in Accounting Estimates and Errors', the 2005-06 balances have been restated and the asset write-off has been reflected in accumulated surplus/(deficiency).

(b) The aggregate net amount attributable to each category of equity is: deficit $6,834,000 plus gains from asset revaluation $13,369,000 (2006: deficit $7,772,000 plus gains from asset revaluation $2,112,000).

The Statement of Changes in Equity should be read in conjunction with accompanying notes.

Refer to note 46 'Impact of prior period errors' for the restatement of the 2005-06 balances.

Department for Child Protection

Cash Flow Statement for the Year Ended 30 June 2007

	Note	2007 ($'000)	Restated 2006 ($'000)
CASH FLOWS FROM STATE GOVERNMENT			
Service appropriation	16	243,181	210,583
Capital contributions	31	4,428	7,072
Holding account drawdowns		0	2,973
Cash transferred from another agency		734	0
Net cash provided by State Government		248,343	220,628
Utilised as follows:			
CASH FLOWS FROM OPERATING ACTIVITIES			
Payments			
Employee benefits		(103,412)	(89,246)
Supplies and services		(23,406)	(21,040)
Operating expenses		(11,537)	(10,043)
Accommodation		(11,651)	(9,194)
Grants and subsidies		(42,147)	(34,047)
Funding for services		(67,822)	(69,407)
Capital user charge		(5,271)	(5,257)
GST payments on purchases		(13,344)	(12,250)
Other payments		(1,532)	(1,314)
Receipts			
User charges and fees		1,008	319
Commonwealth grants and contributions		18,665	18,024
GST receipts on sales		155	223
GST receipts from taxation authority		13,452	12,130
Other receipts		3,623	3,777
Net cash provided by/(used in) operating activities	32 (b)	(243,219)	(217,325)
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchase of non-current physical assets		(7,868)	(6,083)
Net cash provided by/(used in) investing activities		(7,868)	(6,083)
Net increase/(decrease) in cash and cash equivalents		(2,744)	(2,780)
Cash and cash equivalents at the beginning of period		13,534	16,314
CASH AND CASH EQUIVALENTS AT THE END OF PERIOD	32 (a)	**10,790**	**13,534**

The Cash Flow Statement should be read in conjunction with the accompanying notes.

Refer to note 46 'Impact of prior period errors' for the restatement of 2005-06 balances.

Department for Child Protection

Schedule of Income and Expenses by Service for the Year Ended 30 June 2007

	Community Development		Children's and young persons' policy		Positive ageing and progress		Women's policy and progress		Volunteering policy and coordination	
	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)
COST OF SERVICES										
Expenses										
Employee benefits expense	26,786	23,907	1,526	1,436	1,751	1,642	1,167	1,223	424	433
Supplies and services	6,518	6,504	532	591	564	749	354	317	55	61
Depreciation and amortisation expense	1,007	1,034	3	5	8	9	2	4	1	1
Operating expenses	3,192	2,615	254	550	348	506	180	150	36	51
Accommodation expenses	3,892	3,096	173	172	252	288	146	123	25	39
Grants and subsidies	782	694	3,885	4,232	594	356	25	196	481	406
Funding for services	19,995	19,881	-	-	729	756	-	-	-	-
Capital user charge	2,302	2,673	18	21	13	16	9	11	2	2
Loss on disposal of non-current assets	50	25	-	-	-	-	-	-	-	-
Other expenses	441	400	31	32	33	28	26	17	4	4
Total cost of services	64,965	60,829	6,422	7,039	4,292	4,350	1,909	2,041	1,028	997
Income										
User charges and fees	33	32	-	-	-	-	-	-	-	-
Commonwealth grants and contributions	689	589	-	-	-	-	-	-	-	-
Other revenue	1,822	1,766	104	107	271	184	101	40	7	-
Gain on disposal of non-current assets	-	-	-	-	-	-	-	-	-	-
Total income other than income from State Government	2,544	2,387	104	107	271	184	101	40	7	-
NET COST OF SERVICES	**62,421**	**58,442**	**6,318**	**6,932**	**4,021**	**4,166**	**1,808**	**2,001**	**1,021**	**997**
INCOME FROM STATE GOVERNMENT										
Service appropriation	60,100	55,828	6,318	6,932	4,021	4,166	1,808	2,001	1,021	997
Liabilities assumed by the Treasurer	294	561	-	-	-	-	-	-	-	-
Resources received free of charge	235	229	-	-	-	-	-	-	-	-
Total income from State Government	60,629	56,618	6,318	6,932	4,021	4,166	1,808	2,001	1,021	997
Surplus/deficit for the period	**(1,792)**	**(1,824)**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**

The Schedule of Income and Expenses by Service should be read in conjunction with the accompanying notes.

Department for Child Protection

Schedule of Income and Expenses by Service for the Year Ended 30 June 2007

	Aboriginal and Torres Strait Islander policy Coordination		Care and safety services		Family and domestic violence coordination		Working with children criminal record checking		TOTAL	
	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)	2007 ($'000)	Restated 2006 ($'000)	2007 ($'000)	Restated 2006 ($'000)
COST OF SERVICES										
Expenses										
Employee benefits expense	475	465	71,412	61,707	874	846	1,613	1,355	106,028	93,014
Supplies and services	23	23	12,480	10,294	220	389	2,283	1,669	23,029	20,597
Depreciation and amortisation expense	3	2	2,549	2,732	2	3	13	13	3,588	3,803
Operating expenses	33	53	7,785	5,813	189	324	279	402	12,296	10,464
Accommodation expenses	-	-	6,806	5,294	95	83	161	136	11,550	9,231
Grants and subsidies	-	-	36,315	27,834	186	302	-	-	42,268	34,020
Funding for services	1	-	51,816	48,497	715	804	-	-	73,256	69,938
Capital user charge	-	-	2,922	2,528	5	6	-	-	5,271	5,257
Loss on disposal of non-current assets	-	-	65	25	-	-	-	-	115	50
Other expenses	4	5	1,158	901	18	17	23	15	1,738	1,419
Total cost of services	539	548	193,308	165,625	2,304	2,774	4,372	3,590	279,139	247,793
Income										
User charges and fees	-	-	89	101	-	-	886	189	1,008	322
Commonwealth grants and contributions	-	-	17,975	17,435	-	-	-	-	18,664	18,024
Other revenue	-	57	1,342	1,696	-	-	-	-	3,647	3,850
Gain on disposal of non-current assets	-	-	-	-	-	-	-	-	-	-
Total income other than income from State Government	-	57	19,406	19,232	-	-	886	189	23,319	22,196
NET COST OF SERVICES	**539**	**491**	**173,902**	**146,393**	**2,304**	**2,774**	**3,486**	**3,401**	**255,820**	**225,597**
INCOME FROM STATE GOVERNMENT										
Service appropriation	539	491	167,436	139,849	2,304	2,774	4,050	3,111	247,597	216,149
Liabilities assumed by the Treasurer	-	-	375	530	-	-	-	-	669	1,091
Resources received free of charge	-	-	485	356	-	-	-	-	720	585
Total income from State Government	539	491	168,296	140,735	2,304	2,774	4,050	3,111	248,986	217,825
Surplus/deficit for the period	**-**	**-**	**(5,606)**	**(5,658)**	**-**	**-**	**564**	**(290)**	**(6,834)**	**(7,772)**

The Schedule of Income and Expenses by Service should be read in conjunction with the accompanying notes.

Department for Child Protection

Summary of Consolidated Account Appropriations and Income Estimates for the Year Ended 30 June 2007

	2007 Estimate ($'000)	2007 Actual ($'000)	Variance ($'000)	2007 Actual ($'000)	Restated 2006 Actual ($'000)	Variance ($'000)
DELIVERY OF SERVICES						
Item 118 Net amount appropriated to deliver services	244,537	246,752	2,215	246,752	215,347	31,405
Item 119 contribution to Western Australian Family Foundation Trust Account	560	560	-	560	560	-
Amount authorised by other statutes - Salaries and Allowances Act 1975	240	285	45	285	242	43
Total appropriations provided to deliver services	245,337	247,597	2,260	247,597	216,149	31,448
CAPITAL						
Item 181 Capital contribution	8,759	4,428	(4,331)	4,428	7,072	(2,644)
GRAND TOTAL	254,096	252,025	(2,071)	252,025	223,221	28,804
Details of Expenses by Service						
Community development	67,343	64,965	(2,378)	64,965	60,829	4,136
Children's and young persons' policy	6,913	6,422	(491)	6,422	7,039	(617)
Positive ageing policy	4,173	4,292	119	4,292	4,350	(58)
Women's policy and progress	2,181	1,909	(272)	1,909	2,041	(132)
Volunteering policy and coordination	1,095	1,028	(67)	1,028	997	31
Aboriginal and Torres Strait Islander policy and coordination	609	539	(70)	539	548	(9)
Care and safety services	178,581	193,308	14,727	193,308	165,625	27,683
Family and domestic violence coordination	2,510	2,304	(206)	2,304	2,774	(470)
Working with children criminal record checking	5,089	4,372	(717)	4,372	3,590	782
Total cost of services	268,494	279,139	10,645	279,139	247,793	31,346
Less total income	(22,355)	(23,626)	1,271	(23,626)	(22,196)	1,123
Net cost of services	246,139	255,513	9,374	255,513	225,597	30,223
Adjustments	(802)	(7,916)	(7,114)	(7,916)	(9,755)	1,532
Total appropriation provided to deliver services	245,337	247,597	2,260	247,597	215,842	31,755
Capital expenditure						
Purchase of non-current physical assets	14,398	7,868	(6,530)	7,868	5776	2,092
Adjustments for other funding sources	(5,639)	(3,440)	2,199	(3,440)	1,296	(4,736)
Capital Contribution (appropriation)	**8,759**	**4,428**	**(4,331)**	**4,428**	**7,072**	**(2,644)**

Adjustments comprise movements in cash balances and other accrual items such as receivables, payables and superannuation.

Note 36 'Explanatory statement' provides details of any significant variations between estimates and actual results for 2007 and between the actual results for 2006 and 2007.

Notes to the Financial Statements for the year ended 30 June 2007

1 Departmental mission and funding

On 1 May 2007, the Government approved the transfer of community and family support functions, child care services and policy coordination initiatives from the Department for Community Development to a newly created Department for Communities and renamed the Department for Community Development as the Department for Child Protection.

Both Departments commenced operational functions in their new capacities on 1 July 2007.

The Department for Child Protection's purpose is to enhance the social wellbeing of all Western Australians by working together to:
- strengthen communities so that individuals and families are able to meet their needs;
- promote a just and equitable community enriched by diversity and increased social participation; and
- support families and communities to provide for the care and safety of their members.

The Department is mainly funded by Parliamentary appropriations supplemented by fees received for the provision of information technology services to other agencies that are charged out on a full cost recovery basis.

2 Australian equivalents to International Financial Reporting Standards

General

The Department's financial statements for the year ended 30 June 2007 have been prepared in accordance with Australian equivalents to International Financial Reporting Standards (AIFRS), which comprise a Framework for the Preparation and Presentation of Financial Statements (the Framework) and Australian Accounting Standards (including the Australian Accounting Interpretations).

In preparing these financial statements the Department has adopted, where relevant to its operations, new and revised Standards and Interpretations from their operative dates as issued by the AASB and formerly the Urgent Issues Group (UIG).

Early adoption of standards

The Department cannot early adopt an Australian Accounting Standard or Australian Accounting Interpretation unless specifically permitted by TI 1101 'Application of Australian Accounting Standards and Other Pronouncements'. No Standards and Interpretations that have been issued or amended but are not yet effective have been early adopted by the Department for the annual reporting period ending 30 June 2007.

3 Summary of significant accounting policies

a General Statement

The financial statements constitute a general purpose financial report which has been prepared in accordance with the Australian Accounting Standards, the Framework, Statement of Accounting Concepts and other authoritative pronouncements of the Australian Accounting Standards Board as applied by the Treasurer's Instructions. Several of these are modified by the Treasurer's Instructions to vary application, disclosure, format and wording.

The *Financial Management Act* and the Treasurer's Instructions are legislative provisions governing the preparation of financial statements and take precedence over the Accounting Standards, the Framework, Statements of Accounting Concepts and other authoritative pronouncements of the Australian Accounting Standards Board.

Where modification is required and has a material or significant financial effect upon the reported results, details of that modification and the resulting financial effect are disclosed in the notes to the financial statements.

b Basis of Preparation

The financial statements have been prepared in accordance with Accounting Standard (AAS) 29 'Financial Reporting by Government Departments' on the accrual basis of accounting using the historical cost convention, modified by the revaluation of land, buildings and leasehold improvements which have been measured at fair value.

The accounting policies adopted in the preparation of the financial statements have been consistently applied throughout all periods presented unless otherwise stated.

The financial statements are presented in Australian dollars and all values are rounded to the neared thousand dollars ($'000).

c Contributed Equity

UIG Interpretation 1038 'Contributions by Owners Made to Wholly-Owned Public Sector Entities' requires transfers in the nature of equity contributions to be designated by the Government (the owner) as contributions by owners (at the time of, or prior to transfer) before such transfers can be recognised as equity contributions. Capital contributions (appropriations) have been designated as contributions by owners by (TI) 955 'Contributions by Owners to Wholly-Owned Public Sector Entities' and have been credited directly to Contributed Equity.

Transfer of net assets to/from other agencies are designated as contributions by owners where the transfers are non-discretionary and non-reciprocal. See note 31 'Equity'.

d Income

Revenue Recognition
Revenue is measured at the fair value of consideration received or receivable. Revenue is recognised for major business activities as follows:

Sale of goods
Revenue is recognised from the sale of goods and disposal of other assets when the significant risks and rewards of ownership control transfer to purchaser and can be measured reliably.

Rendering of services
Revenue is recognised upon delivery of the service to the client or by reference to the stage of completion of the transaction.

Service Appropriations
Service appropriations are recognised as revenues in the period in which the Department gains control of the appropriated funds. The Department gains control of the appropriated funds at the time those funds are deposited into the Department's bank account or credited to the holding account held at Treasury. See note 16 'Income from State Government' for further detail.

Net Appropriation Determination
The Treasurer may make a determination providing for prescribed receipts to be retained for services under the control of the Department. In accordance with the determination specified in the 2006-07 Budget Statements, the Department retained $23.319 million in 2007 ($22.196 million in 2006) from the following:

- proceeds from fees and charges;
- Commonwealth specific purpose grants and contributions; and
- other departmental revenue.

Grants, donations, gifts and other non-reciprocal contributions
Revenue is recognised at fair value when the Department obtains control over the assets comprising the contributions which is usually when cash is received.

Other non-reciprocal contributions that are not contributions by owners are recognised at their fair value. Contributions of services are only recognised when fair value can be reliably determined and the services would be purchased if not donated.

Where contributions recognised as revenues during the reporting period were obtained on the condition that they be expended in a particular manner or used over a particular period, and those conditions were undischarged as at the balance sheet date, the nature of and amounts pertaining to, those undischarged conditions are disclosed in the notes.

Gains
Gains may be realised or unrealised and are usually recognised on a net basis. These include gains arising on the disposal of non-current assets and revaluations of non-current assets.

e Property, Plant and Equipment and Leasehold Improvements

Capitalisation/Expensing of Assets
During the 2006-07 financial year, the Department changed its asset capitalisation threshold from $1,000 to $5,000.

Items of property, plant and equipment and leasehold improvements costing $5,000 or more are recognised as assets and the cost of utilising assets is expensed (depreciated) over their useful lives.

Items of property, plant and equipment and leasehold improvements costing less than $5,000 are immediately expensed direct to the Income Statement (other than where they form part of a group of similar items which are significant in total).

Initial recognition and measurement
All items of property, plant and equipment and leasehold improvements are initially recognised at cost.

For items of property, plant and equipment and leasehold improvements acquired at no cost or for nominal consideration, the cost is their fair value at the date of acquisition.

Subsequent measurement
After recognition as an asset, the department uses the revaluation model for the measurement of land, buildings and leasehold improvements and the cost model for all other property, plant and equipment. Land, buildings and leasehold improvements are carried at fair value less accumulated depreciation on buildings and leasehold improvements and accumulated impairment losses. All other items of property, plant and equipment are carried at historical cost less accumulated depreciation and accumulated impairment losses.

Where market evidence is available, the fair value of land, buildings and leasehold improvements is determined on the basis of current market buying values determined by reference to recent market transactions. When buildings and leasehold improvements are revalued by reference to recent market transactions, the accumulated depreciation is eliminated against the gross carrying amount of the asset and the net amount restated to the revalued amount.

Where market evidence is not available, the fair value of land, buildings and leasehold improvements is determined on the basis of existing use. This normally applies where buildings and leasehold improvements are specialised or where land use is restricted. Fair value for existing use assets is determined by reference to the cost of replacing the remaining future economic benefits embodied in the asset, ie. the depreciated replacement cost.

Where the fair value of buildings and leasehold improvements is dependent on using the depreciated replacement cost, the accumulated depreciation is eliminated against the gross carrying amount of the asset and the net amount restated to the revalued amount.

Independent valuations of land and building are provided annually by the Western Australian Land Information Authority (Valuation Services) and recognised with sufficient regularity to ensure the carrying amount does not differ materially from the asset's fair value at the balance sheet date.

Fair value of leasehold improvements has been determined by reference to the depreciated replacement cost (existing use basis) as the assets are specialised and no-market based evidence of value is available. Independent valuations are obtained every 3 to 5 years.

The most significant assumptions in estimating fair value are made in assessing whether to apply the existing use basis to assets and in determining estimated useful life. Professional judgement by the valuer is required where the evidence does not provide a clear distinction between market type assets and existing use assets.

Depreciation
All non-current assets having a limited useful life are systematically depreciated over their estimated useful lives in a manner that reflects the consumption of their future economic benefits.

Land is not depreciated. Depreciation on other assets is calculated using the straight line method, using rates which are reviewed annually. Estimated useful lives for each class of depreciable asset are:

- Buildings	25 years
- Office machines, furniture and equipment	5 years
- Computer equipment	4 years

Leasehold improvements are depreciated on a straight line basis over the life of the lease or the life of the asset, whichever is less.

f Intangible Assets

Capitalisation/Expensing of assets
During the 2006-07 financial year, the Department changed its asset capitalisation threshold from $1,000 to $5,000.

Acquisitions of intangible assets costing $5,000 or more are capitalised. The cost of utilising the assets is expensed (amortised) over their useful life. Costs incurred below this threshold are immediately expensed directly to the Income Statement.

All acquired and internally developed intangible assets are initially recognised at cost. For assets acquired at no cost or for nominal consideration, the cost is their fair value at the date of acquisition.

The cost model is applied for subsequent measurement requiring the asset to be carried at cost less any accumulated amortisation and accumulated impairment losses.

Amortisation for intangible assets with finite useful lives is calculated for the period of the expected benefit (estimated useful life) on the straight line basis using rates which are reviewed annually. All intangible assets controlled by the department have finite useful life and zero residual value. The expected useful lives for each class of intangible asset are:

- Computer software	3 years

Computer Software
Software that is an integral part of the related hardware is treated as property, plant and equipment. Software that is not an integral part of the related hardware is treated as an intangible asset. Software costing less than $5,000 is expensed in the year of acquisition.

g Impairment of Assets

Property, plant and equipment, leasehold improvements and intangible assets are tested for any indication of impairment at each balance sheet date. Where there is an indication of impairment, the recoverable amount is estimated. Where the recoverable amount is less than the carrying amount, the asset is written down to the recoverable amount and an impairment loss is recognised. As the Department is a not-for-profit entity, unless an asset is identified as a surplus asset, the recoverable amount is the higher of an asset's fair value less costs to sell and depreciated replacement cost.

The risk of impairment is generally limited to circumstances where an asset's depreciation is materially understated, where the replacement cost is falling or where there is significant change in useful life. Each relevant class of assets is reviewed annually to verify that the accumulated depreciation/amortisation reflects the level of consumption or expiration of asset's future economic benefits and to evaluate any impairment risk from falling replacement costs.

Intangible assets with an indefinite useful life and intangible assets not yet available for use are tested for impairment at each balance sheet date irrespective of whether there is any indication of impairment.

See note 27 'Impairment of assets' for the outcome of impairment reviews and testing.

h Leases

The Department holds operating leases for motor vehicles, head office and a number of branch office buildings. Lease payments are expensed on a straight line basis over the lease term as this represents the pattern of benefits derived from the leased properties.

The Department's commitment in respect of operating leases is disclosed in note 33 'Lease commitments'. The Department has no finance lease commitments at this time.

i Financial Instruments

The Department has two categories of financial instrument:
- Receivables (including cash); and
- Non-trading financial liabilities (payables).

Initial recognition and measurement of financial instruments is at fair value which normally equates to the transaction cost or the face value. Subsequent measurement is at amortised cost using the effective interest method.

j Cash and Cash Equivalents

For the purpose of the Cash Flow Statement, cash and cash equivalents includes restricted cash and cash equivalents. These are comprised of cash on hand and short-term deposits with original maturities of three months or less that are readily convertible to a known amount of cash and which are subject to insignificant risk of changes in value.

k Accrued Salaries

The accrued salaries suspense account (see note 18 'Restricted Cash and Cash Equivalents') consists of amounts paid annually into a suspense account over a period of 10 financial years to largely meet the additional cash outflow in each eleventh year when 27 pay days occur instead of the normal 26. No interest is received on this account.

Accrued salaries (refer note 29 'Accrued Salaries') represent the amount due to staff but unpaid at the end of the financial year, as the pay date for the last pay period for that financial year does not coincide with the end of the financial year. Accrued salaries are settled within a fortnight of the financial year end. The Department considers the carrying amount of accrued salaries to be equivalent to its net fair value.

l Amounts Receivable for Services (Holding Account)

The Department receives appropriation funding on an accrual basis that recognises the full annual cash and non-cash cost of services. The appropriations are paid partly in cash and partly as an asset (Holding Account receivable) that is accessible on the emergence of the cash funding requirement to cover items such as leave entitlements and asset replacement.

See also note 16 'Income from State Government' and note 20 'Amounts receivable for services'.

m Receivables

Receivables are recognised and carried at original invoice amount less an allowance for uncollectible amounts (i.e. impairment). The collectability of receivables is reviewed on an ongoing basis and any receivables identified as uncollectible are written-off. The allowance for uncollectible amounts (doubtful debts) is raised when there is objective evidence that the Department will not be able to collect the debts. The carrying amount is equivalent to fair value as it is due for settlement within 30 days.

See note 19 'Receivables'.

n Payables

Payables are recognised when the department becomes obliged to make future payments as a result of a purchase of assets or services. The carrying amount is equivalent to fair value, as they are generally settled within 30 days.

See note 28 'Payables'.

o Provisions

Provisions are liabilities of uncertain timing and amount and are recognised where there is a present legal, equitable or constructive obligation as a result of a past event and when the outflow of resources embodying economic benefits is probable and a reliable estimate can be made of the amount of the obligation. Provisions are reviewed at each balance sheet date.

See note 30 'Provisions'.

(i) *Provisions - Employee Benefits*

Annual Leave and Long Service Leave
The liability for annual and long service leave expected to be settled within 12 months after the end of the balance sheet date is recognised and measured at the undiscounted amounts expected to be paid when the liabilities are settled.

Annual and long service leave expected to be settled more than 12 months after the end of the balance sheet date is measured at the present value of amounts expected to be paid when the liabilities are settled. Leave liabilities are in respect of services provided by employees up to the balance sheet date.

When assessing expected future payments, consideration is given to expected future wage and salary levels including non-salary components such as employer superannuation contributions. In addition, the long service leave liability also considers the experience of employee departures and periods of service.

The expected future payments are discounted using market yields at the balance sheet date on national government bonds with terms to maturity that match, as closely as possible, the estimated future cash outflows.

All annual leave and unconditional long service leave provisions are classified as current liabilities as the Department does not have an unconditional right to defer settlement of the liability for at least 12 months after the balance sheet date.

Superannuation
The Government Employees Superannuation Board (GESB) administers the following superannuation schemes.

Employees may contribute to the Pension Scheme, a defined benefit pension scheme now closed to new members or the Gold State Superannuation Scheme (GSS), a defined benefit lump sum scheme also closed to new members. The Department has no liabilities superannuation charges under the Pension or the GSS Schemes as the liability has been assumed by the Treasurer.

Employees commencing employment prior to 16 April 2007 who are not members of either the Pension or the GSS Schemes became non-contributory members of the West State Superannuation Scheme (WSS). Employees commencing on or after 16 April 2007 became members of the GESB Super Scheme (GESBS). Both of these schemes are accumulation schemes. The Department makes concurrent contributions to GESB on behalf of employees in compliance with the Commonwealth Government's *Superannuation Guarantee (Administration) Act 1992*. These contributions extinguish the liability for superannuation charges in respect of the WSS and GESBS Schemes.

The GESB makes all benefit payments in respect of the Pension and GSS Schemes and is recouped by the Treasurer for the employer's share.

See also note 3(p*)* 'Superannuation Expense'.

(ii) ***Provisions - Other***

Employment On-Costs
Employment on-costs, including workers' compensation insurance, are not employee benefits and are recognised separately as liabilities and expenses when the employment to which they relate has occurred. Employment on-costs are included as part of 'Other expenses' and are not included as part of the Department's 'Employee benefits expense'. The related liability is included in 'Employment on-costs provision'.

(See note 11 'Other Expenses' and note 30 'Provisions').

p Superannuation Expense

The following elements are included in calculating the superannuation expense in the Income Statement:

(a) Defined benefit plans - Change in the unfunded employer's liability (i.e. current service cost and, actuarial gains and losses) assumed by the Treasurer in respect of current employees who are members of the Pension Scheme and current employees who accrued a benefit on transfer from that Scheme to the Gold State Superannuation Scheme (GSS); and
(b) Defined contribution plans - Employer contributions paid to the West State Superannuation Scheme (WSS), GESB Super Scheme (GESBS), and the equivalent of employer contributions to the GSS.

Defined benefit plans - in order to reflect the true cost of services, the movements (i.e. current service cost and, actuarial gains and losses) in the liabilities in respect of the Pension Scheme and the GSS transfer benefits are recognised as expenses in the Income Statement. As these liabilities are assumed by the Treasurer (refer note 3(o)(i)), a revenue titled 'Liabilities assumed by the Treasurer' equivalent to the expense is recognised under Income from State Government in the Income Statement.

See note 16 'Income from State Government'.

The superannuation expense does not include payment of pensions to retirees, as this does not constitute part of the cost of services provided in the current year.

Defined contribution plans - in order to reflect the Department's true cost of services, the Department is funded for the equivalent of employer contributions in respect of the GSS Scheme (excluding transfer benefits). These contributions were paid to the GESB during the year and placed in a trust account administered by the GESB on behalf of the Treasurer. The GESB subsequently paid these employer contributions in respect of the GSS Scheme to the Consolidated Account.

The GSS scheme is a defined benefit scheme for the purposes of employees and whole-of-government reporting. However, apart from the transfer benefit, it is a defined contribution plan for agency purposes because the concurrent contributions (defined contributions) made by the agency to GESB extinguishes the agency's obligations to the related superannuation liability.

q Resources Received Free of Charge or For Nominal Cost

Resources received free of charge or for nominal cost that can be reliably measured are recognised as income and as assets or expenses as appropriate, at fair value.

r Comparative Figures

Comparative figures are, where appropriate, reclassified to be comparable with the figures presented in the current financial year.

4 Disclosure of changes in accounting policy and estimates

Initial application of an Australian Accounting Standard

The Department has applied the following Australian Accounting Standards and Australian Accounting Interpretations effective for annual reporting periods beginning on or after 1 July 2006.

1. AASB 2005-9 'Amendments to Australian Accounting Standards [AASB 4, AASB 1023, AASB 139, AASB 132]' (Financial guarantee contracts). The amendment deals with the treatment of financial guarantee contracts, credit insurance contracts, letters of credit or credit derivative default contracts as either an "insurance contract" under AASB 4 'Insurance Contracts' or as a "financial guarantee contract" under AASB 139 'Financial Instruments: Recognition and Measurement'. The Department does not currently undertake these types of transactions, resulting in no financial impact in applying the Standard.

2. UIG Interpretation 4 'Determining whether an Arrangement Contains a Lease' as issued in June 2005. This Interpretation deals with arrangements that comprise a transaction or a series of linked transactions that may not involve a legal form of a lease but by their nature are deemed to be leases for the purposes of applying AASB 117 'Leases'. At balance sheet date, the Department has not entered into any arrangements as specified in the Interpretation resulting in no impact in applying the Interpretation.

3. UIG Interpretation 9 'Reassessment of Embedded Derivatives'. This Interpretation requires an embedded derivative that has been combined with a non-derivative to be separated from the host contract and accounted for as a derivative in certain circumstances. At balance sheet date, the Department has not entered into any contracts as specified in the Interpretation resulting in no impact in applying the Interpretation.

   The following Australian Accounting Standards and Interpretations are not applicable to the Department as they have no impact or do not apply to not-for-profit entities.

AASB Standards and Interpretations	
2005-1	'Amendments to Australian Accounting Standards' (AASB 139 - Cash flow hedge accounting of forecast intragroup transactions)
2005-5	'Amendments to Australian Accounting Standards [AASB 1 and AASB 139)'
2006-1	'Amendments to Australian Accounting Standards [AASB 121]'
2006-3	'Amendments to Australian Accounting Standards [AASB 1045]'
2006-4	'Amendments to Australian Accounting Standards [AASB 134]'
2007-2	'Amendments to Australian Accounting Standards arising from AASB Interpretation 12 [AASB 1, AASB 117, AASB 118, AASB 120, AASB 121, AASB 127, AASB 131 and AASB 139]' - paragraph 9
UIG 5	'Rights to Interests arising from Decommissioning, Restoration and Environmental Rehabilitation Funds'
UIG 6	'Liabilities arising from Participating in a Specific Market - Waste Electrical and Electronic Equipment'
UIG 7	'Applying the Restatement Approach under AASB 129 Financial Reporting in Hyperinflationary Economies'
UIG 8	'Scope of AASB 2'

Voluntary changes in Accounting Policy
During the 2006-2007 financial year, the Department changed its asset recognition threshold from $1,000 to $5,000. This change represents a reduction in Depreciation expense of $279,000 for the 2006-2007 financial year.

As per TI 1101 'Application of Australian Accounting Standards and Other Pronouncements' and AASB 108 'Accounting Policies, Changes in Accounting Estimates and Errors', the 2005-06 balances have been restated and the asset write-off has been reflected in accumulated surplus/(deficiency). The 2005-06 opening balance has been restated by $677,000 to reflect the write-off of assets in 2006-07.

Future impact of Australian Accounting Standards not yet operative
The Department cannot early adopt an Australian Accounting Standard or Australian Accounting Interpretation unless specifically permitted by TI 1101' Application of Australian Accounting Standards and other Pronouncements'. Consequently, the Department has not applied the following Australian Accounting Standards and Australian Accounting Interpretations that have been issued but are not yet effective. These will be applied from their application date:

1. AASB 7 'Financial Instruments: Disclosures' (including consequential amendments in AASB 2005-10 'Amendments to Australian Accounting Standards [AASB 132, AASB 101, AASB 114, AASB 117, AASB 133, AASB 139, AASB 1, AASB 4, AASB 1023 and AASB 1038]'. This Standard requires new disclosures in relation to financial instruments.

The Standard is considered to result in increased disclosures, both quantitative and qualitative of the Department's exposure to risks, enhanced disclosure regarding components of the Department's financial position and performance and possible changes to the way of presenting certain items in the financial statements. The Department does not expect any financial impact when the Standard is first applied. The Standard is required to be applied to annual reporting periods beginning on or after 1 January 2007.

2. AASB 2005-10 'Amendments to Australian Accounting Standards (AASB 132, AASB 101, AASB 114, AASB 117, AASB 133, AASB 139, AASB 1, AASB 4, AASB 1023, and AASB 1038)'. The amendments are as a result of the issue of AASB 7 'Financial Instruments: Disclosures', which amends the financial instrument disclosure requirements in these standards. The Department does not expect any financial impact when the Standard is first applied. The Standard is required to be applied to annual reporting periods beginning on or after 1 January 2007.

2. AASB 101 'Presentation of Financial Statements'. This Standard was revised and issued in October 2006 so that AASB 101 has the same requirement as IAS 1 'Presentation of Financial Statements' (as issued by the IASB) in respect of for-profit entities. The Department is a not-for-profit entity and consequently does not expect any financial impact when the Standard is first applied. The Standard is required to be applied to annual reporting periods beginning on or after 1 January 2007.

3. AASB 2007-4 'Amendments to Australian Accounting Standards arising from ED 151 and Other Amendments (AASB 1, 2, 3, 4, 5, 6, 7, 102, 107, 108, 110, 112, 114, 116, 117, 118, 119, 120, 121, 127, 128, 129, 130, 131, 132, 133, 134, 136, 137, 138, 139, 141, 1023 and 1038)'. This Standard introduces policy options and modifies disclosures. These amendments arise as a result of the AASB decision that, in principle, all options that currently exist under IFRSs should be included in the Australian equivalents to IFRSs and additional Australian disclosures should be eliminated, other than those now considered particularly relevant in the Australian reporting environment. The Department of Treasury and Finance has indicated that it will mandate to remove the policy options added by this amending Standard. This will result in no impact as a consequence of application of the Standard. The Standard is required to be applied to annual reporting periods beginning on or after 1 July 2007.

5. AASB 2007-5 'Amendment to Australian Accounting Standard - Inventories Held for Distribution by Not-for-Profit Entities (AASB 102)'. This amendment changes AASB 102 'Inventories' so that inventories held for distribution by not-for-profit entities are measured at cost, adjusted when applicable for any loss of service potential. The Department does not have any inventories held for distribution so does not expect any financial impact when the Standard is first applied. The Standard is required to be applied to annual reporting periods beginning on or after 1 July 2007.

6. AASB Interpretation 4 'Determining whether an Arrangement Contains a Lease [revised]'. This Interpretation was revised and issued in February 2007 to specify that if a public-to-private service concession arrangement meets the scope requirements of AASB Interpretation 12 'Service Concession Arrangements' as issued in February 2007, it would not be within the scope of Interpretation 4. At balance sheet date, the Department has not entered into any arrangements as specified in the Interpretation or within the scope of Interpretation 12, resulting in no impact when the Interpretation is first applied. The Interpretation is required to be applied to annual reporting periods beginning on or after 1 January 2008.

7. AASB Interpretation 12 'Service Concession Arrangements'. This Interpretation was issued in February 2007 and gives guidance on the accounting by operators (usually a private sector entity) for public-to-private service concession arrangements. It does not address the accounting by grantors (usually a public sector entity). It is currently unclear as to the application of the Interpretation to the Department if and when public-to-private service concession arrangements entered into in the future. At balance sheet date, the Department has not entered into any public-to-private service concession arrangements resulting in no impact when the Interpretation is first applied. The Interpretation is required to be applied to annual reporting periods beginning on or after 1 January 2008.

8. AASB Interpretation 129 'Service Concession Arrangements: Disclosures [revised]'. This Interpretation was revised and issued in February 2007 to be consistent with the requirements in AASB Interpretation 12 'Service Concession Arrangements' as issued in February 2007.

The following Australian Accounting Standards and Interpretations are not applicable to the Department as they will have no impact or do not apply to not-for-profit entities:

AASB Standards and Interpretations	
AASB 8	'Operating Segments'
AASB 1049	'Financial Reporting of General Government Sectors by 'Governments'
AASB 2007-1	'Amendments to Australian Accounting Standards arising from AASB 'Interpretation 11 [AASB 2]'
AASB 2007-2	'Amendments to Australian Accounting Standards arising from AASB 'Interpretation 12 [AASB 1, AASB 117, AASB 118, AASB 120, AASB 121, AASB 127, AASB 131 and AASB 139]' -paragraphs 1 to 8
AASB 2007-3	'Amendments to Australian Accounting Standards arising from 'AASB 8 [AASB 5, AASB 6, AASB 102, AASB 107, AASB 119, AASB 127, AASB 134, AASB 136, AASB 1023 and AASB 1038]'
Interpretation 10	'Interim Financial Reporting and Impairment'
Interpretation 11	'AASB 2 - Group and Treasury Share Transactions'

5 Employee benefits expense

	2007 ($'000)	2006 ($'000)
Wages and salaries [(a)]	80,755	71,480
Superannuation – defined contribution plans [(b)]	8,588	7,906
Superannuation – defined benefit plans [(c) (d)]	669	1,091
Long service leave [(e)]	3,647	2,512
Annual leave [(e)]	8,724	7,188
Other related expenses	3,645	2,837
	106,028	93,014

(a) Includes the value of fringe benefit to the employee plus the fringe benefits tax component.
(b) Defined contribution plans include West State and Gold State (contributions paid).
(c) Defined benefit plans include Pension Scheme and Gold State (pre-transfer benefit).
(d) An equivalent notional income is also recognised (see Note 16 'Income from State Government').
(e) Includes a superannuation contribution component.

Employment on-costs such as workers' compensation insurance are included at note 11 'Other expenses'. The employment on-costs liability is included at note 30 'Provisions'.

6 Supplies and services

Communications[(a)]	2,896	2,722
Consultants and contractors [(a)]	14,463	12,406
Leased equipment	587	411
Motor vehicle costs	4,896	4,911
Facilities	187	147
	23,029	20,597

(a) The 2005-06 balances for Communications was restated by $25,000; and Consultants and Contractors was restated by $34,000 to derecognise expenditure relating to work in progress.

Refer to note 46 'Impact of prior period errors'.

7 Depreciation and amortisation expense

Depreciation		
Buildings	855	709
Office machines, furniture and equipment	206	297
Computer equipment	286	461
Leasehold improvements	1,223	1,296
Restricted assets – buildings	260	247
Restricted assets – leasehold improvements	758	793
Total depreciation	3,588	3,803

8 Operating expenses

Consumables	5,165	4,465
Staffing costs	2,884	2,449
Training	1,374	1,386
Travel	2,070	1,545
Other	803	619
	12,296	10,464

9 Accommodation expenses

	2007 ($'000)	2006 ($'000)
Lease rentals	7,162	5,667
Repairs and maintenance – buildings	822	858
Insurance – general	466	499
Minor works [(a)]	1,314	628
Cleaning, gardening, security, rates and taxes	992	824
Power, water and gas	794	755
	11,550	9,231

(a) The 2005-06 balance for Minor works was restated by $248,000 to derecognise expenditure relating to work in progress.

Refer to note 46 'Impact of prior period errors'.

10 Capital user charge

Capital user charge	5,271	5,257

The charge was a levy applied by Government for the use of its capital. In 2006-07, the final year in which the charge was levied, a single payment was made equal to the appropriation for 2006-07 less any adjustment relating to 2005-06.

11 Other expenses

Repairs and maintenance – equipment	231	216
Doubtful debts expense	75	35
Employment on-costs [(a)] (see note 5 'Employee benefits expense')	1,292	1,029
Audit fees [(b)]	140	139
	1,738	1,419

(a) Includes workers' compensation insurance and other employment on-costs. The on-costs liability associated with the recognition of annual and long service leave liability is included at note 30 'Provisions'. Superannuation contributions accrued as part of the provision for leave are employee benefits and are not included in employment on-costs.
(b) Audit cost, see note 35 'Remuneration of auditor'.

12 User charges and fees

Board and allowances – hostels	1	1
Adoption fees	75	92
Family centre revenue	22	21
Criminal records screening	20	13
Sale of products	1	0
Port Kennedy Beach Camp fees	2	5
Working with children screening fees	886	189
Freedom of information	1	1
	1,008	322

13 Commonwealth grants and contributions

	2007 ($'000)	2006 ($'000)
Recurrent		
Children's Services Program	351	356
Supported Accommodation Assistance Program	17,960	17,416
Unattached Refugee Children	2	4
Christmas/Cocos Island Service Delivery Programs [(a)]	329	223
National Youth Week	22	25
	18,664	18,024

(a) The Australian Government has a service delivery agreement with the State Government of Western Australia for the provision of services to Christmas Island and Cocos-Keeling Island.

Opening balance	58	17
Funding from the Commonwealth	329	223
	387	240
Payment by program		
Administration costs	348	182
Balance carried forward	39	58

14 Net gain/(loss) on disposal of non-current assets

	Proceeds from disposal		Carrying cost of assets		Net gain/(loss) on disposal	
	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)
Land	0	0	0	0	0	0
Buildings	0	0	0	24	0	(24)
Office machines, furniture and equipment	7	0	44	10	(37)	(10)
Computer equipment	0	1	4	11	(4)	(10)
Leasehold improvements	0	0	71	6	(71)	(6)
Restricted assets – land	0	0	0	0	0	0
Restricted assets – building	0	0	0	0	0	0
Restricted assets – leasehold improvements	0	0	3	0	(3)	0
	7	1	122	51	(115)	(50)

15 Other revenue

	2007 ($'000)	2006 ($'000)
Contributions by officers to the Executive Motor Vehicle Scheme	94	79
Rebates and reimbursements	299	228
Miscellaneous	3,254	3,543
	3,647	3,850

Miscellaneous revenue ($3.254m) includes funds for Family Counselling – DOCEP, WACOSS Service Agreement and Riskcover rebate.

16 Income from State Government

	2007 ($'000)	2006 ($'000)
Appropriations received during the year:		
Cash received from government [(a)]	243,181	210,583
Amount receivable for services [(a)]	4,416	5,566
	247,597	216,149
The following liabilities have been assumed by the Treasurer during the financial year:		
Superannuation [(b)]	669	1,091
Total liabilities assumed by the Treasurer	669	1,091
Resources received free of charge [(c)]		
Determined on the basis of the following estimates provided by agencies:		
State Solicitor's Office - legal services	362	240
Landgate - land information and valuation services	37	11
Department of Housing and Works – leasing services	90	74
Department of Treasury and Finance – integrated procurement services	231	227
Department of Education and Training – uncharged cost of secondments and use of facilities	0	33
	720	585
	248,986	217,825

(a) Service appropriations are accrual amounts reflecting the full cost of services delivered. The appropriation revenue comprises a cash component and a receivable (asset). The receivable (holding account) comprises the depreciation expense for the year and any agreed increase in leave liability during the year.

(b) The assumption of the superannuation liability by the Treasurer is a notional income to match the notional superannuation expense reported in respect of current employees who are members of the Pension Scheme and current employees who have a transfer benefit entitlement under the Gold State Superannuation Scheme.

(c) Where assets or services have been received free of charge or for nominal cost, the Department recognises revenues (except where the contribution of assets or services are in the nature of contributions by owners in which case the Department shall make a adjustment to equity) equivalent to the fair value of the assets and/or the fair value of those services that can be reliably determined and which would have been purchased if not donated and those fair values shall be recognised as assets or expenses as applicable.

17 Cash and cash equivalents

Operating bank account at Commonwealth Bank	8,669	11,276
Cash advances	38	35
	8,707	11,311

18 Restricted cash and cash equivalents

	2007 ($'000)	2006 ($'000)
Current [(a)]		
Community Services Trust Account	161	115
Income Tax Deductions	0	842
Wards' Private Cash Account	29	16
WA Family Foundation	141	84
Bill Paying Service	0	1
Supported Accommodation Assistance Program	1,033	855
Christmas and Cocos (Keeling) Island	39	0
	1,403	1,913
Non-Current		
Accrued salaries suspense account [(b)]	680	310

(a) Cash held in the controlled trust accounts can only be used for specific designated purposes.

(b) Amount held in suspense account is only to be used for the purpose of meeting the 27th pay in a financial year that occurs every 11 years.

19 Receivables

Current

	Gross		Provision for doubtful debts		Net	
	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)
Receivables						
Foster subsidy	81	45	45	1	36	44
Salary overpayments	32	21	11	4	21	17
Workers compensation	136	55	0	0	136	55
Other	484	428	14	0	470	428
GST recoverable	653	916	0	0	653	916
	1,386	1,465	70	5	1,316	1,460
Prepayments						
Operating costs					891	1,426
Funding for services					0	4,910
					891	6,336
Total current					2,207	7,796

See also note 3(m) 'Receivables' and note 37 'Financial instruments'.

20 Amounts receivable for services

	2007 ($'000)	2006 ($'000)
Current	1,145	0
Non-current [(a)]	11,905	8,634
	13,050	8,364

Represents the non-cash component of service appropriations. See note 3(l) 'Amounts receivable for services (Holding Account)'. It is restricted in that it can only be used for asset replacement or payment of leave liability.

(a) The 2005-06 non-current balance was restated due to a misstatement of $1,031,000 in the amounts receivable for services in 2004-05.

21 Property, plant and equipment

	Cost or Valuation		Accumulated Depreciation		Written Down Value	
	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)
At cost:						
Office machines, furniture and equipment [a]	2,218	2,150	1,564	1,622	654	528
Computer equipment [a]	1,461	1,271	1,033	747	428	524
	3,679	3,421	2,597	2,369	1,082	1,052
At fair value:						
Land [b]	22,000	15,908	0	0	22,000	15,908
Buildings [b][c]	23,163	20,172	36	49	23,127	20,123
	45,163	36,080	36	49	45,127	36,031
	48,842	39,501	2,633	2,418	46,209	37,083

(a) During the 2006-07 financial year, the Department changed its asset capitalisation threshold from $1,000 to $5,000. As per TI 1101 'Application of Australian Accounting Standards and Other Pronouncements' and AASB 108 'Accounting Policies, Changes in Accounting Estimates and Errors', the 2005-06 balances have been restated by $677,000 and the asset write-off has been reflected in accumulated surplus/(deficiency).

(b) Land and buildings were revalued as at 1 July 2006 by the Western Australian Land Information Authority (Valuation Services). The valuations were performed during the year ended 30 June 2007 and recognised at 30 June 2007. In undertaking the revaluation, fair value was determined by reference to current market values for land: $10,888,500; current use for land: $10,882,900; market values for buildings; $7,170,800 and current use for buildings: $15,594,455. For the remaining balance, fair value of land and buildings was determined by reference to depreciated replacement cost. See note 3 (e) 'Property, Plant and Equipment and Leasehold Improvements'.

(c) The 2005-06 balance for Buildings was restated by $455,000 to eliminate buildings recognised in error. Refer to note 46 'Impact of prior period errors'.

22 Leasehold improvements

	Cost or Valuation		Accumulated Depreciation		Written Down Value	
	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)
At fair value:						
Leasehold improvements [a]	12,532	9,712	6,258	5,078	6,274	4,633

(a) Leasehold improvements were revalued as at 1 July 2004 by the Western Australian Land Information Authority (Valuation Services). The valuations were performed during the year ended 30 June 2005 and recognised at 30 June 2005. In undertaking the revaluation, fair value was determined by reference to current use for leasehold improvements $3,706,000. For the remaining balance, fair value of leasehold improvements was determined by reference to depreciated replacements cost. See note 3(e) 'Property, Plant and Equipment and Leasehold Improvements'.

23 Restricted assets

These assets are restricted due to limitations being placed on the purpose and functions for which the assets can be used, in either lease documents, land vested in the Minister's name or agreements made with the Commonwealth.

	Cost or Valuation		Accumulated Depreciation		Written Down Value	
	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)
At fair value:						
Land [a]	14,104	11,023	0	0	14,104	11,023
Buildings [a]	6,858	6,015	0	0	6,858	6,015
Leasehold improvements [a]	6,848	6,823	2,875	2,118	3,973	4,705
	27,810	23,861	2,875	2,118	24,935	21,743

(a) Leasehold improvements were revalued as at 1 July 2004 by the Western Australian Land Information Authority (Valuation Services). The valuations were performed during the year ended 30 June 2005 and recognised at 30 June 2005. In undertaking the revaluation, fair value was determined by reference to current use for restricted leasehold improvements $5,435, 000.
Land and buildings were revalued as at 1 July 2006 by the Western Australian Land Information Authority (Valuation Services). The valuations were performed during the year ended 30 June 2007 and recognised at 30 June 2007. In undertaking the revaluation, fair value was determined by reference to market values for restricted land $7,740,700; current use for restricted land $6,344,600; market values for restricted buildings $2,877,000 and current use for restricted buildings $3,981,600. For the remaining balance, fair value of restricted land, buildings and leasehold improvements was determined by reference to depreciated replacement cost. See note 3(e) 'Property, Plant and Equipment and Leasehold Improvements'.

	2007 ($'000)	2006 ($'000)

24 Work in progress

Work in progress has been included at cost:		
Family centre upgrades	2	0
Office upgrades	75	94
Hostels	197	309
Office accommodation [(a)]	619	724
Heritage buildings upgrade	0	1
Child care	0	80
ASSIST-D system development	6,946	2,750
Group Homes	115	0
	7,954	3,958

(a) The 2005-06 balance for Office Accommodation was restated by $307,000 to recognise work in progress previously recognised as Communications, Consultants and Contractors and Minor works expenditure. Refer to note 46 'Impact of prior period errors'.

25 Intangible assets

	Cost or Valuation		Accumulated Amortisation		Written Down Value	
	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)	2007 ($'000)	2006 ($'000)
At cost:						
Computer software [(a)]	1,439	1,439	1,439	1,439	0	0

(a) During the 2006-07 financial year, the Department changed its asset capitalisation threshold from $1,000 to $5,000. As per TI 1101 'Application of Australian Accounting Standards and Other Pronouncements' and AASB 108 'Accounting Policies, Changes in Accounting Estimates and Errors', the 2005-06 balances have been restated by $677,000 and the asset write-off has been reflected in accumulated surplus/(deficiency).

26 Reconciliation schedule of non-current assets

Reconciliation of the carrying amounts of property, plant, equipment, leasehold improvements and restricted assets at the beginning and end of the current financial year are set out below.

2007	Land ($'000)	Buildings ($'000)	Office machines, furniture and equipment ($'000)	Computer equipment and software ($'000)	Leasehold improvements ($'000)	Restricted assets – land ($'000)	Restricted assets – buildings ($'000)	Restricted assets – leasehold improvements ($'000)	Works in progress ($'000)	Total ($'000)
Carrying amount at start of year	15,908	20,123	528	524	4,634	11,023	6,015	4,705	3,957	67,418
Additions	0	766	363	195	2,929	0	0	33	8,025	12,311
Transfers In [(a)]	0	0	13	0	0	0	0	0	0	13
Transfers Out [(b)]	0	0	0	0	0	0	0	0	(4,029)	(4,029)
Disposals	0	0	(44)	(5)	(66)	0	0	(7)	0	(122)
Revaluation increments	6,092	3,093	0	0	0	3,081	1,103	0	0	13,369
Revaluation decrements	0	0	0	0	0	0	0	0	0	0
Depreciation and amortisation	0	(855)	(206)	(286)	(1,223)	0	(260)	(758)	0	(3,588)
Carrying amount at end of year	22,000	23,127	654	428	6,274	14,104	6,858	3,973	7,954	85,372

26 Reconciliation schedule of non-current assets (cont'd)

2006	Land ($'000)	Buildings ($'000)	Office machines, furniture and equipment ($'000)	Computer equipment and software ($'000)	Leasehold improvements ($'000)	Restricted assets – land ($'000)	Restricted assets – buildings ($'000)	Restricted assets – leasehold improvements ($'000)	Works in progress ($'000)	Total ($'000)
Carrying amount at start of year	13,126	16,840	672	829	5,324	13,487	5,970	5,442	1,077	62,766
Additions	0	1,966	164	166	718	0	12	56	5,679	8,761
Transfers In [(a)]	153	385	0	0	0	0	0	0	0	538
Transfers Out [(b)]	0	0	0	0	0	0	0	0	(2,798)	(2,798)
Disposals	0	(25)	(11)	(10)	(112)	0	0	0	0	(158)
Revaluation increments	2,630	1,666	0	0	0	0	280	0	0	4,576
Revaluation decrements	0	0	0	0	0	(2,464)	0	0	0	(2,464)
Depreciation and amortisation	0	(709)	(297)	(461)	(1,296)	0	(247)	(793)	0	(3,803)
Carrying amount at end of year	15,908	20,123	528	524	4,634	11,023	6,015	4,705	3,958	67,418

(a) In 2007, the balance represents Office Machines and Equipment transferred from the Department of the Premier and Cabinet and accounted for as a Contribution by Owners. In 2006, the balance represents Land and Buildings transferred from the Department of Land Administration, the Public Transport Authority and the Shire of Donnybrook.

(b) Represents transfers of expenditure out of works in progress to non-current assets or relevant expenditure accounts.

During the 2006-07 financial year, the Department changed its asset capitalisation threshold from $1,000 to $5,000. As per TI 1101 'Application of Australian Accounting Standards and Other Pronouncements' and AASB 108 'Accounting Policies, Changes in Accounting Estimates and Errors', the 2005-06 balances have been restated by $677,000 and the asset write-off has been reflected in accumulated surplus/(deficiency).

The 2005-06 balance for Buildings was restated by $455,000 to eliminate buildings recognised in error.

The 2005-06 balance for Work in progress was restated by $307,000 to recognise work in progress previously expended to Communications, Consultants and Contractors and Minor works.

Refer to note 46 'Impact of prior period errors'.

27 Impairment of assets

	2007 ($'000)	2006 ($'000)
There were no indications of impairment of property, plant and equipment, leasehold improvements and intangible assets at 30 June 2007.		

28 Payables

Payables and accrued expenses		
Liability for goods and services	3,204	2,837
Liability for private trusts	190	131
Liability for employee funded leave entitlements	178	123
	3,572	3,091

See also note 3(n) 'Payables' and note 37 'Financial instruments'.

29 Accrued salaries

Amounts owing for one working day from 29 June to 30 June 2007 (2006: one working day)	392	327
Backpay due for the increase in salaries payable from March 2006	0	1,190
	392	1,517

30 Provisions

	2007 ($'000)	2006 ($'000)
Current		
Employee benefits provision		
Annual leave [(a)]	7,134	5,872
Leave loading	932	821
Long service leave [(b)]	10,448	9,166
Free passes to the coast and travel days	88	105
Time off in lieu	132	135
Public holidays	209	151
	18,943	16,250
Other provisions		
Employee on-costs [(c)]	178	142
	178	142
	19,121	16,392
Non-current		
Employee benefits provision		
Long service leave [(b)]	4,737	4,505
Other provisions		
Employee on-costs [(c)]	75	65
	75	65
	4,812	4,570

(a) Annual leave liabilities have been classified as current as there is no unconditional right to defer settlement for at least 12 months after balance sheet date.

(b) Long service leave liabilities have been classified as current where there is no unconditional right to defer settlement for at least 12 months after balance sheet date. Assessments indicate that actual settlement of the liabilities will occur as follows:

Within 12 months balance sheet date	2,130	1,811
More than 12 months after balance sheet date	13,055	11,860
	15,185	13,671

(c) The settlement of annual and long service leave liabilities gives rise to the payment of employment on-costs including workers' compensation insurance. The provision is the present value of expected future payments. The associated expense is disclosed in note 11 'Other Expenses'.

Movements in Other Provisions

Movements in each class of provisions during the financial year, other than employee benefits, are set out below.

Employee on-cost provision		
Carrying amount at start of year	207	208
Additional provisions recognised	253	207
Payments/other sacrifices of economic benefits	(207)	(208)
Carrying amount at end of year	253	207

31 Equity

Equity represents the residual interest in the net assets of the Department.
The Government holds the equity interest in the Department on behalf of the community.
The asset revaluation reserve represents that portion of equity resulting from the revaluation of non-current assets.

	2007 ($'000)	2006 ($'000)
Contributed equity		
Balance at the start of the year	21,803	14,298
Contributions by owners		
Capital contribution [(a)]	4,428	7,072
Transfer of net assets from other agencies: [(a)]		
Land and buildings transferred from the Department of Land Administration	0	9
Land and buildings transferred from the Public Transport Authority	0	399
Land and buildings transferred from the Shire of Donnybrook	0	25
Transfer of the Responsible Parenting Initiative from the Department of Premier and Cabinet	747	0
Total contribution by owners	5,175	7,505
Balance at the end of the year	26,978	21,803

(a) Capital Contributions (appropriations) and non-discretionary (non-reciprocal) transfers of net assets from other State government agencies have been designated as contributions by owners in Treasurer's Instruction TI 955 'Contributions by Owners Made to Wholly Owned Public Sector Entities' and are credited directly to equity.

The 2005-06 balance for contributions by owners was restated by $455,000 to eliminate buildings recognised in error.

Reserves		
Asset revaluation reserve		
Balance at the start of the year	49,013	46,901
Net revaluation increments/(decrements)		
Land	6,092	2,630
Buildings	3,093	1,666
Leasehold improvements	0	0
Restricted assets – land	3,081	(2,464)
Restricted assets – buildings	1,103	280
Restricted assets – leasehold improvements	0	0
Balance at the end of the year	62,382	49,013
Accumulated surplus		
Balance at the start of the year [(b)(c)]	996	8,768
Result for the period	(6,834)	(7,772)
Balance at the end of the year	(5,838)	996
Total equity	83,522	71,812

(b) The opening balance of accumulated surplus for 2005-06 was restated due to a misstatement of $1,031,000 in the amounts receivable for services in 2004-05. Refer to note 46 'Impact of prior period errors'.

(c) During the 2006-07 financial year, the Department changed its asset capitalisation threshold from $1,000 to $5,000. As per TI 1101 'Application of Australian Accounting Standards and Other Pronouncements' and AASB 108 'Accounting Policies, Changes in Accounting Estimates and Errors', the 2005-06 balances have been restated and the asset write-off has been reflected in accumulated surplus/(deficiency). Asset write-offs totalled $677,000 in 2006-07. The 2005-06 opening balance has been restated by $677,000 to reflect the write-off of assets in 2006-07.

32 Notes to the Cash Flow Statement

	2007 ($'000)	2006 ($'000)
(a) Reconciliation of cash		
Cash at the end of the financial year as shown in the Cash Flow Statement is reconciled to the related items in the Balance Sheet as follows:		
Cash and cash equivalents (see note 17)	8,707	11,311
Restricted cash and cash equivalents (see note 18)	2,083	2,223
	10,790	13,534
(b) Reconciliation of net cost of services to net cash flows provided by/(used in) operating activities		
Net cost of services	(255,820)	(225,597)
Non-cash items		
Depreciation and amortisation expense	3,588	3,803
Doubtful debts expense	75	35
Superannuation expense	669	1,091
Resources received free of charge	720	585
Net (gain)/loss on sale of property, plant and equipment	115	50
(Increase)/decrease in assets		
Current receivables	(193)	(100)
Current prepayments	5,445	(423)
Increase/(decrease) in liabilities		
Current payables	73	652
Current provisions	2,729	596
Current accrued salaries	(1,125)	1,517
Other current liabilities	0	(99)
Non-current provisions	242	555
Other non-current liabilities	0	(58)
Non-current liabilities transferred from other sources	0	(35)
Change in GST in receivables/payables	263	103
Net cash provided by/(used in) operating activities	(243,219)	(217,325)

33 Lease commitments

Commitments in relation to leases contracted for at the balance sheet date but not recognised in the financial statements are payable as follows:

- Within 1 year	9,026	6,594
- Later than 1 year and not later than 5 years	8,738	6,265
- Later than 5 years	1,404	257
	19,168	13,116
Representing:		
Cancellable operating leases	3,697	1,798
Non-cancellable operating leases	15,471	11,318
	19,168	13,116
Non-cancellable operating lease commitments		
Commitments for minimum lease payments are payable as follows:		
- Within 1 year	5,479	4,796
- Later than 1 year and not later than 5 years	8,588	6,265
- Later than 5 years	1,404	257
	15,471	11,318

The Department leases its motor vehicle fleet and certain office premises. The lease expenditure is expensed as it is incurred. Motor vehicle leasing arrangements are under the terms of the State Fleet Funding Facility Contract administered by State Fleet – State Supply Commission.

As at 30 June 2007, the Department has recognised lease commitments that will be accounted for by the Department for Communities from 1 July 2007.

	2007 ($'000)	2006 ($'000)

34 Remuneration of senior officers

Remuneration

The number of senior officers, whose total of fees, salaries, superannuation, non-monetary benefits and other benefits for the financial year fall within the following bands are:

$	2007	2006
0 - 10,000	2	1
20,001 - 30,000	1	0
30,001 - 40,000	2	0
40,001 - 50,000	1	0
100,001 - 110,000	2	0
110,001 - 120,000	0	1
120,001 - 130,000	2	5
130,001 - 140,000	4	2
140,001 - 150,000	1	1
150,001 - 160,000	3	2
190,001 - 200,000	1	0
220,001 - 230,000	1	0
260,001 - 270,000	1	0
280,001 - 290,000	0	1

The total remuneration of senior officers is:	2,437	1,749

The total remuneration includes the superannuation expense incurred by the Department in respect of senior officers. Senior officers are defined as those officers who have sat on the corporate executive for all or part of the financial year. The list is larger than would ordinarily have been the case due to the acting arrangements that needed to be put in place whilst appointments were being made to the relevant executive positions.

No senior officers are part of the Pension Scheme.

35 Remuneration of auditor

Remuneration payable to the Auditor General for the financial year is as follows:

Auditing the accounts, financial statements and performance indicators	140	139

36 Explanatory statement

Significant variations between estimates and actual results for income and expense as presented in the financial statement titled 'Summary of Consolidated Account Appropriations and Income Estimates' are shown below. Significant variations are considered to be those greater than 10 per cent and $1 million.

(i) Significant variances between actuals for 2006 and 2007 - Total appropriation to deliver services

An increase in total appropriation of $31.4 million is due to additional funding received for at-risk children in out-of-home care initiatives, additional child protection and legal support staff, the Supported Accommodation Assistance Program (SAAP), the Responsible Parenting Initiative, emergency response management and the Child Care Licensing and Standards Unit.

36 Explanatory statement (cont'd)

Significant variance in service expenditure is as follows:

	2007 Actual ($'000)	2006 Actual ($'000)	Variance ($'000)
Care and safety services	193,308	165,625	27,683

The increase in expenditure for care and safety services is due to the employment of additional staff from additional funding received during 2006-07 for at-risk children in out-of-home care initiatives and emergency response management. The expenditure increase has also resulted from a significant increase in the number of children and young people in care of the Chief Executive Officer.

(ii) Significant variances between actuals for 2006 and 2007 – Capital Contribution

	2007 Actual ($'000)	2006 Actual ($'000)	Variance ($'000)
Capital contribution (appropriation)	4,428	7,072	(2,644)

The decrease in capital contribution is due to a transfer of capital funding to the 2007-08 financial year resulting from delays in building work and construction.

(iii) Significant variances between estimate and actual for 2007 – Capital Contribution

	2007 Estimate ($'000)	2007 Actual ($'000)	Variance ($'000)
Capital contribution (appropriation)	8,759	4,428	(4,331)

The decrease in capital contribution is predominately due to a transfer of capital funding to the 2007-08 year resulting from delays in building work and construction.

37 Financial instruments

Financial Risk Management Objectives and Policies

Financial instruments held by the department are cash and cash equivalents and receivables and payables. The Department has limited exposure to financial risks. The Department's overall risk management program focuses on managing the risks identified below.

Credit risk

All financial assets are unsecured. Amounts owing by other government agencies are guaranteed and therefore no credit risk exists in respect of these amounts. In respect of other financial assets, the carrying amounts represent the Department's maximum exposure to credit risk in relation to these assets. In addition, receivable balances are monitored on an ongoing basis with the result that the Department's exposure to bad debts is minimal. There are no significant concentrations of credit risk.

Liquidity risk

The Department has appropriate procedures to manage cash flows including drawdowns of appropriations by monitoring forecast cash flows to ensure that sufficient funds are available to meet its commitments.

Cash flow interest rate risk

The Department has limited exposure to interest rate risk, as the majority of cash and cash equivalents are held in non-interest bearing accounts.

37 Financial instruments (cont'd)

Interest Rate Risk Exposure

The following table details the Department's exposure to interest rate risk as at the balance sheet date:

30 June 2007	Weighted average interest rate %	Fixed Interest Rate Maturity: Within 1 year $'000	1-2 years $'000	2-3 years $'000	3-4 years $'000	4-5 years $'000	More than 5 years $'000	Non-interest bearing $'000	TOTAL $'000
Financial assets									
Cash and cash equivalents								8,707	8.707
Restricted cash and cash equivalents	6.02%	29						2,054	2,083
Receivables								2,207	2,207
Amounts receivable for services								13,050	13,050
		29	**-**	**-**	**-**	**-**	**-**	**26,018**	**26,047**
Financial liabilities									
Payables								3,572	3,572
Accrued salaries								392	392
		-	**-**	**-**	**-**	**-**	**-**	**3,964**	**3,964**
		29	**-**	**-**	**-**	**-**	**-**	**22,054**	**22,083**

30 June 2006	Weighted average interest rate %	Fixed Interest Rate Maturity: Within 1 year $'000	1-2 years $'000	2-3 years $'000	3-4 years $'000	4-5 years $'000	More than 5 years $'000	Non-interest bearing $'000	TOTAL $'000
Financial assets									
Cash and cash equivalents								11,311	11,311
Restricted cash and cash equivalents	5.45%	16						2,207	2,223
Receivables								7,796	7,796
Amounts receivable for services[(a)]								8,634	8,634
		16	**-**	**-**	**-**	**-**	**-**	**29,948**	**29,964**
Financial liabilities									
Payables								3,091	3,091
Accrued salaries								1,517	1,517
		-	**-**	**-**	**-**	**-**	**-**	**4,608**	**4,608**
		16	**-**	**-**	**-**	**-**	**-**	**25,340**	**25,356**

All financial assets and liabilities recognised in the balance sheet, whether they are carried at cost or fair value, are recognised as amounts that represent approximation of fair value unless otherwise stated in the applicable notes.

(a) The opening balance of the accumulated surplus for 2005-06 was restated due to a misstatement of $1,031,000 in the amounts receivable for services in 2004-05. Refer to note 46 'Impact of prior period errors'.

	2007 ($'000)	2006 ($'000)

38 Other commitments

Capital expenditure commitments

Capital expenditure commitments, being contracted capital expenditure additional to the amounts reported in the financial statements, are payable as follows:

Within 1 year	12,502	1,837
Later than 1 year and not later than 5 years	7,009	4,948
Later than 5 years	0	0
	19,511	6,785

The capital commitments include amounts for:

Hostel upgrades	9,046	1,975
Community centres	1,787	1,149
Office accommodation and relocation	8,678	3,661
	19,511	6,785
Expenditure – consumables	1,249	1,117
Total	20,760	7,902

39 Contingent liabilities

The Department's policy is to disclose as a contingency any obligations which may arise due to special circumstances or events. At the date of this report the Department is not aware of any material future obligations, except for the following:

There are currently a number of legal cases pending of which the outcomes are not certain. The State Solicitor's Office has estimated that a total amount of $2,380,000 may be payable as compensation to claimants at some point in time. While this is acknowledged as a contingent liability of the Department, it has yet to be determined whether the Department will ultimately be responsible for funding the actual amounts paid as compensation, if any. Furthermore, a redress scheme is in the process of being developed which is expected to outline a process for dealing with claims of this nature.	2,380	0
Commonwealth contributions made for child care centres which the Department is required to repay if the centres cease to function for the purpose for which they were built amount to:	620	890
Financial assistance vouchers issued but not presented at the year end. As and when the recipients redeem these vouchers, the Department for Child Protection will be billed by the relevant merchant.	211	119
	3,211	1,009

40 Contingent assets

Contracts for services are held with non government organisations to provide specified services for the Department for Child Protection. With the introduction of the service agreement for non government service providers in 2003-04, the return of any departmental surplus funds held by non government organisations are no longer required. However, due to the progressive implementation of the agreement, several contracts still require the return of surplus funds to be negotiated with the Department. The amount under negotiation is approximately $23,680.

A rebate from Riskcover for adjustments of insurance cover premiums in relation to workers' compensation and motor vehicle Performance Agreements is estimated at $1,287,825.

41 Funding non-government bodies

	2007 ($'000)	2006 ($'000)
Community Development	20,671	20,706
Care and Safety Services[(a)]	23,948	22,105
Crisis Accommodation[(a)]	27,743	26,220
Strategic initiatives and activities to promote and plan for positive ageing and volunteering	725	974
Policy advice, strategic initiatives and coordination to make a positive difference for WA women and reduce domestic violence	1,051	1,393
Youth policy development, across-sector coordination and programs to promote the development and potential of young people	3,860	2,651
	77,998	74,049

(a) Changes in classification between Care and Safety Services and Crisis Accommodation for 2005-06 and 2006-07.

This note reflects the Department's funding to non-government bodies and is disclosed in accordance with Treasurer's Instruction 951.

42 Write offs

During the financial year $14,000 (2006: $57,000) was written off under the authority of:

The Accountable Officer		
Salary overpayments	0	2
Subsidy overpayments (foster carers)	9	28
Burial loans	0	16
Petty cash	1	1
Equipment	1	5
Other	3	0
	14	52
The Minister		
Subsidy overpayments (foster carers)	0	5
Total	14	57

43 Special Purpose Accounts

Special Purpose Account section 16(1)(c) of FMA

Trust Statement No 3

Community Services Trust Account

The purpose of the special purpose account is to hold monies in trust for children under the care of the Department and such other monies as are received from any other person or organisation for the provision of amenities in Department facilities which house children and for such other specific purposes as directed by the donors.

Balance at the start of the year	115	93
Receipts	489	533
Payments	(443)	(511)
Balance at the end of the year	161	115

Trust Statement No 15

Bill Paying Service

The purpose of the special purpose account is to hold funds received by the Department on behalf of pensioners and Centrepay recipients in accordance with their authority.

Balance at the start of the year	1	1
Receipts	5	32
Payments	(6)	(32)
Balance at the end of the year	0	1

	2007 ($'000)	2006 ($'000)

43 Special Purpose Accounts (cont'd)

Trust Statement No 27
Ward's Private Cash Account
The purpose of the special purpose account is to hold private funds on behalf of individual wards under the guardianship of the Director General, Department for Child Protection.

Balance at the start of the year	16	0
Receipts	13	16
Payments	0	0
Balance at the end of the year	29	16

Special Purpose Account section 16(1)(d) of FMA

Trust Statement No 19
Supported Accommodation Assistance Program
The purpose of the special purpose account is to hold funds received from the Commonwealth for funding supported accommodation and related support activities.

Balance at the start of the year	855	892
Receipts	17,960	17,416
Payments	(17,782)	(17,453)
Balance at the end of the year	1,033	855

Western Australian Family Foundation
The purpose of the special purpose account is to hold funds for development, implementation and administration of initiatives and activities regarding the family and community.

Balance at the start of the year	85	327
Receipts	560	560
Payments	(504)	(802)
Balance at the end of the year	141	85

44 Special purpose accounts created, amended or closed during the year

No special purpose accounts were created, amended or closed during the financial year.

45 Events occurring after balance date

On 1 May 2007, the Government approved the transfer of community and family support functions, child care services and policy coordination initiatives from the Department for Community Development to a newly created Department for Communities and renamed the Department for Community Development as the Department for Child Protection.

Both Departments commenced operational functions in their new capacities on 1 July 2007. Consequently, certain assets, liabilities and commitments recorded under the Department for Child Protection at 30 June 2007 will be reported on by the Department for Communities from 1 July 2007 onwards.

46 Impact of prior period errors

	30 June 2006 Original ($'000)	Effect of Error ($'000)	30 June 2006 Restated ($'000)
INCOME STATEMENT			
Supplies and services	**20,656**	**(59)**	**20,597**
Communications	2,747	(25)	2,722
Consultants and contractors	12,440	(34)	12,406
Accommodation expenses	**9,749**	**(248)**	**9,231**
Minor works	876	(248)	628
Net Cost of Services	**225,904**	**(307)**	**225,597**
BALANCE SHEET			
Non-Current Assets			
Amounts receivable for services	**9,665**	**(1,031)**	**8,634**
Property, plant and equipment [(a)]	**38,215**	**(1,132)**	**37,083**
Written down value			
Office machines, furniture and equipment	830	(302)	528
Computer equipment	899	(375)	524
Buildings	20,578	(455)	20,123
Work in progress	**3,651**	**307**	**3,958**
Office accommodation	417	307	724
Equity			
Contributed equity	**22,258**	**(455)**	**21,803**
Accumulated surplus/(deficiency) [(a)]	**2,397**	**(1,401)**	**996**
STATEMENT OF CHANGES IN EQUITY			
Accumulated surplus (Retained Earnings) [(a)]	**10,476**	**(1,708)**	**8,768**
Surplus/(deficit) for the period	**(8,079)**	**307**	**(7,772)**
Total income and expense for the period	**(5,967)**	**307**	**(5,660)**

(a) Restated balance also includes adjustment of $677,000 due to the voluntary change in accounting policy.

Appendix 1: Funded Services

Department for Child Protection

55 Central Inc – 55 Central
Aboriginal Alcohol & Drug Service (A.A.D.S) (Inc)
- – AADS Family Support Service
- – Wooree Miya Refuge

Aboriginal Evangelical Fellowship Family and Youth – Ebenezer Home
Adoption Jigsaw WA (Inc) – Adoption Jigsaw
Adoption Research & Counselling Service Inc – Adoption Research and Counselling Service
Agencies for South West Accommodation Inc
- – Bunbury Accommodation Service
- – Bunyap Youth Support Service - SAAP
- – Capes Accommodation Support and Advocacy Service - CASA
- – Partnership in Housing Program

Albany Youth Support Association Inc
- – Albany Youth Accommodation Service (Young House)
- – Albany Youth Outreach Service

Allambee Counselling Inc – Peel Child Sexual Abuse Treatment Service
Anglicare WA Inc
- – Aboriginal Early Years Support Service - Goldfields
- – Albany Family Violence Service
- – Albany Financial Counselling Service
- – Anglicare Bunbury Financial Counselling Service
- – Anglicare Busselton Financial Counselling Service
- – Anglicare Collie Financial Counselling Service
- – Anglicare Financial Counselling Service Mandurah
- – Anglicare Rockingham South Financial Counselling Service
- – Anglicare Teenshare
- – Chesterfield House & Rockingham Youth External Accommodation Project (RYEAP)
- – Child Sexual Abuse Treatment Service (Perth Metropolitan Area)
- – Children's Domestic Violence Counselling Service
- – Domestic Violence Advocacy Support Service
- – Domestic Violence Counselling Service
- – Domestic Violence Counselling Service, Karratha
- – Family Housing
- – Kalgoorlie Accommodation Support Service
- – Katanning Financial Counselling Service
- – Kinway Family Counselling Service, Wyndham/Kununurra
- – Manjimup Financial Counselling Service
- – Mt Barker Financial Counselling Service
- – Parent Adolescent Counselling Service - Rockingham
- – Placements For High Risk Children With Complex Needs (Horizons Service)
- – Step 1 Street - Work Program
- – Support Service for Young Parents
- – Supported Tenancy Anglicare Rockingham
- – YES! Housing

Ardyaloon Incorporated – Ardyuloon Child Care Centre
Armadale Community Family Centre Inc
- – Armadale Community Family Centre - Neighbourhood House
- – Armadale Family Centre

Armadale Information And Referral Service Inc – Armadale Financial Counselling Service
Association of Civilian Widows of Western Australia (Incorporated) – Association of Civilian Widows
Australian Breastfeeding Association, WA Branch – Information Service
Australian Red Cross Society (WA Division)
- – Australian Red Cross (WA) Financial Counselling Service Kwinana
- – Red Cross Family Support Service
- – Red Cross Soup Patrol Service

Avon Youth Community and Family Services Incorporated
- – SAAP Service for Young People
- – Services for Young People

Balga Detached Youth Work Project Inc
- – Mobile Youth Service
- – Youth and Family Education Support Service

Bayswater Drill Hall and Family Centre Inc – Bayswater Family Centre
Beagle Bay Community Inc – Billard Bubbagarri Occasional Care Service
Bega Garnbirringu Health Service Aboriginal Corp – Aboriginal Homeless and Fringe Dweller Support Service
Bidyadanga Aboriginal Community La Grange Inc – Bidyadanga Child Care Centre
Binningup Playgroup and Occasional Care Inc – Binningup Occasional Care
Blue Sky Community Group Inc
- – Lockridge Community Centre
- – Lockridge Financial Counselling Service

Boddington Bear Occasional Child Care Centre Inc – Boddington Bear Occasional Child Care Centre
Boogurlarri Community House Inc
- – Boogurlarri Family Support Service
- – Boogurlarri Financial Counselling Service

Boyup Brook Child Care Inc – Boyup Brook Child Care
Bremer Bay Community Resource Centre Inc – Bremer Bay Occasional Childcare
Bridgetown Family and Community Centre Incorporated – Bridgetown Terminus Family Support Service
Brockman House Inc – Brockman Community House
Broome Community Information Resource Centre and Learning Exchange
- – Broome C.I.R.C.L.E. Family Support and Development
- – Broome C.I.R.C.L.E. Financial Counselling Service

Broome Lotteries House – Broome Lotteries House Occasional Care Centre
Broome Youth Support Group Association Incorporated – Broome Youth Support Group
Bullsbrook Neighbourhood Centre Inc – Bullsbrook Neighbourhood Centre
Bunuba Incorporated – Maru Maru Child Care Centre
Burdekin - Youth in Action Incorporated – Burdekin Youth in Action
Burdiya Aboriginal Corporation – Burdiya Aboriginal Youth Service
Busselton Family Centre Inc – Busselton Family Centre
Calvary Youth Services Mandurah Inc – Calvary Youth Services Mandurah
Carnamah Child Care Centre Inc – Carnamah Occasional Child Care Centre
Carnarvon Family Support Service Inc – Carnarvon Family Support Service
- – Carnarvon Sexual Assault Response Service
- – Carnarvon Women's Refuge

Centacare Family Services
- – Centacare Volunteer Service
- – Exmouth Family Counselling Service
- – Exmouth Financial Counselling Service

Central Agcare Inc – Central Agcare Family Counselling Service
Centrecare Inc
- – Aboriginal Family Housing Service - Mirrabooka
- – Aboriginal Tertiary Family Preservation Service - Metropolitan
- – Centacare Bunbury Counselling Service
- – Centrecare SAAP Family Accommodation Service
- – Djooraminda
- – Family Link
- – Financial Counselling Service - Kalgoorlie/Boulder
- – Goldfields Family Violence Advocacy and Support Service
- – Goldfields Financial Counselling Service
- – Indigenous Family Program - Perth Metropolitan Area
- – Intensive Youth Support Service
- – Kalgoorlie-Boulder Spouse Abuse Counselling and Education Service
- – Laverton Indigenous Family Violence Advocacy and Support Service
- – Mens Domestic Violence Counselling Service (North Metropolitan Area)
- – Parent Adolescent Conflict Counselling Service
- – Parent Link Home Visiting Service
- – Parent Teen Link Counselling Service
- – South Kalgoorlie Youth Support Service
- – Spouse Abuse Counselling and Education Program
- – Support and Advocacy Services for People in Private Rental Accommodation - Balga/Mirrabooka/Maylands Corridor
- – Support and Advocacy Services for People in Private Rental Accommodation - Middle Swan/Midland/Bassendean Corridor
- – Support and Counselling Services for Children in Family Supported Accommodation (Southern and Eastern Suburbs including Fremantle, Armadale and Rockingham)

Child Migrant Trust – Child Migrants Trust Perth
Chrysalis Support Service Inc
- – Child Sexual Assault Counselling Service
- – Chrysalis House Women's Refuge
- – Domestic Violence Advocacy and Support Service
- – Relationships and Family Violence Counselling Service

Churchill Brook Family Centre Inc – Churchill Brook Family Centre - Swan View
Citizens Advice Bureau of Western Australia Inc – Advice and Referral Service
City of Bayswater Child Care Association Inc – Derrick Ernst Neighbourhood Centre
City of Belmont – Services for Young People - Belmont City of Belmont Youth and Family Services
City of Canning W.A. Supported Accommodation Services for Young People – Canning City of Canning Youth Accommodation Service
City of Cockburn
- – Atwell Family Support Service
- – City of Cockburn Financial Counselling Service - Atwell
- – City of Cockburn Financial Counselling Service - Coolbellup
- – Cockburn Early Education Program
- – Cockburn Family Support Service
- – Cockburn Youth Outreach

City of Fremantle
- – Fremantle Community Legal Centre (FCLC)
- – Fremantle Community Youth Service - Accommodation
- – Fremantle Community Youth Service - Outreach
- – Fremantle Mobile Activities - Buster the Fun Bus
- – Support Service for Young Parents
- – Warrawee Women's Refuge

City of Joondalup – Joondalup Financial Counselling Service
City of Melville – Melville Family Support Service
City of Rockingham – Rockingham Outreach and Counselling Youth Service
City of Stirling
- – City of Stirling Financial Counselling Service
- – Stirling Women's Refuge
- – West Stirling Financial Counselling Service

City of Wanneroo
- – City of Wanneroo Youth Service - Clarkson
- – Wanneroo Financial Counselling Service
- – Yanchep Community Centre
- – Yanchep Youth Service

CLAN Midland Incorporated
- – CLAN Midland
- – Midvale Neighbourhood Centre

CLAN WA (Community Link and Network) Inc
- – CLAN WA Armadale Family Support Service
- – CLAN WA Mandurah Family Support Service
- – CLAN WA Metropolitan and Statewide Coordination Service
- – CLAN WA Mirrabooka Family Support Service
- – CLAN WA Parent Link Home Visiting Service Rockingham
- – CLAN WA Parent Link Home Visiting Service Victoria Park
- – CLAN WA Victoria Park Family Support Service

Coastal Family Health Services (Inc) – Family Centre Management Services - Warnbro
Collie Family Centre Inc – Collie Family Support Service
Collie Welfare Council Committee Inc – Collie Youth Program
Communicare Inc
- – Communicare Family Support Service
- – Communicare Financial Counselling Service
- – Communicare's Breathing Space
- – Youth Counselling Service Building a Balance

Community for the Restoration of Family Trust – CROFT
CREATE Foundation – Create In Western Australian
Dardanup Community Centre Inc – Dardanup Occasional Child Care
Daughters of Charity Services (WA) LTD
- – Ruah Centre
- – Ruah Refuge
- – Ruah Tenancy Support
- – Support Advocacy Services for People in Private Accommodation - Bentley/Maddington

Denham Occasional Care Association Inc – Denham Occasional Care
Denmark Occasional Day Care Centre Inc – Denmark Occasional Day Care Centre
Djarindjin Aboriginal Corporation Inc – Djarindjin Child Care Centre
East Victoria Park Family Centre Inc – East Victoria Park Family and Community Centre
Eastern Region Domestic Violence Services Network
- – Koolkuna Domestic Violence Advocacy Service
- – Koolkuna Women's Refuge

Eaton Combined Playgroup Inc – Eaton Family Centre
Escare Inc
- – Esperance Financial Counselling Service
- – Esperance Youth Service
- – Family Support Service - Esperance

Esperance Crisis Accommodation Service Inc – Esperance Crisis Accommodation Service
Financial Counsellors Resource Project of WA Inc – Financial Counselling Support Service
Fluffy Ducklings Day Care Inc – Fluffy Ducklings Day Care Occasional Care
Foothills Information & Referral Service Inc
- – Early Education Care Program
- – Financial Counselling Service

Forest Lakes Thornlie Family Centre Inc – Forest Lakes Thornlie Family Centre
Foster Care Association of WA Inc – Information, Advice and Support Service
Foundation Housing Limited – Foundation Housing - Lodgings
Frank Konecny Community Centre Inc
- – Family Support Service
- – Frank Konecny Family Centre Program

Fremantle Multicultural Centre Inc – Crisis Accommodation for Refugees and Migrants
Fremantle Wesley Mission – Financial Counselling
- – Wesassist

Fusion Australia Ltd
- – Cameliers Guesthouse
- – Supported Accommodation Services for Young People - Bentley Fusion Student Household Service

Gawooleng Yawoodeng Aboriginal Corporation
- – Gawooleng Yawoodeng Aboriginal Family Support Service
- – Kununurra Crisis Accommodation Centre

Geraldton Regional Community Education Centre Association (Inc)
- – Geraldton Family and Youth Support Service
- – Geraldton Family Counselling Service

Geraldton Resource Centre Inc
- – Geraldton Resource Centre Financial Counselling Service
- – Private Rental Accommodation Casework - PRAC

Golden Mile Community House Inc
- – Golden Mile Family Support & Development Unit
- – Goldfields Family Counselling Service

Goldfields Women's Refuge Association – Goldfield's Womens Refuge Finlayson House
Goomalling Gumnuts Incorporated – Goomalling Gumnuts Occasional Child Care Service
Gosnells Community Legal Centre (Inc)
- – Gosnells Financial Counselling Service
- – Maddington Financial Counselling Service

Granny Spiers Community House Inc
- – Granny Spiers Community House
- – Granny Spiers Financial Counselling Service
- – Granny Spiers Occasional Care Service

Great Mates Limited
- – Great Mates Armadale Youth Accommodation Service
- – Great Mates Fremantle Youth Accommodation

Greenfields Family Centre Inc – Greenfields Family and Community Centre
Harvey Health & Community Services Group Inc – Harvey Family Support Service
Harvey Occasional Child Care Centre Inc – Harvey Occasional Child Care
Health Agencies of the Yilgarn Inc – Southern Cross Crisis House
Hedland Women's Refuge Inc – Hedland Women's Refuge
Herdsman Neighbourhood Centre Association – Herdsman Neighbourhood Centre
High Wycombe Out of School Care Centre Inc – High Wycombe Family Centre - High Wycombe
Hills Community Support Group Inc – Swan View Youth Service
Hudson Road Family Centre Inc – Hudson Road Family Centre
Hyden Occasional Child Care Assoc Inc – Hyden Occasional Child Care Association

In Town Centre Incorporated – Shoe String Cafe
Incest Survivors Association Inc – Child Sexual Abuse Treatment Service - Perth Metropolitan Area
Jardamu Women's Group Aboriginal Corporation – Jardamu Safe House
Jarlmadangah Burru Aboriginal Corporation – Jarlmadangah Burru Child Care Service
Jerramungup Occasional Childcare Association Inc – Jerramungup Occasional Childcare Service
Jewish Community Services of Western Australia Inc – Rae Lenny Shalom House
Jigalong Community Inc – Jigalong Family Safety Program
Jobs South West Inc
- Busselton - Margaret River Youth Service
- Manjimup Youth Outreach Program
- Youth Outreach Service

Joondalup Family Centre Inc – Joondalup Family Centre
Joondalup Youth Support Services (Inc) – Joondalup Youth Support Services
Jungarni-Jutiya Alcohol Action Council Aboriginal Corporation
- Family Support Service (Halls Creek)
- Financial Counselling Service (Halls Creek)

Jurien Youth Group Inc – Jurien Youth Group
Kalbarri Occasional Child Care Incorporated – Kalbarri Occasional Child Care
Kalumburu Aboriginal Corporation – Kalumburu Family Safety Project
Karingal Neighbourhood Centre Inc
- Karingal Neighbourhood Centre
- Paraburdoo Youth Service

Karratha Family Centre Inc – Karratha Family Centre
Karratha Youth Housing Project Inc
- Karratha Youth Housing Project Outreach Service
- Karratha Youth Housing Project Residential

Katanning Community Childcare Centre Inc – Katanning Community Childcare Centre
Katanning Regional Emergency Accommodation Centre – Katanning Regional Emergency Accommodation Service
Kimberley Aboriginal Law and Culture Centre (Aboriginal Corporation) – Services for Young People - Fitzroy Valley
Kimberley Community Legal Services Inc – Financial Counselling Services - Kununurra
Kingfisher Park Family Centre Inc – Kingfisher Park Family Centre
Kojonup Occasional Care Centre Inc – Kojonup Occasional Care Centre
Kulungah Myah Family Centre Inc – Kulungah Myah Family Centre
Kununurra Neighbourhood House Inc – Kununurra Neighbourhood House Family Support Service
Kununurra Youth Services Inc
- Services for Young People - East Kimberley
- Services for Young People Kununurra

Kurungal Council Inc – Wangkatjunka Best Start Service
Kuwinywardu Aboriginal Resource Unit – Carnarvon Financial Counselling Service
Kwinana Early Years Services Incorporated – Kwinana Early Years Services Inc
Lake Jasper Project (Aboriginal Corporation) – Lake Jasper Youth Service
Learning Centre Link Inc – Association of Community, Neighbourhood and Learning Centres
Living Stone Foundation Inc – Dads@Lifeline Service
Local Information Network Karratha Inc
- LINK Domestic Violence Advocacy and Victim Support Service
- Parenting Information Project Service

Looma Community Inc
- Looma Child Care Centre
- Looma Family Safety Project

Manjimup Family Centre Inc – Manjimup Family Support Service
Marangaroo Family Centre Inc – Marangaroo Family Centre
Marnin Bowa Dumbara Aboriginal Corporation
- Derby Family Healing Centre
- Family and Domestic Violence Support and Outreach Service

Marninwarntikura Fitzroy Women's Refuge – Fitzroy Women's Shelter
Marnja Jarndu Women's Refuge Inc
- Marnja Jarndu Mobile Outreach Service
- Marnja Jarndu Women's Refuge

Mawarnkarra Health Service Aboriginal Corporation – Munga Tharndu Maya

Meerilinga Young Children's Services Inc
- – Aboriginal Parent Support Service
- – Dads in the Early Years Project
- – Family Centre Management Service - Woodvale
- – Meerilinga Family Centre - Beechboro
- – Meerilinga Parent Link Fremantle
- – Parent Link Home Visiting Service - Midland/Forrestfield

Mercy Community Services Incorporated
- – Family Support and Community Neighbourhood House - Girrawheen/Koondoola
- – Mercy Community Services - Placement Service
- – Mercy Community Services Youth Services
- – Support Service for Young Parents

Metropolitan Migrant Resource Centre Inc
- – Family Support Service
- – Multicultural Family Support and Development Service

Midland Information, Debt & Legal Advocacy Service Inc – Financial Counselling Service

Mission Australia ACN 000 002 522
- – Financial Counselling Service for Young People
- – Girrawheen Youth and Family Support Service
- – Navig8
- – Perth City Mission - Family Support and Accommodation Service
- – Support Service for Young Parents in Youth SAAP
- – Youth Accommodation and Support Service

Moora Youth Group Inc – Moora Youth Service

Moorditch Gurlongga Association Inc
- – Aboriginal Early Years Support Service - Armadale Health Service Area
- – Moorditch Koolaak Housing Service

Mullewa Occasional Care Service Inc – Mullewa Occasional Care Centre

Multicultural Services Centre of Western Australia
- – Multicultural Services Centre
- – Support and Advocacy Service for Migrants in Private Rental Accommodation - Metropolitan Area

Mundaring Sharing Inc – Little Possums Sharing Centre

Mungullah Community Aboriginal Corporation – Practical In Home Support Service - Mungullah Aboriginal Community

Nannup Occasional Child Care Association Inc – Nannup Occasional Child Care Service

Nardine Wimmin's Refuge – Nardine Wimmin's Refuge

Narembeen Numbats Occasional Child Care Assoc Inc – Narembeen Numbats Occasional Child Care Centre

Narrogin Youth Support Association Inc – Narrogin Financial Counselling Service

Newman Neighbourhood Centre Inc – Newman Neighbourhood Centre

Newman Women's Shelter Inc – Newman Women's Shelter

Ngaanyatjarra Pitjantjatjara Yankunytjatjara Women's Council Aboriginal Corporation (NPYWC) – Ngaanyatjarra Pitjantjatjara Yankunytjatjara Women's Council Domestic Violence Service

Ngala Incorporated
- – Family Centre Management Service (Noranda)
- – Ngala Early Parenting Centre
- – Ngala Early Parenting Community Service

Ngaringga Ngurra Aboriginal Corporation – Ngaringga Ngurra Safe House

Ngoonjuwah Council Aboriginal Corporation – Halls Creek Occasional Care Service

Ngunga Group Women's Aboriginal Corporation
- – Derby Financial Counselling Information and Support Service
- – Ngunga Women's Group Family Support and Development
- – Onyon Child Care Centre

Nintirri Centre Inc
- – Karijini Family Violence Advocacy, Support and Counselling Service
- – Nintirri Neighbourhood Centre

Nirrumbuk Aboriginal Corporation – Broome Youth Accommodation Service

Noah's Ark Toy Library & Resource Centre Inc – Noah's Ark Toy Library Holiday Program

Northampton Occasional Child Care Association Inc – Northampton Occasional Child Care

Northcliffe Family Centre Inc
- – Northcliffe Family Centre
- – Northcliffe Occasional Child Care Centre

Northern Districts Community Support Group Inc – Morawa Family Counselling Service

Nyoongar Patrol System Inc – Nyoongar Patrol Youth Outreach

Onslow Occasional Child Care Association Inc – Onslow Occasional Child Care Centre

Oombulgurri Association Incorporated – Oombulgurri Best Start Program

Orana House Inc
- – Domestic Violence Advocacy and Support Service - DVAS Central
- – Orana Women's Refuge

Ord Valley Aboriginal Health Services Aboriginal Corporation
- – Service For Young People - East Kimberley
- – Services For Young People - Kununurra

Outcare Inc – Outcare Occasional Care Program
Pandanus Park Aboriginal Corporation – Pandanus Park Child Care
Pannawonica Occasional Child Care Inc – Pannawonica Occasional Care Centre
Paraburdoo & Tom Price Youth Support Association – Tom Price Youth Service
Parents Without Partners (WA) Inc – Parents Without Partners Service
Parkerville Children and Youth Care Incorporated
- – Jenny House Program
- – Out of Home Care Children
- – Out of Home Care Youth
- – Parent's and Children's Therapeutic Service
- – Support and Counselling Services For Children In Family Supported Accommodation (Northern Suburbs including Perth, Joondalup & Midland)

Patricia Giles Centre Inc
- – Aboriginal Early Years Support Service (North West Metropolitan Area)
- – Damara House
- – Patricia Giles Centre
- – Patricia Giles Centre Counselling Service for Women
- – Patricia Giles Children's Counselling Service

Peel Community Development Group Inc – Street Net Service (Peel Region)
Peel Youth Programme Inc – Peel Youth Programme Services for Young People - Mandurah
Perth Asian Community Centre Inc – Perth Asian Community Centre
Perth Inner City Housing Association Inc – Perth Inner City Housing
Perth Inner City Youth Service Inc – Household Network
Pilbara Community Legal Service Inc
- – Hedland Financial Counselling Service
- – Karratha Financial Counselling Service
- – Newman Financial Counselling Service
- – Roebourne Financial Counselling Service

Pineview Community Kindergarten Incorporated – Pineview Occasional Care Program
Pineview Occasional Care Inc – Pineview Occasional Care Program
Playgroup WA Inc – Field Liaison Service
Port Hedland Sobering Up Group Inc – Hedland Homeless Support Service
Rainbow Coast Neighbourhood Centre Inc – Rainbow Coast Family Services
Relationships Australia (Western Australia) Inc – Family Abuse Treatment Service - Metropolitan Area
Resource Unit for Children With Special Needs Inc – Rural Playgroup Support Service - Murchison and Pilbara
Roberta Jull Community Care Association Inc
- – Family Support Program
- – Roberta Jull Youth and Family Counselling Service

Roberta Jull Family Day Care Association Inc – Family Support Program
Roebourne Youth Centre Inc – Roebourne Youth Centre
Roleystone Neighbourhood Family Centre Inc – Roleystone Neighbourhood Family Centre
Roleystone Neighbourhood House Inc – Roleystone Neighbourhood House
Rostrata Family Centre Inc – Rostrata Family Centre
Safecare Inc
- – Safecare Bunbury Program
- – Safecare Families Program
- – Safecare Young Peoples' Program

Saints Care Limited – The Homestead Kingsley Family Centre

Salvation Army (WA) Property Trust
- – Balga Family Accommodation Service
- – Balga Family Support Services
- – Balga Financial Counselling Service
- – Byanda/Nunyara
- – Crossroads West - Kalgoorlie Boulder Youth Accommodation Service
- – Crossroads West - Landsdale House
- – Crossroads West - Oasis House
- – Geraldton Family Crisis Centre
- – Kalgoorlie Emergency Accommodation and Referral Service
- – Lentara Men's Hostel
- – Onslow Family and Domestic Violence
- – Salvation Army Bridge House
- – Salvation Army Bunbury Family Crisis Centre
- – Salvation Army Crossroads West Transitional Support Service - Moving to Independence
- – Salvation Army Crossroads West Transitional Support Services - Preparation for Leaving Care and After Care Service - Statewide excluding the Southwest, Peel District and South Rockingham
- – Salvation Army Karratha Women's Refuge
- – Salvation Army Morley - Financial Counselling Service
- – Salvation Army Morley - Youth Service
- – Salvation Army Morley Family Support Service
- – Salvo Careline
- – Tanderra Men's Hostel

Sandalwood Family Centre Inc – Sandalwood Family Centre Inc
Share & Care Community Services Group Inc
- – Djookanka House
- – Djookanka House Outreach Counselling
- – Gwabba Duk Mia Lodge
- – Northam Financial Counselling Service
- – SAAP Contract Service
- – Waminda House Women's Refuge

Shire of Ashburton – Onslow Youth Service
Shire of Denmark – Denmark Youth Support Service
Shire of Derby/West Kimberley – Services for Young People (Derby)
Shire of Dundas – Norseman Youth Service
Shire of Halls Creek – Halls Creek Services for Young People
Shire of Katanning – Katanning Youth Support Service
Shire of Laverton
- – Laverton Crisis Intervention Service
- – Laverton Youth Support Service

Shire of Leonora – Leonora Youth Support Service
Shire of Manjimup – Warren Blackwood Emergency Accommodation Centre
Shire of Meekatharra
- – Meekatharra Family & Domestic Violence Service
- – Meekatharra Youth Service

Shire of Mt Marshall – Mount Marshall Community and Family Support Service
Shire of Mullewa
- – Mullewa Youth Service - SAAP
- – Mullewa Youth Service - Youth & Community

Shire of Mundaring – Parent/Adolescent Conflict Counselling Service
Shire of West Arthur – Westcare Family Support Service
Short Term Accommodation for Youth Inc – Short Term Accommodation for Youth (STAY)
South Coastal Women's Health Services Association (Inc) – Family Abuse Advocacy Support Team - FAAST
South Lake Ottey Family and Neighbourhood Centre
- – South Lake Family Centre Program
- – South Lake Family Support Service

South West Counselling Inc – South West Counselling Service
South West Emergency Care for Children Inc – South West Emergency Care for Children
South West Refuge Inc – South West Refuge
Southcare Inc
- – Financial Counselling Service - Manning South Care Financial Counselling Service
- – Southcare Aboriginal Family Support Service

Southern Agcare Inc
- Central Great Southern Aboriginal Early Years Support Service
- Mobile Family Counselling Service

St Bartholomew's House Inc – Appelton Hostels
St Nicholas Financial Counselling Service – St Nicholas Financial Counselling Service
St Patrick's Community Support Centre
- Hannick House
- South West Metropolitan Housing Project
- St Patrick's Meals and Day Centre

Stand By Me Youth Service (WA) Inc – Stand By Me Youth Service
Starick Services Inc
- Children's Service
- Mary Smith Refuge
- Starick House Refuge
- Support Prevention Education Advocacy Referral Service - SPEARS

Sudbury Community House Association – Sudbury Community House
Sussex Street Community Law Service Inc – Sussex Street Financial Counselling Service
Swan City Youth Service Incorporated
- Swan City Street Work Program
- Swan City Youth Service

Swan Emergency Accommodation Inc
- Swan Emergency Accommodation - Families Service
- Swan Emergency Accommodation - Karnany Service
- Swan Emergency Accommodation - Youth

The Boodie Rats (Mukinbudin Occasional Care) Inc – Mukinbudin Occasional Care Service
The Bunbury Community and Child Care Association (Milligan House) Inc – Milligan House Family Support Service
The Gowrie (WA) Inc
- Leeming Family Centre
- The Gowrie Family and Community Support Service
- The Gowrie Financial Counselling Service

The Lucy Saw Centre Association Inc
- Lucy Saw Centre
- Lucy Saw Centre Outreach Support Service for Family and Domestic Violence

The Roman Catholic Archbishop of Perth – Anawim Women's Refuge
The Samaritans Incorporated – 24 Hour Telephone Crisis Support Service
Town of Bassendean – Bassendean Youth Service
Town of Kwinana
- Kwinana Detached Youth Program - SAAP
- Kwinana Detached Youth Program - Youth & Community
- Practical In Home Support Service - Kwinana

UnitingCare West
- Creditcare 93 William Street, Perth
- Creditcare Maylands
- Fremantle Regional Indigenous Family Violence Service
- Fremantle Wesley Mission - Wilf Sargent House
- Fremantle Wesley Mission - Wyn Carr House
- Mofflyn Tertiary Preservation Service - Building Strengths
- Reunification Service - Family Connections
- UnitingCare West Homelink Service
- UnitingCare West Residential Program
- Wesley Mission Perth - Tranby Day Centre

Victoria Park Youth Accommodation (Inc)
- Support Service for Young Parents
- Victoria Park Youth Accommodation Service

Volunteer Centre Of Western Australia (Inc)
- Statewide Volunteer Support Service
- YVolunteer Program

WA No Interest Loans Network Inc – No Interest Loan Service (Statewide)
Waikiki Community & Family Centre Inc – Waikiki Community & Family Centre

Wanslea Family Services Incorporated
- Lower Great Southern Aboriginal Early Years Support Service
- Preparation for Leaving Care and After Care Services - Peel and South Rockingham
- Professional Foster Care Service - Metropolitan Area
- Wanslea Emergency Foster Care
- Wanslea Family Enhancement Service
- Wanslea Tertiary Family Preservation Service

Waratah Christian Community Inc – Family Centre Management Service - Falcon

Waratah Support Centre (South West Region) Inc
- Kids and Teens Waratah Child Sexual Abuse Treatment Service
- Kids and Teens Waratah Children's Domestic Violence Counselling Service
- Waratah Family Abuse Intervention Service

Waroona Community Centre Inc – Waroona Family Support and Youth Service

West Stirling Neighbourhood House Inc – West Stirling Neighbourhood House

Westaus Crisis and Welfare Service Inc – Support and Advocacy Services for People in Private Rental Accommodation - Peel Region Mandurah

Westerly Family Centre Inc – Westerly Family Centre

Western Australian Council of Social Service Inc – WACOSS General Service Agreement: Encompassing the Development and Support of the Community Services Sector

Western Institute of Self Help (WISH) Inc – Support and Self Help Service

Wheatbelt Aboriginal Corporation
- Gwabba Duk Mia Lodge
- Indigenous Family Violence Prevention and Support Service (Northam)

Wheatbelt Agcare Community Support Services Inc – Wheatbelt Agcare Family Counselling Service

Whitford Family Centre Inc – Whitford Family Centre

Wirraka Maya Health Service Aboriginal Corporation – Wirraka Maya Family Violence Program

Women's Council for Domestic and Family Violence Service (WA) Inc – Women's Council for Domestic and Family Violence Service - Statewide

Women's Health Care Association Inc – Multicultural Women's Advocacy Service

Wongan Cubbyhouse Inc – Wongan Cubbyhouse Occasional Care Program

Woodlupine Family Centre Inc – Woodlupine Family Centre - Forrestfield

Wyndham Family Support Inc
- Financial Counselling Services - Wyndham
- Wyndham Family Support Service

Yaandina Family Centre Inc
- Roebourne Indigenous Child Sexual Abuse Response Service
- Yaandina Family Support Service

Yahnging Aboriginal Corporation
- Aboriginal Family Support and Development Service
- Indigenous Family Violence Prevention and Support Services (Mirrabooka)
- Yahnging Family Housing Service

Yangebup Family Centre Inc
- Yangebup Family Centre Occasional Care Program
- Yangebup Family Centre

Yilgarn Occasional Child Care Centre Inc – Southern Cross Occasional Child Care Centre

YMCA of Perth Youth and Community Services Inc
- LYNKS Counselling Service
- Services for Young People Cannington YMCA Southern Suburbs Mobile Youth Service
- Streetsyde - Emergency Youth Accommodation

Yorganop Child Care Aboriginal Corporation – Yorganop Placement Service

Yorgum Aboriginal Corporation
- Child Sexual Abuse Treatment For Aboriginal People
- Counselling Service for Aboriginal Children Experiencing Family Violence

Youth Involvement Council Inc
- Lawson Street Youth Centre
- Youth Crisis Accommodation

Youth Legal Service Inc – Financial Counselling Service for Young People (Metropolitan Area)

Zonta House Refuge Association Inc – Zonta House Refuge Association

YOUTH DEVELOPMENT HOLIDAY PROGRAM GRANTS

Agencies for South West Accommodation Inc
All Saints Anglican Church Gosnells
Armadale, Gosnells & Districts Youth Resources Inc
Balga Detached Youth Work Project Inc
Balga-Morley Police & Citizen's Youth Club
Ballajura Youth Community Venture Inc.
Bidyadanga Aboriginal Community La Grange Inc
Brunswick District Community Association Inc
Carnarvon Police & Citizen's Youth Club
Centrecare Inc
City of Belmont
City of Canning
City of Cockburn
City of Fremantle
City of Gosnells
City of Joondalup
City of Mandurah
City of Wanneroo
Collie Family Centre Inc
Collie Police & Citizens Youth Club
Eastern Goldfields YMCA (Inc)
Escape Youth Centre
Fairbridge Western Australia Inc
Fremantle Police & Citizens Youth Club
Geraldton Police & Citizen's Youth Club
Geraldton Streetwork Aboriginal Corporation
Islamic Resource Centre
Kalumburu Aboriginal Corporation
Karratha Youth Housing Project Inc
Katharine Susannah Pritchard Foundation Inc
Langford Aboriginal Association
Leeuwin Ocean Adventure Foundation
Nannup Telecentre Inc
Network Family Support
Northcliffe Family Centre Inc
Parkerville Children and Youth Care Incorporated
Quinninup Community Association Inc
Salvation Army (WA) Property Trust - Karratha
Salvation Army (WA) Property Trust - Morley
Seventh Day Adventist Church
Shire of Boddington
Shire of Boyup Brook
Shire of Capel
Shire of Cuballing
Shire of Dardanup
Shire of Denmark
Shire of Dundas
Shire of Halls Creek
Shire of Kalamunda
Shire of Katanning
Shire of Kondinin
Shire of Laverton
Shire of Meekatharra
Shire of Moora
Shire of Mt Magnet
Shire of Mullewa
Shire of Murray
Shire of Nannup
Shire of Northam
Shire of Roebourne
Shire of Wyalkatchem
Shire of Wyndham/East Kimberley
Shire of Yalgoo

Shire of York
South Perth Church of Christ Inc
Subiaco Police & Citizens Youth Club
Support Housing and Action for Collie Kids
Swan City Youth Service Incorporated
The Association for the Blind of WA Inc
The Lucy Saw Centre Association Inc
Town of Bassendean
Town of Kwinana
Town of Vincent
Victoria Park Arts Council
Walpole Sport and Recreation Centre Inc
Warnbro Community Church of Christ Inc
Waroona Community Centre Inc
Westonia Telecentre
Yallambee Inc
Youth Involvement Council Inc

Office for Children and Youth

Amanda Young Foundation – Young Leaders Eco - Health Summit Program
Anglican Youth Ministries – Anglican Youth Ministries - Youth Development Program
Australia Day Council of WA
- – Student Citizenship Awards
- – Rejoice Outback Australia Program

Boystown Ltd – The Western Australian Support Service to Kids Help Line
Churches Commission on Education – Chaplaincy Services in Government Schools Program
Eastern Goldfields YMCA (Inc) – Aspire Program
Fairbridge Western Australia Inc – Celebrating Opportunities of Life (COOL Program)
Guides Western Australia Inc – Development of Guides In WA
Joint Commonwealth Societies Council of WA – Joint Commonwealth Societies Council of WA - Commonwealth Day Youth Rally & Speech & Leadership Contest Programs
Leeuwin Ocean Adventure Foundation – Leeuwin Youth Development Program
Salvation Army (WA) Property Trust – Salvation Army - Youth Development Service
Scripture Union – Scripture Union - Residential & Non Residential Programs/Drama & Workshop Presentations Program
The Boy's Brigade Western Australia – Youth Activities Program
The Duke of Edinburgh's Award (WA Division) – The Duke of Edinburgh's Award Program
The Girl's Brigade Western Australia Inc – Youth Activities Program
The Scout Association of Australia Western Australian Branch
- – Developing of Scouting in WA
- – Youth Leadership Program

Uniting Church In Australia WA Branch – Uniting Church Ministry - Youth Council Youth Development Program
Western Australian Federation of Rural Youth – Western Australian Federation of Rural Youth - Youth Development Program
YMCA of Perth Youth and Community Services Inc – YMCA Perth - Youth Parliament Program, Achieving Successful Youth Programs that Encourage Initiative Responsibility and Esteem
Young Achievement Australia – Business Skills Program
Young Christian Students Movement – Young Christian Students Movement - Youth Development Service Program
Youth Affairs Council of Western Australia – Youth Development Program
Youth Focus Inc. – Youth Support and Counselling Program

Office for Seniors Interests and Volunteering

Carers Association of WA
- – Carers Counselling Line - Statewide
- – Carers Health Awareness & Retreats Program

City of Geraldton – QE II Seniors Resource Centre
Playgroup WA (Inc) – The Intergenerational Playgroup Service
Wanslea Family Services Inc – Grandcare

GRANT AGREEMENT FUNDING
Active Ageing and Seniors Card Support Service
Bankwest Seniors Week Lotterywest Community Grants
Bridgetown Family & Community Centre Inc
Council on the Ageing (WA) Inc
Fairbridge Western Australia
Grandfamiliies Support Initiatives Grants Program

Intergenerational Booklet and Brochure
Leeuwin Ocean Adventure Foundation
Playgroup WA (Inc)
Seniors Recreation Council of WA Inc
The Smith Family
VolunteerRight Project
WACOSS
Wanslea Family Services

YELLOW RIBBON INTERGENERATIONAL PROJECT
Midwest Yellow Ribbon for Life Inc

INTERGENERATIONAL ACTIVITIES 2006 COMMUNITY GRANTS PROGRAM ALBANY
Albany Aboriginal Corporation
Albany Lions Community Care
Manjimup Family Centre Inc
Over 50's Recreation Association Albany Inc
Shire of Katanning

INTERGENERATIONAL ACTIVITIES 2006 COMMUNITY GRANTS PROGRAM GERALDTON
City of Geraldton
Geraldton Grammar School
Geraldton Historical Society, Greenough Pioneer Museum
Geraldton Historical Society, Lighthouse Keepers Cottage
Geraldton Surf Lifesaving Club
Midwest Community Living Association Inc
RSL Care
Shire of Mount Magnet

VOLUNTEER RESOURCE CENTRES
Albany & Regional Volunteer Service (Inc) – Albany and Regional Volunteer Service
Busselton Dunsborough Environment Centre Inc – Busselton Dunsborough Volunteers
City of Armadale – Armadale Gosnells Volunteer Resource Centre
City of Cockburn – City of Cockburn Volunteer Resource Centre
City of Fremantle – Fremantle Volunteer Service
City of Melville – Melville Volunteer Resource Centre
City of Nedlands – Nedlands Volunteer Referral Centre
City of Swan – Swan Volunteers
Kalgoorlie Boulder Volunteer Centre Inc – Kalgoorlie Boulder Volunteer Centre
Manjimup Volunteer Resource Centre – Volunteer Resource Centre Grant
Nannup Telecentre Inc – Nannup Volunteer Resource Centre
Peel Volunteer Referral Agency Inc – Peel Volunteer Resource Centre
Shire of Esperance – Esperance Volunteer Resource Centre
Town of Port Hedland – Volunteer Resource Centre Grant
Volunteer South West Inc – Volunteer South West
Wickepin District Resource and Telecentre (Inc) – Wickepin Volunteer Resource Centre

2006 THANK A VOLUNTEER DAY COMMUNITY GRANTS
Metropolitan
Armadale Volunteer Resource Centre
Australian Asian Assoc of WA
Christmas Island Neighbourhood Centre
City of Cockburn – Cockburn Volunteer Resource Centre
City of Fremantle – Fremantle Volunteer Resource Centre
City of Joondalup
City of Melville – Melville Volunteer Resource Centre
City of South Perth
City of Stirling
City of Swan – Swan Volunteers
City of Wanneroo – Volunteer Hub Project
Even Keel Bi-Polar Support Association Inc
Gosnells Women's Health Service
Headwest Inc
Hotham Valley Tourist Railway Inc

Seniors Recreation Council of WA (Peel Branch)
The Oaktree Foundation
The United Eritrean Assoc of WA INC
Town of Bassendean

2006 THANK A VOLUNTEER DAY COMMUNITY GRANTS

Country

Albany & Regional Volunteer Service
Busselton Dunsborough Environment Centre
Cue Telecentre Inc
Greenbushes Ratepayers & Residents Association Inc
Kalgoorlie Boulder Volunteer Resource Centre
Koorda Telecentre Inc
Manjimup Volunteer Resource Centre
Marble Bar Telecentre
Mullewa Street Festival Committee
Nannup Volunteer Resource Centre
Pemberton Community Telecentre
Perenjori Shire Council
Shire of Ashburton
Shire of Boddington
Shire of Bruce Rock
Shire of Coorow
Shire of Corrigin
Shire of Esperance – Esperance Volunteer Resource Centre
Shire of Harvey
Shire of Irwin
Shire of Murray
Shire of Three Springs
Shire of Toodyay
Shire of Waroona
Shire of Wongan-Ballidu
Shire of Woodanilling
Shire of Wyndham East Kimberley
Town of Port Hedland
Upper Gascoyne Health & Recreation Group
Volunteer South West Inc (Bunbury)
Volunteer South West Inc (Collie)
Walpole Community Resource Telecentre
Westonia Telecentre Inc
Wickepin District Resource & Telecentre Inc

WORLD HEALTH ORGANISATION AGE-FRIENDLY CITIES INDEX PROJECT

City of Melville
Council on the Ageing
Living Longer Living Stronger Program

2006 SMALL RURAL GRANTS PROGRAM

Badgingarra Bowling Club Inc
Bay of Isles Leisure Centre
Broome Aged and Disabled Services
Esperance Senior Citizens Centre
Northam Church of Christ Inc
Shire of Bruce Rock
Women's Health Resource Centre Inc

VOLUNTEER RESOURCE CENTRE ALLIANCE SUPPORT PROJECT

Volunteering Western Australia Inc

2007 INTERGENERATIONAL COMMUNITY GRANTS PROGRAM GERALDTON

Isolated Children's Parent's Association WA (Inc)
Women's Health Resource Centre

2007 INTERGENERATIONAL COMMUNITY GRANTS PROGRAM ALBANY
Armadale Domestic Violence Project Inc - Armadale Domestic Violence Intervention Project
Centacare Kimberley – Kimberley Regional Domestic Violence Committee
Central Agecare
Chrysalis Support Service Inc
City of Albany
City of Fremantle – Family and Domestic Violence Alliance, Fremantle
Eastern Regions Domestic Violence Prevention Committee Inc – Eastern Region Domestic Violence Agencies Network
Family and Domestic Violence Unit
Geraldton Regional Community Education Centre Inc
Goldfields Women's Health Care Association Inc - Goldfields Family Violence Prevention Committee
Great Southern Family Violence Intervention Council Inc
Lucy Saw Centre – South Metropolitan Integrated Family Abuse Service
Orana House Inc – Domestic Violence Advocacy Service Central
Pat Thomas House – Peel Regional Family Violence Response
Patricia Giles Centre Inc – Joondalup Domestic Violence Project
Pilbara Regional Domestic Violence Council Inc
Shire of Katanning
South West Regional Domestic Violence Committee
Wheatbelt Management Resource Committee – Wheatbelt Regional Family and Domestic Violence Committee

Family and Domestic Violence Unit

REGIONAL COORDINATION
Armadale Domestic Violence Intervention Project Inc – Armadale Domestic Violence Intervention Project
Centacare Kimberley – Kimberley Regional Domestic Violence Project
Central Agcare – Wheatbelt Regional Coordinated Response to Family and Domestic Violence
Chrysalis Support Service Inc – Geraldton Regional Domestic Violence Project
City of Fremantle – Family and Domestic Violence Alliance, Fremantle
Eastern Region Domestic Violence Services Network Inc – Eastern Regions Domestic Violence Intervention Project
Eastern Regions Domestic Violence Prevention Council Inc – Eastern Regions Domestic Violence Intervention Project
Geraldton Regional Community Education Centre – Geraldton Regional Domestic Violence Project
Goldfields Women's Health Care Centre Inc – Goldfields Regional Domestic Violence Project
Great Southern Family Violence Intervention Council Inc – Great Southern Family Violence Intervention Project
Men's Outreach Service Inc – Kimberley Regional Domestic Violence Project
Orana House Inc – Domestic Violence Advocacy Support Central
Pat Thomas Memorial Community House – Peel Regional Family Violence Response
Patricia Giles Centre Inc – Joondalup Domestic Violence Project
Pilbara Regional Domestic Violence Committee Inc – Pilbara Regional Domestic Violence Prevention Committee
The Lucy Saw Centre Association Inc – South Metropolitan Integrated Family Abuse Service
Wheatbelt Resource Management Committee Inc – Wheatbelt Regional Coordinated Response to Family and Domestic Violence

GRANTS
Cat Haven – Domestic Violence Fund
Edith Cowan University – PhD Scholarship Domestic Violence, Mental Health and Substance Abuse Research
Nulsen Haven Association Inc – Disabilities Training Manual Project
South West Women's Refuge – Pause for Paws Project
Women's Healthcare Association Inc – Multicultural Women's Advocacy Service Peer Support Groups
Women's Council for Domestic and Family Violence Services – Pilot Peer Education and Support Project
Women's Council for Domestic and Family Violence Services – 2007 Silent Domestic Violence Memorial March

Appendix 2: Advisory Committees

Membership of each committee is as at 30 June 2007 unless otherwise stated.

Department for Child Protection

ADOPTION ACT LEGISLATIVE REVIEW COMMITTEE (established 2006, ceased May 2007)

Membership (upon cessation)

Hon Louise Pratt MLC	Chairperson
Justice Carolyn Martin	Family Court of Western Australia
Tara Gupta	Department for Child Protection
Mercurio Cicchini	Clinical psychologist

Terms of reference

- Section 146 of the *Adoption Act 1994* states that the Minister must carry out a review of the operation and effectiveness of the Adoption Act 1994 taking into account:
  - the implementation of the administration of the Act
  - the extent to which members of the public are aware of the effects of the Act
  - the effect of the Act on birth parents, adoptees and prospective adoptive parents and the relatives of parties to adoptions
  - any other matters as appear to the Minster to be relevant to the operation and effectiveness of the Act.

Reports to the Minister for Child Protection.

ADOPTION APPLICATIONS COMMITTEE (established 1994)

Membership

Judy Wilkinson (Chair)	Department for Child Protection
Colin Keogh (Deputy Chair)	Department for Child Protection
Leena Bakshi	Department for Child Protection
Hans-Willem van Hall	Department for Child Protection
Margaret van Keppel	Clinical psychologist (independent member)
Deborah Foster-Gaitskell	Clinical psychologist (independent member)
Annette Maloney	Mothercraft nurse (independent member)

Terms of reference

- Consider whether or not persons who have applied to the Director General under section 38(1) of the Adoption Act 1994 are suitable for adoptive parenthood
- Approve or not approve such persons as prospective adoptive parents, generally section 13(1); or recommend to the department the age, origins, ethnic background, medical, behavioural or psychological care of a child whom the applicant(s) is/are suitable to adopt, section 13(2).

Reports to the Director General, Department for Child Protection.

ADVISORY COUNCIL ON THE PREVENTION OF DEATHS OF CHILDREN AND YOUNG PEOPLE (established 2003)

Membership

Prof Fiona Stanley AC (Chair)	Telethon Institute for Child Health Research
Colleen Hayward (Deputy Chair)	Telethon Institute for Child Health Research
Dawn Bessarab	Aboriginal and Torres Strait Islander social worker
Judy Hogben	Department for Child Protection
Dr Jane Freemantle	Telethon Institute for Child Health Research
Dr Judith Straton	Department of Health
Dr Robyn Lawrence	Child and Adolescent Health Service, Princess Margaret Hospital
Dr Jacquie Scurlock	Princess Margaret Hospital
Ian Carter	Anglicare WA Inc
Wendy Hobley	Parent representative
Evelyn Vicker	Office of the State Coroner

Terms of reference

- Review and analyse data, information and research relating to the causes of deaths of children and young people, identify patterns and trends relating to those deaths, and consider pathways to prevention
- Identify areas that would benefit from further research and consider linkages of data to better inform pathways to prevention
- Evaluate the effectiveness of interventions designed to reduce or prevent deaths of children and young people, and identify policies, programs and practices that are successful in reducing or preventing deaths of children and young people
- Formulate recommendations to be implemented by government and non government organisations and by the community for the prevention or reduction of deaths of children and young people
- Undertake other functions relating to the promotion of the health, safety and wellbeing of children as the Minister may direct.

Reports to the Minister for Child Protection, as Chair of the Cabinet Standing Committee on Social Policy.

CARE FOR CHILDREN AND YOUNG PEOPLE ADVISORY COMMITTEE (established 2006)

Membership

Jack Busch PSM (Chair)	Independent member
Fay Alford	Foster Care Association of Western Australia
Debra Carson	Yorganop Childcare Aboriginal Corporation
Michael Clare	University of Western Australia
Dr Frances Crawford	Curtin University of Technology
Pauline Dixon	Children's, Youth and Families Agencies Association
Lisa Laschon	CREATE Foundation
Tricia Lee	Western Australia Council of Social Service Inc
Erica McKinnon	Family Inclusion Network of WA
Vacant	Culturally and linguistically diverse representative
Lance Allen	Youth representative
Rochanna Krann	Youth representative
Nicole Maxwell	Youth representative
Pauline Bagdonavicius	Department for Child Protection
Dr David Vicary	Department for Child Protection

Terms of reference

- Provide advice on the direction of policy and practice issues which will improve outcomes for children and young people who are either in out-of-home care, leaving care or who may be placed in care
- Advise on future directions in out-of-home care in emerging fields of interest identified by the Director General
- Undertake projects which contribute to policy and strategic change related to out-of-home care and undertake other activities as directed by the Director General.

Reports to the Director General, Department for Child Protection.

CASE REVIEW PANEL (established 2006)

Valma Cearns (Chair)	Solicitor (independent member)
Carol Webb (Deputy Chair)	Solicitor (independent member)
Dr Christopher Theunissen	Clinical psychologist (independent member)
Helen Fowler	Clinical psychologist (independent member)
Patrick Wyburn	Social worker (retired) (independent member)
Patricia Langdon	Social worker - Western Australian Aids Council
Jennifer Hannan	Social worker - Anglicare WA Inc
Lynette Minchin	Clinical psychologist (independent member)

Term of Reference

- Review case planning decisions developed by the department for children in the Chief Executive Officer's care.

Reports to the Director General, Department for Child Protection.

CHILD CARE ADVISORY COMMITTEE (established 2004)

www.community.wa.gov.au/DFC/Resources/ChildCare/ChildCareAdvisoryCommittee

Membership

Tim Muirhead (Chair)	Independent member
Jackie Murray	Wheatbelt Organisation for Children's Services
Pamela Ellis-Kane	Communicare Inc
Odette Haley	Pilbara TAFE
Gayle Heron	Liquor, Hospitality and Miscellaneous Workers Union
Christine I'Anson	Ethnic Child Care Resource Agency
Kathleen Pinkerton	Yorganop Child Care Aboriginal Corporation
Rory Vassallo	Child Care Association of WA Inc
Teresa Hutchins	Edith Cowan University
Susan Hudd	Department for Child Protection
Debra Clements	Department for Child Protection
Dr Judith Straton	Department of Health
Lynn Christie	Department of Education and Training

Terms of reference

- Monitor local, state, national and international trends and issues impacting on child care and make recommendations in relation to licensing and quality assurance to improve outcomes for children
- Promote and advocate for the interests of children and parents in government decision-making, policy, planning and practice related to child care
- Advise on and promote good quality child care services as an integrated early year's support and development strategy available to all children in Western Australia.

Reports to the Minister for Communities.

CHILD CARE REGULATIONS CONSULTATIVE COMMITTEE (established 2006)

Membership

Hon Kate Doust MLC	Chair
Maureen Allert	Pilbara Family Day Care and In Home Care Scheme
Christine Cross	Professional Association of Outside School Hours Care Worker
Pamela Ellis-Kane	Family Day Care Sponsors
Bernadette Giambazi	Child Care Association of Western Australia
Gayle Herron	Liquor Hospitality and Miscellaneous Union
Josique Lynch	Carewest
Tim Muirhead	Child Care Advisory Committee
Eddie Powell	Family Day Care Schemes of Western Australia
Bev Sunkar	Family Based Child Care Workers Association
Deborah Clune	Wheatbelt Organisation for Children's Services
Vacant	Community representative
Pauline Bagdonavicius	Department for Child Protection
Lynette Wong	Department of Families, Community Services and Indigenous Affairs

Terms of reference

- Advise the Minister for Communities and the Department for Communities on the further development of regulations for child care
- Advise on and contribute to the process of consultation with the community and the child care sector on the further development of regulations for child care
- Provide advice and support on any other matters pertaining to the further development of the regulations.

Reports to the Minister for Communities.

CHILD DEATH REVIEW COMMITTEE (established 2003)

Membership

Dr Denzil McCotter (Chair)	Independent member
Rosemary Cant	Independent member
Michael Doyle	Independent member
Jocelyn Jones	Independent member
Prof Steven Allsop	Independent member

Terms of reference

- Assist the Director General and the department in the provision of quality services to vulnerable children and their families
- Facilitate accountability of the department's operations through the provision of an additional quality assurance mechanism in particular cases where children have died.

Reports to the Minister for Child Protection.

COMMUNITY ADVISORY GROUP ON THE IMPLEMENTATION OF THE FORD REVIEW OF THE DEPARTMENT FOR COMMUNITY DEVELOPMENT (established 2007)

Membership

Fay Alford	Foster Care Association
Darrell Henry	Ministerial Advisory Council on Child Protection
Basil Hanna	Alliance for Children at Risk
Ian Carter	Alliance for Children at Risk
Lisa Baker	WACOSS
Rae Walter	Ngala/WACOSS
Lisa Laschon	CREATE Foundation
Colleen Hayward	Telethon Institute for Child Health Research

Terms of Reference

- Provide advice to the Minister on the priorities, processes and targets associated with the implementation of the recommendations of the Department for Community Development Review Report
- Provide advice to the Minister regarding on-going mechanisms, advisory structures and other processes that will ensure appropriate consultation and constructive working relationships between non-government agencies and the Department for Child Protection and the Department for Communities
- Hear from and consider matters presented to the group by the key departments
- Provide advice on other matters as agreed by the Minister in consultation with the Advisory Group
- In providing information to the Advisory Group the Minister or departments shall identify what, if any, material shall be treated as confidential; generally members of the Advisory Group will be free to engage in discussions on the work of the group with members of the agencies through which they were appointed
- The Advisory Group shall conclude its advice to the Minister by December 2007.

Reports to the Minister for Child Protection; Communities

GWENN MURRAY IMPLEMENTATION COMMITTEE (established 2006, ceased May 2007)

Membership (upon cessation)

Dr David Vicary (Chair)	Department for Child Protection
Judy Hogben	Department for Child Protection
David Harrison	Department for Child Protection
Colin Simpson	Department for Child Protection
Tricia Lee	Children's, Youth and Families Agencies Association
Lisa Laschon	CREATE Foundation
Dawn Wallam	Secretariat National Aboriginal and Islander Child Care
Fay Alford	Foster Care Association of Western Australia
Brian Dodds	Community and Public Sector Union/Civil Service Association representative

Terms of reference

- Develop and monitor an action plan for implementing the Gwenn Murray report's recommendations
- Monitor progress and outcomes for children in the Chief Executive Officer's care, their carers and support workers against an agreed set of indicators
- Seek quality assurance of the action plan and its implementation from Gwenn Murray, the author of the review
- Provide regular communication about the committee's progress to stakeholders in the out-of-home care sector
- Provide regular updates and advice to the Minister for Community Development on progress in implementing the action plan
- Produce an interim report at six months and a final report when the report's recommendations have been implemented.

Reports to the Minister for Child Protection.

MINISTERIAL ADVISORY COUNCIL ON CHILD PROTECTION (established 2003)

www.childprotectioncouncil.com.au

Membership

Hal Jackson (Chair)	Independent member
Darrell Henry (Deputy Chair)	Clinical psychologist
Sue Ash	Community representative
Det Supt Shayne Maines	Western Australia Police
Mary Cowley	Department of Indigenous Affairs
Francis Lynch	Ruah Community Services
Lesley McComish	Department of the Attorney General
Pauline Bagdonavicius	Department for Child Protection
Sandra Spadanuda	Youth representative
Ruth Sims	Culturally and linguistically diverse community representative
Anita Tan Quigley Su Neo	Culturally and linguistically diverse community representative
Kerry Usher	Department of Education and Training
Dr Peter Winterton	Princess Margaret Hospital for Children

Terms of reference

- Provide the State Government, through the Minister for Child Protection, with timely and expert advice on protective systems for children and young people, and support for the families
- Facilitate the coordination and exchange of expertise and information between representatives of government and non government agencies on matters relating to child protection
- Identify research priorities that will assist in improving child protection outcomes for children and their families
- Advise on and facilitate interagency training on matters relating to child protection
- Undertake projects and other tasks as requested by the Minister.

Reports to the Minister for Child Protection.

SUPPORTED ACCOMMODATION ASSISTANCE PROGRAM STATE ADVISORY COMMITTEE (established 2006)
www.community.wa.gov.au/ DCP/Resources/Accommodation/Homeless+(SAAP)/SAAP_State_Advisory_Committee.htm

Membership

Hon Kay Hallahan AO (Chair)	Independent member
Rev George Davies	Perth Inner City Youth Service
Lynne Evans	St Bartholomew's House Inc
Mark Goerke	Anglicare WA Inc
Matthew Keogh	Starick Services Inc
Janette Kostos	Albany Youth Support Association
Nola Kunnen	Curtin University of Technology
Vivienne Pillay	Multicultural Women's Advocacy Service
Kay Wilson	Marnin Bowa Dumbara Family Healing Service
Vacant	Community representative
Vacant	Community representative
Rebecca Yarnold	Consumer representative
Steve Glew	Department for Child Protection

Ex officio members

Alison Rova	Department of Families, Community Services and Indigenous Affairs
Glenn King	Department of Housing and Works
Wynne James	Office of Mental Health, Department of Health
Eric Dillon	Drug and Alcohol Office, Department of Health
Jenni Perkins	Disability Services Commission

Terms of reference

- Provide advice to the Minister for Child Protection on matters pertaining to SAAP
- Advise on emerging issues as identified by the Minister
- Advise on issues of homelessness as they relate to SAAP
- Contribute to program development and policy in SAAP
- Contribute to the implementation and evaluation of the fifth SAAP Agreement.

Reports to the Minister for Child Protection.

Office for Children and Youth

CADETS WA REFERENCE GROUP (established 2001)

Membership

Fiona Lander (Chair)	Office for Children and Youth
Nicole Badani	Fire and Emergency Services Authority
Sqn Ldr (AAFC) Rob Caldera	Australian Air Force Cadets
Tony Chinnock	Catholic Education Office
Robyn Cooper	St John Ambulance
Maj (AAC) Steve Elliott	Australian Army Cadets
Bronwyn Humphreys	Department of Environment and Conservation
Matthew Hunt	Office for Children and Youth
Geoff Hurren (Executive Officer)	Office for Children and Youth
Kevin Lange	Association of Independent Schools of WA
LCDR Carl Markovic ANC	Australian Navy Cadets
Senior Sergeant Jo McCabe	Western Australia Police Service
Wendy Moss	Surf Life Saving WA
Robert Somerville AM	Department of Education and Training
Derek Tibbits	Australian Red Cross

Terms of reference

- Foster and promote the objectives of the Cadets WA program
- Ensure a high level of coordination and cooperation between the host organisations involved in the program
- Provide strategic advice on policy issues relating to the promotion and development of the program
- Ensure the needs of participating host agencies are met within the objectives and framework of the program
- Encourage the development of cadet training and related activities in the state.

YOUTH MEDIA GROUP (established 1998)

Membership

Ray Della-Polina (Chair)	DP Sourcing
Iain Cameron	The Community Newspaper Group
Kevin Campbell	Community representative
Sir James Cruthers	Community representative
Garry Hawkins	The Sunday Times
Deanne Johnson	Office for Children and Youth
Fiona Lander	Office for Children and Youth
Ian Leggoe	Australia Post
Kylee Payne	Channel 10
Joana Pop	Groove FM
Chris Wharton	Channel 7
Alischa Wunsch	The West Australian

Term of reference

- Promote the positive image of young people by encouraging the media to promote a positive image of young people and provide balanced reporting of youth issues.

Office for Seniors Interests and Volunteering

CARERS ADVISORY COUNCIL
www.community.wa.gov.au/DFC/Communities/Carers/Carers.Advisory.Council.htm
Membership
Lois Gatley (Chair)
Ellen Walker (Deputy Chairperson)
Caitlin Ambrose
Allan Golledge
Patrica Bushby
Clare Masolin
Diedre Timms
Viv Hansen
James McKiernan
Terms of reference

- Report annually on:
  - the performance by reporting organisations of their obligations under the *Carers Recognition Act 2004*
  - compliance or non compliance by reporting organisations with the Act
  - compliance or non compliance by reporting organisations with the Carers Charter
- Work to advance the interests of carers and promote compliance by applicable organisations with the Carers Charter
- Make recommendations to the Minister on fostering compliance by applicable organisations with the Carers Charter
- Secure the views of carers on issues relating to their caring role and provide ongoing advice to the Minister on matters relating to carers
- Provide information and support to the applicable organisations to assist them to comply with the Carers Charter
- Ensure that all carers groups are represented, including younger carers, Indigenous and culturally and linguistically diverse carers and carers from rural and remote areas.

Reports to the Minister for Seniors and Volunteering.

Office for Women's Policy

INDIGENOUS WOMEN'S CONGRESS (established 2003)
www.community.wa.gov.au/DFC/Communities/Women/Indigenous.Congress.htm
Membership

Helen McNeair (Chair)	Gascoyne/Murchison member
Ulli Corbett	National Indigenous Women's Advisory Group representative
Doris Eaton	Pilbara member
Nancy Gordon	Goldfields member
Pat Kopusar	Member
M Weston	Member
June Oscar	Kimberley member
Kerry Stack	Wheatbelt member
Diane Gray	Gascoyne/Murchison deputy
Oriel Green	Perth member
Shirley Hansen	Great Southern member
Shirley Hayward	South West Region member
Sambo Vashti	Goldfields deputy
Lynnley McGrath	Ex officio member

Terms of reference

- Act as a forum to provide comprehensive and representative advice to the Minister for Women's Interests on issues of interest and importance to Indigenous women
- Ensure the State Government is properly informed of the views of Indigenous women in Western Australia on a wide range of issues
- Provide reports and recommendations to the Minister for Women's Interests on matters of particular concern to women
- Establish and maintain effective communication with Indigenous women, relevant organisations and individuals
- Provide consumer feedback on relevant government programs and policies
- Promote equal opportunity for Indigenous women in access to services and facilities, employment, and participation in decision making and community activities
- Report annually to the Minister for Women's Interests through the Office for Women's Policy
- Establish and maintain cooperation with other advisory bodies and relevant machinery at state and Commonwealth levels with a view to coordination of effort and activities
- Work with the Office for Women's Policy to progress strategies for Indigenous women in priority areas.

Reports to the Minister for Women's Interests.

Family and Domestic Violence Unit

ABORIGINAL FAMILY AND DOMESTIC VIOLENCE ADVISORY COMMITTEE (established 2006)

Membership

Pat Kopusar	Community Member
Eric Hayward	Community Member
Angela Ryder	Drug and Alcohol Office
Wendy Dawson	Department for Child Protection
Ross Councillor	Department for Child Protection
Dawn Bessarab	Department of the Attorney General
Bernadette Lockyer	Aboriginal Legal Service
Samuel Dinah	Aboriginal Legal Service
Glenn Pearson	Telethon Institute for Child Health Research

Terms of Reference

- Provide advice on policy development in relation to Aboriginal family violence
- Provide advice on strategies and actions identified in the Western Australian Family and Domestic Violence State Strategic Plan 2004-2008 and subsequent Action Plans
- Promote greater collaboration between government and non government agencies that provide family violence services to the Aboriginal community of Western Australia
- Identify gaps in government policy and service provision
- Strengthen the work of the Family and Domestic Violence Unit through improved networking with the wider Aboriginal community of Western Australia
- Assist Regional Coordination Responses to Family and Domestic Violence throughout Western Australia to be more effective in addressing Aboriginal family violence
- Undertake consultation with communities.

Reports to the Executive Director Policy and Planning, Department for Communities (from 1 July 2007).

ADVISORY GROUP ON FAMILY AND DOMESTIC VIOLENCE PREVENTION AND EARLY INTERVENTION (established 2007)

Membership

Gloria Walley	Women's Council for Domestic and Family Violence Services (WA)
Dr Lisa Wood	School of Population Health, University of Western Australia
Dr Colleen Fisher	School of Exercise, Biomedical and Health Sciences, Edith Cowan University
Stuart McLagan	Proxy for Mr John Arthur Government Media Office
Vivienne Pillay	Multicultural Women's Advocacy Service
Kerry Usher	Department of Education and Training
Beth Clifton	Women and Newborn Health Services
Gary Bryant	Men’s Advisory Network
Colleen Hayward	Telethon Institute for Child Health Research
Roia Atmar	Community Representative
Jean Urquhart	Drug and Alcohol Office
Sharon McFarlane	Association for Services to Torture and Trauma Survivors

Terms of Reference

- Consideration of existing research and evaluations on prevention and early intervention strategies in relation to family and domestic violence
- Clarification of the type and extent of further research and evaluation required to develop and deliver effective prevention and early intervention strategies
- Identification of opportunities and strategies to strengthen the evaluation and evidence base for prevention and early intervention strategies
- Consideration of the recommendations of the Review of the Western Australian Freedom From Fear Campaign and advice on community education strategies
- Advice on community-based prevention and early intervention strategies across a range of settings such as schools, workplaces, the health sector and the wider community
- Ensure that prevention and early intervention strategies are coordinated and consistent with the framework provided by the Western Australian Family and Domestic Violence State Strategic Plan 2004-2008
- Develop a clear set of recommendations and priorities for the next State Strategic Plan with particular attention to Aboriginal and culturally and linguistically diverse communities.

Reports to Executive Director Policy and Planning, Department for Communities.

CULTURALLY AND LINGUISTICALLY DIVERSE FAMILY AND DOMESTIC VIOLENCE ADVISORY GROUP (established 2005)

Membership

Vivienne Pillay	Multicultural Women's Advocacy Service (Chair)
Ruqiya Ali	Somali Women's Association
Anne Aly	Office of Multicultural Interests
Leena Bakshi	Department for Child Protection
Jamila Mustaffa	Association for Services to Torture and Trauma Survivors
Frances Kosseh	Association for Services to Torture and Trauma Survivors
Gadija Gabah	Dar Al Shifah Inc
Shamin Samani	Muslim Women's Support Centre of WA
Jasmine Horobin	Department of Immigration and Multicultural Affairs
Ellen Clair	Adult Migrant Education Service
Nilda Eisen	Western Australia Police
Joanne Day	CASE for Refugees
Vanessa Harvey	Family and Domestic Violence Unit
Helen Parish	Centrelink
Heather George	Centrelink
Jenny Lloyd	Adult Migrant Education Service
Rita Titley	Adult Migrant Education Service
Nick Nikolich	6EBA World Radio
Olga Ramasamy	Australian Asian Association
Deng Mador Koch	Australian Asian Association
Nawdy Roussety	Legal Aid Commission of WA
Wajma Padshah	Muslim Women's Support Centre of WA
Barbara Zykus	Mental Health Access Service, South Metropolitan Migrant Resource Centre
Jason Newman	Communicare

Terms of Reference

- Provide advice on policy development in relation to family violence in culturally and linguistically diverse communities
- Provide advice on strategies and actions identified in the Western Australian Family and Domestic Violence State Strategic Plan 2004-2008 and subsequent Action Plans
- Promote greater collaboration between government and non-government agencies that provide family violence services to communities or come into contact with those affected
- Identify gaps in government policy and service provision
- Strengthen the work of the Family and Domestic Violence Unit through improved networking with the wider culturally and linguistically diverse community of Western Australia
- Assist Regional Coordination Responses to Family and Domestic Violence throughout Western Australia to be more effective in addressing family violence in culturally and linguistically diverse communities
- Assist the Family and Domestic Violence Unit in any consultations with communities

Reports to the Executive Director Policy and Planning, Department for Communities.

STRONG SURVIVORS AGAINST VIOLENCE EVERYWHERE Consumer Advisory Group (established 2006)

Membership

The committee consists of eight anonymous women who are survivors of domestic violence.

Terms of Reference

- Provide advice on policy and practice issues which will improve outcomes for individuals who access domestic violence services
- Provide advice on policy and procedure in relation to domestic violence for government and non-government services
- Participate in projects which contribute to domestic violence policy and service development in government and non-government services

Reports to the Executive Director Policy and Planning, Department for Communities.

Appendix 3: Research and Evaluation

Department for Child Protection

Customer Perception Survey
Key Findings: The majority of department and funded service customers who were surveyed reported positively about their service experience. Most indicated their needs had been met, that they had learned new skills and were confident about managing well in the future. Respondents reported a high level of trust in the workers with whom they had contact and that their knowledge was valued by workers. The majority of customers reported that they were involved in finding solutions to meet their needs and felt as though they were partners in the process.
Action: As well as providing high level performance indicators, results provide continuing input to quality assurance of service delivery.

Stakeholder Survey
Key Findings: The majority of stakeholders involved with the department reported positively about the outcomes from projects for strengthening and supporting communities. Most stakeholders reported that they had had an opportunity to participate in the development of the project and that the relevant agencies participated.
Action: As well as providing high level performance indicators, results provide the department with useful insight into how external stakeholders perceive its project management processes and outcomes. This facilitates improved engagement, inclusiveness and collaboration in future projects.

Parental Drug and Alcohol Use as a Contributing Factor in Care and Protection Applications 2003: A Follow-Up Study
Key Findings: The overall aim of this study was to examine whether there were differences in the patterns of experiences in care dependent on the reasons the child/ren entered care. The study also provided further information on the longer term impact of both parental drug and alcohol use and the other complex issues facing the families. The research showed that where parental drug and alcohol use was a contributing factor to the protection application (in comparison to where it was not) there is: a quicker Court outcome; children with a greater number of placements; and more children aged less than one year at apprehension. The study also highlighted the co-existence of parental drug and alcohol use and domestic violence**.**
Action: The findings of the study will be used to inform future policy and planning, with particular focus on: case practice; child placement; grandparents as carers; parental drug and alcohol use; domestic violence; prevention and early intervention; and training.

Multiple Placement and Abuse in Care project

Abuse in Care and Multiple Placements
This study analysed the relationship between multiple placements and abuse in care. This is one of the actions from the Department for Community Development's action plan for the implementation of recommendations of the report 'A *duty of care to children and young people in Western Australia* ' by Gwenn Murray.
Key Findings: The existence of multiple placements is a poor predictor of abuse in care. Overall, the results suggested a link between multiple placements and abuse in care - that is, a child who has experienced multiple placements (more than three) is more likely to have an abuse in care incident than a child who has experienced fewer placements - however the exact nature of this link is not clear and it does not appear to be a causal relationship. Abuse in care tends to occur within the first four placements a child has and within the first year of a placement. Most abuse in care occurs within the first three years in care and a third of incidents occur within the first year of care.
Action: Findings were used to reinforce the importance of undertaking care plans and quarterly reviews of children in care. Other trends relating to the risk of abuse in care will continue to be monitored.

Gordon Inquiry Evaluation projects

Evaluation of Remote Community Child Protection Workers Program
Key Findings: Overall, the program has been highly successful. Given the success of the model, the worker positions should be retained in the context of multi-agency facilities and expanded to other communities according to assessed needs. The high level of collaboration with other key agencies providing services to the communities has been an important and integral feature of the remote community child protection workers. This cooperative approach when dealing with family violence and abuse has been a major component of the program's success and has led to a reduction in violence and abuse in all three communities. A key feature has been the respectful approach by the workers to community members and this has enabled the establishment of productive relationships. It was recommended that workers should continue to provide the full continuum of child protection interventions and be given full case management responsibilities. There should be creation of positions for local Aboriginal and Torres Strait Islander workers as well as careful planning for replacement of current workers. Workers should be provided with equivalent conditions to other public sector employees in the same communities and attention to professional supervision and organisational supports needs to occur.
Action: These findings were used to inform the overall evaluation of the Gordon implementation. They are also informing future development of the program.

Evaluation of Specialist Child Interviewing
Key Findings: The purpose of this evaluation was to examine the impact and effectiveness of the specialist child interviewing process in Western Australia. The Child Interview Unit was found to have been generally successful in achieving its aims since it was established in June 2004. However, a number of areas were identified where improvements were required, including: consultation with the Court system; roll out of specialist child interviewing to regional areas; information systems; and the location and adequacy of accommodation for the unit.
Action: The department is currently considering the implications of the research.

Evaluation of Aboriginal Support Workers Program
Key Findings: The Aboriginal Support Workers Program is very effective and well received within the broader community, by government and non government agencies alike. The program is a valuable addition to the department's child protection work. Identified benefits to children and young people have been the reduction of feuding, improved school attendance, participation in sporting and cultural activities, modification of at risk and anti-social behaviour and improved relationships with police, schools and community groups. Commonly identified issues with the program were the lack of formal program policy and guidelines and the need to examine reporting structures within the department. It was also necessary to examine the current model of service delivery and its position within the continuum of child protection services.
Action: These findings were used to inform the overall evaluation of the Gordon implementation and future development of the program.

Evaluation of Youth and Family Engagement Workers Program
Key Findings: Families, departmental staff and external stakeholders confirmed that the youth and family engagement workers have engaged effectively with marginalised and disadvantaged children, young people and families experiencing multiple problems. The program enables the department to work closely with distressed Aboriginal families whose relationship with the department has generally been negative and conflictive. It was also found that there was a lack of formal program policy and guidelines and the need to examine reporting structures within the department. There was also a need for strong centralised program leadership and management from a statewide perspective.
Action: These findings were used to inform the overall evaluation of the Gordon implementation and future development of the program.

Strong Families Stage 3 (Final) Report
Key Findings: Strong Families has been independently evaluated in three stages between 2004 and 2007. The evaluation concluded that Strong Families is successfully engaging families experiencing multiple problems and suffering from serious social disadvantage. Families have felt listened to and had their needs heard through the Strong Families process and most have benefited, some very significantly. The program appears to work equally well with Aboriginal and non-Aboriginal families. The program is an important vehicle for interagency collaboration and is achieving a high level of collaboration, particularly for workers on the ground.
Action: The recommendations from the Stage 3 report are being considered in planning for the future direction of the Strong Families program. An action plan will be developed and implemented.

Child Sexual Abuse Treatment Services Evaluation
Key Findings: This was an independent evaluation of the Department for Child Protection's funded Child Sexual Abuse Treatment Services program and individual services. The evaluation found that the services deliver much needed and highly valued services, which are generally of a high quality and consistent with contemporary models of best practice. The evaluation also identified areas for improvement.
Action: The findings of this evaluation informed the redevelopment of specifications and standards and the repurchasing of services. The recommendations are being used to inform future planning for the delivery of child sexual abuse treatment services.

Interagency Child Safety Teams Evaluation
Key Findings: The interim evaluation report described the different approaches being adopted in the two pilot sites of Joondalup and Geraldton. It concluded that the first six months of the pilot were a 'qualified success'. A number of recommendations were made to provide some fundamental realignment and these are to be reviewed in the next evaluation in January 2008.
Action: The recommendations are being considered as part of continuing development in the pilot sites.

Report on the SAAP State Advisory Committee Sector Viability Survey
In November 2006, the State Advisory Committee requested SAAP services to comment on the impact of the funding increase announced in the 2005/06 State Budget and the longer term viability issues facing the SAAP sector.
Key Findings: The funding increase eased short term budget pressure and immediate viability concerns for most services. However, there was still a high level of concern about long term viability due to increasing demands on SAAP services and a greater number of clients with high and complex needs. Services reported serious concerns regarding their ability to pay reasonable salaries and wages and provide ongoing professional development to retain high quality staff.
Action: The report was formally presented to the former Minister for Community Development.

Office for Seniors Interests and Volunteering

2006 Community Awareness and Attitudes Survey
This research project involved a survey of 800 Western Australians aged 16 years and over.
Key Findings: Carers: 19 per cent of respondents were carers (of whom about 14 per cent were paid carers); 55 per cent of carers were the primary carer of the person being cared for and 22 per cent of carers have a very heavy caring workload.
Volunteering: 36 per cent of respondents did voluntary work during the previous year; 68 per cent did voluntary work on a regular basis, at least one hour per week, and including 15 per cent who did at least ten hours per week.
Most important issues: Seniors said physical health and standard of living were the most important issues facing them personally - same issues as for non-seniors but non-seniors saw standard of living more important than physical health.
Perception of control over life: 32 per cent of respondents felt they controlled their life to a reasonable or great extent with seniors more likely than non-seniors to be in this group.
Healthy nutrition: 12 per cent of respondents said they did not eat healthy food very regularly.
Physical activity: 19 per cent of respondents said they got little or no physical activity.
Action: The Office for Seniors Interests and Volunteering will continue to monitor community attitudes to ageing and seniors issues to establish trend data and to take action where necessary.

The State of Ageing Report
The office commissioned Access Economics to conduct a study to investigate the economic contributions Western Australian seniors make to our state.
Key Findings: Seniors were found to make an enormous contribution to the community through their unpaid work, often at their own expense, in relation to both time and money. Despite accounting for just under 20 per cent of Western Australia's population, seniors provide close to half the state's unpaid services in caring, child minding and volunteering.

Based on 2003 figures, it is estimated that the total value of unpaid work by Western Australian seniors is $1.1 billion. The rise in Western Australian seniors' unpaid contributions will be worth more than $2 billion to the State Budget, totalling $4 billion more federally in 2024-25.
Action: These findings will be considered in policy development.

World Health Organisation Global Age-Friendly Cities Project
The office partnered with the City of Melville to take part in the World Health Organisation's Global Age-Friendly Cities Project. A series of focus groups were conducted among older people, carers and service providers in the City of Melville.
Key Findings: The findings indicate age-friendly features and barriers of the City of Melville in relation to: outdoor spaces and buildings; transport; housing; respect and inclusion; social participation; communication and information; civic engagement and employment; and community support and health services. Suggestions for improvements were also nominated for each of these areas.
Action: The office will use the findings for the City of Melville research and the World Health Organisation's Global Age-Friendly Cities Guide to guide future planning and the delivery of services to ensure the 'age-friendliness' of Western Australia.

Family and Domestic Violence Unit

Across Government Data Collection Project
The Family and Domestic Violence Unit contracted the Crime Research Centre at the University of Western Australia to develop a collaborative approach to data collection on the prevalence and nature of family and domestic violence across Western Australia.
Key Findings: The first two phases of the project have now been completed. Phase one involved the identification of State Government agency data sources relating to family and domestic violence. Phase two used the identified data in the development of a methodology for establishing a baseline of the incidence and nature of family and domestic violence and measuring change over a period of time within Western Australia. Stage three will involve implementation of the methodology and compilation of base line data on the incidence and nature of family and domestic violence.
Action: The findings will be used to inform the development of family and domestic violence strategic planning and to benchmark the impact of initiatives to reduce the extent of domestic violence in Western Australia.

Men's Project
The Family and Domestic Violence Unit undertook the Men's Project to address the issue of engaging men in the reduction of family and domestic violence. The project also explored existing services, resources and responses for men who are victims or perpetrators of family and domestic violence.
Key Findings: The final report found that measures need to be taken to address men's help seeking behaviour, to improve service coordination and to ensure greater responsibility and accountability of perpetrators of family and domestic violence.
Action: A series of lectures and workshops were held for government and non government workers on the topic of engaging men in the reduction of family and domestic violence. The unit sponsored national and international experts including Mr Alan Jenkins, Mr Danny Blay and Professor Edward Gondolf, who conducted workshops and discussions with the then Minister for Community Development, senior officers, managers, coordinators of services and committees, Magistrates and also university social research departments. The unit also participated in a research proposal with the Men's Advisory Network to identify the nature and extent of men as victims of intimate partner violence in Western Australia.

Office for Children and Youth

Community Building Through Intergenerational Exchange Programs 2006
Prepared for the National Youth Affairs Research Scheme, the report is based on a literature review and the findings of four Australian case studies:
- the Bankstown Oral History Project in the inner western suburbs of Sydney
- the 'Radio Holiday' Project run by Big HART in rural and remote Tasmania
- the School Volunteer Program based in Perth and the Yiriman Project based in the Kimberley region of Western Australia.

Key Findings: The report concludes that successful intergenerational exchange programs display four key features and that they provide opportunities for the development of relationships between generations, have access to a range of support mechanisms, provide opportunities for generations to do a range of things together and take account of program-specific issues, such as gender, culture and language.
Action: No action required.

Barriers to Service Delivery for Young Pregnant Women and Mothers
Prepared for the National Youth Affairs Research Scheme, the report investigates the barriers to service delivery experienced by young pregnant women and mothers, which are categorised as follows:
- common barriers
- barriers specific to particular services
- barriers specific to vulnerable subgroups.

Key Findings: The report concluded that best practice must include the elements that will lead to a strong positive relationship between a young woman and a service provider. A trusting relationship will overcome many of the barriers that may be faced by young pregnant women and mothers. For women in vulnerable subgroups, the most effective services are those that also take into account the complexity of these young women's lives at an individual level.
Action: The report's 17 recommendations will be actioned by governments and service providers.

Appendix 4: Awards

Department for Child Protection

CHURCHILL FELLOWSHIP 2006
Sheona Montroni – will travel to North Dakota to attend training seminars involving educators of severely challenged adolescents, with an emphasis on managing bullying, school racism, substance abuse, family crisis and challenging behaviour.

COMMUNITY SERVICES INDUSTRY AWARDS 2006

Working creatively to make a difference (small group/organisation)
Winner: Rainbow Relaxation Centre – St John of God Hospital Bunbury
Finalists: Post Natal Depression Support Group - Post Natal Depression Support Association (PNDSA) Inc
Young Men Relating Safely – City of Rockingham
'Event Assist' Program – Yarloop Progress Group Inc

Working creatively to make a difference (large group/organisation)
Winner: Family Abuse Integrated Response (FAIR) – Relationships Australia
Finalists: Roebourne Girls 'FX' – Roebourne Youth Centre Inc
Gone Fishin' – City of Rockingham
YAP – Palmerston Association Inc

Strengthening communities
Winner: Men Overcoming Violence for Equality (MOVE) – MATES Men's Support Group
Finalists: Driving Forces – Boogurlarri Community House Inc
'Taste the Difference' A women's perspective field day – Boyup Brook Telecentre and Rylington Park Research Training Institute
Reading the Country – Rubibi Land Heritage and Development Group

Strengthening volunteering
Winner: St Patrick's Community Support Centre Volunteers and Hands on Health - St Patricks Community Support Centre and Hands on Health
Finalists: Lifeline WA Telephone Counselling Service – The Livingstone Foundation trading as Lifeline WA
Volunteer Management Program – Kalamunda Districts Rugby Union Club Inc
Leeuwin Crew Development Program – Leeuwin Ocean Adventure Foundation Ltd

Strengthening the community services industry
Winner: Opening Closets – Perth Inner City Youth Service
Finalists: Community Worker Tenancy Legal Education and Support Program
Bilyidar and Brightwater – Community First Inc
Telecross – Australian Red Cross Society (WA Division)

Business and community partnerships
Winner: Alinta Energises the Salvation Army
Finalists: Rockingham Safety for Seniors - A Non Negotiable Right – City of Rockingham
MitchellCorp/PBF Community Bus Fuel Sponsorship – Mitchell Corp Australia Pty Ltd
McDonalds and Grandparents Project – Lakes Christian Life Centre

Strengthening rural and remote communities
Winner: Mingle Mob – Youth Involvement Council Inc
Finalists: Country Outreach Program – The Cystic Fibrosis Association of WA (Inc)
Ready, Step, Go – Tom Price Youth Support Association Inc
Girls In Tune – Tom Price Youth Support Association Inc

Organisational excellence
Winner: Hills Community Support Group
Finalist: Community First Inc

Outstanding commitment by an individual
Winner: Atul Kumar Garg
Finalists: Dianne Annear
Phil Tuffin
Lynne Evans

Judging Panel

Tony Pietropiccolo	Centrecare
Russell Raymond	Federation of Ethnic Communities Council, Secretary
Mary-Anne Paton	WA Legal Practice Board, Secretary and General Manager
Jasmine Geddes	Community Cultural Development Consultant
Kathryn Sydney-Smith	WA Community Foundation
Chris Hall	UnitingCare West
Colleen Hayward	Telethon Institute for Child Health Research

Office for Children and Youth

WA YOUTH AWARDS SHOWCASE

Positive Image Award – District Representatives

Robert Allan	Swan View Senior High School
Ashleigh Brady	North Albany Senior High School
Tara Broadhurst	Como Secondary College
Molly-Marie Brooker	Santa Maria College
Chadwick Butler	Bruce Rock District High School
Rebecca Chapman	Girrawheen Senior High School
Tracy Currin	Maranatha Christian College
Clare Davidson	Presbyterian Ladies' College
Hayley Davis	Leeming Senior High School
Karris Dawson	Schools of Isolated and Distance Education
Luke Dowsett	Hamilton Senior High School
Rebecca Dudley	Mt Magnet District High School
Rikki-lee Egan	Padbury Senior High School
Bradley Gordon	Christian Aboriginal Parent-directed School
Norhidayah Guyu	Cocos Island District High School
Jason Henneberry	Prendiville Catholic College
Bradley Holder	Hedland Senior High School
Scott Kennedy	Geographe Education Support Centre
Chloe Morley	La Salle College
Stephanie Murray	Brookton District High School
Ruth Round	Cannington Community Education Support Centre
Gemma Ryan	John XXIII College
Emma Sibosado	St Mary's College
Hayley Spratling	Belridge Senior High School
Leith Stevens	Wongutha Christian Aboriginal Parent-directed School
Heather Taylor	Kelmscott Senior High School
Peixin Truong	Morley Senior High School
Kerstin Wood	Mandurah Senior College
Lindsay Young	Bunbury Catholic College

Judging panel

Fiona Lander (Chair)	Office for Children and Youth
Natalie La Touche	Office for Children and Youth
Darren Lomman	2006 WA Young Person of the Year
Jane Machin-Everill	Department of Education and Training

WA YOUTH MEDIA AWARDS

Winners Media Reporting Award

Joe Spagnolo - The Sunday Times	Print media (metro)
Pamela Medlan - Western Suburbs Weekly	Print media (suburban)
Alicia Bridges - Kalgoorlie	Print media (regional)
Elvira Nuic- ABC Stateline	Television (metro)
Matt East - Golden West News	Television (regional)
Peter Brennan - Radio Fremantle	Photography
Andrew Ritchie - Community Newspaper Group	Radio

Judging panel

Deanne Johnson	Office for Children and Youth
Marziya Mohammedali	Edith Cowan University (journalism student)
Earl Reeve	Independent media representative (retired)
Tony Serve	Independent media representative

WA YOUTH AWARDS

Aimee Silla	2007 WA Young Person of the Year Award
Tabitha Brewer	WA Youth Active Achievement Award
Millennium Kids Inc	WA Youth Citizenship (Group) Award
Paul Mason	WA Youth Citizenship (Individual) Award
Aimee Silla	WA Youth Environment Award
Caitlin Ambrose	WA Youth Inspiration Award
Joshua Fernandez	WA Youth Leadership Award

Judging panel

Fiona Lander (Chair)	Office for Children and Youth
Ali Bakhshi	Woodside Energy
Pearl Craig	Lotterywest
Brett Dias	Edith Cowan University
Brigitte Doucet	Channel 7
Stuart Fields	Leeuwin Ocean Adventure
Dawn Gibson	The West Australian
Cameron Jansen	Perth Youth Advisory Council
Ron Kawalilak	Department of Environment and Conservation
Rhianna King	Department of Environment and Conservation
Susannah MacBeth	Leeuwin Ocean Adventure Foundation
Kim McDougal	Channel 7
Martin McQuade	BHP BIlliton Nickel West
Claire Mulligan	Lotterywest
Carrie Parsons	Edith Cowan University
Philippa Perry	The West Australian
Kirsty Ryan	BHP BIlliton Nickel West
Daron Smith	Office of Ljiljanna Ravlich MLC, Minister for Youth
Nathan Soulsby	NOVA 93.7
Rachael Speight	NOVA 93.7
Violetta Taneska	Woodside Energy
Ben Thomas	Singapore Airlines
Kate-Anna Williams	National Youth Week Young Member – Western Australia

Office for Seniors Interests and Volunteering

WA Seniors Award Winners 2006

Vilma Webb	BankWest Senior of the Year, Aboriginal and Torres Strait Islander Leadership Award and South West Senior of the Year
Jack Tinetti	Community Participation Award and Goldfields Senior of the Year
Robert Prestage	Business Participation Award
Elizabeth Franz	Community Achievement Award and Great Southern Senior of the Year

City of Melville Active Ageing Leadership Award

Gavin Mason	Gascoyne Senior of the Year
John Lane	Peel Senior of the Year
Judith Parker	Metropolitan Senior of the Year
Neroli Roberts	Mid-West Senior of the Year
Vida Clapp	Wheatbelt Senior of the Year
Jack Trust	Kimberley Senior of the Year

Judging Panel

Margaret Dawkins	Office for Seniors Interests and Volunteering
Bettine Heathcote	Council on the Ageing
Theresa Kwok	Chung Wah Association
Jenni Collard	Department for Child Protection
Thankam Abraham	Carers WA

Deborah Kirwan Media Awards 2006

Marissa Williams	Print Category
Derek Pool	Photographic Category
Karin Pearson	Electronic Category

Judging Panel

John Arthur	Community member
Hazel Butorac	Community member
Margaret Dawkins	Office for Seniors Interests and Volunteering
Peter Kirwan	Community member

Appendix 5: Office Locations

Department for Child Protection

Central Office
189 Royal Street
East Perth WA 6005
PO Box 6334
East Perth WA 6892
Tel (08) 9222 2555
Freecall 1800 622 258
TTY (08) 9325 1232
www.childprotection.wa.gov.au

Advocate for Children in Care
Freecall 1800 460 696

Adoption Service
Tel (08) 9222 2555
Freecall 1800 622 258

Consumer Advocate
Tel (08) 9222 2594
Freecall 1800 013 311

Family Information Records Bureau
Tel (08) 9222 2777
Freecall 1800 000 277

Helplines

Crisis Care Unit
Tel (08) 9223 1111
Freecall 1800 199 008

Men's Domestic Violence Helpline
Tel (08) 9223 1199
Freecall 1800 000 599

Family Helpline
Tel (08) 9223 1100
Freecall 1800 643 000

Women's Domestic Violence Helpline
Tel (08) 9223 1188
Freecall 1800 007 339

Other Units

Child Care Licensing and Standards Unit
1st Floor, 111 Wellington Street
East Perth WA 6004
Tel (08) 6210 3333
Freecall 1800 199 383

Community Skills Training Centre
Level 3, Construction House
35 Havelock Street
West Perth WA 6005
Tel (08) 9222 6000

Working with Children Screening Unit
Level 5, Dumas House
2 Havelock Street
West Perth WA 6005
Tel (08) 6217 8100
Freecall 1800 883 979
www.checkwwc.wa.gov.au

Fostering Services
Brenda Cherry Centre
91 Hensman Road
Subiaco WA 6008
Tel (08) 6380 5900
Freecall 1800 024 453

Parent Help Centre and Parenting Line
28 Alvan Street
Mt Lawley WA 6050
Tel (08) 9272 2399 (Admin Line Only)
Tel (08) 9272 1466 (Client Line)
Freecall 1800 654 432
TTY (08) 9271 3252

Metropolitan Offices

Armadale District Office
145 Jull Street
Armadale WA 6112
Telephone (08) 9497 6555

Cannington District Office
Cnr Grose Avenue and Lake Street
Cannington WA 6107
Tel (08) 9351 0888

Fremantle District Office
25 Adelaide Street
Fremantle WA 6160
Tel (08) 9431 8800

Joondalup District Office
Ground Floor
Joondalup House
8 Davidson Terrace
Joondalup WA 6027
Tel (08) 9301 3600

Midland District Office
281 Great Eastern Highway
Midland WA 6056
Tel (08) 9274 9411

Mirrabooka District Office
6 Ilkeston Place
Mirrabooka WA 6061
Tel (08) 9344 9666

Perth District Office
641 Wellington Street
Perth WA 6000
Tel (08) 9214 2444

Rockingham District Office
8 Leghorn Street
Rockingham WA 6168
Tel (08) 9527 0100

Kwinana Office
165 Gilmore Avenue
Kwinana WA 6167
Tel (08) 9411 460

Country Offices

Goldfields District

Goldfields District Office (Kalgoorlie)
Cnr Boulder Road and Cheetham Street
Kalgoorlie WA 6430
Tel (08) 9022 0700

Norseman Office
80 Prinsep Street
Norseman WA 6443
Tel (08) 9039 1129

Esperance Office
92 Dempster Street
Esperance WA 64500
Tel (08) 9083 2566

Laverton Office
Laver Place
Laverton WA 6440
Tel (08) 9031 1104

Leonora Office
Lot 40, Cnr Tower and Rajah Streets
Leonora WA 6438
Tel (08) 9037 6132

Great Southern District

Great Southern District Office (Albany)
25 Duke Street
Albany WA 6330
Tel (08) 9841 0777

Katanning Office
Reidy House
25 Amherst Street
Katanning WA 6317
Tel (08) 9821 9000

Manjimup Office
Lot 432 South West Highway
Manjimup WA 6258
Tel (08) 9771 1711

Kimberley District

Kimberley District Office (Broome)
Cnr Weld and Frederick Streets
Broome WA 6725
Tel (08) 9192 1317

Derby Office
17 Neville Street
Derby WA 6728
Tel (08) 9191 1577

Fitzroy Crossing Office
Cnr Fallon Road and Flynn Drive
Fitzroy Crossing WA 6765
Tel (08) 9191 5002

Halls Creek Office
71 Thomas Street
Halls Creek WA 6770
Tel (08) 9168 6114

Wyndham Office
Lot 994 Great Northern Highway
Wyndham WA 6740
Tel (08) 9161 1110

Kununurra Office
State Government Building
Cnr Konkerberry Drive and Messmate Way
Kununurra WA 6743
Tel (08) 9168 0333

Murchison District

Murchison District Office (Geraldton)
45 Cathedral Avenue
Geraldton WA 6530
Tel (08) 9921 0768

Carnarvon Office
Stuart Street
Carnarvon WA 6701
Tel (08) 9941 1244

Meekatharra Office
Lot 83 Main Street
Meekatharra WA 6642
Tel (08) 9981 1104

Mullewa Office
12 Main Street
Mullewa WA 6630
Tel (08) 9961 1004

Wiluna Office
Lot 1466 Wotton Street
Wiluna WA 6646
Tel (08) 9981 7097

Peel District

Peel District Office (Mandurah)
Cnr Tuckey and Sutton Streets
Mandurah WA 6210
Tel (08) 9535 6688

Pilbara District

Pilbara District Office (Karratha)
WA Government Administration Building
Cnr Searipple and Welcome Roads
Karratha WA 6714
Tel (08) 9185 0200

Newman Office
Cnr Newman Drive and Abydos Way
Newman WA 6753
Tel (08) 9175 1051

Onslow Office
Third Avenue
Onslow WA 6710
Tel (08) 9184 6005

Roebourne Office
Lot 37 Sholl Street
Roebourne WA 6718
Tel (08) 9182 1208

South Hedland Office
Cnr Brand and Tonkin Streets
South Hedland WA 6722
Tel (08) 9140 2433

Tom Price/Paraburdoo Office
Lot 247 Poinciana Street
Tom Price WA 6751
Tel (08) 9189 1592

South West District

South West District Office (Bunbury)
80 Spencer Street
Bunbury WA 6230
Tel (08) 9726 7000

Collie Office
68 Wittenoom Street
Collie WA 6225
Tel (08) 9734 1699

Margaret River Office
33 Tunbridge Street
Margaret River WA 6285
Tel (08) 9757 2910

Busselton Office
Unit 7, 8-10 Prince Street
Busselton WA 6280
Tel (08) 9752 3666

Wheatbelt District

Wheatbelt District Office (Northam)
Cnr Fitzgerald and Gairdner Streets
Northam WA 6401
Tel (08) 9622 0170

Kellerberrin Office
4 Moore Street
Kellerberrin WA 6410
Tel (08) 9045 4203

Merredin Office
113 Great Eastern Highway
Merredin WA 6415
Tel (08) 9041 1622

Moora Office
49 Dandaragan Street
Moora WA 6510
Tel (08) 9651 1100

Narrogin Office
Government Building
Park Street
Narrogin WA 6312
Tel (08) 9881 0123

Southern Cross Office
11a Antares Street
Southern Cross WA 6426
Tel (08) 9049 1016

Wyalkatchem Office
Honour Avenue
Wyalkatchem WA 6485
Tel (08) 9041 1622 (Merredin Office)

Office for Children and Youth
Level 7, Dumas House
2 Havelock Street
West Perth WA 6005
Tel (08) 6217 8400
Freecall 1800 281 116
www.childrenandyouth.wa.gov.au
www.cadetswa.wa.gov.au

Albany (Great Southern)
25 Duke Street
Albany WA 6330
Tel (08) 9841 0777

Manjimup (South West)
Lot 432 South West Highway
Manjimup WA 6258
Tel (08) 9771 1711

Geraldton (Midwest)
45 Cathedral Avenue
Geraldton WA 6530
Tel (08) 9921 0768

South Hedland
Cnr Brand and Tonkin Sts
South Hedland WA 6722
Tel (08) 9185 0200

Esperance (Goldfields)
92 Dempster Street
Esperance WA 6450
Tel (08) 9083 2566

Kununurra (Kimberley)
Cnr Konkerberry Drive and Messmate Way
Kununurra WA 6743
Tel (08) 9168 0333

Bunbury (South West)
80 Spencer Street
Bunbury WA 6230
Tel (08) 9722 5000

Office for Seniors Interests and Volunteering
Seniors Interests
Level 7, Dumas House
2 Havelock Street
West Perth WA 6005
Tel (08) 6217 8500
www.seniors.wa.gov.au

Seniors Card and Seniors Information Service
Level 1, Albert Facey House
469 Wellington Street
Perth WA 6000
Tel (08) 6217 8800
Freecall 1800 671 233
TTY (08) 9226 4745
Seniors Telephone Information Service
(08) 6217 8855
www.seniorscard.wa.gov.au

Volunteering
Level 7, Dumas House
2 Havelock Street
West Perth WA 6005
Tel (08) 6217 8500
www.volunteers.wa.gov.au

Office for Women's Policy
Level 7, Dumas House
2 Havelock Street
West Perth WA 6005
Tel (08) 6217 8200
www.women.wa.gov.au

Family and Domestic Violence Unit
Level 7, Dumas House
2 Havelock Street
West Perth WA 6005
Tel (08) 6217 8300
www.domesticviolence.wa.gov.au
www.youthsayno.wa.gov.au
www.freedomfromfear.wa.gov.au

Appendix 6: Publications

Department for Child Protection

2007 Guide to State Government Concessions for Western Australians
A Picture of My Family poster
Advocate for Children in Care
Advocate for Children in Care poster
Advocate for Children in Care z card
All Children are Special poster
Best Beginnings for You and Your Baby
Case Review Panel brochure
Children Grow in Healthy Families poster
Children Should be Seen and Heard poster
Crisis Care brochure and poster
Dealing with the Effects of Trauma
Directory of Accommodation and Homelessness Services
Disaster and Emergency Support Services
Family Helpline
Finding Out About My Aboriginal Family History (online only)
Foster Carers Make a Difference booklet
Fostering Aboriginal Children (online only)
Getting Help with Funerals
Help for Families in Crisis brochure and poster
How Do I Recognise When a Child is at Risk of Abuse or Neglect (online only)
Identifying and Responding to Child Abuse and Neglect: A Guide for Professionals (online only)
Internet Usage – Guidelines for Community Based Organisations and Licensed Child Care Services in WA
Keeping our Kids Safe (Aboriginal) (online only)
Looking West: A Guide to Aboriginal Records in Western Australia
My Family Always Cares for Me poster
One to One Intensive Foster Care Program
Parent Growth Charts: Praise Works Wonders poster
Parent Link Home Visiting Service
Parenting Line Information and Support (online only)
Parenting Line Information and Support poster
Past Adoption Services
Protecting Children: Information for Parents, Families and Friends (online only)
Resolving Your Complaints
ROADS: An index of locations and access to adoption records
Setting Up a Crèche booklet
Signposts: A guide for children and young people in care in Western Australia from 1920
Strong Families
Telephone Services cards
Western Australia's Approach to Protecting Children from Abuse and Neglect poster

The following publications are available online at *http://www.community.wa.gov.au/DFC/Resources/ChildCare/ CCapplickits.htm*
How to apply for a child care licence: body corporate or public authority applicant
How to apply for a child care licence: individual applicant
How to apply for a family day care licence
How to apply for an outside school hours family day care licence
How to apply for an outside school hours care centre licence: body corporate or public authority applicant
How to apply for an outside school hours care centre licence: individual applicant

Working with Children Screening Unit

Factsheet 1: What is child-related work?
Factsheet 2: When to apply for a Working with Children Check
Factsheet 3a: Employers and Volunteer Organisations & the Self Employed
Factsheet 3b: Employees and Volunteers - checklist & obligations
Factsheet 4: Class 1 and Class 2 Offences
Factsheet 5: Child-related work and exemptions
Factsheet 6: Information for Volunteers on Working with Children Checks
Factsheet 7: Information for the Child Care Sector
Factsheet 8: Application Process for Managerial Officers in the Child Care Sector.

Factsheet 9: Working with Children Checks in the Health Sector
Factsheet 10: Working with Children Checks in the Education and Training Sector
Factsheet 11: Working with Children Checks in the Sport and Recreation Sector
Interstate application process
Working with Children Checks Indigenous brochure - for Indigenous community
Working with Children Checks Indigenous brochure - for employers
Working with Children Checks Indigenous poster (A3)
Students on Placement Factsheet
Poster for parents and community

Office for Children and Youth

Active Participation of Children in Your Organisation: A guide to setting up a children's advisory group and other participation mechanisms
A Snapshot of WA Children: Information sheet
A Snapshot of Aboriginal Children in WA: Information sheet
Body Piercing Information Kit
Cadet Lines Newsletter
Caterpillar Toothpaste: A child's introduction to decision making
Conversations with Children: Teacher Led Workshops
Cultural Grants Review Report
Feeling Winyarn?: Get Support
Fit Mind – Fit Body & Soul
Information and Support Pack: for those concerned about someone who is distressed or suicidal
Managing and Avoiding Debt: A Young Person's Guide
Office for Children and Youth Website (children's poster)
Office for Children and Youth Website (youth poster)
Strategic Plan 2006–2008
Telling the Emperor: A guide to youth participation in decision-making
Understanding Youth Suicide: Information Kit
Urban Design Guidelines for Creating Youth Friendly Spaces and Places
WA Youth Grants: Funding Conditions and Application Form
What WA children are saying about . . .Safety: Information sheet
Young People and Alcohol: Helpful information for parents
YouthSpaces and Facilities Fund: Funding Conditions and Application Form
10 Resilience Building Blocks for children 0–12 years: Essential tips for parents
100 ways to nurture your child's communication (poster)

Office for Seniors and Volunteering

WA Seniors Awards 2006 Nomination Booklet
WA Seniors Awards Media Awards 2006 Nomination Form
WA Seniors Awards Nomination 2006 Poster
WA Seniors Awards 2006 Gala Program
BankWest Seniors Week 2006 Event Registration Form
BankWest Seniors Week 2006 Poster
BankWest Seniors Week 2006 Seniors in the City Trail (Perth)
BankWest Seniors Week 2006 Seniors in the City Trail (Fremantle)
BankWest Seniors Week 2006 Supplement - The Sunday Times
BankWest Seniors Week 2006 Have A Go Day Program
Carers Advisory Council Charter - A4 brochure (including revision and reprint)
WA Carers Recognition Act 2004
Carers Advisory Council Report: Recognition - Brining Carers into Focus
Did you Know - Police Checks
Finding the Balance: Criminal History Checks for Volunteers
Elder Abuse Protocol - Guidelines for Action
Older People Rights CALD Seniors: Community Participation Research Project - Overview
CALD Seniors: Community Participation Research Project - Report
WA Seniors and the Law - 2nd Edition
Seniors Card Application forms
WA Seniors Card Centre
OSIV Calendar 2007
Depression in not a normal part of Ageing
Know Your Neighbour Day
Healthy Parks, Healthy People
Active Ageing: Generations Together

Living Histories project
Living Histories Project Folder and Inserts
Living Histories Project School Kit
WA Seniors Awards 2007 Nomination Booklet
WA Seniors Awards 2007 Nomination Poster
Topic Sheet: No.1 Edition 3 - WA Seniors - Population Characteristics and Trends
Topic Sheet: No.5 Edition 2 - Seniors, Safety & Crime
Topic Sheet: No.7 - Staying Mentally Healthy
Topic Sheet: No.7 Edition 2 - Mental Wellbeing
Topic Sheet: No.8 - Active Ageing
Topic Sheet No.9 - WA Seniors: An Asset not a Burden

Office for Women's Policy

Women's Information Service (WIS) Directory of Services
Superwoman: Women and Superannuation – Securing Your Future
Women's Report Card 2006
Indigenous Women's Report Card Summary 2006
Indigenous Report Card 2005
Women's Report Card 2004
Summary Indicators for Western Australian Women
Gender Analysis – Making Policies, Programs and Services Gender Aware
Women at Work, home and in the community – State Government Achievements
Women's Information – Women's Power
Women's Convention Report

Family and Domestic Violence Unit

African Communities Forum on Domestic Violence report
Barriers that Prevent Country Men from Accessing Domestic Violence Services
Best Practice Manual for the Provision of Programs for Victims of Domestic Violence in Western Australia
Best Practice Manual for the Provision of Programs for Perpetrators of Domestic Violence in Western Australia
Crisis Intervention in Aboriginal Family Violence - summary report
Domestic Violence and the Workplace manual
Evaluation of Perpetrator Programs for Mandated and Voluntary Participants in Western Australia
Family and Domestic Violence Across Government Data Collection Project Phase One
Freedom From Fear:
- Has your partner hurt you?
- Help is closer than you think poster
- How do I know if I'm abusive?
- How to deal with domestic violence brochure, cassette and CD
- Men's domestic violence helpline poster
- When you hurt your partner you hurt your children
- Where ever you live, we can help poster
- Where ever you live, we listen poster
- A campaign summary
- A guide for employers, managers and supervisors
- A guide for health professionals
- Background information document
- Campaign information sheet 1
- Campaign information sheet 2
- Campaign information sheet 3
- Campaign information sheet 4
- Fact sheet - Common myths about domestic violence
- Fact sheet - The impact of domestic violence

Indigenous Family Violence brochure
Indigenous Family Violence calendar
Indigenous Family Violence poster
Is someone you know being abused in a relationship? A Guide for families, friends and neighbours brochure (Available in English and 18 different languages)
Literature Review of Family and Domestic Violence in CaLD Communities
Literature Review on Models of Coordination and Integration of Service Delivery
Men's Project - Exploring responses to men who are victims or perpetrators of family and domestic violence

No More Violence We’re Breaking the Silence (resources for young people)
- Life Support Kit safety plan, bookmark, postcard, z-card
- Stop Living the Nightmare Kit safety plan, bookmark, postcard, z-card
- Trouble at Home Kit safety plan, bookmark, postcard, z-card
- Life Support poster
- Stop Living the Nightmare poster
- Trouble at Home poster

Online Resource Guide bookmark
Regional Domestic Violence Committee Review
Review of the WA Freedom From Fear Campaign
Rural Women’s Report
Western Australian Family and Domestic Violence State Strategic Plan 2004-2008
Western Australian Family and Domestic Violence Action Plan 2004-2005
Western Australian Family and Domestic Violence Action Plan 2005-2006
Western Australian Family and Domestic Violence Action Plan 2006-2007
Progress Report of the Western Australian Family and Domestic Violence Action Plan 2004-2005
Progress Report of the Western Australian Family and Domestic Violence Action Plan 2005-2006
Violence in the family: A guide to new arrivals to Western Australia about family and domestic violence brochure (Available in English and 18 different languages)
Western Australian Family and Domestic Violence Information Kit
Western Australian Family and Domestic Violence Student Information Kit
Writing a Wrong - Reporting domestic violence in the media DVD
You Don’t Have to Live with Domestic Violence z-card